



**TWINS
EYECARE**
DOUBLE THE CARE

Vision Care Brought to your doorstep

Experience exceptional optician services at the comfort of your home with Twins Eyecare.



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www.twinseyecare.com

ABOUT US

Welcome to our domiciliary practice, where compassionate care meets expertise in Optometry. We are Hamzah and Rameez, Twin brothers and dedicated Optometrists with a shared vision of enhancing the quality of life for the elderly; particularly those in care homes. Our mission is to provide personalised eye care, ensuring that every resident receives thorough eye exams and the highest standard of care, in a comfortable and familiar setting.

As brothers, we have always shared a deep sense of responsibility towards helping others, and our passion for optometry has grown out of a desire to support those who need it most. We understand the unique challenges that ageing eyes face, and we specialise in providing tailored vision care for seniors. We are focused on early detection of conditions such as Cataracts, Glaucoma, Macular Degeneration and many more.

Thank you for choosing us for your eye care needs. We look forward to making a positive impact on the lives of those we serve. And don't fret, you will know who is who on the day!

HAMZAH



RAMEEZ

OUR SERVICES



Comprehensive Eyetests

We incorporate high quality technology within your eye test. This matches the quality of your local high street optician but within the comfort of your own home.

As part of your eye test, we will assess both the health and visual capabilities of your eyes and recommend accordingly.

We work in all parts of England



Spectacle Dispensing and Recommendations

We will always provide a clinically reasoned recommendation in line with your prescription and eye health. Therefore, all recommendations will meet your needs. No matter how complex, there is always a solution.



Hassle Free Service

We do not charge for the first visit. As you might know, most domiciliary opticians charge hidden fees such as initial visit fee. We strive to eliminate this by providing you a TRUE FREE NHS eye test!

PRICE GUIDE

SINGLE VISION

Single vision - All single vision are included in the cost of the frames starting from £45 ranging up to £200 including a hard coat treatment with all lenses.

Coatings and lens

Anti-reflection coating - £35
Anti-reflection Blue - £45

Reactive photochromic - £50
Polarising - £60
Hard Tint and UV - £25
Gradual Tint and UV - £35

1st level of thinning (1.6) - £80
2nd level of thinning (1.67) - £120
3rd level of thinning (1.74) - £150
includes the anti-reflective coating

With blue anti-reflective - +£15

Frame Ranges

Frame cases - All frames come with a FREE case and cloth, but if you would like a spare then this would be £3.

Visualise eye drops - £5
Magnifiers - £10

BIFOCALS

Bifocals - These start at **£45** for the standard level. Executive style bifocals are **£80**. Frame price not included in this cost.

These can come with an array of tints/coatings/protection to maximise vision and health of the eye. This applies to all of our lenses.

Frame Ranges

Twins Basics - £45
Twins Extended - £70
Twins Flex - £100
Twins Rimless - £140
Designer starts from £200

You can use your own frame but there is a charge of £40 for a standard single vision lens. This does not include and coatings or multifocal lenses.

We occasionally run deals and discounts. Contact us for more details.

VARIFOCALS & OCCUPATIONALS

Varifocals

Twins Intro - £70

Twins HD - £120

Twins Prime - £160

Twins Ultra - £200

Twins Office - £60 (This is not included in the NHS voucher scheme)

Note* Different NHS vouchers have different values. We can advise on what your voucher value is on the day of your eye tests.

Do you do follow-up visits?

Yes we do! The first initial visit is free of charge, but any subsequent visit may incur a charge but depending on location.

Please do contact us for more details.

FAQ



WHAT IF I DO NOT QUALIFY FOR AN NHS EYE TEST?

Not to worry, we do also do private eye tests. We try to make these affordable as possible for our patients. We charge £50 for a fully comprehensive eye test.

Regarding the cost of glasses, you will not be entitled to an NHS voucher which means you will pay a private but affordable cost of the spectacles. See our price guide for details

HOW SOON CAN I GET MY GLASSES?

So on the day of your eye test, you can choose some frames you like. We will have some that in person in our showroom or if you do not like the ones we have, you can view other frames in our catalogue to choose from. You can see what you like. Once we have dispensed your glasses it can take up to two weeks to have them posted to you.

WHAT SERVICES DO YOU OFFER?

We provide a high street quality, fully comprehensive eye test including an assessment of the vision and health of the eyes. Once this is completed, we will then recommend glasses based on your unique prescription and advise on frame choice and lens options and treatments. We also provide after-care for any needs

WHAT IF I DO NOT LIKE MY GLASSES?

For whatever reason might be, if you are not 100% happy with your glasses, let us know. You have a 90 day 'No Quibble' guarantee. This means we can change your glasses free of charge or give you a full refund. Please contact us for more details.

HOW DO I COMPLAIN/LEAVE A COMPLIMENT?

Visit our website - twinseyecare.com. On the website you will find 'The Legal Stuff' page. On there will be directions to the form you need.

We are open to criticism and want to be the best we can be for you, if there is any way we can improve, please let us know.

DO YOU DO FOLLOW-UP VISITS?

Yes we do! The first initial visit is free of charge, but any subsequent visit may incur a charge but depending on location.

Please do contact us for more details.