

STUDIO POLICY

Cancellation

- 24-hour policy is required for any cancellations. Late cancel or missed sessions will be charged.
- We reserve the right to refuse service to anyone at any time.
- Instructors are subject to change for group sessions & will be notified.
- All returned checks are charged \$25.00

Payments

- All sessions are scheduled prior with credit card to reserve the time scheduled.
- All package sessions purchased are non-refundable & non-transferable.
- All clients are required to have cc on file for scheduled sessions.

Refund Policy

- There are no refunds on packages or gift cards purchased.
- If you are unable to participate for any medical reasons, Provide a letter of explanation and refund will be granted for remaining sessions less administrative fee (150.00)

Wardrobe

- For sanitation reasons, all clients are to wear Pilates Grip Socks.
- You can purchase at the studio.

General Regulations

- No Gum Chewing during your session
- Any jewelry that may be caught in the machine should be removed.
- Pilates Sessions are 55 minutes.
- Please collect all your personal belongings after the session.

Liability

- Clients must sign a waiver & report any injuries and medication prior to his/her session
- Clients are NOT allowed on equipment without a Pilates Instructor.
- The Pilates Studio of Beverly Hills is not responsible for any lost, stolen or damaged property.