## CODE OF CONDUCT, COMPLAINTS AND DISCIPLINARY PROCEDURE

### **Code of Conduct**

The following are the conduct obligations of all members of Dalgety Bay Probus Club, any breach of which may cause disciplinary proceedings to be commenced against any member alleged to be in infringement. Each member is bound by these terms throughout his period of membership. The obligations are:-

- To observe and perform all members' obligations apparent within the terms of the Club Constitution including any amendments made to it from time to time.
- To behave in a respectful and professional manner at all times during club meetings and other activities.
- Not to behave in any way that is discriminatory or that insults, offends, antagonises or harasses fellow club members or others with whom the club deals from time to time and not to create an environment in which discriminatory, offensive, antagonistic or harassing behaviour may arise.
- Not to behave in any way that poses a threat to the health and safety of any person.

#### **Complaints**

The Disciplinary Procedure will be initiated by the Club Secretary on receipt of a written complaint from a member. The Management Committee may also decide to initiate the disciplinary procedure if they believe an incident has taken place that has not been officially reported if it considers that it is in the interest of the club and the welfare of its members for it to be investigated.

# **Disciplinary Investigation**

All complaints should be submitted to the Club Secretary, who will act as initial Investigating Officer, discuss the matter with instigator and subject of the complaint and attempt to resolve the issue informally to the satisfaction of all parties. In the event of the Secretary being party to the complaint, he shall appoint another suitably experienced independent club member to act as Investigating Officer.

Should the Investigating Officer be unable to resolve the matter informally, he will refer his written findings to the Management Committee, which will appoint a Disciplinary Committee, consisting of three Management Committee members, to undertake a disciplinary hearing on the matter.

Should the Management Committee feel it is not appropriate for the make-up of the Disciplinary Committee to include Management Committee members, they shall appoint other suitably independent club members to perform this function.

The Disciplinary Committee will take statements from all parties and witnesses to the complaint, conduct a thorough and documented investigation of the matter and, if complaint upheld, recommend in its report to the Management Committee such penalties as it considers appropriate, including temporary or permanent expulsion of the member from the club.

## **Penalties**

Following receipt of the Disciplinary Investigation Report, the Management Committee will make final decision on penalty to be imposed and advise the member concerned in writing within 7 days.

### **Appeals**

If an appeal of the decision or penalty is to be made, written notice of appeal by way of 1st class recorded delivery or email to the Club Secretary must be given by the member within 28 days of being notified of the decision. No appeal will be valid or considered after that period has elapsed. If appealing, the member must give full written grounds for the appeal, stating exactly what is being appealed against and the reasons for this.

An appeal hearing will be convened as soon as practicable and will be undertaken by an Appeal Panel to include a majority of committee or club members not previously involved in the foregoing disciplinary process. No new evidence may be considered in an appeal hearing.

The Appeal Panel shall have power to make a decision on the facts as it thinks fit and may:

- Quash the original decision
- Confirm the original findings
- Order the case be reheard
- Increase the original sanction
- Abate the original sanction

The Appeal Panel shall inform all parties of its decision within fourteen calendar days together with written reasons for its decision. The decision of the Appeal Panel shall be final.

### Confidentiality

All matters relating to any disciplinary process are to be conducted on a strictly confidential and need-to-know basis.