

# INFORMATION ON THE CORONA VIRUS / COVID-19

Status: 01 May 2021

Dear guests,

As a matter of principle, a high standard of hygiene applies in our holiday accommodation.

Based on the Covid 19 regulations of our health authorities, individual hygiene concepts have been developed for our holiday accommodation to ensure optimal protection of our guests.

This includes, for example, the provision of soap and hand disinfectant.

In addition, the cleaning and disinfection intervals for particularly sensitive points such as door handles, water taps, light switches etc. are significantly shortened and take place at every change of guests.

The laundry that is ready for you is washed at a minimum of 60 ° and provided with a special hygiene rinse with a disinfecting effect.

The holiday accommodation is thoroughly cleaned with surface disinfecting cleaning agents upon your arrival.

All fabric surfaces, e.g. mattresses and sofas etc. are cleaned with a steam cleaner at 60 ° when guests change.

All official requirements are fully implemented.

We keep ourselves informed on a daily basis about updated information and recommendations for action from the Spanish Federal Centre for Health Education and the responsible health authority.

Should the experts come to a different assessment, we will react quickly and comprehensively and adapt our cleaning procedures accordingly. You can be sure that the observance of personal and hand hygiene in the holiday accommodation has top priority.

We would also like to refer you to the current hygiene recommendations of the public health department:

# Coronavirus (COVID-19)

healthdirect

How to avoid infection or spreading the virus



Wash your hands regularly with soap and water for at least 20 seconds



Avoid touching your eyes, nose or mouth



Cover your mouth or nose when coughing or sneezing



Use only disposable tissues, and dispose of them immediately after use



Avoid close contact with anyone showing respiratory symptoms



Monitor travel advice on Smarttraveller [smarrtraveller.gov.au](https://smarrtraveller.gov.au)



Stay at home when you are sick

ALWAYS KEEP A DISTANCE OF 1.5 M FROM OTHERS



WEAR A FACE MASK WHERE REQUIRED



WASH YOUR HANDS REGULARLY AND THOROUGHLY WITH SOAP



SNEEZE AND COUGH IN THE CROOK OF YOUR ARM



DO NOT SHAKE HANDS



KEEP YOUR HANDS AWAY FROM YOUR FACE



as well as sufficient ventilation of the interior rooms !!!!

**Hello and welcome to Apartment Sabrina,  
located at one of the most beautiful bays of Mallorca -  
Cala Santanyi !**

We are pleased to welcome you as a guest in our holiday flat and would like to provide you with some information about your stay, as well as our house rules.

We ask you to consider these in our- and in the interest of all guests.



Owners are :

Sabrina Goos and Torsten Gerstmann

C / Na Ravandella 21 , 07659 Santanyi

Contact on site /

Sabrina Goos / Torsten Gerstmann

or in emergency / 24 hrs.

[gerstmann.torsten@t-online.de](mailto:gerstmann.torsten@t-online.de)

+34 684414512

**Emergency phone numbers :**

**Emergency doctor**

**112**

<b>Police</b>	<b>092</b>
<b>Fire brigade</b>	<b>085</b>
<b>Guardia Civil</b>	<b>062</b>

---

Let's start with a little tour of the flat.

Upon entering the flat ,

which is accessed via the exclusive terrace and is equipped with a euro-pallet settee with thick cushions, a dining table, 2 garden chairs and a parasol with stand,

you will find yourself in an open-plan living area which is composed as follows.

To your left is a small wardrobe including hangers and a comfortable and cosy sofa with two mattresses, which can be extended to double its size to provide more seating/lying space. There is also a chest of drawers with 3 drawers for storage.

To your right, the living room is equipped with a glass cabinet in which you will find dishes and glasses. There is also an integrated flat-screen TV.

An extendable dining table with 2 comfortable rattan-style chairs rounds off the furnishings in the living area.

The fuse box for the entire flat is located to the right of the door after entering.

Underneath you will also find a CO2 fire extinguisher.

Separated by a small counter, there is a small but functionally equipped open kitchenette in the rear area.

A refrigerator with freezer compartment, a 2-plate ceramic hob, sink, coffee maker, toaster, kettle, electric citrus juicer, drinks mixer, sufficient crockery and cutlery are available for use, as are various cooking utensils and an oven with grill function.

In the entire lower area there are sufficient power sockets

(5 single sockets and 1 double socket).

A smoke detector is installed for your safety.

The stairs to the upper floor are also located at the rear and are accessed via a spiral staircase.





After the ascent, on the right-hand side, in a small alcove, there is a chest of drawers with three drawers that offer additional storage space.

Here you are already in the bedroom, which is equipped with a double bed and 2 bedside tables, each with a drawer. There is a built-in wardrobe with hangers for your laundry.

A standing/full-length mirror is also part of the equipment.

Adjacent to the bedroom is a daylight bathroom en suite, which is separated by a sliding door.

It is equipped with a shower cubicle with glass partition and shower curtain, a washstand with double washbasin and two large drawers, a toilet, towel heating, a wall mirror and a washing machine.

From the bedroom you have access to another sunny, small terrace which is equipped with a 3-piece wooden seating set and a clothes horse with clothes pegs.

Here you can relax and enjoy the sun and the wonderful view of the palm garden.



For colder days, the flat has infrared heating with remote control in the living area and in the bedroom.

For hot days, two ceiling fans provide pleasant cooling.

The entire interior is lovingly furnished with various decorations and accessories and invites you to feel at home.

The upper floor is also equipped with sufficient sockets and light switches and has a smoke detector.

A first aid kit, iodine and a small bottle of alcohol for disinfecting wounds are in the bathroom in a drawer under the washbasin.

There you will also find a hairdryer to dry your hair.

In addition, the terraces are each equipped with a waterproof socket and a light switch for the outdoor lighting.

The water tap for the entire flat is located outside, directly at the flat.

We will show you this on site at check-in.

In the cupboards there are various board games, card games, reading material as well as a game ball and a badminton game which are ready for you to use.

Spare light bulbs, a torch and various sewing materials are also in the drawers.

An existing swimming noodle, two beach mats and a beach cooler bag may be used for your beach visit.

For a cosy barbecue evening, there is an electric barbecue which is only to be used outdoors and must be cleaned after each use.

All cleaning utensils, a Hoover, broom and dustpan as well as consumables are in the individual cupboards and drawers.

---

When furnishing the holiday flat, we have made every effort to meet all your expectations and wishes.

Should you nevertheless miss please feel free to let us know what you are missing.

We always try to offer our guests a pleasant stay and will try to implement your wishes for the future.

Smaller children are to be supervised so that they do not climb up or on the parapet of the upper terrace.

Otherwise there could be a risk of falling!

You as the tenant are liable for personal injury and damage to property, not we.

We are not liable for valuables lost in the holiday flat (money, jewellery, credit or bank cards, mobile phones, etc.).

For security reasons, we ask you to keep the flat and terrace doors locked and the windows closed.

This also applies if you are in the flat and leave valuables, e.g. on the terrace.

Defects which arise on taking over the rented property and/or during the rental period must be reported to the lessor without delay in a suitable form, but ultimately always in writing.

It can always happen that something breaks or gets broken. In this case, please inform us of the damage.

We will replace the corresponding items and, if necessary, inform you of the costs, provided it is not just a broken cup, plate or similar.

This is in the interest of all guests that the inventory is uniform and complete.

For some years now, Mallorca has had a waste separation system similar to that in Germany.

We would like to ask you to support this.

There are containers for waste in the kitchen.

The waste goes into different containers (glass, residual waste, paper and plastic) which are located about 30 m from the house (in the direction of the supermarket on the way to the beach) on the right side of the road.

Please ventilate the bathroom after each shower by opening the window for approx. 10 minutes.

Please dispose of sanitary towels, tampons, etc. in the cosmetics bin provided cosmetic bin next to the toilet in the bathroom.

**Please do not dispose of food leftovers, tampons, sanitary towels, etc. in the toilet as this can lead to blockages.**

We would like to point out that extreme, disturbing behaviour can lead to the immediate termination of the tenancy. In this case, the tenant shall not be entitled rent already paid shall not exist in this case.

**Please note our separate house rules !**

Please leave movable objects such as furniture, decorations, porcelain, etc. in the places provided.  
Please leave them in the places provided for them.

Under no circumstances do we want furniture to be moved outdoors or garden furniture to be moved indoors.

The same applies to electronic devices, e.g. TV or radio system.

If you make any changes according to your personal needs, we expect you to return everything to its original condition before your departure. The same applies to board games, magazines, books etc.

Please also put these things back in their proper place, as you will certainly want to find everything neat and tidy.

We kindly ask you to keep the flat in a clean condition during your stay in a clean condition during your stay.

The sandy beach belongs in the bay , not in the flat :)

We sincerely wish you a wonderful holiday in our holiday flat and hope that you will have fond memories of your holiday with us.



Kind regards from Sabrina and Torsten



## Sights, restaurants and shopping

---

In the immediate vicinity and within walking distance of approx. 15 minutes is the  
**Es Pontás.**

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.



The **Es Pontás** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at *Cala Santanyi*.

From the *Cala Santanyi* car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.



The sound of the waves,  
the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed .



Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.





Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.







The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.







The village of Santanyí also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.





But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.



Throughout the municipality of Santanyí you will find many small different coves such as the :

Cala Santanyí and Cala Llobards

Cala S'Almunia

Caló des Màrmols

Caló des Moro

Platja d'es Caragol





The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



In diesem Naturparkgebiet gelegen befindet sich die Doppelbucht  
Cala Mondragó und S' Amarador.





Both bays are also highly recommended for an extensive day at the beach.



In the immediate vicinity you will find small, idyllic fishing villages such as  
Cala Figuera and Porto Petro  
which you should definitely pay a visit.





*Here you can indulge in culinary delights to your heart's content.  
Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.*





*Alternatively, just relax with a drink overlooking the harbour .*



*Enjoy your holiday in Mallorca*





## House Rules

Dear holiday guests !

We would like to welcome you to our holiday flat and wish you an eventful and relaxing stay.

With our accommodation we would like to offer you the basis for a carefree holiday and we always put a lot of effort into it.

Our flat is located in a communal complex, surrounded by many other flats.

The complex is not a party hotspot. All guests expect to find peace and relaxation in this property.

**In order for this to always be possible, it is necessary that our guests accept and comply with the house rules from the moment they receive the keys.**

They are part of the holiday rental contract between the landlord and the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you have any questions, you can reach us at any time on the following telephone number:

+34 684 41 45 12 / We also have WhatsApp.

So we can clarify any ambiguities quickly.

Check-In : flexibel

Check-Out : till 16.00 Uhr

### General

All objects in the holiday home may be used by the tenant. We ask you to treat the furnishings and equipment of our holiday home with respect.

All indoor furniture may not be brought or moved outside. Moving furniture is not permitted in any way. Settings on electronic devices in the holiday property may not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not have to remove the bed linen, but can leave it on the beds. Please place used, wet towels in the shower tray. Please place used, dry towels in the laundry basket with lid provided.

Any necessary cleaning of the holiday property during your stay will not be replaced by a final cleaning fee.

Everything you need for a normal cleaning is at your disposal and can be used.

An initial supply of consumables such as toilet paper, soap, Zewa and spices etc. is available.

**Smoking is not permitted in the entire building.**

Please go to the terrace or garden and please use an ashtray.

Completely cooled cigarette butts are disposed of in the residual waste. In case of burn marks or holes, the tenant will of course assume the repair costs and report this damage. Ensure that the rooms are adequately ventilated by airing them at regular intervals to prevent the formation of mould and odours.

You assume responsibility for the rented holiday flat during the agreed rental period.

Always lock all doors when leaving the flat and always take the front door key with you. Alternatively, you can leave it in the key safe next to the entrance area.

We accept no liability in the event of burglary or theft.

Please supervise your children and make sure that the little ones also observe the house rules.

**Quiet times must be observed from 22:00 hrs - 8:00 hrs in the morning.**

## Kitchen

Crockery, cutlery, pots and pans etc. may only be returned to their storage places in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops with trivets. Use a kitchen board as a base for cutting and chopping food.

We ask you to put oven paper in each time you use the oven.

When moving out, used dishes must be cleaned and put back in the cupboards dry.

## Barbecue and parking

No charcoal grill may be used on the terrace.

however, an electric barbecue is available for this purpose.

**Please make sure to clean it after use!**

You can park free of charge in a public car park directly adjacent to the complex or alternatively on the street.

However, the landlord accepts no liability for the vehicle parked in the car park or on the street and its contents.

## Damage

If something does break or become damaged, please inform us of the damage immediately and not at the time of your departure.

We cannot accept defects discovered after your departure.

The tenant is liable for any major damage to the equipment. We will take care of all other minor damage, such as a broken glass or similar.

Please let us know if something has been broken so that we can refit it.

## Sun loungers

The sunbeds in the pool area are available to all guests of the complex. Please do not reserve any sunbeds!



## Waste disposal

Waste as well as food leftovers must be disposed of independently during and at the end of the rental period.

**Please never throw food leftovers, waste or hygiene articles down the toilet or other drains.**

## Your departure

Please leave the holiday property in a tidy condition, this includes:

Empty the fridge and wipe it dry

Clean the dishes and put them back in the dry place.

Clean the oven if necessary.

Switch off electrical appliances (except fridge)

Dispose of household rubbish and leftover food

Please leave our holiday home in a swept clean condition.

Please check that all doors are closed before returning the keys.

**We ask for your understanding that in case of non-compliance with the house rules regarding cleaning work, the dishes/electric grill/oven will be removed. the cleaning of the dishes/electric grill/oven and the and in the case of non-disposal of food leftovers or waste**

**additional costs due to extra work, in addition to the final cleaning fee, will be charged.**

**The same applies to deliberate or gross pollution.**

**Thank you very much for your consideration and best regards from your hosts.**

# Inventory list

## Living room / Kitchen / Furniture and equipment

- 1 2 - door wardrobe
- 1 pull-out sofa with 3 drawers and 2 mattresses
- 1 small side table
- 1 wall mirror with decoration
- 1 table lamp
- 1 chest of drawers with 3 drawers
- 2 chairs
- 1 dining table, foldable
- 1 glass cabinet with deco
- 1 TV
- 1 stereo with DVD
- 1 side table
- 1 high chair
- 1 picture
- 9 decorative cushions
- 2 woollen blankets
- 1 bedspread
- 1 pillow
- 1 small carpet
- 1 infrared heater
- 1 remote control for infrared heating
- 1 CO 2 fire extinguisher
- 3 torches
- 1 lantern with candle
- 1 serving tray
- 1 scent jar
- Various books
- 4 board games
- 3 card games
- 1 guest book
  
- 1 maritime ceiling decoration
  
- 1 hot water boiler
  
  
- 1 Ceran hob with 2 plates
- 1 sink
- 1 refrigerator with freezer compartment
- 2 wall cupboards
- 1 extractor bonnet / circulating air
- 1 oven with grill function
- 4 waste bins
- 1 toaster
- 1 coffee maker electric

1 electric grill for terrace  
1 drinks mixer  
1 electric blender  
1 electric citrus juicer  
1 electric kettle  
1 drainer basket for dishes  
2 curtains under the sink  
1 wall clock  
1 towel rail with 3 hooks

1 water jug  
1 fruit basket with fly screen

Basic equipment spices  
Coffee / tea  
1 menagerie oil/vinegar

10 large spoons  
10 knives  
10 forks  
10 small spoons  
3 cutting knives  
1 stick lighter  
1 combination bottle opener - corkscrew  
2 pasta tongs  
1 peeler  
3 cooking spoons  
1 spatula  
1 skimmer  
1 large soup ladle  
1 small soup ladle  
1 garlic press  
3 pots  
1 frying pan  
3 metal salad bowls  
1 plastic bowl  
4 egg cups  
7 large coffee mugs  
1 vacuum jug  
1 wine cooler  
1 ice bucket  
1 fruit bowl  
1 basket with three inserts  
1 espresso machine manual  
1 colander  
1 bread basket  
1 pasta strainer  
3 cooking coasters  
1 chopping board

6 drinking glasses for water  
6 wine glasses

4 shot glasses  
10 breakfast plates  
6 deep plates  
6 dinner plates  
5 glasses for tea lights  
3 large glass bowls  
6 small dessert bowls  
6 tea towels

2 table sets  
2 baskets deco  
2 bowls deco

1 natural rug  
1 dehumidifier  
1 Under-cabinet lamp  
1 ceiling lamp kitchen  
1 ceiling lamp dining table  
1 ceiling fan  
1 hoover  
2 beach mats  
6 hangers  
2 decorative fish  
1 game ball  
1 badminton game  
1 swimming noodle  
1 broom  
1 mop

1 beach cooler bag  
3 shopping bags  
1 miscellaneous sewing kit  
3 spare lamps

1 Bucket  
1 plunger  
1 hand brush and shovel  
2 baskets with cleaning utensils  
3 wiping cloths  
1 laundry basket with lid

#### **Electrical on the ground floor:**

1 fuse box  
  
5 single sockets  
1 double socket  
1 TV socket  
1 WLAN orange box

- 2 double light switches
- 2 single light switches
- 1 distribution socket
- 1 smoke detector

### **Terrace ground floor**

- 4 Euro pallets
  - 2 large pads for pallets
  - 1 fire extinguisher outside
  - 1 key safe
  - 2 flower pots
  - 3 wooden maritime decorations
  - 1 outdoor lighting fixed
  - 1 hanging lamp
  - 1 wooden table
  - 2 armchairs
  - 4 seat cushions
  - 1 doormat
  - 1 parasol with stand
- 
- 1 outdoor socket
  - 1 switch for outdoor lighting terrace

### **Upper floor bedroom/ bathroom**

- 1 double bed
  - 2 mattresses
  - 2 bedside tables with one drawer each
  - 1 cot
  - 1 built-in wardrobe
  - 1 chest of drawers with 3 drawers
  - 1 stand/full-length mirror
  - 1 wooden chest
  - 1 laundry basket with lid
  - 1 infrared heater with remote control
  - 2 wall pictures
  - 1 curtain rod with curtain
  - 1 large carpet
  - 1 small carpet
  - 2 duvets
  - 2 pillows
- 
- 2 wall lamps
  - 2 bedside wall lamps
  - 1 ceiling fan
- 
- 1 large vase with decoration
  - 1 Wooden paddle deco

2	picture frame deco
2	sets on night tables
2	baskets
2	deco
2	glass decorations
1	lantern with candle
1	safe
1	ironing board
1	iron
2	beach towels
6	towels
6	guest towels
2	woollen blankets
10	wooden hangers
4	bed linen
4	bed sheets
2	bath mats
1	washstand with double sink and two drawers (base cabinet)
1	shower cubicle with glass partition
1	shower curtain
1	wall mirror
1	vanity mirror
1	towel heater
1	maritime wooden decoration
2	toothbrush tumbler
1	hair dryer
1	toilet brush
1	toilet bowl
1	washing machine
2	towel hooks
1	basket with shower wall squeegee
1	ceiling lamp
1	soap dispenser
	Shower gel, hair wash, toilet paper

### **Terrace upper floor**

2	wooden chairs
1	wooden table, fold-out
4	seat cushions
1	clothes horse, fold-out
	Clothes pegs

### **Electric upstairs :**



Bedroom :

3 sockets  
3 double light switches  
1 smoke detector

Terrace:

1 outdoor lamp  
1 waterproof socket  
1 light switch

Bathroom :

3 sockets  
1 light switch