



COOKIE POLICY

INFORMATION ABOUT MY USE OF COOKIES

My website uses cookies to distinguish you from other users of my website. This helps me to provide you with a good experience when you browse my website and also allows me to improve my site. A cookie is a small file of letters and numbers that I store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

I use the following cookies:

- **Strictly necessary cookies.**

These are cookies that are required for the operation of my Website. They include, for example, cookies that enable you to log into secure areas of my Website, use a shopping cart or make use of e-billing services.

- **Analytical/performance cookies.**

They allow me to recognise and count the number of visitors and to see how visitors move around my Website when they are using it. This helps me to improve the way my Website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.**

These are used to recognise you when you return to my Website. This enables me to personalise my content for you, greet you by name and remember your preferences (for example, your choice of language or region).

- **Targeting cookies.**

These cookies record your visit to my Website, the pages you have visited and the links you have followed. I will use this information to make my Website and the advertising displayed on it more relevant to your interests.

The table below explains the cookies I use and why.



<i>Cookie Title/Name</i>	<i>Purpose</i>	<i>More information</i>
<i>AWSALBTG</i>	<i>AWS Application Load Balancer Cookie. Load Balancing Cookie: Used to encode information about the selected target group.</i>	
<i>cookiehub</i>	<i>Used by CookieHub to store information about whether visitors have given or declined the use of cookie categories used on the site.</i>	
<i>AWSALB</i>	<i>Amazon Web Services cookie. This cookie enables me to allocate server traffic to make the user experience as smooth as possible. A so-called load balancer is used to determine which server currently has the best availability. The information generated cannot identify you as an individual.</i>	
<i>__lc_cid</i>	<i>These cookies are set by LiveChat that provides online chat facility to the Website.</i>	
<i>__lc_cst</i>	<i>Used by LiveChat to distinguish anonymously different visitors using LiveChat at different times in order to improve my service. For example, reconnect the last agent with who the customer has ever chatted.</i>	
<i>__oauth_redirect_detector</i>	<i>Used by LiveChat that provides online chat facility to the Website.</i>	



You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you change your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of my site.

Except for essential cookies, all cookies will expire after 400 days.

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