

U3A Ōpawahō Survey Responses

U3A Ōpawahō was formed in early 2025 and a year later had 250 members. The committee felt it was timely to ask the members whether the group was meeting members' expectations and to gather their feedback on future events, speakers and improvements.

A digital survey questionnaires was sent to all members, and 5 paper questionnaires delivered to those without internet access. A total of 146 responses were received (63%).

Thank you very much for taking the time to complete the survey. We are very appreciative of the response and the thoughtful comments we received. The committee will be considering every idea and comment put forward.

Summary of Results

The 2026 Member Survey indicates **very high overall satisfaction**, strong engagement, effective communication, high programme satisfaction and a positive organisational culture. Results show consistent strengths across member experience, communication, and programming, with only minor areas identified for refinement.

The results indicate that the organisation's focus should remain on:

- Protecting the welcoming culture
- Maintaining speaker quality
- Strengthening technical delivery
- Improving governance transparency
- Expanding digital engagement

Results

1. How satisfied are you that your Ōpawahō membership is meeting your expectations?

Overwhelmingly positive satisfaction with membership with 96% satisfied or very satisfied.

2. Do you feel welcome when you arrive at a meeting?

Members generally feel welcome every time or most of the time.

3. How often do you attend meetings?

Attendance engagement is high with 84% indicating attendance all the time or most of the time. 14% attend occasionally.

4. How satisfied are you with the level of speakers?

Speaker quality is rated highly. Very little dissatisfaction, though a small neutral group suggests room for continued variety and freshness (8%).

5. Is time for social interaction with other members important to you?

Social connection is important to the majority of members (87%).

6. Do you belong to any Special Interest groups?

Strong participation in special interest groups (75%), indicating many members value deeper engagement beyond general meetings.

7. Reasons given for non-participation

The dominant reason for non-participation in interest groups is **lack of time**, largely due to ongoing work commitments, family responsibilities and clashes with other activities and schedules.

8. How satisfied are you with the quality of sound and visuals in the meeting environment?

Generally positive, (90%) but this area has slightly more dissatisfaction than others with potential for small technical improvements.

9. How satisfied are you with the communication you receive from U3A Ōpawahō?

Communication is a major strength of the organisation with 98% being very satisfied or satisfied.

10. Do you access the U3A Ōpawahō website for information?

Most members (76%) access the website, but around one-quarter do not suggesting potential to increase digital engagement.

11. Do you understand the roles of the committee and how to contact them

Most members understand the governance structure, though about 20% are unsure.

12. Have you any suggestions for future events or speakers?

We had 69 responses which provided extremely helpful suggestions for future speakers.

13. Have you any suggestions for improvement or change in the running of U3A

We had 68 responses providing great suggestions including for interest groups, events and social activities, membership, governance and practical issues with our venue.