

THE CONVERGENCE OF POWER AND FLEXIBILITY
OfficeServ 7000 Series Enterprise IP Communication Solutions

7030 7100 7200-S 7200 7400



OfficeServ™ 7000 Series



Enhance productivity by
empowering workers to connect
and communicate instantly.



AN ALL-IN-ONE SOLUTION THAT MANAGES YOUR BUSINESS COMMUNICATIONS EFFECTIVELY AND ECONOMICALLY

IMAGINE...

A single, expandable platform that installs and configures easily and empowers your business with enhanced communication and collaboration throughout your office complex and off-site. A platform that delivers the reliability of traditional phone systems and the advanced functionality of VoIP in one affordable package – all from Samsung, the brand you trust for quality and innovation.

WITH SAMSUNG'S OfficeServ™ 7000 SERIES, THE IMAGINED IS NOW A REALITY

Unleash the power of your business with the multitasking technology of Samsung's **OfficeServ** 7000 Series. Used alone or as part of a connected multi-site network among main offices, smaller branches, and remote workers, this unified system puts the power of convergence into the hands of today's growing businesses.

The **OfficeServ** 7000 Series evolutionary converged communications platforms can accelerate employee performance, enhance customer relations and improve your bottom line.

Whether you are upgrading or are launching a converged system for the very first time, these workhorses offer a perfect blend of versatility and power that meet and exceed your business needs.

OfficeServ
7030 • 7100 • 7200-S
7200 • 7400

ALL-IN-ONE DESIGN
SIMPLIFIES BUSINESS
COMMUNICATIONS



TELEPHONE
SYSTEM

WIRED
WIRELESS
VoIP

THE POWER YOU NEED TODAY—THE FLEXIBILITY TO GROW WITH YOU TOMORROW

Choose the model from one of our five platforms that's scaled to meet your business needs and discover:

- Flexible architecture that easily upgrades as your business grows.
- Enterprise-class routing and switching — optimized for VoIP and VPN tunneling, with enhanced networking throughout your enterprise.*
- Powerful built-in security — with enterprise-class firewall and Intrusion Detection System (IDS).*
- Simple setup and administration with a suite of PC-based management tools accessible from anywhere.
- Wireless technologies that support your on-the-move workforce while maximizing convenience and productivity.
- Investment protection: migrate from one system to another with interconnecting cabinets, common circuit modules, telephone sets, and applications.

* Currently not available for **OfficeServ 7100**



OfficeServ 7030

ADVANCED TECHNOLOGY ON A LIMITED BUDGET

A single, compact platform for small businesses, the **OfficeServ 7030** integrates with capabilities you demand — VoIP technology, SIP trunking, and WiFi — so you can perform on a larger scale. Flexible enough to support any combination of Samsung's wired and wireless handsets, IP phones, and digital phones, the **OfficeServ 7030** optimizes staff performance with features like Auto Attendant, Uniform Call Distribution (UCD), Call Sequencing, Call Recording and more.



Manage calls and interface to CRM databases with easy-to-view screen pops for improved efficiency.

OfficeServ 7100



PERFORMANCE RIGHT OUT OF THE BOX

Ideal for small or remote offices, the **OfficeServ 7100** has everything you need to get started. This easy and affordable communications solution is pre-programmed, pre-labeled—and ready to work for you.

Traditional voice and VoIP are supported with a full set of features. And, with **OfficeServ** applications, you can provide your remote workers and branch offices with the same capabilities as your on-site team to keep information and communication flowing smoothly between employees and locations.

OfficeServ 7200-S



POWERFUL TECHNOLOGY AND AFFORDABLE GROWTH

The converged **OfficeServ 7200-S** solution is expandable in small increments to grow in pace with your business. It has all the power and versatility you need at a price that's right for you. VoIP and VPN optimized and equipped with wireless capabilities, this system also comes embedded with email, voice mail and media gateway, so you won't need to purchase a separate processor or use up valuable expansion slots.

OfficeServ 7200



POWERFUL AND VERSATILE

An impressive synergy of power, versatility, and speed, the **OfficeServ 7200** provides small- to-mid-sized businesses with one converged solution for multiple forms of communication. This dynamic platform supports industry-standard VoIP and SIP service technology — which can save you money on your monthly phone bills — as well as TDM, voice processing, wireless communications, voice mail, computer telephony integration (CTI), and much more.



OfficeServ 7400

OUR MOST POWERFUL COMMUNICATIONS PLATFORM

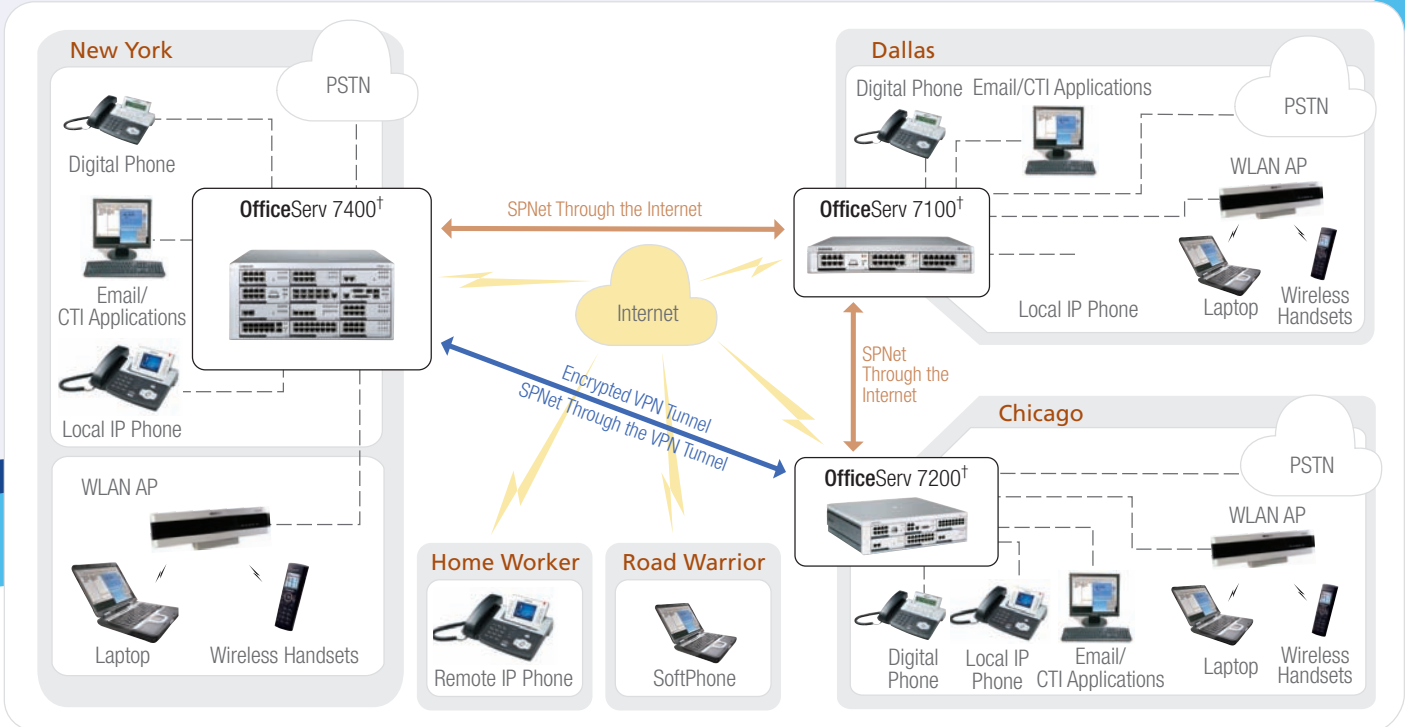
Standalone or as the backbone for a total enterprise solution, the **OfficeServ 7400** features more powerful infrastructure for more advanced applications. Supporting up to 480 phones in a single site or thousands of users in a multisite network, this robust communications platform keeps everyone and everything connected with true convergence. Featuring wired and wireless communications in one platform, the **OfficeServ 7400** supports **OfficeServ** wireless (WLAN) phones, traditional phones, PCs, servers, and other peripherals.

Samsung's Softphone turns laptops into full-feature telephones, keeping your remote workers in touch wherever there is an Internet connection.

		MAXIMUM VOICE CAPACITIES*					
		7030	7100	7200-S	7200	7400	
STATIONS	Wireless Handsets	16	32	64	128	224	
	Analog Phones	10			128	480	
	Digital Phones	8					
	Samsung IP Phones	16	32				
	Voice Mail	2	4	6	20	20	
	Maximum Stations	20	32	64	128	480	
TRUNKS	Standard SIP Trunks	8	24	32	64	128	
	Standard H/323	-		24	32	64	
	Analog Trunks	4	20	60	60	240	
	Digital Trunks PRI	-	23	48			
	Networking Trunks (SPNet)	8	24	32		224	
		Maximum Trunks	8	24	60	60	240
		Maximum Stations+Trunks	28	60	108	180	688

*For customized configurations and optimal performance systems, contact your Samsung Authorized Dealer.

UNIFY AND PROTECT YOUR BUSINESS THROUGH VoIP NETWORKING



†OfficeServ 7030, 7100, 7200-S, 7200 or 7400 may be substituted as needed.

MAXIMIZE ON AND OFF-SITE PRODUCTIVITY THROUGH OfficeServ COMPUTER TELEPHONY INTEGRATION (CTI) APPLICATIONS



DataView gives call centers increased functionality and greater efficiency by providing comprehensive information and statistics.

Optimize your **OfficeServ 7000 Series** with a suite of Computer Telephony Integration (CTI) applications, including: **OfficeServ™ Call and OfficeServ™ Communicator** — Call control and database screen pops, **OfficeServ™ EasySet** — Keypad management from a PC, **OfficeServ™ Communicator Softphone** — IP phone on a PC, **OfficeServ™ Operator** — Switchboard management via PC, **OfficeServ™ DataView** — Real-time call center status reporting and **OfficeServ™ Messenger** — Collaboration and Instant Messaging. These software applications help businesses:

- Improve cost efficiency
- Create on-the-go virtual offices
- Streamline and support business operations around the clock and around the world
- Easily manage calls and link to personal databases through screen POPs
- Quickly reconfigure personal phone options to adjust to individual user's work schedules

CHOOSE FROM A BROAD RANGE OF DIGITAL AND VoIP PHONES WITH LARGE, EASY-TO-READ DISPLAYS

Designed to complement the **OfficeServ** 7000 systems, Samsung's portfolio of digital and VoIP telephones provides the high-tech features you need to manage the converging business challenges of communications and information.

IP TERMINALS



SMT-i5243



SMT-i5230



SMT-i5210



SMT-i3105



SMT-i5264

DIGITAL KEYSETS



iDCS-28D



iDCS-18D
WITH 14-BUTTON STRIP



iDCS-8D



DS-5021D



DS-5014D



DS-5007S



DS-5064B
AOM



Wireless in-building mobility untethers workers from the confines of their desks.



WIRELESS TECHNOLOGY

The **OfficeServ** wireless solutions provide seamless integration with your wired network, allowing you and your workers to stay connected without being tied down. You'll have access to all your desktop phone features from anywhere within your building thanks to your IP-enabled platform and wireless LAN access points.

SYSTEM FEATURES

- Account Code Entry
 - Forced - Verified
 - Forced - Not Verified
 - Voluntary
- Account Code Key - One Touch
- Administrator Program Key
- All Call Voice Page
- Attention Tone
- Audio Message with Alarm (Timer) Reminder
- Audio Ringback Tones
- Authorization Codes
 - Forced / Voluntary
- Auto Answer on CO
- Auto Attendant†
- Automatic Call Distribution (ACD)
- Automatic Hold
- Background Music
- Branch Group
- Call Activity Display
- Call Center
 - Agent Busy/Manual Wrap-Up Key
 - Agent PIN (ID) Numbers
 - Agent Login & Logout
 - Automatic Logout
 - Automatic Wrap-Up Timer
 - Priority Call Queuing
 - Embedded Reporting Package
- Agent Statistics / Call Statistics
- Group Supervisors
- Printed Reports
 - OfficeServ DataView
- UCD Statistics / UCD Monitoring
- Wall-Style Display Windows
- Call Costing
- Call Forwarding
 - All Calls
 - Busy
 - No Answer
 - Busy/No Answer
 - Forward DND
 - Follow Me
 - External
 - To Voice Mail
 - Preset Destination
 - Preset Forward Busy
- Call Hold
 - Exclusive / System / Remote
- Call Park and Page
- Call Pickup
 - Directed / Groups / Established
- Call Recording
- Call Waiting/Camp-On
- Caller Emergency Service ID (CESID)
- Caller Identification†
 - Automatic Number Identification (ANI)*
 - Caller ID
 - Calling Line Identification (CLI)
- Caller ID Features
 - Name/Number Display
 - Next Call
 - Save Caller ID Number
 - Store Caller ID Number
 - Inquire Park/Hold
 - Caller ID Review List
 - Investigate
 - Abandon Call List
 - Caller ID on SMDR
 - Number to Name Translation
 - Caller ID to PSTN
 - Caller ID to Analog Port
- Centrex/PBX Use
- Chain Dialing
- Chain Forward
- Class of Service
- Common Bell Control
- Computer Telephony Integration (CTI)
 - OfficeServ™ Link
 - OfficeServ™ DataView
 - OfficeServ™ EasySet
 - OfficeServ™ Call
 - OfficeServ™ Operator
 - OfficeServ™ Softphone
 - OfficeServ™ Communicator
 - OfficeServ™ Messenger
- Conference
 - Add On (5 party)
 - Unsupervised
 - Split
- Conference Group
- Customer Set Relocation
- Data Security
- Database Printout
- Daylight Saving Time-Automatic
- Dialed Number Identification Service (DNIS)
- Direct In Lines
- Direct Inward Dialing (DID)
 - DID Call Limits
- Direct Inward System Access (DISA)
- Direct Trunk Selection
- Directory Names
- DISA Security
- Distinctive Ringing
- Door Lock Release (Programmable)
- Door Phones
- E & M Tie Lines using T1*
- E-Mail Gateway
- Executive Barge-In (Override)
 - With or Without Warning Tone
 - Trunk Monitor or Service Observing
- External Music Interfaces
- External Page Interfaces
- Flash Key Operation
- Flexible Numbering
- Ground Start Trunks using T1*
- Group Busy Setting
- Hot Desking (IP Keysets)
- Hot Line
- In Group/Out of Group
- Incoming Call Distribution
- Incoming/Outgoing Service
- Individual Line Control
- IP Keysets
- ISDN-PRI Service
- LAN Interface
- Least Cost Routing
- Live System Programming
 - From any Display Keypad
 - With a Personal Computer
- Meet Me Page and Answer
- Memory Protection
- Message Waiting Indications
- Message Waiting Key
- Microphone On/Off per Station
- Mobile Extension (MOBEX)
- Mobility Solution
- Multiple Language Support
- Music on Hold—Flexible
- Music on Hold—Sources
- Networking
 - QSIG, SPNet, SIP, H.323
- OfficeServ™ Connect
- Operator Group
- Overflow
 - Operator / Station Group
- Override Codes
- Paging
 - Internal Zones / External Zones
 - All External / Page All
- Park Orbits
- Power over Ethernet (PoE)
- Prime Line Selection
- Priority Call Queuing
- Private Lines
- Programmable Line Privacy
- Programmable Timers
- Recalls
- Recall to Operator
- Redial Review
- Remote Programming—PC
- Ring Modes
 - Time Based Routing—Plans
 - Automatic / Manual
 - Holiday Schedule
 - Temporary Override
- Ring Over Page
- Secretary Pooling
- Simultaneous Ringing
- Single Line Connections
- SIP Services
- Speed Dial Numbers
 - Station List
 - System List
- Speed Dial by Directory
- Station Hunt Groups
 - Distributed / Sequential / Unconditional
- Station Message Detail Recording (SMDR)
- Station Pair
- System Alarms
- System Directory
- System Maintenance Alarms
- System Time
- Tenant Services (2)*
- Toll Restriction
 - By Day or Night
 - By Line or Station
 - Eight Dialing Classes
 - Special Code Table
- Toll Restriction Override
- Tone or Pulse Dialing
- Traffic Reporting
- Transfer
 - Screened / Unscreened
 - Voice Mail Transfer Key
 - With Camp-On
- Trunk Groups
- Twinning
- Unified Messaging
- Unified Voicemail
 - E-Mail Gateway
 - OfficeServ™ IP-UMS*
- Uniform Call Distribution (UCD)
- Universal Answer
- Virtual Extensions
- Voice Mail
 - Inband Signalling*
 - Integrated (In-Skin)
 - External (Server-Based)*
- VoIP
- Walking Class of Service
- Wireless Handsets

*Not available on OfficeServ 7100

† Requires optional hardware and/or software. Contact your Samsung Authorized Dealer for details.

For more information or to locate a dealer, go to www.samsung.com/bcs.