

INFORMATION ON THE CORONA VIRUS / COVID-19

Status: 01 May 2021

Dear guests,

As a matter of principle, a high standard of hygiene applies in our holiday accommodation.

Based on the Covid 19 regulations of our health authorities, individual hygiene concepts have been developed for our holiday accommodation to ensure optimal protection of our guests.

This includes, for example, the provision of soap and hand disinfectant.

In addition, the cleaning and disinfection intervals for particularly sensitive points such as door handles, water taps, light switches etc. are significantly shortened and take place at every change of guests.

The laundry that is ready for you is washed at a minimum of 60 ° and provided with a special hygiene rinse with a disinfecting effect.

The holiday accommodation is thoroughly cleaned with surface disinfecting cleaning agents upon your arrival.

All fabric surfaces, e.g. mattresses and sofas etc. are cleaned with a steam cleaner at 60 ° when guests change.

All official requirements are fully implemented.

We keep ourselves informed on a daily basis about updated information and recommendations for action from the Spanish Federal Centre for Health Education and the responsible health authority.

Should the experts come to a different assessment, we will react quickly and comprehensively and adapt our cleaning procedures accordingly. You can be sure that the observance of personal and hand hygiene in the holiday accommodation has top priority.

We would also like to refer you to the current hygiene recommendations of the public health department:

Coronavirus (COVID-19)

healthdirect

How to avoid infection or spreading the virus



Wash your hands regularly with soap and water for at least 20 seconds



Avoid touching your eyes, nose or mouth



Cover your mouth or nose when coughing or sneezing



Use only disposable tissues, and dispose of them immediately after use



Avoid close contact with anyone showing respiratory symptoms



Monitor travel advice on Smarttraveller smarttraveller.gov.au



Stay at home when you are sick

ALWAYS KEEP A DISTANCE OF 1.5 M FROM OTHERS



WEAR A FACE MASK WHERE REQUIRED



WASH YOUR HANDS REGULARLY AND THOROUGHLY WITH SOAP



SNEEZE AND COUGH IN THE CROOK OF YOUR ARM



DO NOT SHAKE HANDS



KEEP YOUR HANDS AWAY FROM YOUR FACE



as well as sufficient ventilation of the interior rooms !!!!

**Hello and welcome to the flat Casablanca,
located at one of the most beautiful bays of Mallorca -
Cala Santanyi !**

Dear holiday guests,
what do you fancy ? Sun, beach and sea ?

Probably yes !

Then we are particularly pleased to welcome you to our holiday flat in Cala Santanyi and would like to provide you with some information about your stay, as well as our house rules, which we ask you to take into account in our interest and that of all our guests.



Owner is :

Dr. Wolfgang Blank

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Contact person on site for questions or problems :

Krista Brammer

Handy : +34 971872451 (24 h emergency - contact)

| | | |
|----------------------------|-------------------------|------------|
| Emergency numbers : | Emergency doctor | 112 |
| | Police | 092 |
| | Fire brigade | 085 |
| | Guardia Civil | 062 |

Pharmacy Santanyi

Farmacia Marimón Ferrando

C / Ca'n Ferrereta 15

07650 Santanyi

Phone : +34 971 6531 83

Public Medical Centre, Centre de Salut Santanyi, PAC

C/ Bernat Vidal i Tomas 81

07650 Santanyi

Phone +34 971 653 951

Medical practice in Santanyi, orthopaedist and sports medicine

C/ d' en Llaneras 2

07650 Santanyi

Phone +34 971 642 111

Municipal hospital with emergency room and interpreting service :

Hospital de Manacor

Carretera Port d' Alcúdia KM 1

07500 Manacor

Central telephone +34 971 847 000 Emergency room telephone +34 971 847 060 Hotline
+34 971 847 024

Private hospital in Porto Cristo

Hospital de Llevant

C/ de l' Escamarla 6

07680 Porto Cristo

Phone +34 971 82 24 00

Let's start with a little tour around the apartment.

The flat, which was completely renovated in 2016, is located on the second floor of a residential complex overlooking a beautifully landscaped and well-maintained garden with palm trees and a communal pool.

Upon entering the flat, you will find yourself in an open-plan living area.

Directly next to the entrance door on the right hand side is the fuse box, next to it the fire extinguisher and below it the first aid box.

To the right you will find a chest of drawers and a television on top of it.

Next to it is a kitchenette including a dishwasher.



Above, there are hanging cupboards in which you will find sufficient crockery, cutlery and other kitchen utensils, just like in the lower cupboards. Everything that is needed for daily kitchen accessories is available.

Consumables such as washing-up liquid and dishwasher tablets can be found under the sink. Opposite the kitchenette is a 3-seater sofa, which can also be used as sleeping accommodation.



To the side of the sofa is a small dining table with 2 chairs.

Above it is the air-conditioning system, which you can regulate yourself according to your needs.

Important information:

The air conditioning is controlled by a remote control and is very powerful. It does not need a long lead time, so it is usually enough to switch it on when you enter the flat. When you leave the flat, we ask you to turn off the air conditioning.

Behind it is the access to the bedroom with en-suite bathroom.

The bedroom is furnished with a double bed with 2 bedside chests and a built-in wardrobe.



The bathroom with daylight is directly adjacent to the bedroom. Here you will find everything you need for daily hygiene.



Shower, WC and washbasin.

Important information:

Both SHUT-OFF taps (w/c) are located to the right of the WC. From here you can turn off all the water in the flat in case of emergency.

The Casablanca offers you sun and a view from two small terraces belonging to the flat. Access to the first of the two terraces is via the balcony door in the kitchen-living room area. Upon entering, a table and chairs await you, where you can enjoy your morning breakfast or meals in general with a beautiful view of the green landscape.

On very hot and sunny days, an awning serves as sun protection.



You can end the day in the evening with a barbecue and a glass of wine, accompanied by a beautiful sunset.

accompanied by a beautiful sunset.





From the bedroom you have access to the second terrace.

From here you also have a view of the palm garden and the communal pool, which is available for refreshment.



We have made every effort to meet all your expectations and wishes when furnishing the holiday flat.

Should you nevertheless miss something , please let us know your wishes.

We always try to offer our guests a pleasant stay.

Smaller children are to be supervised so that they do not climb up or on the parapet of the terrace.

Otherwise there could be a risk of falling !

You as the tenant are liable for personal injury and damage to property, not we.

We are not liable for valuables lost in the holiday flat (money, jewellery, credit or bank cards, mobile

phones, etc.).

(For security reasons we ask you to keep the flat and terrace doors locked and the windows closed.

This also applies when you are in the flat and leave valuables on the terrace, for example.

Defects which arise on taking over the rented property and/or during the rental period must be reported to us or the manager immediately in a suitable form, but ultimately always in writing.

It can always happen that something breaks or is broken. Therefore, please inform us of the damage that has occurred, we will replace the corresponding items and, if necessary, inform you of the costs.

We will replace the corresponding items and, if necessary, inform you of the costs.

This is in the interest of all guests that the inventory is uniform and complete.

For some years now, Mallorca has had a waste separation system similar to that in Germany.

We would like to ask you to support this.

There are bins for waste under the sink in the kitchen.

The waste goes into different containers (glass, residual waste, paper and plastic). (glass, residual waste, paper and plastic), which are about 50 m away from the house. from the house (in the direction of the supermarket on the way to the beach side of the road.

You can adjust the temperature of the air conditioning cold/warm according to your personal needs.

We would like to point out that the air conditioning and heating system should only be switched on when doors and windows are closed during operation.

Please air the bathroom after each shower by opening the window for approx. 10 minutes.

Please put sanitary towels, tampons etc. in the cosmetics bin next to the toilet.

Please do not dispose of food leftovers, tampons, sanitary towels, etc. in the toilet as as this can lead to blockages

We would like to point out that extreme, disturbing behaviour can lead to the immediate termination of the tenancy.

tenancy immediately. In this case, the tenant shall not be entitled to any compensation

rent already paid shall not exist in this case.

Please leave movable objects such as furniture, decoration, porcelain, etc. in the places

in the places provided for them.

Under no circumstances do we want
furniture be moved from the indoor area to the outdoor area or garden
be moved indoors. The same applies to electronic devices, e.g.
television or radio.

If you nevertheless make changes according to your personal needs
we expect you to return everything to its original condition before your departure.
back to its original condition before your departure.

The same applies to
board games, magazines, books etc.

Please also put these things back

Please also put these things back in their original place, as you will certainly want to find everything
tidy and tidied up.

We kindly ask you to keep the flat in a clean condition during your stay.
in a clean condition during your stay.

The sandy beach belongs in the bay, not in the apartment.

flat :)

We sincerely wish you a wonderful holiday in our flat and hope that
hope that you will keep your holiday with us in good memory.



Your host sends his best regards

Dr. Wolfgang Blank

Sights, restaurants and shopping

In the immediate vicinity and within walking distance of approx. 15 minutes is the
Es Pontás.

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.



The **Es Pontás** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at *Cala Santanyi*.

From the *Cala Santanyi* car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.



The sound of the waves,
the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed .

Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.



Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.





The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.





The village of Santanyí also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.



But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.



Throughout the municipality of Santanyí you will find many small different coves such as the :

Cala Santanyí and Cala Llobards

Cala S'Almunia

Caló des Màrmols

Caló des Moro

Platja d'es Caragol



The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



In diesem Naturparkgebiet gelegen befindet sich die Doppelbucht
Cala Mondragó und S' Amarador.



Both bays are also highly recommended for an extensive day at the beach.



In the immediate vicinity you will find small, idyllic fishing villages such as
Cala Figuera and Porto Petro
which you should definitely pay a visit.



*Here you can indulge in culinary delights to your heart's content.
Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.*



Alternatively, just relax with a drink overlooking the harbour .



House Rules Casablanca



Dear holiday guests

We would like to welcome you to our holiday flat and wish you an eventful and relaxing stay.

We would like to offer you the basis for a carefree holiday with our accommodation and always make every effort to do so. In order for this to be as successful as possible, it is necessary that our guests accept and comply with the house rules.

By handing over the keys, you accept our house rules, which are always part of the booking with the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you have any questions, you can reach us at any time at the following telephone numbers:

+49 172 613 1452 We also have WhatsApp.

So we can quickly clarify any ambiguities.

Arrival

Our guests will find their key to access their rental flat in a key safe located right next to the entrance door.

You will receive the code for this as well as directions via WhatsApp one day before your arrival.

Please note the check-in and check-out times of which we have informed you in advance.

An additional fee will be charged for overruns of more than 15 minutes !

General

All objects in the holiday home may be used by the tenant. We ask that you treat the furnishings and equipment of our holiday home with respect. All indoor furniture may not be brought or moved outside.

Moving furniture is not permitted in any way. Settings on electronic devices in the holiday property may not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not have to remove the bed linen, but can leave it on the beds.

We ask you to leave used towels on the floor in the bathroom.

Any necessary cleaning of the holiday property during your stay will not be replaced by a final cleaning fee.

Everything you need for a normal cleaning is at your disposal and can be used.

An initial supply of consumables such as toilet paper, soap, Zewa and spices etc. is available.

Smoking is not permitted in the entire building.

Please go to the terrace or garden and use an ashtray.

Fully cooled cigarette butts are disposed of in the residual waste. In case of burn marks or holes, the tenant will of course assume the repair costs and report this damage. Ensure that the rooms are adequately ventilated by airing them at regular intervals to prevent the formation of mould and odours.

During the agreed rental period, you assume responsibility for the rented holiday home/holiday flat.

Always close all doors when leaving and always take the front door key with you.

We accept no liability in the event of burglary or theft.

Please supervise your children and make sure that the little ones also observe the house rules.

Quiet hours must be observed from 22:00 - 9:00 in the morning.

Excessive noise is prohibited at all times of the day and night.

Our guests are not allowed to have other overnight guests for the entire duration of their stay.

Kitchen

Crockery, cutlery, pots and pans etc. may only be returned to their storage places in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops with trivets. Use a kitchen board as a base for cutting and chopping food.

We ask you to put oven paper in each time you use the oven.

When moving out, used dishes must be cleaned and put back in the cupboards dry.

Barbecue and parking

No charcoal grill may be used on the terrace ,

However, an electric barbecue is available for this purpose.

Please make sure to clean it after use!

Otherwise, we will charge a separate lump sum in both cases due to additional expenditure.

You can park free of charge on the street or in the public car park located directly next to the complex.

However, the landlord accepts no liability for the vehicle parked in the car park or on the street and its contents.

Damage

If something does break or become damaged, please inform us of the damage immediately and not at the time of your departure.

We cannot accept defects discovered after your departure.

The tenant is liable for any major damage to the equipment. We will take care of all other minor damage, such as a broken glass or similar.

Please let us know if something has been broken so that we can refit it.

Waste disposal

Waste and food leftovers **must be** disposed of independently during and at the end of the rental period.

Please never throw food leftovers, waste or hygiene articles down the toilet or other drains.

For waste that has not been disposed of at the end of the rental period, we charge a separate flat fee.

Conduct in the pool area

The customary rules of the country apply, as well as respectful and considerate interaction with each other.

This includes for us:

The celebration of parties is prohibited.

Please do not bring any glass or porcelain to the pool area, as there is a risk of injury.

Please shower off before swimming.

Do not block sunbeds with towels.

Children should please not climb on the amphorae in the garden area, as these could be damaged and the children could injure themselves.

Your departure

Please leave the holiday property in a tidy condition, this includes:

Empty the refrigerator and wipe it dry

Clean the dishes and put them back in the dry place.

Clean the oven if necessary.

Switch off electrical appliances (except refrigerator)

Dispose of household waste and food leftovers

Please leave our holiday home in a swept clean condition.

Please check that all doors are closed before returning the keys.

Thank you for your consideration and best regards from your host

Dr. Wolfgang Blank

Inventory List :

Kitchen / Living room :

1 sofa
1 chest of drawers
1 glass table
1 tablecloth
2 chairs
1 kitchenette
1 ceramic hob
1 microwave oven
1 coffee maker
1 espresso maker
1 toaster
1 electric citrus juicer
1 electric kettle
1 stand mixer
1 electric grill
1 refrigerator with ice compartment
1 dishwasher
1 washing machine
1 satellite TV
1 ironing board
1 iron
1 children's high chair
1 air conditioner permanently installed

Crockery and cutlery :

6 soup plates
6 dinner plates
6 dessert plates
6 saucers
6 coffee cups
1 water jug
1 glass carafe
2 salad bowls
1 coffee filter
2 ceramic bowls
2 ceramic bowls
3 pans
2 pots
6 knives
6 forks
6 soup spoons
6 coffee spoons

Balcony 1 :

1 awning
1 table with tablecloth

2 chairs

Balcony 2 :

1 table

2 chairs

2 clothes horse

Bedroom :

1 double bed

2 bedside cabinets

2 built-in cupboards

1 mobile electric heater

Bed linen

Towels

bathroom :

1 WC

1 shower cubicle

1 washbasin