

# Jay County Directory of Community Resources

## Credit Agencies

**Equifax**  
**1-800-685-1111**

**FreeScore**  
www.freescore.com

**Experion**  
**1-888-397-3742**  
Premiere Credit Solutions

**TransUnion**  
**1-800-916-8800**

## Child Assistance Services

### Car Seats

**National Traffic Highway Safety Administration**  
<https://www.nhtsa.gov/>

### Child Care Services

**Childcare Vouchers**  
**260-726-9318**

**The Youth Service Bureau of Jay County  
Inc. Healthy Families**  
**260-726-8520**

**Zion Early Learning Center Preschool**  
**260-726-8832**

**Child Care Resource and Referral**  
**1-800-493-3231**

**Educare Child Care Services Inc**  
**260-726-3500**

**Head Start**  
**260-726-9318**

### Other Child Services

**Child Protective Services of Indiana (CPS)**  
**1-800-800-5555**  
(Child Abuse and Neglect Hotline)

**260-726-9306**

**Jay County High School Child Development**

**WIC (Women, Infant, Children)**  
**260-726-9318**

**Fellowship Baptist Christian Academy**  
**260-726-8873**

**Art's Place**  
**260-726-4809**

**West Jay Community Center**  
**765-768-1544**  
**Jay Community Center**

**260-726-6477**

**Jay County Public Library**  
**260-726-7890**

**Dunkirk Public Library**  
**765-768-6872**

**Pennville Township Library**  
**260-731-3333**

## Clothing

**Closet Update**  
222 W. Lincoln Ave.  
Portland, IN  
9AM-7PM Tuesday-Friday  
10AM-5PM Saturday

**Lazy Days Resale & Consignment**  
**(260) 726-2715**  
133 East High St. in Portland, IN  
9AM-5PM Friday and Saturday

**Kid's Closet**  
**729-1255**  
104 S. Harrison St. in Portland, IN  
10AM-4PM Monday-Thursday  
10AM-5PM Friday  
10AM-2PM Saturday

**Quality Consignment**  
**(765) 768-1600**  
127 S Main St in Dunkirk, IN  
Noon - 5pm Tuesday - Saturday

**Community & Family Services Thrift Store**

**(260) 726-9318**  
521 S Wayne St in Portland, IN  
9 am - 4 pm Tuesday- Friday  
Although we have many programs here to serve our lower income families, the thrift store is open to everyone in the community. We carry many household items like laundry detergent, bug spray, baby food, formula, feminine products, clothing, food, and many more items at about half the price you can get them at a retail store.

**Lil' Momma's Resale & Consignments**  
**(817) 751-1089**  
973 S. Meridian St. in Portland, IN  
10 am - 6 pm Tuesday - Friday  
10 am - 5 pm Saturday  
I buy/resell & consign new/used children, junior, adult items and maternity. New to store wedding gowns, decor and more. With some Boutique/Candles & More!  
**Salvation Army**  
**260-726-4607**

260-726-9318

Thrift Shop

### Disability Services

Jayland Partners (Disability Advocacy &  
Resources)  
317-727-9223

Deaf and Hard of Hearing Services  
1-800-962-8408

Jay Randolph Developmental Services  
260-726-7931

Disability Determination Bureau  
1-800-622-4968

Jay Schools Special Education Cooperative  
260-726-9341

Division of Disability, Aging, and  
Rehabilitative Services  
1-800-545-7763

Disabled American Veterans  
260-726-8404

Epilepsy Foundation of America  
1-800-332-1000

Alzheimer's Disease and Related Disorders  
Association  
1-800-272-3900

National Down Syndrome Society  
1-800-221-4602

Cystic Fibrosis Foundation  
1-800-622-4826

United Cerebral Palsy Association  
1-800-723-7620

### Domestic Violence Services

Suicide Hotline  
1-800-273-Talk

260-726-6980

Victim's Advocate

Domestic Violence  
1-800-622-4973

### Family Services

United Way of Jay County Inc  
260-726-7010  
Community and Family Services Inc

260-726-9318

**LifeStream Services Inc. InterUrban  
Transportation  
260-726-6770**

**Federal Emergency Management  
Assistance  
260-726-9318**

**Department of Child Services  
260-726-7933**

**Child Support Bureau  
1-800-840-8757**

**Missing Children  
1-800-831-8953**

**State Institutional Child Protection  
1-800-562-2407**

**National Runaway Switchboard  
1-800-621-4000**

**ABL Adoptions  
1-866-650-5683**

**Indiana Family Helpline  
1-800-433-0746**

**Recalled Infant Products  
1-800-638-2772**

**Family Support Services  
1-800-622-4932**

**Adult Protective Services  
1-800-992-6978**

## **Financial Assistance**

### **Main Assistance**

**Energy Assistance  
260-726-9318**

**Weatherization  
260-726-6322**

**Compassionate Ministries Network  
260-589-8500 – Utilities, rent, medications,  
Etc.**

### **Trustees**

**Bearcreek  
260-726-7104**

**Greene  
260-726-2417**

**Jackson  
260-731-4311**

**Jefferson  
765-369-2080**

**Knox**  
**756-768-6833**

**Madison**  
**260-335-2174**

**Noble**  
**260-726-7925**

**Penn**  
**260-731-2155**

**Pike**  
**260-726-2119**

**Richland**  
**260-369-2197**

**Wabash**  
**260-997-6380**

**Wayne**  
**260-726-4607**

### **Food Assistance**

**Food Stamps**  
**260-726-7933**

**Helping Hand Food Bank**  
**260-726-9318**

**Dunkirk Food Pantry**  
**765-768-6726**  
226 E Center in Dunkirk, IN 47336  
1:00 PM to 3:00 PM on the second and fourth Thursday of the month

**North Meridian United Methodist**  
**765-369-2728**  
122 North Main St in Redkey, IN  
9:30 AM - 10:30 AM on Wednesday

**Albany UMC**  
**765-789-4571**  
125 N. Broadway in Albany, IN  
5:00 PM - 7:00 PM every 3rd Friday

**Helping Hand Food Bank**  
**260-726-9318**  
521 S Wayne St in Portland, IN  
9 AM - noon on Tuesday, Wednesday, and Thursday

**Trinity UMC**  
**260-726-8391**  
323 S. Meridian Street in Portland, IN  
9:00 AM - 1 PM on the 2nd and 4th Wednesdays

**Jay County West**  
**260-251-2502**  
891 W 650 N in Bryant, IN  
4:00 PM - 6:30 PM on Wednesday

**Second Harvest Food Bank**  
**765-287-8698**  
6221 N. Old SR 3 in Muncie, IN  
- call for pantries and tailgate details (Jay County's is typically the 3rd Wednesday of each month 11 AM - 1 PM, location varies)

**\*Call 2-1-1 to receive information about:  
Food, counseling, employment, health care,  
substance abuse, support groups,**

**housing/shelter, legal aid, education  
[www.IN211.org](http://www.IN211.org)**

## **Health Services**

### **Health Care Clinics**

**Family Practice of Jay County  
260-726-8822**

**State of the Heart-Home, Health, &  
Hospice  
260-726-3220**

**Health Department  
260-726-8080**

**Jay County Health Strategies  
260-726-4350**

**Jay County Immunization Clinic  
260-726-7863**

**Jay County Hospital  
260-726-7131**

**Preferred Family Physicians of Jay County  
260-726-6515**

**Vormohr Medical Center  
260-726-7616**

**West Jay Clinic  
765-768-6065**

**Meridian Services  
260-726-9348**

**Miller Medical Acupuncture  
260-726-7215**

**Jay County Emergency Medical Service  
260-726-2311**

**Urgent Care Clinic  
877-729-6824**

**Portland Eye Center  
260-726-4210**

**Hearing Aid Outlet  
260-726-7346**

**Advantage Home Care  
260-726-6606**

**Help at Home Inc  
260-726-8261**

**Massage Therapy Center  
260-726-8600**

**Adams Physical Therapy Services Inc  
260-726-6828**

## Indiana Poison Center

Indiana Poison Control Center

1-800-222-1222

## Mental Health Services

Portland Christian Counseling Center  
765-369-8040

Suicide Hotline  
1-800-273-8255

## Prescription Assistance

Little Red Door (Cancer Patients)  
765-284-9063  
2311 W Jackson

Patient Advocate Foundation  
1-800-532-5274  
[www.patientadvocate.org](http://www.patientadvocate.org)

Partnership for Prescription Assistance  
1-888-477-2669  
[www.pparx.org](http://www.pparx.org)

Rx for Indiana  
[www.rxforindiana.org](http://www.rxforindiana.org)

The Medicine Program  
[www.themedicineprogram.com](http://www.themedicineprogram.com)

RxHope  
[www.rxhope.com](http://www.rxhope.com)

Needy Meds  
[www.needymeds.org](http://www.needymeds.org)

State Assistance Programs  
[www.ncsl.org/programs/helath/drugaid.htm](http://www.ncsl.org/programs/helath/drugaid.htm)

RxAssist  
[www.rxassist.org](http://www.rxassist.org)

## Children's Health

The Youth Service Bureau of Jay County Inc  
260-726-8520

Child Development Bureau  
1-877-511-1144

East Central First Steps  
1-866-316-9800

Department of Child Services  
260-726-7933

Hoosier Healthwise for Children  
1-800-889-9949

Pregnancy Care Center of Jay County  
260-726-8636

### Insurance Information

Medicaid Recipient Info  
1-800-457-4584

Medicaid Select  
1-800-444-0966

### Physician Finder

Physician Finder

765-741-1071

### Smoking Cessation

Indiana Tobacco Quit Line  
1-800-QUIT NOW

Drug/Alcohol Abuse Referral  
1-800-992-6978

Smoke Free Indiana  
[www.smokefreeindiana.org](http://www.smokefreeindiana.org)

### Substance Abuse Services

Indiana Addiction Hotline  
1-800-662-4357

Alcoholics Anonymous  
260-726-4382

## Housing

### Government Assistance Housing

Piedmont Apartments  
260-726-9723

Wind Rush Apartments  
260-726-9230

Country Place Apartments  
260-726-6753

### Apartments

Carefree Complex  
765-768-6723

Maple Heights Apartments  
260-726-4275

Canterbury Apartments  
260-726-7586

Meadows  
260-731-2090

**Orchard Apartments  
260-726-9863**

**260-726-7080**

**Portland Place Apartment**

**Westwind Apartments  
765-369-2617**

### **Shelters**

**A Better Way (Shelter for Abused Women)  
1-800-347-1144**

**Jay-Land Homeless Shelter  
260-726-2164**

### **Elderly and Disabled Housing**

**CrownPointe of Portland Assisted Living  
260-726-3577**

**Jay County Retirement Center  
260-726-8702**

### **Jay County Landlord List**

**This information is provided by the Jay County Landlord's Association.**

**Sandy Bubp  
260-729-3001 or 260-726-9871**

**Jerry Metzger  
419-678-8030**

**Paul Copeland  
260-997-6645**

**Ron Miller  
260-726-2339**

**Bart Darby  
260-726-6333**

**Cheryl Morehouse  
260-726-8715**

**Libby Davidson  
260-335-2257 or 260-703-0065**

**Howard Ontrop  
260-729-1444**

**John Ferguson  
260-726-8503**

**RJ Rentals- Roger & Nancy Jonas  
260-726-6317**

**Leland & Judy LeMaster  
260-729-5000**

**Tom Robbins  
260-726-2479**

**Mike Rockwell  
260-726-9500**

**Sue Schoenlein**  
**260-726-7662**

**260-726-7368**

**Dale & Gerry Shively**  
**260-726-4859**

**Clarel & Kay Strausburg**  
**260-726-2148**

**Nathaniel Spencer**

**Brian Williamson & Deb Price**  
**260-726-6296**

### **Jay County Real Estate Agents**

**Century 21 Advance Realty- Jack Houck**  
**260-729-2164**

**Hanlin Real Estate Service - Tammy Hanlin**  
**260-731-8725**

**Fisher Realty & Auction - Randy Fisher**  
**260-726-7767**

**Tarter Realty & Appraisal Co. - Matt Tarter**  
**260-726-7119**

### **Human Trafficking**

**National Human Trafficking Hotline**  
**888-373-7888**

To get help, report a tip about a potential case of human trafficking, find service referrals for victims of trafficking, or request training or technical assistance, contact the National Human Trafficking Hotline at 1-888-373-7888 or [help@humantraffickinghotline.org](mailto:help@humantraffickinghotline.org). Phone services are available toll-free 24 hours a day, 7 days a week.

#### **BEFREE TEXTLINE**

Text HELP to 233733 (BeFree) to get help for victims and survivors of human trafficking or to connect with local services. The BeFree Textline offers confidential crisis assistance and support, referrals, tip reporting, and general information about human trafficking through SMS text message. Text line advocates are available to respond Monday-Sunday from 3-11pm EST.

**Indiana Protection for Abused and Trafficked Humans (IPATH)** providing services for victims of human trafficking in central Indiana.

Indianapolis Trafficked Persons Assistance Program 24-hour hotline at **1-800-928-6403**

**Home:** Indianapolis, IN

**Scope:** Regional

**History:** One of 42 task forces nationwide funded by the Department of Justice's Office for Victims of Crime and the Bureau of Justice Assistance to address the issue of human trafficking. IPATH is comprised of law enforcement specialists, social service providers, health providers, legal service providers, awareness and education organizations, as well as passionate community members and groups. Our partners understand that persons who have been trafficked are victims, not criminals. We are committed to treating victims of trafficking with respect, dignity and cultural sensitivity.

**Resources:** Awareness and prevention trainings, housing, legal advocacy, job training, medical care, mental health counseling, substance abuse counseling, case management, crisis Intervention

**Links:** [www.indianaagainsttrafficking.org](http://www.indianaagainsttrafficking.org)

### **Julian Center**

Saving Lives! Changing Lives! – Breaking the Cycle of Domestic Violence

**Home:** Indianapolis, IN

**Scope:** Local

**History:** Since 1975, The Julian Center has been supporting victims of domestic violence, sexual assault, and other life crises. Since 2006, The Julian Center has been the service coordinator for victims of human trafficking in Indianapolis and surrounding counties. We provide services in cooperation with Exodus Refugee Immigration Inc., Indianapolis Metropolitan Police Department, and a network of other service providers and law enforcement professionals.

**Resources:** emergency shelter, community pantry, outreach, counseling, transitional housing, affordable housing, advocacy, education, and case management.

**Opportunities:** Donate money or pantry foods, volunteer, Adopt-a-Family holiday gifts, Tutoring, mentoring

**Links:** [www.juliancenter.org](http://www.juliancenter.org)

### **Indiana Trafficking Victim's Assistance Program (ITVAP) Region 6**

**(317) 238-6955**

Chelsea Shelburne

(Blackford, Jay, Madison, Delaware, Randolph, Henry, Wayne, Rush, Fayette, and Union)

445 North Pennsylvania Street 812 in Indianapolis, IN 46204

Email: [cshelburne@indysb.org](mailto:cshelburne@indysb.org)

## Legal Services

### Children's Services

**Child Support Hotline**  
**1-800-840-8757**

**Child Support Enforcement (Prosecutor's Office)**  
**260-726-6981**

**Child Support (County Clerk's Office)**  
**260-726-4951**

**Court Appointed Special Advocates**  
**765-747-7875**  
3412 W Kilgore  
(Advocacy Service for Children)

**Report Child abuse/neglect**  
**260-726-7959**

**Report Child Abuse/Neglect after business hours**  
**260-726-8188**

### Other Services

**Jay Circuit Court**  
**260-726-4044**

**Jay Superior Court**  
**260-726-9761**

**Probation Office**  
**260-726-8392**

**Prosecuting Attorney**  
**260-726-6980**

**Prosecuting Attorney (child support division)**  
**260-726-6981**

**License Branch**  
**260-726-7773**

**Portland City Court**  
**260-726-3358**

**Jay County Bar Association**  
**260-726-8104**

**Indiana Civil Liberties Union Inc**  
**1-317-635-4059**

**Mending Families Meeting**  
This is a family group nar-anon that meets at the first Presbyterian church in Portland on Wednesday nights from 7-8pm

## Pet Assistance

### **SNAP**

**(317) 767-771**

Spay and Neuter Assistance <http://www.spayneuterservices.org/our-programs/snap/>  
It's A Snap to Apply "Spay Neuter Assistance Program (SNAP)" [Spay-Neuter Services of Indiana is a 501(c)(3) nonprofit]

The Spay-Neuter Assistance Program (SNAP) is provided by Spay-Neuter Services of Indiana for Indiana households with limited incomes. Brochures can be downloaded at <http://spayneuterservices.org> (also available in person at ARF).

For further assistance contact [info@getthemfixed.org](mailto:info@getthemfixed.org)

#### **How to Apply:**

- Complete and sign application on brochure
- Obtain one money order payable to SNSI for the total amount due (\$20 per pet x number of pets)
- Provide proof of participation
- Mail application, proof of qualification and money order to SNSI. Within two weeks, you will receive a SNAP certificate (valid for 3 months) and list of participating veterinarians. Schedule an appointment directly with any veterinarian on the list. If your application is not approved you will receive a prompt refund.

**You can also request a SNAP application online!**

## **Other Low-Cost Options**

### **FACE**

Low cost spays/neuters regardless of income or location.

Phone: (317) 638-3223

Website: <http://facespayneuter.org/>

Address: 1505 Massachusetts Ave, Indianapolis, IN 46201

### **Low Cost Spay Neuter Clinic**

Noblesville location: **(317) 706-0537**

Brownsburg location: **(317) 852-0537**

Website: <http://www.lowcostclinic.org/>

### **Animal Control Complaints**

**765-747-4851**

Off hour emergencies should be addressed to the Police Department.

Operating hours:

Monday - Friday -- 10am - 5:30pm; closed for lunch between 12pm-1pm  
Saturday -- 12pm - 3pm  
Sunday – Closed

**Other Assistance**

**Jay County Humane Society**  
**260-726-6339**

**Portland Veterinary Clinic**  
**260-726-7370**

**Redkey Veterinary Clinic**  
**765-369-2526**

**Police Departments**

**Bryant Police Department**  
**260-726-8188**

**Dunkirk Police Department**  
**765-768-6061**

**Pennville Police Department**  
**260-731-2022**

**Portland City Police Department**  
**260-726-7161**

**Redkey Police Department**  
**765-369-2931**

**State Police District 25**  
**765-369-2561**

**Jay County Sherriff's Department**  
**260-726-2251**

**Telephone Service Assistance**

**Lifeline Telephone Assistance**  
**1-888-256-5378**  
AT&T Costumer Service

**Temporary Employment Agencies**

**Work-One Express/Employment & Training**  
**260-726-8316**

**Advantage Industries**  
**260-726-3400**

**Manpower**  
**260-726-2888**

**Worker's Compensation**  
**1-800-824-2667**

**Job Corps**  
**1-800-624-9191**

**Tutoring/Mentoring Services**

**John Jay Center For Learning**  
**260-729-5525**

**Quick Reference Important Phone Numbers**

**Connect 2 Help**  
**211**

**Child Protective Services of Indiana (CPS)**  
**1-800-800-5556**  
(Child Abuse and Neglect Hotline)

**National Human Trafficking Hotline**  
**1-888-373-7888**

**Suicide Hotline**  
**1-800-273-Talk**

