

KRISTEN NOLFI, Ed.D.

Educational Psychologist | Mediator | Consultant

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PROFESSIONAL SUMMARY

Educational psychologist, trained mediator, and consultant with nearly three decades of experience working across educational, clinical, forensic, and institutional systems. Has completed and presented more than 2,000 psychological and psychoeducational evaluations, translating cognitive, developmental, and behavioral information into structured findings that support clear, defensible decision-making for schools, courts, and multidisciplinary teams. Over 4,000 hours collaborating directly with attorneys and the courts, conducting structured interviews, safeguarding confidentiality, and producing documentation used in active legal and institutional proceedings. Core strength is converting complex, high-stakes behavioral and case information into clear, accurate, and actionable findings.

CORE COMPETENCIES

Investigation & Assessment: Structured interviewing, evidence gathering and corroboration, psychoeducational and psychological assessment, Functional Behavioral Assessment (FBA), risk assessment and clinical interpretation, case documentation and report writing, testimony preparation

Dispute Resolution: Mediation, Parenting Coordination, high-conflict strategic communication, alternative dispute resolution, neutral third-party consultation

Systems & Collaboration: Cross-system collaboration (schools, courts, healthcare, corrections), confidentiality and case-integrity management, family and systems consultation, neurodevelopmental profiles (ADHD, autism, learning disabilities), IEP/eligibility processes

LICENSURE & CREDENTIALS

- Licensed Educational Psychologist, Massachusetts (2017)
- Licensed School Psychologist, Massachusetts (2006)
- Licensed Educator, Massachusetts (1995)
- 40-Hour Mediation & Conflict Resolution Training Certificate
- Qualifications met for Parenting Coordination under Massachusetts Probate & Family Court Standing Order 1-17
- American Board of Vocational Experts (ABVE) – membership

PROFESSIONAL EXPERIENCE

Licensed Educational Psychologist / Consultant | Independent Practice, Longmeadow, MA

2017 – Present

- Complete psychoeducational evaluations for schools, clinics, and private individuals, translating psychological and environmental data into objective, clear reports used to guide family, educational, and treatment decisions.
- Serve as an objective, neutral resource in sensitive family matters, stabilizing dynamics through structured, neuro-inclusive communication.
- Design targeted developmental action plans and provide evidence-based consultation on transition planning and education issues with parents and school personnel.

Licensed School Psychologist | Springfield Public Schools, Springfield, MA

2006 – 2022

- Completed comprehensive psychoeducational and behavioral assessments, converting raw data into individualized strategic plans.

Forensic Mental Health Clinician | Hampden County Sheriff's Department, Ludlow, MA

2017 – 2018

- Managed high-volume intake and initial risk prioritization; provided brief, focused assessment and time-limited therapy.
- Collaborated with cross-functional medical, educational, and logistics teams; submitted reports as required.

Licensed School Psychologist | Chicopee Public Schools, Chicopee, MA

2005 – 2017

- Completed comprehensive psychoeducational and behavioral assessments, converting raw data into individualized strategic plans; served as Committee Writer for the district's official Dyslexia Resource Guide.
- Supervised UMass Amherst school psychology interns.

Postdoctoral Research & Training Consultant | Brennan & Couchon Associates, Easthampton, MA

2006 – 2014

- Conducted diagnostic assessments and pre-employment psychological evaluations for public safety candidates.
- Applied standardized cognitive trait analysis methods to evaluate decision-making capability and performance under stress, converting dense behavioral data into clear operational findings for leadership teams.

Adjunct Professor of Psychology & Education | Westfield State University & Cambridge College, MA

2002 – 2007

- Developed syllabi and instructed graduate and undergraduate coursework in Personality Theories, Behavior Management, Developmental Psychology, and Special Education System Dynamics.

Licensed Teacher | Pathfinder Regional Technical High School

1994 – 2002

- Managed classroom behavior, delivered specialized curricula, and coordinated cross-functional student support teams.

Victim-Witness Advocate | Hampden County District Attorney's Office

1992 – 1994

- Managed communications, guided individuals through procedural processes, and coordinated multi-agency services.

EDUCATION

- Doctor of Education (Ed.D.), Educational Leadership and Administration — American International College (2006)
- Certificate of Advanced Graduate Studies (CAGS); M.A., Educational Psychology; M.A., School Psychology — American International College (1998–2001)
- B.A., Psychology — Western New England University (1994)
- Child and Family Forensics Certificate Program — William James College (2019–2021)

SELECTED FORENSIC, CLINICAL & SYSTEMS TRAINING

- Harvard T.H. Chan School of Public Health – Child Protection & Human Rights Law (2021)
- Yale University – Autism & Related Disorders Summer Series (2020)
- Overcoming Barriers – Parent-Child Contact Problems Training, Center of Excellence for Children, Families, and the Law (2018, 2021)
- 28-Hour Course on Parenting Coordination; 28-Credit Hour Course on Child Custody Evaluation; Providing Effective Testimony for Mental Health Professionals (2020)
- J. Gittinger – The Personality Assessment System
- Paul Ekman F.A.C.E. Training and Certification
- University of Massachusetts Amherst – Mindfulness-Based Stress Reduction (MBSR, 2023)

Additional coursework totaling 80+ hours in child custody, domestic violence, and divorce-related topics available upon request.

ADDITIONAL SYSTEMS EXPERIENCE

Hampden County District Attorney's Office — Victim-Witness Advocacy Internship | District, Probate & Superior Court | Westfield Juvenile Detention Center | Massachusetts Career Development Institute | Men's Resource Center, Amherst, MA — Counseling/Group Therapy | Citizens for Juvenile Justice (CfJJ) — Policy Training Exposure | Association of Family and Conciliation Courts (AFCC) — Peer Consultation