

**Hello and welcome to our apartment Casa Max,
located on one of the most beautiful bays in Mallorca -
Cala Santanyí !**

We hope you had a pleasant journey and look forward to welcoming you as a guest in our holiday apartment.

We would like to provide you with some information about your stay and our house rules.

We kindly ask you to observe these rules in our interest and in the interest of all guests.



The owners are:

Andre Bamberg, C / Short de'n ferrando 13
07659 Cala Santanyí
Birgit Bamberg, Am Geusfelde 9,
51519 Odenthal / Deutschland

Represented by the authorised
administration:

MARPET
Mario Martin Gabriel
07659 Cala Santanyí

Local contact person:

Petra Martin Gabriel
Mobil / Whatapp: +34 614381970

EMERGENCY NUMBERS :

Emergency Doc	112
Police	092
Fire brigade	085
Guardia Civil	062

Pharmacy Cala Figuera

Farmacia Alfonso Oliver Oliver

C / Pintor Bernareggi 22

07659 Cala Figuera

Telephone: +34 971645021

Public medical centre, Centre de Salut Santanyi, PAC

C/ Bernat Vidal i Tomas 81

07650 Santanyi

Telephone +34 971 653 951

Medical practice in Santanyi, orthopaedist and sports medicine

C/ d' en Llaneras 2

07650 Santanyi

Telephone +34 971 642 111

Municipal hospital with emergency room and interpreting service :

Hospital de Manacor

Carretera Port d' Alcúdia KM 1

07500 Manacor

Phone Central +34 971 847 000 Phone Emergency room +34 971 847 060 Hotline +34 971 847 024

Private hospital in Porto Cristo

Hospital de Llevant

C/ de l' Escamarla 6

07680 Porto Cristo

Telephone +34 971 82 24 00

Let's start with a little tour.

Our **Casa Max** apartment is located in a small private apartment complex in Cala Santanyi.

The apartment is on the ground floor of the building.

Outside on the right, on the wall in front of the building entrance, is the key box, the code for which will have been provided to you before your arrival.

There you will find the keys to the building and the apartment, directly opposite the front door and labelled **Casa Max**.

As soon as you open the door, you will see the living and dining area.



Opposite the entrance door is the open-plan kitchen, which is connected to the dining area by a serving hatch.



The kitchen is equipped with a microwave, juicer, toaster, kettle and coffee machine, electric grill, refrigerator with large freezer compartment, oven and stove with ceramic hob, as well as all necessary kitchen utensils and crockery.

Adjacent to the living room is a small hallway leading to three rooms.

The two bedrooms with built-in wardrobes, including one integrated safe, offer space for three people.



The bathroom is equipped with a walk-in rainforest shower.



Another highlight is the large terrace, where you can enjoy breakfast in the morning sun or relax with a glass of wine in the evening.
The small garden is also a wonderful place to sunbathe.



Directly behind the entrance door is the fuse box for the entire flat, with the fire extinguisher hanging underneath it.

The water shut-off valve is located in the bathroom under the sink.
From there, you can shut off the water throughout the entire flat if necessary.

The first aid kit is also located in the bathroom, in a basket under the sink.

The washing machine is located outside the flat in the basement. Coming from the flat, turn right down the stairs and then turn right again under the stairs.

When furnishing the holiday flat, we have endeavoured to meet all expectations and wishes. However, if you find that something is missing, please let us know your requirements. We always strive to offer our guests a pleasant stay.

During your stay, you have unrestricted and exclusive use of the terrace belonging to the flat and the small rock garden in front of the terrace.

Please supervise children, as the property is not enclosed and therefore has access to the street.
We are not liable for personal injury or property damage; you, as the tenant, are liable.

We accept no liability for any valuables lost in the holiday flat (money, jewellery, credit or bank cards, mobile phones, etc.). For security reasons, we ask you to always keep the apartment and terrace doors locked and the windows closed. This also applies when you are in the apartment and leave valuables, e.g. on the terrace.

Defects that arise upon taking possession of the rental property and/or during the rental period must be reported to the administrator immediately in an appropriate form, but ultimately always in writing.

It can always happen that something breaks or gets damaged. Therefore, please inform us of any damage that has occurred. We will replace the items in question and, if necessary, inform you of the

costs involved.

This is in the interests of all guests, as it ensures that the inventory is uniform and complete.

For several years now, Mallorca has had a waste separation system similar to that in Germany.

We kindly ask you to support this system.

There is a waste cabinet in the kitchen with four different waste bins.

Waste is collected daily, except Saturdays, from the street in designated bins.

You will receive a detailed waste collection schedule with descriptions digitally on your mobile phone when you check in.

You can adjust the temperature of the air conditioning to suit your personal needs. Please note that the air conditioning only works when the doors and windows are closed and remain closed during operation. Otherwise, it will switch off.

Please ventilate the bathroom after each shower by opening the window for approx. 10 minutes. Please dispose of sanitary towels, tampons, etc. in the designated cosmetic bin in the bathroom.

Please do not dispose of food waste, tampons, sanitary towels, etc. in the toilet under any circumstances.

We would like to point out that disruptive behaviour may result in the immediate termination of the tenancy agreement.

In this case, the tenant shall not be entitled to any compensation for rent already paid.

Please leave movable objects such as furniture, decorations, porcelain, etc. in their designated places. Under no circumstances should furniture be moved from indoors to outdoors or garden furniture be moved indoors.

The same applies to electronic devices, e.g. televisions or radio systems.

If you nevertheless make changes to suit your personal needs, we expect you to return everything to its original condition before your departure.

The same applies to board games, magazines, books, etc.

Please return these items to their designated places, as you would certainly like to find everything neat and tidy.

We kindly ask you to keep the flat clean during your stay. The sandy beach belongs in the bay, not in the flat :)

We sincerely wish you a wonderful holiday in our holiday flat and hope that you will have fond memories of your stay with us.

Sights, restaurants and shopping

In the immediate vicinity and within walking distance of approx. 15 minutes is the
Es Pontás.

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.



The **Es Pontás** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at *Cala Santanyi*.

From the *Cala Santanyi* car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.



The sound of the waves,
the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed .

Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.



Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.





The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.





The village of Santanyí also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.



But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.



Throughout the municipality of Santanyí you will find many small different coves such as the :

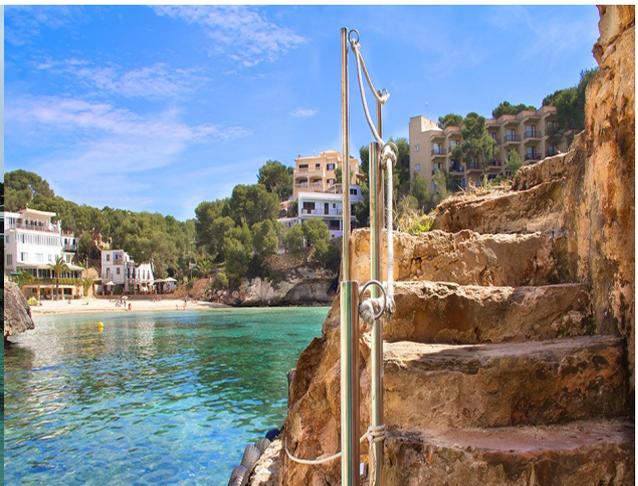
Cala Santanyí and Cala Llombards

Cala S'Almunia

Caló des Màrmols

Caló des Moro

Platja d'es Caragol



The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



In diesem Naturparkgebiet gelegen befindet sich die Doppelbucht
Cala Mondragó und S' Amarador.



Both bays are also highly recommended for an extensive day at the beach.



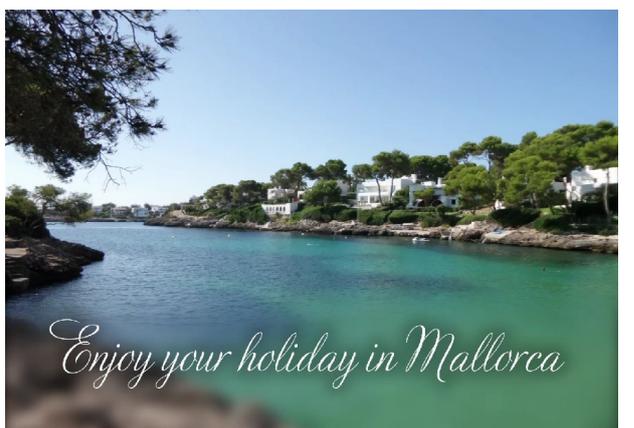
In the immediate vicinity you will find small, idyllic fishing villages such as
Cala Figuera and Porto Petro
which you should definitely pay a visit.



*Here you can indulge in culinary delights to your heart's content.
Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.*



Alternatively, just relax with a drink overlooking the harbour .



House Rules Casa Max



Dear holiday guests

We would like to welcome you to our holiday flat and wish you an eventful and relaxing stay.

We would like to offer you the basis for a carefree holiday with our accommodation and always make every effort to do so. In order for this to be as successful as possible, it is necessary that our guests accept and comply with the house rules.

By handing over the keys, you accept our house rules, which are always part of the booking with the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you have any questions, you can reach us at any time at the following telephone numbers:

+34 614381970 / We also have WhatsApp.

So we can quickly clarify any ambiguities.

Arrival

Our guests will find their key to access their rental flat in a key safe located right next to the entrance door.

You will receive the code for this as well as directions via WhatsApp one day before your arrival.

Please note the check-in and check-out times of which we have informed you in advance.

An additional fee will be charged for overruns of more than 15 minutes !

General

All objects in the holiday home may be used by the tenant. We ask that you treat the furnishings and equipment of our holiday home with respect. All indoor furniture may not be brought or moved outside.

Moving furniture is not permitted in any way. Settings on electronic devices in the holiday property may not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not have to remove the bed linen, but can leave it on the beds.

We ask you to leave used towels on the floor in the bathroom.

Any necessary cleaning of the holiday property during your stay will not be replaced by a final cleaning fee.

Everything you need for a normal cleaning is at your disposal and can be used.

An initial supply of consumables such as toilet paper, soap, Zewa and spices etc. is available.

Smoking is not permitted in the entire building.

Please go to the terrace or garden and use an ashtray.

Fully cooled cigarette butts are disposed of in the residual waste. In case of burn marks or holes, the tenant will of course assume the repair costs and report this damage. Ensure that the rooms are adequately ventilated by airing them at regular intervals to prevent the formation of mould and odours.

During the agreed rental period, you assume responsibility for the rented holiday home/holiday flat.

Always close all doors when leaving and always take the front door key with you.

We accept no liability in the event of burglary or theft.

Please supervise your children and make sure that the little ones also observe the house rules.

Quiet hours must be observed from 23:00 - 8:00 in the morning.

Kitchen

Crockery, cutlery, pots and pans etc. may only be returned to their storage places in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops with trivets. Use a kitchen board as a base for cutting and chopping food.

We ask you to put oven paper in each time you use the oven.

When moving out, used dishes must be cleaned and put back in the cupboards dry.

Barbecue and parking

No charcoal grill may be used on the terrace ,

However, an electric barbecue is available for this purpose.

Please make sure to clean it after use!

Otherwise, we will charge a separate lump sum in both cases due to additional expenditure.

You can park free of charge on the street or in the public car park located directly next to the complex.

However, the landlord accepts no liability for the vehicle parked in the car park or on the street and its contents.

Damage

If something does break or become damaged, please inform us of the damage immediately and not at the time of your departure.

We cannot accept defects discovered after your departure.

The tenant is liable for any major damage to the equipment. We will take care of all other minor damage, such as a broken glass or similar.

Please let us know if something has been broken so that we can refit it.

Waste disposal

Waste and food leftovers **must be** disposed of independently during and at the end of the rental period.

Please never throw food leftovers, waste or hygiene articles down the toilet or other drains.

For waste that has not been disposed of at the end of the rental period, we charge a separate flat fee .

Your departure

Please leave the holiday property in a tidy condition, this includes:

Empty the refrigerator and wipe it dry

Clean the dishes and put them back in the dry place.

Clean the oven if necessary.

Switch off electrical appliances (except refrigerator)

Dispose of household waste and food leftovers

Please leave our holiday home in a swept clean condition.

Please check that all doors are closed before returning the keys.

Inventory Casa Max

Kittchen	
Dinner plate flat	8
Deep dinner plate	8
Dessert plate	8
Cups	8
Glasses	8
Cereal bowls	8
Juice carafe	1
Egg cup	4
Bowls	1
Forks	8
Knives	8
Spoon	8
Little Spoon	8
Cutting board	1
Sieve	1
Pans	2
Pots	3
Kitchen cutlery ladle/pan lifter etc.	5
Senseo Coffee Maker with Thermo Jug	1
Toaster	1
Whistling Kettle	1
Fitted unit with cooker, oven and sink unit	1
Refrigerator	1
Extractor bonnet	1
Mural	1

Cleaning utensils / disinfectant all-purpose cleaner, surface disinfectant, washing-up liquid, washing-up sponge, dishcloth, waste bin, broom and dustpan, mop, waste bags, oven paper, aluminium foil

Living-dining room

Wine glasses	6
Drink glasses	6
Fruit bowl	1
Decorative tray with candle and plant	1
Placemats	4
Glass Bowl Deco with Candle	1
Various books	10
Board games	3
Decoration jar with dried flowers	1
Bookshelf	1
Sofa 2 parts	1
Coffee table glass	1
Side table glass	1
Floor lamp	1
Table lamp	1
Ceiling lamp	1
Sofa covers	2
Decorative cushions	2
TV	1
Repeater / WLAN	1
Dining table	1
Chairs	4
Decorative scarves	2
Wool blanket	1
Murals	4
Fire extinguisher	1
Wall clock	1
Air conditioner cold-warm / permanently installed	1
Wall mirror	1
Iron	1

Bedroom / large	
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Double bed	1
Bedside tables	2
Malm Commode	1
Built-in wardrobe	1
Infrared panel heating	1
Night lamps	2
Decorative scarves	2
Wall lamp	1
Murals	2
Duvet / Winter	2
Pillow	4
Mattress protector	1
Bed linen / cover	2
Pillow / Cover	4

Bedroom / small	
Extendable bed	1
Bedside table	1
Built-in wardrobe	1
Infrared - panel heating	1
Bed cover	1
Wall lamp	1
Mural	1
Duvet / Winter	1
Pillow	2
Mattress protector	1
Bed linen / cover	1
Pillow / Cover	2

Bathroom	
Shower	1
Toilet	1
Washbasin	1

Mirror with illumination	1
Window blind	1
Shower curtain	1
Hairdryer	1
Wall shelf	1
Towel rail	2
Washbasin shelf	1
1. Help box	1
Soap dispenser	1
Toothbrush glasses	2
Towel heater	1
Shower mat	1
Towels by number of guests	

Terrace and garden	
Garden Table / Marble Mosaic Top	1
Garden chairs	4
Sun lounger	2