



Professionalism and Governance

EXAMINATION PAPER

April 1st 2019, 14.00pm – 17.00pm

Fill in these particulars:

Centre Name

Candidate Number

Your full name:

There is element to the question paper.

This contains several short answer questions. Attempt **ALL** questions in the green answer booklet **in pen**.

The total marks for this paper are 100.

THIS EXAMINATION PAPER REMAINS THE PROPERTY OF THE PENSIONS MANAGEMENT INSTITUTE AND MUST BE HANDED TO THE INVIGILATOR AT THE END OF THE EXAMINATION.

Three hours are allowed for this paper. Answer all parts of all questions. In a multi-part question when the marks are not equally divided a guide to the available marks for each part is shown. A small number of marks may be awarded for appropriate and relevant communication and formatting.

The total marks for this examination are 100.

Please make sure that you answer these questions in the green answer booklet in pen.

1. You are the Secretary to the Trustees for the Board of a medium sized defined benefit pension scheme which is still open to new members. At the last meeting, the Trustees raised concerns about their risk management. They have asked you to prepare a briefing report setting out the structures they could use to better monitor and manage their scheme risks.

Your briefing report should cover:

- What factors can influence any structures they put in place
- TPR's expectations of trustees
- Factors influencing the composition of the trustee board
- The specific help that should be given to newly appointed trustees
- The use of sub committees of the trustee board
- How conflicts can be managed and the use of risk registers.

(48 technical marks, 12 format/communication marks. Total 60 Marks)

2.

- a) Summarise the PMI Code of Professional Conduct (3 Marks)
- b) Define professionalism (2 Marks)
- c) Outline the benefits of professionalism (5 Marks)

(10 Marks)

3. You are a consultant to a scheme reviewing its long standing legal advisers through your firm's procurement department. You talk to the procurement manager and he tells you his wife works for a shortlisted firm with the lowest bid. He says if you stay silent, he can 'make it worth your while'.

- a) What are the relevant section(s) of the Code that apply? (8 Marks)
- b) What, if any, actions should you take? (7 Marks)

(15 Marks)

4. You are the Administration Team Leader for a pension scheme, one of your team comes to you in distress. A member was abusive to them on the phone. The call ended by your team member putting the phone down. They have asked you to call the member back stating their behaviour is unacceptable.

- a) What are the relevant section(s) of the Code that apply (8 marks)
- b) What, if any, actions should you take? (7 marks)

(15 Marks)

APRIL 2019