



PRIVACY NOTICE

Website, business liaison and request-for-quotation processing

Document data	Content
Controller	TRIVIA INDUSTRY Technológia Integrátor és Kivitelező Kft. (TID)
Effective date	26 May 2026
Version	rev1.1
Language	English
Purpose	Website publication and business privacy information

Purpose and scope of this notice

This Privacy Notice explains for what purposes, on what legal bases, with what categories of data, with what recipients and under what retention rules TRIVIA INDUSTRY Technológia Integrátor és Kivitelező Kft., abbreviated as TID, processes personal data in connection with website operation, business contact, requests for quotation, project preparation and contractual liaison.

This notice applies to the websites, link directory, related online interfaces, business communication channels of TID, and to personal data provided to TID by e-mail, telephone, online form, event participation or other means. It does not cover independent processing carried out by external websites, providers or platforms to which the TID website may contain links.

TID operates in the field of industrial systems integration, project preparation, technology-related and business liaison activities. Therefore, processing may concern not only private enquirers but also contact persons of customers, suppliers, subcontractors, professional experts and other business contributors.

Identity of the controller

The controller of the personal data is TID. TID determines the purposes and means of processing in its own name and is responsible for processing personal data lawfully, fairly, transparently, for specified purposes, with data minimisation and adequate security.

Data	Content
Company name	TRIVIA INDUSTRY Technológia Integrátor és Kivitelező Korlátolt Felelősségű Társaság
Short name	Trivia Industry Kft. / TID
Registered seat	1021 Budapest, Hűvösvölgyi út 14., Hungary
Business site	1037 Budapest, Máramaros út 47., Hungary
Company registration number	01-09-307721
Tax number	26205494-2-41
E-mail	info@triviaindustry.com
Telephone	+36 70 341 5995; +36 30 996 1940
Website scope	www.triviaindustry.net, the TID link directory and related websites / subpages operated by TID
AI assistant link	http://bit.ly/3Yyedsh - reference to an external digital service whose own privacy terms may also apply
Data Protection Officer	Based on its current processing operations, TID has not appointed a Data Protection Officer; privacy enquiries may be sent to info@triviaindustry.com .

Applicable legal and professional framework

TID processes personal data in particular under Regulation (EU) 2016/679 of the European Parliament and of the Council, i.e. the General Data Protection Regulation, Hungarian data protection and informational self-determination rules, rules on electronic commerce and advertising outreach, and applicable accounting, tax and civil-law retention requirements.

This notice has been prepared for website publication and business liaison. It does not replace individual contracts, data processing agreements, internal access-control rules or separate privacy notices where a specific project or service requires them.

Source of personal data

TRIVIA INDUSTRY Technológia Integrátor és Kivitelező Kft. (TID)

Linktár: www.triviaindustry.net/; AI asszisztens: <http://bit.ly/3Yyedsh>;

Székhely: 1021 Budapest, Hűvösvölgyi út 14.; Telephely: Budapest 1037 Máramaros út 47.; Telefon: +36 70 341 5995 & +36 30 996 1940;
E-mail: info@triviaindustry.com; Adószám: 26205494-2-41; Szlogen: ipari rendszerek integrációja & ipari platform



TID primarily receives personal data directly from the data subject: by e-mail, telephone, in-person or online consultation, contact or request-for-quotation interface, professional event, business negotiation or contractual documentation.

In business liaison, personal data may also be provided by the data subject's employer, principal, business partner or a publicly available business source. Such data typically include the contact person's name, position, business e-mail address, business telephone number and role in the given matter.

Nature and consequences of providing data

When browsing the website, processing of technical data necessary for operation is a natural consequence of using the website. In the case of contact, requests for quotation, contract preparation or project communication, providing data is generally voluntary; however, responding, preparing a quotation, contracting or performing the service may be impossible or limited without the data necessary for the given purpose.

Where processing is based on a legal obligation - in particular invoicing, accounting, taxation, authority requests or dispute-related records - the processing does not depend solely on the data subject's decision. In such cases, TID may be required to process the data even if the data subject would otherwise request erasure.

Main categories of personal data

In line with the principles of purpose limitation and data minimisation, TID processes only data necessary for the relevant administration, quotation, contract, website operation or legal obligation.

- identification and contact data: name, company name, position, e-mail address, telephone number, postal address or business site address,
- business and project relationship data: customer or partner role, contract or order number, work number, quotation reference, communication history,
- technical and project preparation data: information on industrial sites, equipment, technology, energy or operational environment, where such information also contains personal data,
- website and technical data: IP address, device and browser data, visit time, log data, cookie identifier, consent settings,
- financial, invoicing and administrative data: invoicing contact person, performance certification contact person, personal data related to invoices or accounting records,
- complaint, dispute and rights-exercise data: complaint, request, response, evidence, registry data, authority or court matter data.

Special categories and unnecessary data

TID's website and business processing are not intended to cover special categories of personal data, such as health data, political opinions, religious or philosophical beliefs, trade union membership, biometric or genetic data. TID asks data subjects not to send such data and to provide only data necessary for the matter in any enquiry, message, attachment or external digital interface.

If TID receives unnecessary or unsolicited personal data, TID may disregard or delete the data, or request clarification from the data subject where justified. Documents containing trade secrets or third-party personal data should only be forwarded where the transfer is necessary and lawful for the given matter.

Children's data

TID's website and services are not directed at children, and TID does not knowingly collect personal data relating to children. If such data comes to TID's attention and its processing is not lawful or necessary, TID will arrange for its deletion.

Detailed processing framework

The following table presents the main logic of TID's website, request-for-quotation, business liaison and project preparation processing. The exact data processed in a specific matter always depend on the actual enquiry, contract or project.

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Processing purpose	Typical data category	Legal basis and retention logic
Website operation and security	IP address, browser and device data, time of visit, technical logs, error messages.	Legitimate interest of TID in operating a secure, stable and auditable website. Logs are typically retained for 30-90 days; in case of a security incident, until the incident is closed and the relevant claim period expires.
Contact, enquiry and request for quotation	Name, company name, position, business e-mail address, telephone number, message content, subject of the enquiry, related project or industrial information.	Pre-contractual steps requested by the data subject and legitimate interest in managing business communication. If no contract follows, data are generally retained for up to 3 years after closure; if a contract follows, the contractual retention rules apply.
Quotation, project preparation and technical consultation	Contact details, quotation requirements, technical base data, information concerning sites, technologies, equipment, energy use or operation, including document excerpts containing personal data.	Pre-contractual steps, contract performance and legitimate interest in documenting quotation and technical preparation. Retention: 5 years after closing the quotation process, or during the contract and until expiry of the claim enforcement period.
Contract performance and business liaison	Names, positions and business contact details of customer, supplier, subcontractor or professional partner contacts; contract and work numbers; performance-related communication.	Contract performance, legal obligation and legitimate interest in monitoring contractual cooperation. Retention: during the contract and until expiry of the general civil-law claim period.
Invoicing, accounting and taxation	Invoicing data, contact details, personal data related to performance certificates, purchase orders, invoices or accounting documents.	Compliance with legal obligations. Accounting vouchers and supporting documents are retained under applicable accounting rules, typically for 8 years.
Complaints, objections and disputes	Data of the complainant or contact person, content of the complaint, response data, evidence and related files.	Compliance with legal obligations and legitimate interest in preventing, managing and evidencing disputes. Retention: 5 years after closure or until the final closure of the dispute.
Professional event, consultation, group or meeting	Name, company name, position, contact details, participation data and communication history.	Consent, pre-contractual steps or legitimate interest in organising and documenting the relevant event. Retention: up to 3 years after the event unless a contractual or legal reason requires longer retention.
Newsletter, professional information and business outreach	Name, company name, e-mail address, area of interest, fact and date of consent, unsubscribe data.	Electronic advertising and newsletters are generally based on consent. Non-advertising communication in an existing business relationship may be based on legitimate interest. Retention: until withdrawal of consent, unsubscribe, or as long as necessary to evidence lawfulness.
Cookie and analytics settings	Cookie identifier, consent setting, visit and usage statistics, where such service is active.	Necessary cookies: legitimate interest and technical necessity; analytics or marketing cookies: consent. Retention follows the cookie lifetime or until consent is withdrawn.
Reference to AI assistant or external digital interface	Data, messages, files or other content entered in an external service, if voluntarily provided by the user and made available to TID.	The own privacy terms of the external service also apply. From TID's side, processing is based on handling the request, pre-contractual steps or legitimate interest. Users should not enter unnecessary personal data, special-category data or trade secrets.
Handling data subject requests	Data necessary to identify the data subject, assess the request and provide a response.	Compliance with legal obligations. Retention: 5 years after closure of the request, or until final closure of any authority or court proceeding.

Processing based on legitimate interest

Where processing is based on TID's legitimate interest, TID applies a purpose-specific balancing assessment: it identifies the legitimate business, security, contractual or claim-enforcement interest, examines the necessity of the processing and assesses whether the rights and freedoms of the data subject override that interest. The data subject may object to processing based on legitimate interest for reasons relating to their particular situation.

If the data subject objects to processing for direct marketing, TID will stop processing for that purpose. Electronic newsletters or advertising communications are generally based on consent, and TID provides the possibility to unsubscribe.

Website use, cookies and embedded services

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TID's website may process technical data and cookies necessary for operation. The website may operate with the involvement of SITE123 or another actual website platform, hosting provider, document viewer, shortened-link service, social media or analytics provider. The actually active provider set must be aligned with the website settings.

Visitors may delete or restrict cookies in their browser at any time. Analytics, marketing or tracking cookies may only be used where the data subject has given appropriate, prior and withdrawable consent.

If no active consent-management interface is available on the TID website, non-essential analytics, marketing and tracking cookies must not be treated as active. The actual cookie list, provider, lifetime and purpose description should be aligned with the website's current technical settings.

Cookie / technology type	Processing purpose	Legal basis and processing note
Strictly necessary cookies	Ensure the basic operation, security, session management and display of the website.	May be used without consent, but information must be provided. Lifetime is usually the session or a short technical period.
Preference / consent cookies	Store the visitor's cookie and privacy settings.	Legitimate interest and evidence of the consent decision. Lifetime is the period necessary to preserve the setting, typically up to 12 months.
Analytics cookies	Measure visits, usage characteristics and performance of the website.	Used only if such service is actually active on the website; identifiable or tracking-capable analytics require consent.
Marketing and tracking cookies	Targeted advertising, remarketing, social media tracking or campaign measurement.	Used only with prior consent. If TID does not use such service, this category must remain inactive in the cookie settings interface.
Embedded third-party content	Video, map, document viewer, social media or external link preview service.	The respective provider may act as an independent controller. TID is not responsible for the provider's own privacy practice, but informs users about the external connection.

AI assistant and external digital services

TID's website or link directory may contain links to an AI assistant, document viewer, social media page, business profile or other external digital service. External services may have their own privacy terms. TID is not responsible for the independent processing of the external provider; however, data forwarded to or received by TID are handled under this notice.

When using an AI assistant or other external online interface, the data subject should not enter unnecessary personal data, special-category data, confidential trade secrets, third-party personal data or documents that they are not authorised to transmit.

Submitted documents and technical data

In industrial, energy, technology, project preparation and construction-related matters, TID may receive documents containing technical, economic or organisational data. Such documents may also contain personal data, for example signatures, names, positions, contact data, site minutes, performance certificates, quotation attachments or contractual records.

TID processes such documents only for the purpose of the relevant quotation, project, contract, performance, professional consultation or legal obligation. TID is not responsible if the transferring party forwards personal data or trade secrets that it is not authorised to disclose.

Automated decision-making and profiling

In the website, request-for-quotation and business liaison processing described in this notice, TID does not apply solely automated decision-making, including profiling, which would produce legal effects concerning the data subject or similarly significantly affect them. Web analytics or statistical analysis may only support the review of website operation, usability and business communication and does not result in an independent legal or contractual decision about the data subject.

Processors and recipients

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TID discloses personal data only to recipients whose involvement is necessary for the relevant purpose, or where the transfer is justified by law, authority decision, contractual performance or legitimate claim enforcement.

Recipient / processor category	Task	Note
Website platform, hosting and technical operation	Website display, logging, technical security and availability.	SITE123 or the actual website platform / hosting provider used from time to time. If the actual service provider set changes, this notice must be updated.
E-mail and communication provider	Incoming and outgoing business correspondence, requests for quotation and liaison.	Mail and IT service providers used by TID.
Accounting, taxation and financial administration	Compliance with invoicing and accounting obligations.	Accountant, tax adviser or financial administration service provider.
Legal, debt collection and expert contributors	Support of contractual, disputed or expert matters.	Attorney, legal representative, expert, insurer or other entitled recipient where justified by the matter.
CRM, document repository and cloud office service	Business liaison, document management and internal records.	Only in actually used systems and only at the required access level.
Authority, court or statutory recipient	Compliance with legal obligations or enforcement of rights.	Only in case of statutory obligation, authority request or justified claim enforcement.

Transfers to third countries

TID primarily relies on processing and processors within the European Economic Area. In certain IT, cloud, website or communication services, the provider or its subcontractor may use a processing location, server or support centre outside the European Economic Area.

In such cases, TID aims to use only providers offering appropriate data protection safeguards, including processing based on an adequacy decision, standard contractual clauses, contractual data processing terms or another lawful transfer mechanism.

Retention and deletion rules

TID retains personal data only for as long as necessary for the processing purpose, legal obligation, contract performance, claim enforcement or evidence of lawful processing. After expiry of the retention period, the data must be deleted, anonymised or separately archived under the relevant legal obligation.

Data type / matter type	Typical retention period
Technical website log	30-90 days; in case of a security incident, until investigation and closure of the incident.
Contact enquiry without contract	Up to 3 years from completion of response and case handling.
Quotation and preparatory technical consultation	5 years from closure of the quotation process or the last substantive communication.
Contractual relationship and performance records	During the contract and until expiry of the claim enforcement period.
Accounting voucher and supporting record	For the period required by applicable accounting rules, typically 8 years.
Newsletter consent and unsubscribe	Until withdrawal of consent, unsubscribe, or as long as necessary to evidence lawfulness.
Data subject rights request	5 years from closure of the request; in case of dispute, until final closure of the dispute.

Data security measures

TID protects personal data by technical and organisational measures appropriate to the nature, volume, risk and purpose of processing. The objective is that data may be accessed only by authorised persons, are not damaged, lost or altered without authorisation, and are not disclosed to unauthorised recipients.

- role-based limitation and regular review of access rights,
- structured, searchable and auditable storage of business and technical documents,
- reasonable security controls for e-mail and electronic document traffic,
- consideration of data protection and IT reliability when selecting processors,
- separate handling of relevant records in case of dispute, incident or access-right issue.

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Handling personal data breaches

In case of a suspected personal data breach, TID investigates the event, identifies the affected data, potential consequences, necessary mitigating measures and documentation obligations. Where the breach is likely to result in a risk to the rights and freedoms of natural persons, TID notifies the supervisory authority in the cases and within the deadline required by law; in case of high risk, TID also informs the affected data subjects.

Data subject rights

The data subject may exercise the following rights concerning personal data relating to them. TID responds to requests without undue delay and, as a general rule, within one month. In case of complex or numerous requests, the response period may be extended under the conditions set by law.

Right	Content
Access	The data subject may request information on whether TID processes their personal data and, if yes, what data, for what purpose, on what legal basis, with what recipients and for what retention period.
Rectification	The data subject may request the correction or completion of inaccurate or incomplete personal data.
Erasure	The data subject may request deletion where the data are no longer necessary, where processing is unlawful, or where consent-based processing has been withdrawn.
Restriction	The data subject may request restriction of processing where they contest accuracy, where lawfulness is disputed, or where the data are needed for legal claims.
Data portability	For automated processing based on consent or contract, the data subject may request the data provided by them in a structured, commonly used, machine-readable format.
Objection	The data subject may object to processing based on legitimate interest and to direct marketing. In case of objection to direct marketing, TID will stop processing for that purpose.
Withdrawal of consent	Where processing is based on consent, consent may be withdrawn at any time. Withdrawal does not affect the lawfulness of processing before withdrawal.

How to exercise rights

The data subject may submit a privacy request to TID by e-mail at info@triviaindustry.com or by post to TID's registered seat. TID may verify whether the request has actually been submitted by the entitled data subject; therefore, where justified, TID may request additional information necessary for identification.

Compliance with a request may not infringe the rights, trade secrets, contractual rights or legally protected interests of another person. If TID cannot comply with a request in whole or in part, it will inform the data subject of the reason.

Remedies

If the data subject considers that TID's processing infringes data protection rules, it is advisable first to contact TID at info@triviaindustry.com so that the matter can be investigated and resolved directly.

The data subject may lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information and may also enforce their rights before a court.

Authority data	Contact details
Name	Hungarian National Authority for Data Protection and Freedom of Information (NAIH)
Seat / customer service address	1055 Budapest, Falk Miksa utca 9-11., Hungary
Postal address	1363 Budapest, Pf.: 9., Hungary
Telephone	+36 (1) 391-1400; +36 (30) 683-5969; +36 (30) 549-6838
E-mail	ugyfelszolgalat@naih.hu
Website	www.naih.hu

Amendment of this notice

TID reserves the right to amend this Privacy Notice, especially in the event of legal changes, changes in website operation, a new processor or a new processing purpose. The amended notice will become available by publication on the website.

Dated in Budapest, 26 May 2026 | Checked version: rev1.1

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