

IBM b-type Software/Firmware Download Instructions (IBM Assist Site for IBM Brocade Software downloads)

Step-by-Step instructions for access to Fabric OS firmware (FOS), SANnav and b-type IBM Network Advisor (INA).

Important Notes:

- You must have active IBM Support in order to access Brocade Software for any device.
- IBM is responsible for the support of IBM b-type (Brocade) Storage Networking solutions.

Brocade FOS and SAN Management software may be accessed through the IBM Support Fix Central: <https://www.ibm.com/support/fixcentral/options> (+ 1 800 426 7378)

1. Navigate to <https://www.ibm.com/support/fixcentral/options>
2. Select "Select product" tab
3. Under "Product Group" dropdown, select "System Storage"
4. Under "Select from System Storage", select "Storage area network (SAN)"
5. Under "Storage area network (SAN)", select "SAN b-type" for Brocade switches or "SAN management software" for IBM Network Advisor and SANnav (once released).
6. If "SAN b-type" is selected:
 - a. Under "Select from SAN b-type", select the proper model.
 - b. Under "Installed Version", select the proper FOS version.
 - c. Click the **Continue** box.
7. If "SAN management software" is selected:
 - a. Under "Select from SAN management software", select the proper management software.
 - b. Under "Installed Version", select the proper version.
 - c. Click the **Continue** box.

Fix Central provides fixes and updates for your system's software, hardware, and operating system. Not looking for fixes or updates? Please visit Passport Advantage to download most purchased software products, or My Entitled Systems Support to download system software.

For additional information, click on the following link.
[Getting started with Fix Central](#)

Find product | **Select product**

Select the product below.

When using the keyboard to navigate the page, use the **Alt** and **down arrow** keys to navigate the selection lists.

Product Group*
System Storage

Select from System Storage*
Storage area network (SAN)

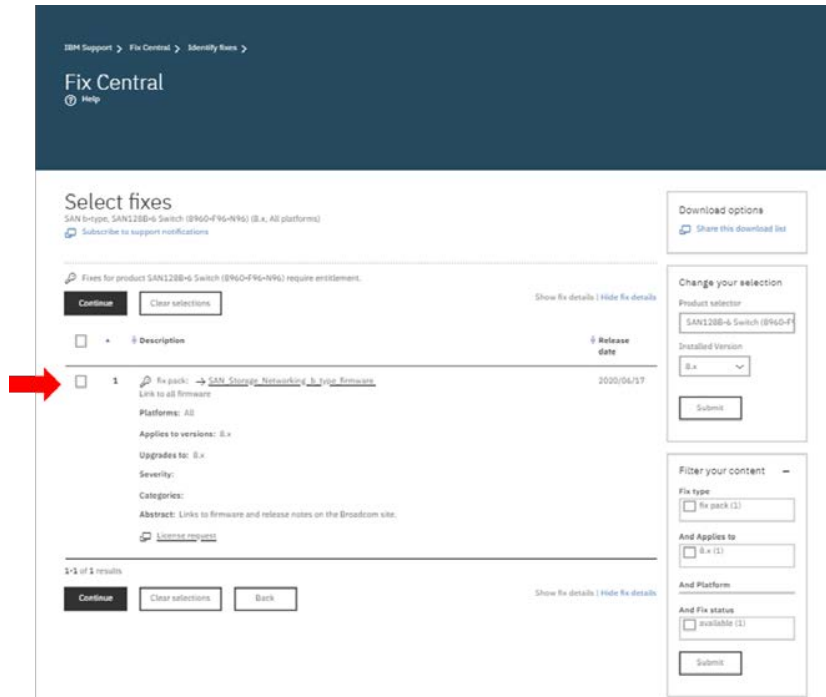
Select from Storage area network (SAN)*
SAN b-type

Select from SAN b-type*
SAN128B-6 Switch (8960-F96-N96)

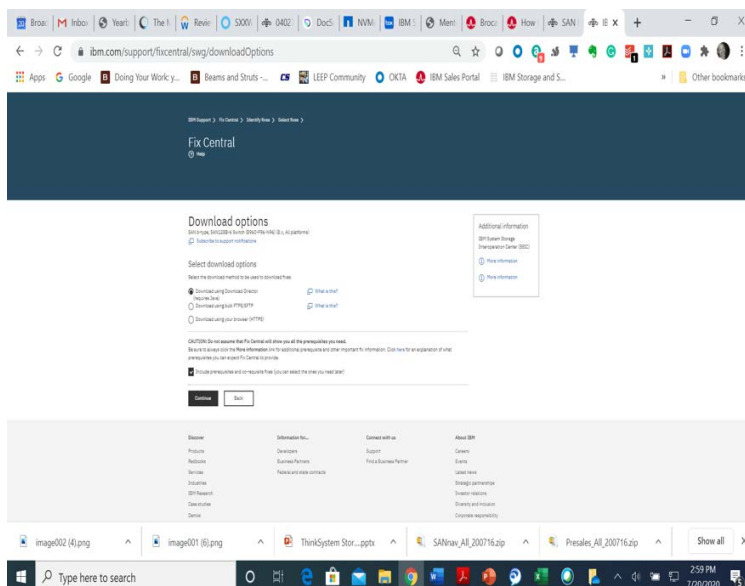
Installed Version*
B.x

Continue

- On the page “Select fixes”, select the appropriate fix-pack (FOS version) for your product and select the download method.



- Select Download Options.



10. Log in to IBM with your IBMid (if requested) and create an IBMid account (if necessary)

Log in to IBM

IBMID [Forgot IBMID?](#)

Remember me ⓘ

[Continue](#)

Don't have an account? [Create an IBMID](#)

Need help? [Contact the IBMID help desk](#)

11. This will take you to the IBM “Fix Central” page where you must provide the proper information for the FOS entitlement check.

IBM Support > Fix Central > Identify fixes > Select fixes >

Fix Central
Help

Fix Central
Quick order
Subscribe to support notifications

Please provide the serial number of the machines for which Machine Code update(s) are designated and will be installed (each a "Target Machine").

The Type Number is a 4-digit number (usually followed by a 3-character Model Identifier) printed on the exterior of your IBM system. It may be the first part of an ID labeled "Model" or "System Model" ID.

The Serial Number is a 7 digit ID labeled "S/N" on the exterior of your IBM system. Dash ("-") characters may be omitted.

The Country selection is based on the location of your IBM system.
See [more information](#) for details about this page, and the actions available below.

Country
United States

	Machine type	Machine Serial Number
1.	8960	<input type="text"/>

[+ Add another](#)

12. Once the Entitlement is successfully confirmed, select the “[LinkToBroadcomSWPortal](#)” link.
13. On the “Leaving IBM Web site” page, select “Continue” to be redirected to the Brocade-IBM Assist Portal to complete the download.
14. Provide your corporate email address on the Welcome page.

Login

On arriving at the Assist Portal, enter your email and the appropriate answer to the Captcha question:

Welcome to Assist Portal

In order to access Brocade Assist Portal you must use your company email address.

Email:*

Retype Email:*

Captcha:* Just to prove you are a human, please answer the following math challenge:
5 X 8 =

NOTE: Once you click submit please ensure you check for a verification email sent by "bsn.web@brocade.com" to complete this process. If you do not see this email in your Inbox please check your Junk folder.

15. On the Assist Portal landing page, select “All Operating Systems” from the drop-down menu.

Assist Portal

If you are having any issues finding what you are looking for, contact your service provider for assistance.

Browse Search

Select*

Fabric Operating System (FOS) 7.x

Fabric Operating System (FOS) 8.x

Fabric Operating System (FOS) All x

Related Links

[Brocade SAN Health](#) [Assist Portal User Guide](#)

16. Select the desired version of FOS and the download will begin.

Assist Portal

If you are having any issues finding what you are looking for, contact your service provider for assistance.

Browse Search

Select*

Fabric Operating System (FOS) 7.x

Fabric Operating System (FOS) 8.x

Fabric Operating System (FOS) All x

Related Links

[Brocade SAN Health](#) [Assist Portal User Guide](#)