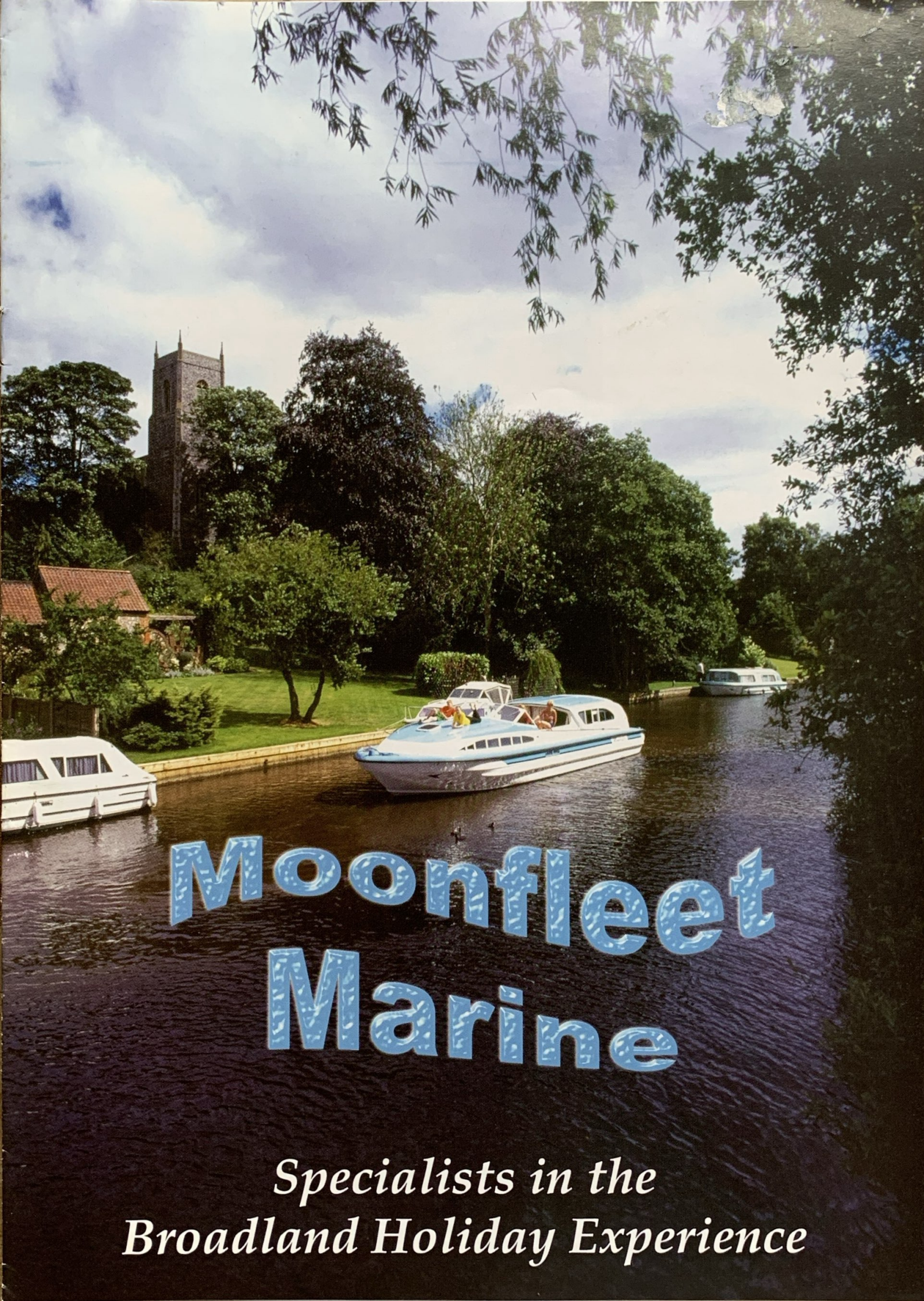


A scenic view of a river, likely in the Broadland area. Several motorboats are on the water. In the background, there are lush green trees and a church tower. The sky is blue with some clouds. The text 'Moonfleet Marine' is overlaid on the image in a large, blue, 3D font.

Moonfleet Marine

*Specialists in the
Broadland Holiday Experience*

Moonfleet Marine

For boating and land based holidays on the Norfolk Broads

Moonfleet Marine has been formed by the amalgamation of two well known Broads boatyards - Belaugh Boats - and Rivercraft. Their base is now at the former Rivercraft boatyard at Stalham, just off the upper reaches of the river Ant and not far from Barton Broad. This makes an ideal starting point for a Broads holiday, whether cruising by boat or land based, staying in our delightful holiday lodge or one of our well appointed houseboats.

Both the lodge and the houseboats are part of our boatyard site and provide a close up view of boating activity. They are also well situated for journeys to the coastal resorts of Great Yarmouth, Cromer and Sheringham, or the sandy beaches of Sea Palling, Waxham and Walcott. The city of Norwich is only 40 minutes away by car and the Broadland boating centre of Wroxham, with shops, riverside pubs and boat trips, only 20 minutes away. Bus services are available from Stalham to Great Yarmouth, Wroxham and Norwich, and grocery shopping is available at a large supermarket only 5 minutes walk from the boatyard. Should you not wish to travel, fishing is available during the season in the boatyard and a free rowing dinghy is provided. Day launches may also be hired from the boatyard, by the hour, half day or day. Both the houseboats and the lodge have picnic tables for your use. A shared barbecue is available for the houseboats and a separate barbecue for the lodge.

For those enjoying a boating holiday there are over 125 miles of lock free waterways to cruise and explore, with picturesque villages, delightful riverside pubs, nature trails and abundant and varied wildlife to observe. The boats themselves are provided with all the facilities you need for your cruise and are easy to handle. Expert tuition is given to ensure that you are confident to drive your cruiser before commencing your holiday.

Should you enjoy your holiday, as we are confident that you will, why not try a winter break. Our lodge is open all year round and some boats are available from mid February until just after the New Year holiday.

We hope you enjoy your stay with us,

Moonfleet Marine

Norfolk Broads

Moonfleet Marine

River Ant, Stalham

Start Days Friday, Saturday or Monday.

Moonfleet Marine (formerly Belaugh Boats) is situated close to the upper reaches of the River Ant, not far from Barton Broad. The market town of Stalham is nearby with all the facilities needed when starting your holiday. The boatyard is operated by the friendly and experienced team who have moved from their previous boatyard at Belaugh. Along with an enlarged fleet of cruisers, houseboats are available. A waterside lodge is also available at the boatyard. Details on page 6. All the craft listed below are fitted with 14" colour TV for your extra enjoyment.

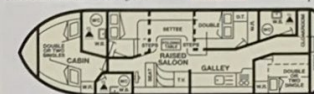
Your cruiser at Moonfleet Marine has:

- Shower and fresh water flush toilet.
 - Refrigerator and cooker.
 - Central heating and/or space heating.
 - Duvets and bed linen provided.
 - Drakon upholstery.
 - Carpeting.
 - Stereo radio.
 - 240v or 12v socket for mobile phone, etc.
 - Visitors own leads required.
 - Pets welcome.
 - Early and late season cruising available, some boats available at Christmas.
 - Car parking on the boatyard is charged at £0.00 p.w. per car. Free car parking is available adjacent to the boatyard.
 - FREE 14" 240v Colour TV.
 - FREE video player on some boats.
 - FREE hair dryer.
 - FREE pilot service through Wroxham Bridge.
 - We are sorry bicycles are not permitted on board these boats.
- Facilities available (charged extra):**
- Rowing dinghy.



Moonraker Code 36-1

Sleeps 8



Size 13.41 x 3.66m (44 ft. x 12 ft.).
Berths 4 double or 2 double and 4 single or 3 double & 2 single.

Start Day Saturday.

Moon Voyager Code 36-3

Sleeps 6



Size 13.41 x 3.66m (44 ft. x 12 ft.).
Berths 3 double or 2 double and 2 single or 1 double & 4 single.

Start Day Saturday.



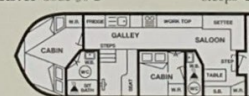
A new concept in cruiser design featuring:

- 240 volt system.
 - Carpeting.
 - Drakon upholstery.
 - Elevated stateroom with sliding canopy over provides superb all round visibility.
 - Bow thruster assisted for ease of handling.
 - 3 shower/toilet rooms.
 - Microwave.
 - Toaster.
 - Hair dryer.
 - FREE 14" colour TV and video player.
 - Stereo radio/CD player.
 - Warm air central heating.
 - Lower stern deck with boarding platform for easy access.
- Sorry, no all-male or all-female parties.



Moon River Code 36-2

Sleeps 4 or 5



Size 10.67 x 3.66m (35 ft. x 12 ft.).
Berths 2 double & 1 single.

- Raised cockpit area with winch-operated sliding canopy.
 - 2 en-suite shower/flush toilet compartments.
 - Sit bath in forward cabin.
 - Radio/CD player.
 - Space heating.
 - FREE 14" colour TV and video player.
- Sorry, no all-male or all-female parties.

Start Day Saturday.

Price for 4. Additional person charged extra - see back pages.

Moon Rise Code 36-4

Sleeps 4



Size 9.75 x 3.66m (32 ft. x 12 ft.).
Berths 2 double.

- Raised cockpit with winch-operated sliding canopy.
 - En-suite shower/flush toilet in both cabins.
 - Sit bath in forward cabin.
 - FREE 14" colour TV and video player.
- Both these cruisers have space heating.

Start Day Saturday.



Moon Rise.



Moon Shadow Class Code 36-5

Sleeps 4



Size 11.28 x 3.66m (37 ft. x 12 ft.).
Berths 2 double in 2 cabins.

- 2 en-suite shower and toilet compartments.
- Warm air and space heating.
- FREE 14" colour TV and video player.
- Sliding canopy over saloon.

Start Day Saturday.



Size 7.31 x 2.89m (24 ft x 9 ft 6 in.).
Berths 1 double or 2 single.

- Dralon upholstery. • Warm air heating. • Carpeting.
- Folding canopy over cockpit.
- Radio. • FREE 14" colour TV and video player.

Start Day Saturday.



Moon Swift Class Code 37-2

Sleeps 2

Size 7.92 x 2.77m (26 ft x 9 ft 10 in.).

Berths 1 double & 1 single.
Modern, compact design, suitable for short breaks and weekly hire.

- FREE 14" colour TV. • Sliding door to rear cockpit.
- Seating in rear cockpit. • Warm air heating.
- Stern access for ease of boarding.
- Dralon upholstery. • Duvels.

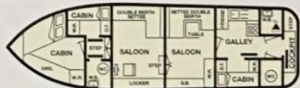
Will not pass under Wrexham, Beccles or Potter Heigham Bridges.
Start Day Monday, Friday or Saturday.

Price Saving No. 1 for Monday or Friday starts.



Moon Reef Code 37-3

Sleeps 4 to 6



Size 12.80 x 3.66m (42 ft x 12 ft.).
Berths 3 double & 2 single in 5 cabins.

- 2 toilets and 1 shower. • Wheelhouse saloon with winch-operated sliding roof. • Warm air heating and space heating.
- Radio. • FREE 14" colour TV and video player.

Sorry, no all-male or all-female parties.

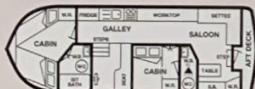
Start Day Saturday.

Price for 4 Each additional person charged extra - see back pages.



Moon Crest Class Code 37-5

Sleeps 4 or 5



Size 10.67 x 3.66m (35 ft x 12 ft.).

Berths 2 double & 1 single in 2 cabins.

- Attractive craft with spacious saloon.
- FREE 14" colour TV and video player.
- Sliding roof over raised steering position and seating.
- Fitted carpets (excluding galley and bathrooms).
- Colour co-ordinated Dralon upholstery.
- Two en-suite cabins, one with bath.
- Duvels. • Radio. • Warm air heating.

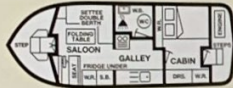
Regret, no all-male/all-female groups.

Start Day Friday or Saturday.

Price Saving No. 2 for Friday start.
Price for 4 Additional person charged extra - see back pages.

Moon Beam Class Code 37-4

Sleeps 2 to 4



Size 8.66 x 3.30m (28 ft 5 in. x 10 ft 10 in.).

Berths 2 double.

- Sliding canopy over saloon.
- Space heating. • Radio.
- FREE 14" colour TV and video player.

Start Day Friday or Saturday.

Price Saving No. 1 for Friday start.

Price for 2 Each additional person charged extra - see back pages.

Moon Stream Code 37-6

Sleeps 4



Size 11.28 x 3.66m (37 ft x 12 ft.).

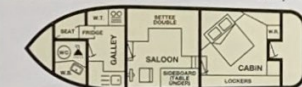
Berths 2 double.

- Spacious accommodation for four. • Radio.
- Single floor level throughout. • Sunroof over saloon.
- FREE 14" colour TV and video player.
- Warm air central heating plus a space heater in saloon.
- Two en-suite shower/toilet rooms.

Start Day Saturday.

Moon Tide Class Code 37-7

Sleeps 2 to 4



Size 9.45 x 3.34m (31 ft x 11 in.).

Berths 2 double in 2 cabins.

Excellent cruiser with fully sliding roof for open air cruising.

- Large double berth with access both sides.
- Spacious toilet compartment and shower.
- Warm air heating.
- Duvels.
- FREE 14" colour TV.
- Radio.

Start Day Saturday.

Price for 2 Each additional person charged extra - see back pages.

Moonfleet Marine



Moon Diamond Code 38-1

Sleeps 6 to 8



Size 13.11 x 3.73m (43 ft x 12 ft 3 in.).

Berths 2 double & 4 single or 3 double & 2 single in 4 cabins.

Dual steering positions for all-weather cruising.

BOW THRUSTER FOR EASE OF HANDLING

- FREE 14" colour TV and video player.
- Split sliding roof. • Warm air heating.
- Access from stern, top or sides.
- Dralon upholstery. • Duvels.
- Microwave. • Radio.

Regret, no all-male/all-female groups.

Passes under all Broad bridges at suitable states of the tide.

Start Day Saturday.

Price for 6 Each additional person charged extra - see back pages.



Moon Explorer Class Code 38-2

Sleeps 5 or 6



Size 11.58 x 3.66m (38 ft x 12 ft.).

Berths 2 double & 2 single in 3 cabins.

Superb craft with dual steering positions.

- FREE 14" colour TV and video player.
- Fitted carpets (excluding galley and bathrooms).
- Warm air heating.
- Dralon upholstery.
- Spacious, bright saloon.
- Radio. • Duvels.

Regret, no all-male/all-female groups.

Start Day Monday, Friday or Saturday.

Price Saving No. 2 for Monday or Friday starts.

Price for 5 Additional person charged extra - see back pages.



Moon Drift Class Code 38-4

Sleeps 5 or 6



Size 11.58 x 3.66m (38 ft x 12 ft.).

Berths 2 double & 2 single in 3 cabins.

Superb cruiser with low-wash hull.

- FREE 14" colour TV and video player. • Dralon upholstery.
- Fully sliding roof for excellent high-level visibility. • Radio.
- In-suite rear double cabin. • Warm air heating. • Duvels.

Regret, no all-male/all-female groups.

Start Day Friday or Saturday.

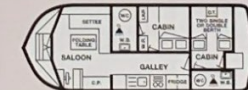
Price Saving No. 2 for Friday start.

Price for 5 Additional person charged extra - see back pages.



Moon Flight Code 38-3

Sleeps 4



Size 9.75 x 3.66m (32 ft x 12 ft.).

Berths 1 double & 2 single or 2 double in 2 cabins.

Easily handled single level cruiser.

- FREE 14" colour TV
- Sliding roof over saloon.
- Gas heating.
- Two en-suite cabins.
- Duvels. • Radio.
- Large windows for good visibility.
- Well fitted galley area.

Regret, no all-male/all-female groups.

Start Day Saturday.

Don't Forget
Short break boats can also be booked
for 7, 10 & 11 day holidays

Children under 16
go Free
see back pages for details

Moon Challenger Code 38-5

Sleeps 8



Size 12.80 x 3.71m (42 ft x 12 ft 2 in.).

Berths 2 double & 4 single in 4 cabins.

Stylish, all-weather cruiser designed for space and

comfort. Ideal for large groups.

- FREE 14" colour TV and video player
- Central raised wheelhouse with electric winch-operated sliding roof for good visibility.
- Ample galley storage space.
- Gas heating. • Radio. • Duvels.

Regret, no all-male/all-female groups.

Start Day Saturday.

Moon Crystal Code 38-6

Sleeps 4 to 6



Size 9.75 x 3.66m (32 ft x 12 ft.).

Berths 2 double & 2 single or 3 double in 3 cabins.

Easily handled single level cruiser.

- FREE 14" colour TV.
- Sliding canopy over saloon.
- Large windows for good visibility.
- Two en-suite cabins. • Gas heating. • Duvels.

Regret, no all-male/all-female groups.

Start Day Monday or Friday.

Price Saving No. 2 for Monday or Friday starts.

Price for 4 Each additional person charged extra - see back pages.

MOONFLEET MARINE HOUSE-BOATS



Moonfleet Marine also offers houseboats situated in pleasant moorings adjacent to the main boatyard.

LODGE



The small market town of Stalham is situated in an enviable position for a holiday in Norfolk, providing easy access to all that the county has to offer. It is perfect for a holiday exploring the network of rivers and open expanses of water of the renowned Norfolk Broads. The East Coast is only three miles away and offers good days out from the quiet sandy beach at Waxham to all the fun of the fair at the traditional seaside resort of Great Yarmouth. The Weavers Way runs through the town and provides good walking and cycling. Stalham provides shops, pubs, restaurants, boat hire and fishing and newly opened Broads Museum.

The recently built lodge is located on the riverside in the conservation area of Stalham Staithe, with the living area on the first floor giving lovely views. It is part of a boatyard complex with boating activity all around. A friendly welcome is assured from the owners who operate the boatyard. Day launch hire and fishing (in season) are available on site and a rowing dinghy is available for guests use.

Ground Floor:

Bedroom 1: 1 double bed
Bedroom 2: 2 single beds
Bathroom: Bath, washbasin, shower
Cloakroom: Washbasin, w.c.

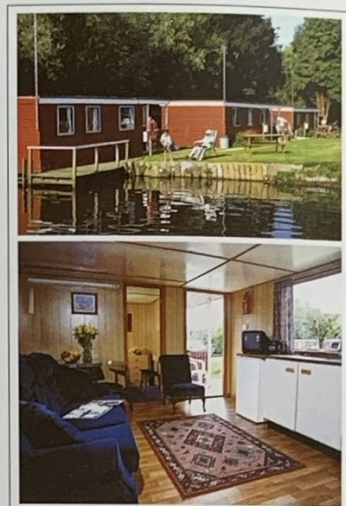
First Floor:

Sitting Room: Comfortably furnished, colour TV, video, dining table and chairs, french doors to balcony overlooking Staithe, with garden furniture.

Kitchen: Electric cooker, fridge/freezer, microwave, washer/dryer, dishwasher.

- ❖ Bed linen and duvets provided
- ❖ Small shared lawn area with a barbecue
- ❖ Free parking for two cars
- ❖ Free rowing dinghy available
- ❖ Saturday to Saturday
- ❖ Pets welcome

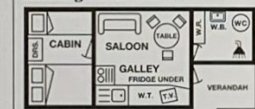
HOUSEBOATS



Moofleet Marine houseboats are situated in a pleasant mooring adjacent to the main boatyard, near the upper reaches of the River Ant and Barton Broad. The centre of Stalham is close by with the usual facilities. The Norfolk coast is within easy reach by car with holiday resorts such as Great Yarmouth, Cromer and Sheringham not far away.

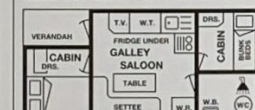
- Open plan kitchen/saloon. • Electric heaters.
- Colour TV/DVD. • Microwave oven. • Toaster
- Verandah. • Shower. • Duvets. • Fresh water flush toilet
- Shared lawn garden area with picnic table bordering water. • Rowing dinghy included.
- FREE mooring for your own small dinghy (by prior arrangement).
- FREE on-site car parking is available.
- Electricity is included in the price of the houseboat.
- Day launches for hire - please book in advance with Moofleet Marine.

Hickling Moon Code 17-7 Sleeps 2 or 3



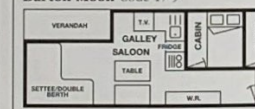
Size: 7.32m (24 ft.). Beam 3.05m (10ft.).
Berths: 1 double & 1 single in 1 cabin.
Price for 2 Additional person charged extra - see back pages.

Salhouse Moon Class Code 17-8 Sleeps 4



Size: 7.92m (26 ft.). Beam 3.66m (12 ft.).
Berths: 1 double & 2 bunk beds in 2 cabins.

Barton Moon Code 17-9 Sleeps 4 to 6



Size: 9.75m (32 ft.). Beam 3.05m (10 ft.).
Berths: 1 double & 2 bunk berths in 2 bedrooms and saloon.

Wroxham Moon Code 17-10 Sleeps 6



Size: 9.75m (32 ft.). Beam 3.66m (12 ft.).
Berths: 1 double, 2 twin berths & 2 bunk berths in 3 cabins.

Fair trading terms

Please read this carefully. When you book your holiday with us you are entering into a contract which binds you and us in various ways. You'll see we have clearly set out the booking conditions with a list of responsibilities and commitments we and you have towards each other.

1. **Terms.** All terms are per week, for the boat as equipped and described. Sunday dates are shown. For boats starting Sunday/Monday or Tuesday the previous Saturday charges apply. For Wednesday, Thursday and Friday starts, the following Saturday charges apply. Prices include VAT (where applicable) and insurance premiums include Insurance Premium Tax - both taxes are at the rate applicable at the time of printing and are subject to change if the rate or application of the tax changes. In the event of a change in the rate of VAT during the course of the year your holiday will be invoiced at the new amount of VAT unless you have already taken your holiday or paid the balance in full prior to the date of the change. Our hire invoice and booking acceptance is not a VAT invoice. In the event of a change in the rate of IPT during the course of the year your hire will be invoiced at the rate applying on the date you purchased the insurance.

We reserve the right to correct errors in advertised prices. We will advise you of any error at the time of booking.

We also reserve the right to correct errors in confirmed prices. In this case, we will contact you as soon as we become aware of the error. If the correct price is higher and you do not wish to pay this, you will be entitled to cancel and receive a full refund of all monies you have paid to us providing you notify us within 14 days of our advising you of the error. We promise we will not seek to correct any error in a confirmed price within 8 weeks of the start of your holiday or more than 7 days after you make your booking.

The time of take-over (subject to unavoidable delays) is normally 4.00pm or as shown on your hire invoice.

You must advise your boat operator using the telephone number on your hire invoice. If, due to unavoidable delays in your journey, your arrival time is likely to be outside normal working hours.

Unless otherwise shown on your hire invoice your boat must be returned and handed back not later than 9.00am to the boatyard from which you started your cruise. You are always welcome to moor at your boat operator's boatyard on the evening before you hand back your boat. You are obliged to leave everything in a clean and tidy condition.

If you fail to return your boat on time and/or in a clean and tidy condition you are liable to an extra charge at the discretion of the operator.

2. **Booking Confirmation.** A binding contract between us will come into existence when we issue a hire invoice and booking acceptance. The contract shall be deemed to have been made at our offices in Lowestoft and be subject to English Law. We both agree to submit any dispute to the exclusive jurisdiction of the Courts of England and Wales. In all cases these Conditions of Hire form the basis of your contract.

3. **Number in Your Party.** No boat may normally carry more persons than advertised in our brochure.

4. **Accommodation is provided only for the number stated.** When definitely required and where special permission has been given by the boat operator, additional persons can be accommodated on certain boats at an extra charge. For full details see *Optional Extras*. There is no extra charge for children under 16 years of age.

Any change of crew during a holiday must be authorised by the boat operator.

4. **Booking Monies.** When you book, you must pay the applicable Initial Payment shown in this brochure. This Initial Payment includes your subscription to Hoscoas Cancellation Insurance and your Personal Holiday Insurance together with your Booking Deposit as part payment towards the cost of your holiday. If you do not wish to take out our Personal Holiday Insurance you must indicate this on your booking form.

Your balance-of-hire money (together with your Fuel Deposit and Security Deposit or Damage Waiver) is due and payable by you 8 weeks before the start of your holiday.

For bookings made within 8 weeks of the holiday start-date you pay the full monies at the time of booking.

We reserve the right to pass on to you any bank charges and other costs we incur if payment is made in a foreign currency, by any method not normally accepted by us or if we have to represent a cheque or process late payments. The prices shown in the brochure are cash prices only. Where you choose to pay by credit card we will make a charge of 1% in respect of each payment by credit card. There is no charge for debit cards.

5. **Changes by You.** Once a booking has been confirmed by us, should you subsequently require us to amend your booking or to re-invoice you for any reason (including for example accidental loss of your original invoice) a fee of £20 will be charged.

Up to 8 weeks before the holiday start-date you may change your boat to another one within the same operator's fleet at your original booking, subject to availability and payment of the above fee and any other excess late payments. The prices shown in the brochure are cash prices only. Where you choose to pay by credit card we will make a charge of 1% in respect of each payment by credit card. There is no charge for debit cards.

6. **Cancellation by You.** Telephone us immediately if you have to cancel your holiday. Then on the same day send us in first class mail your hire invoice and take this action through your travel agent. Please tell us if you have already paid your balance-of-hire. Your cancellation is effective from the date we receive your written notification.

Your cancellation will be acknowledged by us in writing.

If you cancel, you are still liable for the payment of your balance-of-hire money. We will endeavour to relet your holiday. If we are able to do so before you pay your balance-of-hire money, you will only lose your booking deposit and cancellation premium. If we are able to relet after you have paid your balance-of-hire money, we will refund the whole or part of that money (so that you only lose your booking deposit and cancellation premium) up to a maximum of the hire charges we receive on reletting.

All or part of your liabilities as stated above may be covered by your Cancellation Insurance. If you are considering cancellation is one of those covered. Full details of Hoscoas Holiday Protection Plan are shown on the insurance details in the preceding pages of this brochure.

For early bookings we GUARANTEE you an unconditional refund of the money you have paid if, before 20 January 2004, you have to cancel any holiday booked to be taken from 15 March 2004 onwards.

7. **Minors.** Bookings from persons under the age of 18 cannot be accepted.

8. **Boat Trial.** A free demonstration run is given to you at the time of take-over. Wherever possible the person responsible for the booking must be present.

9. **Damage, Breakdown & Defects.** No responsibility will be accepted by us or the boat operator for loss of time or expenses occasioned through accidental damage to the boat while in your charge. No liability can be accepted for loss or damage or expense which can be the result of any defect or breakdown occurring during your cruise unless this is caused by proven reason of the boat operator's failure to adequately maintain the boat in a fit state and condition or is caused by the acts or defaults of ourselves or the boat operator or its employees.

Any defect or breakdown must be reported immediately to the boat operator

Boating in Britain Conditions of Hire

during your cruise so that steps can be taken to repair the boat or remedy the service. (It is unlikely that trouble of this nature will arise as every boat is carefully checked before the start of each cruise.)

10. **Accidents.** Your boat is insured but you have your charge of the boat and are responsible for its safe navigation. In the unlikely event of structural or mechanical damage, however caused, no responsibility can be accepted by us or the boat operator for loss of time or the cost of any alternative accommodation or any other damages or expenses. In the case of any accident or damage to the boat, to other craft, to water property, or to any person, it is your responsibility to:

- (a) Find out the name of the other boat involved together with the name of the owners and their.
- (b) To report these facts, together with the extent of the damage to the boat operator as soon as possible. No repairs may be put in hand without the boat operator's consent.

11. **Your Fuel & Security Deposit.** Houseboat boat owners operate one of two fuel and security schemes. Details will be shown on your hire invoice. You must pay your water or deposit with your balance-of-hire ahead of your holiday (see Condition No. 4).

Any deposit refund will normally be made to you by a cheque payment.

Option 1: Damage Waiver Payment Scheme. You make a one-off, non-refundable Damage Waiver Payment of usually between £20-£50. This gives you full cover in the event of loss of or damage to your boat or its equipment except where any loss and/or damage is caused by the deliberate or negligent act or omission of you or any member of your party (including where the person concerned is under the influence of alcohol, drugs or any similar substance) or any failure by you to comply with these Conditions of Hire. In this case, the boat operator has the right to make a charge to cover the loss or damage.

You will be asked to pay a fuel deposit for which the cost of any fuel used will be deducted and the balance refunded to you. In the unlikely event that fuel used exceeds the deposit amount, then you will be liable for the additional payment.

Option 2: Fuel and Security Deposit Scheme. You pay a refundable Fuel and Security Deposit of between £75 and £125 (according to the waterway). This deposit, less charges for fuel, will be returned to you when you have finished your holiday, providing you return the boat and its equipment on time, undamaged, clean and tidy and without Third Party claim against you. Your deposit will be deducted from your deposit up to the full amount of your deposit. If any damage, loss and/or breakage is caused in excess of the deposit you will not be asked to pay any more (although you will still be asked to pay for your fuel on top) except where caused by the deliberate or negligent act or omission of you or any member of your party (including where the person concerned is under the influence of alcohol, drugs or any similar substance) or any failure to comply with these Conditions of Hire. In this case, the boat operator is entitled to make an additional charge.

If the price of your holiday includes fuel, as with some canal narrowboats for example, no additional charge or deduction for fuel will be made. You are responsible for any charges made by waterway authorities if you cause loss of water or damage to their property. You must pay any such charges in full. They are not covered by your Damage Waiver Payment and are payable in addition to any other deductions from your deposit (regardless of how they were caused) even if the amount of your deposit is exceeded as a result.

Additional Deposits. You may be asked for an additional deposit (up to £50 per head) at the discretion of the boat owner for certain parties or for very large and/or valuable boats. This is payable on your arrival at the boatyard.

This deposit will be returned to you when you have finished your holiday, providing you return the boat and its equipment on time, undamaged, clean and tidy and without third party claim against you.

If you have booked a dinghy with the boat operator you may be required to pay an extra security deposit of £25 - payable on arrival.

12. **Liability for extra costs.** If you are liable for the extra costs, which will be deducted in the first instance from your fuel deposit, and payable on demand if in excess of the deposit balance.

13. **Liability for extra costs.** If you are liable for the extra costs, which will be deducted in the first instance from your fuel deposit, and payable on demand if in excess of the deposit balance.

14. **Production Boats.** Photos of standard production boats are sometimes used for a class group of boats. As production boats are not always finished in identical colour schemes, this means your boat exterior may be different in colour from the photograph.

15. **Obliging the Waterway Rules.** You must observe the Navigation Authorities bylaws, including in particular the rule that you must not navigate after sunset, or before dawn (before 8am on River Thames) and your speed must not be such as would or may be inconvenient or endanger other users of the waterway.

On no account may you tow or be towed by other craft, unless you have professional assistance as towing can be a hazardous operation if incorrectly undertaken. Under no circumstances may your boat be taken out or used on downstream or Tidgidding Lock on the River Thames. Boats may not be entered in races or used for business purposes.

No minor may control your boat without the supervision of an experienced adult.

No portable heaters, cookers or barbecues of any type, bicycles, lighting equipment, TV sets or electrical appliances other than electric radiators may be taken or used aboard your boat without the express prior permission of the boat operator.

16. **Availability.** Your booking is accepted on the basis that your confirmed boat will be available for your use in accordance with these Conditions of Hire on your agreed start date. Unfortunately this is occasionally not possible. If your confirmed boat is not available as agreed, this will almost always be due to events beyond the boat operator's control (see Condition 17 below). If your booking has to be cancelled (which the boat operator has the right to do), we, on behalf of the boat operator, will offer you the choice of an alternative boat in the same boating area for the same holiday period (at no extra cost), if available, a transfer to a boat in a different boating area for the same holiday period (at no extra cost), if available, or a credit note for the full value of your original booking. Providing the cancellation is not due to events beyond the boat operator's control, we will also offer you, on behalf of the boat operator, a full refund of all monies you have paid to us for your booking if none of these options is acceptable to you.

The boat operators and Hoscoas have the right to refuse to hand over a boat to any person who, in the reasonable opinion of the boat operator or Hoscoas, as applicable, is not suitable to take charge. In such cases, all hire charges paid to us will be refunded in full but neither the boat operator nor Hoscoas have any further liability. In addition, the boat operator and Hoscoas have the right to repossess a boat at any time if in the reasonable opinion of the boat operator or Hoscoas, you or any member of your party is unsuitable to remain in charge because of their age, ill health, inexperience, suspected or actual influence of alcohol or drugs or any other reason, or because

of irresponsible behaviour which is causing or is likely to cause danger to you or any other persons or damage to any property. In this situation, the boat operator and Hoscoas will have no further responsibility or liability and no refunds will be made or expenses met.

17. **Events beyond the boat operator's control.** Unfortunately, events beyond the boat operator's control occasionally affect bookings. When reference is made to such events in these Conditions of Hire, this means any event(s) or circumstance(s) which the boat operator could not, even with all due care, foresee or avoid. Such events include the following:

- Destruction or damage of your boat (which cannot reasonably be remedied to a satisfactory standard before the start of your holiday due to fire, flood, explosion, storm or other weather damage, accident, break-in, criminal damage or any similar cause).
- Mechanical breakdown or other mechanical or technical problems affecting your boat (which cannot reasonably be remedied to a satisfactory standard before the start of your holiday).
- Flooding, shortage of water, (obstruction, repairs, damage or similar event affecting any waterway, waterway structure or facility such as a lock or bridge or navigational equipment which prevents or affects your taking your confirmed holiday).
- Adverse weather conditions and tides (which may restrict navigation and passage through bridges/locks).
- Shortage or non-availability of fuel for the boat.
- Late return by previous hirers.
- Industrial action, riots, civil strife, natural or nuclear disaster, fire, war, threat of war, actual or threatened terrorist activity and all similar situations.

We regret that neither Hoscoas nor the boat operator can accept responsibility or pay any compensation, costs or expenses where the performance of your contract with the boat operator is prevented or affected or you otherwise suffer any loss or damage as a result of events beyond the boat operator's control. This includes any delays to and/or restrictions on cruising to which you may be subject (the boat operator or waterways authority is entitled to impose restrictions in the situation mentioned above). However, if your booking has to be cancelled as a result, we, on behalf of the boat operator, will offer you the choice of an alternative boat (if available), transfer to a different boating area (if available) or a credit note, as more fully detailed in Condition 16 above.

18. **Your Pet.** You are normally allowed to bring your cat or dog with you. The charge is £50 per pet per week. There is no charge for guide or hearing dogs. You must tell us that you are bringing your pet when you make your booking. Some boat operators require an additional security deposit of £25 for parties who bring pets as a safeguard against damage or for any special cleaning they involve in.

You must bring your pet-banquet or pet-basket as pets are allowed only on the clear understanding that in no circumstances may they lie on the bedding or on chairs. Your pet must not be left unattended in your boat or elsewhere. If subsequent to making your booking you decide you wish to take a pet with you (or you want to bring more than one pet), then you must contact the boat operator and get permission for this.

If extra cleaning of your boat is required after your holiday because of your pet, a charge may be made.

In the interest of visitors' safety and following government legislation, we are sorry we are unable to accept the following types of dog: American Pit Bull Terrier, Japanese Tosa, Mastiff and Dogo Argentino even where these types of dogs are muzzled as required by government legislation.

19. **Any Shortcomings.** You must notify any shortcomings with your boat to the operator of your boat immediately so that remedial action, if appropriate, can be taken.

If a significant problem is not resolved to your satisfaction, please contact us as soon as possible during your holiday.

For all complaints and claims which do not involve personal injury, illness or death, we regret that we cannot accept any liability if you fail to notify the operator or his/her representative as soon as possible of any complaint or claim during your holiday and write to us with full details within 28 days of the end of your holiday.

20. **Your Vehicles.** A charge may be made for parking your car at the boatyard. Your vehicle and its accessories and contents are left entirely at your risk. We and the boat operators will not be responsible for loss of or damage from or to any vehicle from any cause, whatsoever other than, in the case of the operator, the negligence of the operator or its employees or agents or in our case, negligence of ourselves or our employees or agents.

21. **Liability.** Except where otherwise specified in these Conditions of Hire, neither Hoscoas Holidays Ltd, nor the Boat Owners and Operators can accept liability for any damage, expense, injury, death or loss of any nature whatsoever suffered by any person(s) from any cause whatsoever other than, in the case of the Owner(s) and/or the Operator(s) the proven negligence of him/herself or his/her employees or agents or, in our case, the proven negligence of ourselves or our employees or agents.

This clause does not attempt to exclude negligence or breach of statutory duty.

22. **Personal Holiday Insurance.** You are strongly recommended to take our Personal Holiday Insurance for your holiday. You will have seen details of this Special Insurance arranged for you by Hoscoas. Full details of the cover it provides will come with your booking acceptance.

23. **Data Protection Policy.** In order to process your booking and to ensure that your holiday arrangements run smoothly and meet your requirements we and your travel agent need to use the information you provide such as name, address, any special needs, etc.

We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information onto the relevant suppliers of your holiday arrangements. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them or as required by law.

We will not however pass any information onto any person not responsible for part of your holiday arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.)

Your data controller is Hoscoas Holidays Ltd. You are entitled to a copy of your information held by us. If you would like to see this please contact us.

You will hold your information, where collected by us, and may use it to inform you of offers in the future or to send you brochures. If you do not wish to receive such approaches in the future, write to us.

We may also provide your details to selected third parties for similar purposes. If you do not wish to receive such approaches in the future, please write to us.

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Boat	Berth	Start days	Extra Persons	Short Breaks	Jan 3 - Apr 3	Apr 3 - Apr 10	Apr 10 - Apr 17	Apr 17 - May 1	May 1 - May 29	May 29 - Jun 5	Jun 5 - Jun 26	Jun 26 - Jul 24	Jul 24 - Sep 4	Sep 4 - Sep 11	Sep 11 - Sep 18	Sep 18 - Sep 25	Sep 25 - Oct 2	Oct 2 - Oct 23	Oct 23 - Oct 30	Oct 30 - Dec 11	Dec 11 - Jan 8
Moonraker	8	Sat			866	1008	1076	1008	1076	1418	1281	1350	1418	1350	1213	1076	1008	866	1008	866	1076
Moon Voyager	6	Sat			785	914	981	914	981	1291	1167	1229	1291	1229	1105	981	914	785	914	785	981
Moon Diamond	6+2	Sat	yes		738	859	917	859	917	1213	1097	1155	1213	1155	1039	917	859	738	859	738	917
Moon Challenger	8	Sat		yes	633	732	781	732	781	1038	934	989	1038	989	885	781	732	633	732	633	781
Moon Explorer Class	5+1	Mon Fri Sat	yes		608	702	750	702	750	996	896	944	996	944	849	750	702	608	702	608	750
Moon Crest Class	4+1	Fri Sat	yes		545	629	671	629	671	886	802	844	886	844	755	671	629	545	629	545	671
Moon River	4+1	Sat	yes		545	629	671	629	671	886	802	844	886	844	755	671	629	545	629	545	671
Moon Drift Class	5+1	Sat	yes		608	702	750	702	750	996	896	944	996	944	849	750	702	608	702	608	750
Moon Reef	4+2	Sat	yes		545	629	671	629	671	886	802	844	886	844	755	671	629	545	629	545	671
Moon Rise	4	Sat	yes		522	614	655	614	655	865	778	824	865	824	737	655	614	522	614	522	655
Moon Shadow Class	4	Sat			484	570	608	570	608	802	721	759	802	759	683	608	570	484	570	484	608
Moon Stream	4	Sat			409	472	503	472	503	671	608	639	671	639	576	503	472	409	472	409	503
Moon Crystal	4+2	Mon Fri	yes	yes	421	486	519	486	519	692	627	659	692	659	594	519	486	421	486	421	519
Moon Flight	4	Sat			421	486	519	486	519	692	627	659	692	659	594	519	486	421	486	421	519
Moon Tide Class	2+2	Sat	yes		434	501	545	501	545	713	646	679	713	679	612	545	501	434	501	434	545
Moon Beam Class	2+2	Fri Sat	yes		383	442	472	442	472	629	570	600	629	600	541	472	442	383	442	383	472
Moon Swift Class	2	Mon Fri Sat	yes	yes	315	369	393	369	393	514	466	490	514	490	441	393	369	315	369	315	393
Moon Haze	2	Sat			358	413	440	413	440	587	522	560	587	560	495	440	413	358	413	358	440

Short Break Prices (including VAT & Cancellation Protection (Monday-Friday or Friday-Monday))

Moon Explorer Class	5+1	Mon Fri	yes	406	469	501	469	501	665	598	630	665	630	566	501	469	406	469	406	501
Moon Crystal	4+2	Mon Fri	yes	281	324	346	324	346	462	419	440	462	440	397	346	324	281	324	281	346
Moon Swift Class	2	Mon Fri		211	246	262	246	262	343	311	327	343	327	294	262	246	211	246	211	262

Fuel A fuel deposit of £50 or £60 is charged

Pets Pets are charged at £30 per pet per week. This is payable with the balance of your hire.

Damage Waiver A damage waiver of between £25 and £35 is charged. This will be shown on your hire invoice

Midweek Starts For boats starting on Fridays the following Saturday price applies.
 For boats starting on Mondays the previous Saturday price applies.

Save up to 15% on 2 week or more holidays
 On all boats we'll offer you a 15% discount off the cost of your second (or third) week when you book two consecutive weeks or more on the same boat for holidays before 10 July or after 4 September and 10% off your second (or third) week when you book two consecutive weeks or more for holidays between 10 July and 4 September.

EXTRA PERSONS (16 YEARS AND OVER)
 Charges for additional persons are based on the weekly hire charge and are as follows:
 Up to £400 = £25 per person per week or part week
 £401-£800 = £35 per person per week or part week
 £801 and over = £65 per person per week or part week
 Extra persons on 10/11 day holidays are charged at one week.

Members of Broadland Owners Association



British Marine Federation

How To Find Us

Take A47 Norwich Southern Bypass towards Great Yarmouth.
 At Acle go straight across roundabout on the A1064.
 One mile after Acle bridge turn left onto B1152. At the A149 junction turn left onto the A149.
 At Stalham turn left to Staithe and Boatyards (signposted Boatyards and Museum).
 Go past first boatyard, 500 yards further on is Moonfleet Marine.



For Reservations and Enquiries

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