#### **Terms & Conditions for Sing for Happiness Choir.**

##### **CHOIR SESSIONS**

The Sing for Happiness Choir meets every 2 weeks to rehearse for at least 15 weeks of the year with extra sessions, events and performances throughout the year on top of that schedule.

The sessions are scheduled in accordance with our termly calendar and dates can be found on my website or emailed directly to you on request.

A member chooses their payment options and memberships.

Due to health & safety, safeguarding and insurance we are unable to allow any children (under 18) to be at our rehearsals and this includes waiting in the same building, unless accompianed with their parent / guardian over 18yrs.

##### **THE MUSIC**

All song arrangements, lyric sheets and branding are the intellectual property of Rebecca Hitchcock.

##### **OUR FEE STRUCTURE**

The Sing for Happiness Choir membership is payable monthly or Pay As You Go via the Stripe subscription service and or Go Cardless.

The Sing for Happiness Choir Membership is £270 per year spread over 12 months equating to £22.50 per month from the date you set up your subscription, and £12 for a Pay as You Go session.

.

The Sing for Happiness Choir does not have access to your bank details or handle your direct debit payment. This is done through Stripe (www.stripe.com) who are regulated by the Financial Conduct Authority and Go Cardless.

The Sing for Happiness Choir membership gives you full access to the Learning Resources where lyric sheets, Music scores, mp3’s of the harmony parts and any video tutorials required – all are accessible online.

If your payment fails due to your card expiring or there not being sufficient funds in the account then we will contact you for that month’s payment via another method.

##### **ABSENCE**

We don’t offer refunds or carry-overs for non-attendance. Should The Sing for Happiness Choir scheduled rehearsals be cancelled for any reason, an extra rehearsal will be provided via Zoom online.

##### **CANCELLING YOUR MEMBERSHIP**

If you’re on a monthly plan you can cancel it at any time.

To do this please cancle your Direct Debit. Rebecca Hitchcock will be in conact with you.

##### **EVENTS & PERFORMANCES**

Choir members do not pay to perform although it may be necessary to charge for transport, performance clothing, and/or extra rehearsals for performances. All performances and events are optional.

##### **UNIFORM**

The Sing for Happiness Choir are able to wear any style top within the colours of the Sing for Happiness logo, Blue.

These are required for events and performances, and should be worn with black trousers / leggins / or long skirts or dark denim bottoms. We welcome individuality and comfort so feel free to choose your own comfortable footware to accompany the above. If you require any more info please speak to your Choir Director.

##### **HEALTH AND SAFETY**

The health and safety of members of The Sing for Happiness Choir is paramount. While we do carry full insurance and the venue and event is risk assessed, it is the responsibility of every member to act responsibly and not risk the health and safety of themselves and others. Rebecca Hitchcock holds a current certificate in Level 1 First Responce First Aid and holds a current D.B.S.

It is the responsibility of members to make The Sing for Happiness Choir aware of any relevant health issues they may have that may hinder their performance at rehearsals and events.

The Sing for Happiness Choir is not responsible for loss or damage of the personal effects of members during rehearsals, performances or social events.

Members are responsible for their own property and wellbeing whilst attending rehearsals and performances

It is advised that members wear comfortable clothing and enclosed footwear to rehearsals and bring water to stay hydrated.

##### **EQUALITY, DIVERSITY AND SAFEGUARDING**

The Sing for Happiness Choir embraces equality, diversity and inclusivity of its members and every endeavour is made to accommodate those with health issues or mobility problems. Please make The Sing for Happiness Choir Leader aware of any issues that may hinder full participation in rehearsals or performances.

##### **CODE OF CONDUCT**

The Sing for Happiness Choir aims to create a safe and positive environment for all and therefore we operate as professionally as possible in our code of conduct and expect the following:

– Punctual attendance to rehearsals & performances
– The wearing of appropriate uniform when requested by the Choir Leader for public engagements
- Members should respect all fellow members, their Choir Leader and any other staff engaged by The Sing for Happiness Choir

– Negative behaviour, whether written or verbal, towards the choir, other Choir Members, the Choir Leader, Staff, Choir Volunteers or Members of the Public will lead to that Member being asked to leave the choir.

No refund of membership will be given under these circumstances.
– The Sing for Happiness Choir cannot be held financially responsible for injury or damage caused by a member’s misconduct or inappropriate behaviour.

##### **SOCIAL MEDIA & MARKETING**

The Sing for Happiness Choir administrators reserve the right to remove any inappropriate remarks, comments, photographs and videos that may compromise its intellectual property and the feelings and privacy of its members. We reserve the right to block a member from any social media platform without warning if inappropriate remarks are made.

In turn, The Sing for Happiness Choir will not post any footage that may cause offence or embarrassment to any of its members. Upon joining it is agreed that photographic, video, images and sound are used for advertising and marketing purposes in relation to The Sing for Happiness Choir.

##### **DATA PROTECTION**

The Sing for Happiness Choir respects the information we hold on you and that we take the security of your information very seriously in accordance with GDPR. We have a Privacy Policy which gives you more information on the data we hold on you, what we do with that data, who we share your data with and your rights under GDPR. A direct copy of The Sing for Happiness Choir **[Privacy Policy](https://thecollaborationchoir.com/privacy-policy)**is available on request.

##### **OUR RIGHTS**

We reserve the right to amend The Sing for Happiness Choir calendar and/or the price of the membership. We will give members 1 full month’s notice of any adjustments.

****REGISTERED ADDRESS****Flat 6 150 Bensham Manor Road

Thornton Heath

CR7 7AW

****OTHER CONTACT DETAILS****
Email: Singforhappiness1@gmail.com
Tel: 07789931374