



# SERVICE STANDARDS FOR EARLY INTERVENTION SERVICES (EIS)

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*In addition to the Universal Standards, you are also expected to follow the following guidelines.*

## I. GOAL

The goal of Early Intervention Services (EIS) is to assist People Living with HIV/AIDS (PLWHA) in identifying and addressing barriers to the initiation of, participation in and adherence to on-going HIV outpatient/ambulatory medical care. In addition, EIS is to ensure that people testing HIV-positive receive necessary HIV-related services as early as possible in order to interrupt or delay progression of HIV disease. EIS service providers also strive to integrate the complex network of services (proactive and therapeutic) for their patients and move a client toward self-management.

## II. DESCRIPTION [HRSA PCN 16-02 Rev. 10/22/2018]

- RWHAP Parts A EIS services must include any of the following four components:
  - Targeted HIV testing to help the unaware learn of their HIV status and receive referral to HIV care and treatment services if found to be HIV-infected
    - Sub-recipients must coordinate these testing services with their C&T partner.
    - HIV testing paid for by EIS cannot supplant testing efforts paid for by other sources
  - Referral services to improve HIV care and treatment services at key points of entry
  - Access and linkage to HIV care and treatment services such as HIV Outpatient/Ambulatory Health Services, Medical Case Management, and Substance Use Care
  - Outreach Services and Health Education/Risk Reduction related to HIV diagnosis
- **Note to Applicants:** All Ryan White Part A funded EIIHA activities will be implemented under the **Early Intervention Services (EIS) service category**. EIS services (medical case management, case management, outpatient ambulatory healthcare and transportation) should not exceed a period of three months to ensure linkage with Part A medical care is quick and efficient.

The RWHAP legislation defines EIS for Parts A, B, and C. See § 2651(e) of the Public Health Service Act

## III. KEY SERVICE COMPONENTS AND ACTIVITIES

- Early Intervention Services (EIS) is the identifying, informing, referring and linkage of ALL newly diagnosed individuals to care within three months of diagnosis.
- Early Identification of Individuals with HIV/AIDS (EIIHA) emphasizes EIS on the following target groups: MSM of Color, Youth/Young Adults (13 to 24 years of age) and people 45 and older.
- EIIHA services are funded under EIS.

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*“To plan for the development, implementation and continual improvement of the health care and treatment services for People Living With and Affected by HIV & AIDS who reside in the five New Jersey Counties of Essex, Morris, Sussex, Union and Warren.”*

#### IV. SERVICE LIMITATIONS/REQUIREMENTS

None.

#### V. ASSESSMENT AND SERVICE PLAN

A. Intake to be completed by the Medical Case Manager.

B. Development of an individualized EIS care plan

1. Set realistic, measurable and mutually acceptable goals for medical case management and treatment adherence
2. Identify actions needed to attain each goal
3. Identify timelines for achieving goals

C. Implementation of an individualized EIS care plan

1. Schedule appointment for medical visit
2. Schedule appointment for lab tests
3. Refer for Core Services in CHAMP
4. Contact provider(s) to set up appointment(s)
5. Refer for Support Services in CHAMP
6. Contact provider(s) to set up appointment(s)
7. Arrange for transportation, if required
8. Follow up to remind client of appointment(s)
9. Reschedule missed appointment(s)

#### VI. ENGAGEMENT AND RETENTION OF CLIENTS

Refer to the Universal Service Standard.

#### VII. STAFF QUALIFICATIONS AND TRAINING

*Either medically credentialed professionals or other health care providers who are part of the clinical care team.*

Qualifications/Training

1. Education: Minimum of a high school diploma/GED or 3 years of social services/health care related experience
2. HIV experience/training, preferred.
3. EIS provider must participate and complete the EMA Clinical Quality Management (CQM) training activities and projects.
4. Ongoing education/training of a minimum of six (6) hours per year in related subjects
5. Agency will provide new hires with training regarding confidentiality, client rights and the agency's grievance procedure
6. Annual staff evaluation/review