



Assurance Quality Policy

OPGCR SL

Your Trusted Partner for
Industrial Equipment And
Services



Quality Assurance Policy

1.0 Introduction

OPERAÇÕES GCR-PRESTAÇÃO DE SERVIÇOS E LOGÍSTICA quality assurance strategy is committed to delivering excellence in procurement, manpower, technical support, and logistics services. Our quality policy is founded on the following principles:

1. Customer Focus: We prioritize understanding and meeting our clients' needs and expectations, striving to exceed them whenever possible.
2. Continuous Improvement: We are dedicated to continuously enhancing our processes, services, and overall performance through regular reviews and implementation of best practices.
3. Compliance: We adhere to all relevant laws, regulations, and industry standards applicable to our services and operations.
4. Risk Management: We proactively identify, assess, and mitigate risks to ensure the reliability and consistency of our services.
5. Competence and Training: We invest in our workforce, ensuring all personnel are qualified, trained, and competent to perform their roles effectively.
6. Quality Management System: We maintain and continually improve a robust quality management system that aligns with international standards.
7. Supplier Partnerships: We establish and nurture strong relationships with our suppliers, ensuring they meet our high-quality standards.
8. Transparency and Communication: We promote open communication with all stakeholders and maintain transparency in our operations.
9. Performance Measurement: We set clear quality objectives and regularly monitor our performance against these targets.
10. Sustainability: We integrate sustainable practices into our operations, considering environmental and social impacts in our decision-making processes.

This quality policy is communicated to all employees and relevant stakeholders. It is reviewed periodically to ensure its continued relevance and effectiveness. Our management team is committed to providing the necessary resources to implement and maintain this policy throughout our organization.

By adhering to this quality policy, OPERAÇÕES GCR-PRESTAÇÃO DE SERVIÇOS E LOGÍSTICA aims to consistently deliver high-quality services, foster client satisfaction, and maintain our position as a trusted leader in procurement, manpower, technical support, and logistics services.



Contact

Contact-us

admin@operacoes-gcr.com

+244 222 789 201

www.operacoes-gcr.com

+244 938 769 108