



GLASS NEWS ONLINE – Issue 36 – 17 April 2020

THE CLEAR VOICE OF THE SOUTH AFRICAN GLASS INDUSTRY

Dear Customer,

Firstly, hope you are safe and healthy over the lockdown. This has indeed been a very challenging time for all South Africans and many around the world. Our thoughts and prayers go out to those who have lost a loved one, and also to those who are ill – praying for their speedy recovery. In particular we recognize how difficult this period is for the South African Glass and construction Industry. We sure face tough times. But as the saying goes “the toughest steel is forged in the hottest fire”. McCoy’s Glass remains resilient and determined to work through this challenging period, firmly focused on the future opportunities whenever they may arise....

I would like to thank all our staff, who during the lockdown, many have stepped up, shown their commitment by working from home and often under challenging circumstances! Also thank you to our loyal customers who have paid us during this difficult period. It is absolutely critical that businesses pay each other and where necessary seek financial support from Banks and financial institutions. Thank you to those customers who have paid us by borrowing against their ‘personal bonds’ and those that have liquidated investments to pay us, your commitment, integrity and loyalty is most appreciated, especially in these most difficult times. Also, to the suppliers who have assisted us in any way possible – Thank you.

THE NEW NORMAL:

For me there are two things that are very clear at this time:

1. The future ‘Normal’ will be very different from the past – As we work through this crisis, it is abundantly clear that there will be a ‘NEW NORMAL’ very different from the past. New in the way we interact with each other, the way we communicate, the

way we greet each other and for our Business and Industry - will have to adapt and find its place in this 'New Normal'.

2. Secondly, we can only get through this TOGETHER. This challenge and fight against the virus will require everyone to put aside their own personal gains and feelings, we need to think of others and those less fortunate. We need to be compassionate, kind, understanding and helpful. We need to consider our own families and businesses but also, we need to consider the BIGGER PICTURE. We all need to help each other.

Having said this, within each crisis lies a hidden opportunity, an opportunity to reflect, to change and to endeavour to do things better. Hopefully this will raise the bar on the 'moral fibre' of our society, particularly in South Africa, hopefully this will help us to realize that the very future of South Africa depends on us being able to do this – we need to 'reset' and start working together in order to create jobs and to build our Economy. THIS IS OUR CHANCE!

MCCOY'S GLASS OPENING 20 APRIL 2020 – AS A SUPPLIER TO ESSENTIAL SERVICES

Some good news. Yesterday the government announced some changes to the rules for the next phase of South Africa's COVID -19 Lockdown.

Glaziers have specifically been included in the list of artisans, allowed to do EMERGENCY repair work on residences only.

In addition to this the supply of glass to companies providing essential services is also permitted, eg Glass required by hospitals

This means that glazing and the supply of glass for emergencies and where needed by companies deemed essential like hospitals is now allowed. As a leading glass company we have a responsibility to support this, and to support our customers.

In a nutshell this means that from Monday 20 April 2020 McCoy's Glass will be able to supply customers who require glass for Home emergencies or for supply to Essential services.

In line with Lockdown rules we will not be operating at full capacity and will only supply glass to customers who have obtained their CIPC certificates ([click here to apply](#)) and the necessary authority to operate. Customers on placement of any orders will also be required to send us their CIPC certificate together with written confirmation of where the glass will be used. Basically, McCoy's will be operating within the laws of the SA government, strictly complying with the Lockdown regulations.

Please note that we will not be open for collections and we will be applying strict internal safety procedures to combat the spread of COVID-19. Please allow drivers to wash hands when doing deliveries and no sharing of pens. Drivers and crew have strict instructions re: social distancing. – Please support us in these endeavors – STRONGER TOGETHER!

It is our privilege and honour to now step up as a materials provider to Essential Services. McCoy's Glass is humbled by the opportunity to serve our customers and our country. To all our customers please be assured that we will work hard over this challenging period to support you.

THE SOLIDARITY FUND:

We call on all our staff, customers, suppliers and friends – please support the SOLIDARITY FUND, donate something anything – Let's give, help those less fortunate. Even if you can only give R10 – give something to support this initiative. ([click here](#)).

GLASS INDUSTRY WEARS MASKS

We urge all our staff, customers and society as a whole, wear a homemade masks. Prevent the spread of COVID-19. You may have the virus without knowing it, so it's critical that we all wear masks when we go out. Wearing a mask is a sign of unity, it tells 'You' that 'I' care. STOP THE SPREAD.

Wishing all our staff, customers, suppliers, friends and fellow South Africans – continued strength, good health and safety over this most difficult period. Support the Lockdown, Support SA, Support the Glass industry and help your neighbour!

STRONGER TOGETHER

Best regards,

Steve McCoy



Disclaimer: While every effort has been made to ensure the accuracy of this message, McCoy's Glass cannot be held responsible for errors and / or omissions