



Jakkals Adventure Tours & Accessories cc

P.O Box 2497
Swakopmund, Namibia
E-mail: info@jakkalstours.com
Webb: www.toursnamibia.com



1. Detailed description of goods and/or services

Jakkals Adventure Tours & Accessories cc is a business in the tourism industry that offers self-drive tours in Africa.

2. Booking policy

No reservation is secured without payment. Reservations require a 20% **non-refundable, non-transferable** deposit for tours in Namibia. Tours outside Namibian borders require a 30% **non-refundable, non-transferable** deposit. From time-to-time Jakkals Adventure Tours will also charge a fix amount depending on the type of tour as a deposit. The balance of the tour is due 30 days prior to departure. If a booking is cancelled with Jakkals Adventure Tours & Accessories cc, shall retain the full deposit. The transfer of your deposit to another client can only be granted by consent of the owner of Jakkals Adventure Tours & Accessories cc. All prices are quoted net of any financial transaction charges. Bank charges are the sole responsibility of the traveler.

3. Customer Privacy policy

Jakkals Adventure Tours & Accessories cc shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:
<http://www.lawsofsouthafrica.up.ac.za/index.php/current-legislation>.

4. Payment options accepted

Payment may be made via Visa and MasterCard, or by bank transfer into the Jakkals Adventure Tours & Accessories cc bank account, the details of which will be provided on request.

5. Card acquiring and security

Card transactions will be acquired for Jakkals Adventure Tours & Accessories cc via DPO Group who are the approved payment gateway for Namibian Acquiring Banks. DPO uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website.

6. Customer details separate from card details

Customer details will be stored by Jakkals Adventure Tours & Accessories cc separately from card details which are entered by the client on DPO's secure site.

7. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollar (NAD).

8. Responsibility

Jakkals Adventure Tours & Accessories cc takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

9. Country of domicile

This website is governed by the laws of Namibia. Jakkals Adventure Tours & Accessories cc chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature Workshop 4, Erf 3943 Hidipo Hamutenya Ave 27A, Swakopmund, Namibia.

10. Variation

Jakkals Adventure Tours & Accessories cc may, in its sole discretion, change this agreement or any part thereof at any time without notice.

11. Company information

This website/app is run by Jakkals Adventure Tours & Accessories close corporation based in Namibia trading as Jakkals Adventure Tours and with registration number CC/2019/09188 and one member.

13. Jakkals Adventure Tours & Accessories cc

Company Physical Address: Workshop 4, Erf 3943 Hidipo Hamutenya Ave, 27A

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