

**Hello and welcome to Apartment Casa Figuera, located in one of
the most beautiful fishing villages in Mallorca -
Cala Figuera!**

We hope you had a pleasant journey and look forward to welcoming you as a guest in our holiday apartment.

We would like to provide you with some information regarding your stay, as well as our house rules.

We ask you to take this into account in our interest and in the interest of all guests.



Owner is :

Heiko Hornig, Saarbrücker Str. 2 B

51375 Leverkusen / Germany

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+34 642 016462

Local contact person :

Petra Martin Gabriel

or in an emergency

marpet.vacaciones@gmail.com

Mobil and Whatsapp +34 614 381970

Let's start with a short tour of the apartment.

Upon entering the apartment, which is accessed via the private terrace furnished with a small garden furniture set, two sun loungers, and a sunshade, you will find yourself in an open-plan living area.

To your left is a sofa that can be converted into a sofa bed, providing a stable sleeping surface for two people.

Also to the left of the sofa is a small side table containing the Wi-Fi router and two wooden candlesticks.

Further along the side is a desk with a shabby-chic cushion and a satellite TV.



The drawers serve as storage space, and you'll find pens, light bulbs, and a flashlight there. A corner shelf with lighting, a music player, reading material, and various pictures complete the wall.

On the right, immediately after entering the apartment, is the fuse box with a CO2 fire extinguisher underneath.

Next to it is an antique full-length mirror.

Straight ahead upon entering is a solid wood dining area consisting of a dining table and four chairs.

An L-shaped fitted kitchen with a large fridge-freezer and integrated dishwasher, a sink with a swivel faucet, an electric stove with a four-burner ceramic cooktop, an oven, and an extractor hood leaves nothing to be desired.



The kitchen is equipped with everything you need for cooking.

A capsule coffee machine, a toaster, a kettle, a citrus juicer, and a hand blender are all available for your use, as well as ample dishes and glasses, cutlery, and various cooking utensils. Of course, a corkscrew, bottle opener, sharp knife set, garlic press, and a well-stocked spice rack with vinegar and olive oil are also provided. Sufficient electrical outlets are available throughout the kitchen.

The living room features a built-in air conditioning unit (heating and cooling). A large rug on the beautiful and easy-to-clean terracotta floor, which has underfloor heating, completes the cozy atmosphere of the living room.



From the hallway you can access the two rear rooms, the bedroom and the bathroom. The hallway itself is equipped with a large built-in wardrobe with three sliding doors.

Two doors are not locked.

Inside you will find a vacuum cleaner, a small ladder, a beach umbrella, an iron and ironing board, clothes pegs, a baby chair and rocker, as well as several other useful items.

The central door is locked and serves as a private storage space.

To the right of the corridor is the bedroom.

It is furnished with a double bed and bedside tables, as well as a large built-in wardrobe.

Inside there is a travel cot and ample storage space, as well as a clothes rail with hangers.



The daylight bathroom, which is accessed straight from the hallway, is equipped with a separate shower with a rainforest fixture, a toilet, a washbasin, a washing machine and a tumble dryer. Ample storage space for your toiletries can be found on shelves and in the cabinet drawers under the washbasin.

You will also find a hairdryer there for drying your hair.



Important information:

Due to strong limescale deposits caused by the water quality, we ask you to wipe the fittings dry with a cloth after showering to prevent corrosion.



The water shut-off valve for the entire apartment is located in the bathroom under the sink.

An electric grill, which should only be used outdoors and must be thoroughly cleaned after each use, ensures a cosy barbecue evening.

The larger of the two terraces, which also provides access to the apartment, is ideal for this.



A sunshade as well as a folding sail roof serve as sun protection when needed. Here you can have a cosy breakfast, enjoy dinner and end the day with a good glass of wine.

Almost all windows are fitted with insect screens.

All cleaning utensils, brooms and dustpans as well as consumables for initial use, not for the entire holiday stay, are located in the individual cupboards and drawers.

For refreshment, the communal pool is available to you on a nicely designed, cobblestone-paved area in the Mediterranean style.

It is located on the communal area for all residents and can be reached about 20 m from the rear terrace.



We ask you to observe the house rules of the communal facility when using the pool.

Please supervise small children to prevent them from climbing on or around the terrace railing.

Otherwise, there could be a risk of falling.

Children must also be supervised at the pool.

We are not liable for personal injury or property damage; **you**, as the tenant, are.

We are not liable for any valuables (money, jewelry, credit or debit cards, mobile phone, etc.) lost or stolen in the holiday apartment.

For security reasons, we ask that you always keep the apartment and terrace doors locked and the windows closed.

This also applies if you are in the apartment and leave valuables, for example, on the terrace.

Any defects that arise upon taking possession of the rental property and/or during the rental period must be reported to the property manager immediately in an appropriate manner, but ultimately always in writing.

It can always happen that something breaks or gets damaged. Therefore, please inform us of any damage incurred; we will replace the affected items and, if necessary, inform you of the costs. This ensures that the inventory is uniform and complete, in the interest of all guests.

For several years, there has been a similar waste separation on Mallorca as in Germany.

We would like to ask you to support this.

In the kitchen there is a waste cabinet with 4 different waste bins for rubbish. The rubbish is collected daily except on Saturdays from the designated bins on the street. A detailed waste plan with description will be provided digitally to your mobile phone at check-in.

You can adjust the air conditioning temperature cold/warm according to your personal needs. Please note that the air conditioning and heating should only be switched on when doors and windows are closed during operation.

Please ventilate the bathroom after each shower by opening the window for about 10 minutes.

We ask that pads, tampons, etc. be disposed of in the designated cosmetic bin next to the toilet in the bathroom.

Please do not dispose of food waste, tampons, sanitary pads, etc. in the toilet as this can cause blockages.

We point out that extreme, disturbing behaviour may lead to the immediate termination of the tenancy. In this case, the tenant has no entitlement to a refund of any rent already paid.

Please leave movable items such as furniture, decorations, porcelain, etc. in their designated places.

Under no circumstances do we want indoor furniture to be moved outside or garden furniture brought indoors. The same applies to electronic devices, e.g. televisions or stereo systems.

If you make any changes according to your personal needs, we expect you to restore everything to its original condition before your departure.

The same applies to board games, magazines, books, etc.

Please also put these things back in their designated place, as you certainly want to find everything neat and tidy.

We kindly ask you to keep the apartment clean during your stay.

The sandy beach belongs in the bay, not in the apartment :)

In equipping the holiday apartment, we have endeavoured to meet all expectations and wishes.

Should you still find something missing, please feel free to let us know your wishes. We always strive to provide our guests with a pleasant stay.

We sincerely wish you a lovely holiday in our apartment and hope that you will keep your holiday with us in good memory.



EMERGENCY NUMBERS :

Emergency Doc	112
Police	092
Fire brigade	085
Guardia Civil	062

Pharmacy Cala Figuera

Farmacia Alfonso Oliver Oliver

C / Pintor Bernareggi 22

07659 Cala Figuera

Telephone: +34 971645021

Public medical centre, Centre de Salut Santanyi, PAC

C/ Bernat Vidal i Tomas 81

07650 Santanyi

Telephone +34 971 653 951

Medical practice in Santanyi, orthopaedist and sports medicine

C/ d' en Llaneras 2

07650 Santanyi

Telephone +34 971 642 111

Municipal hospital with emergency room and interpreting service :

Hospital de Manacor

Carretera Port d' Alcúdia KM 1

07500 Manacor

Phone Central +34 971 847 000 Phone Emergency room +34 971 847 060 Hotline +34 971 847 024

Private hospital in Porto Cristo

Hospital de Llevant

C/ de l' Escamarla 6

07680 Porto Cristo

Telephone +34 971 82 24 00

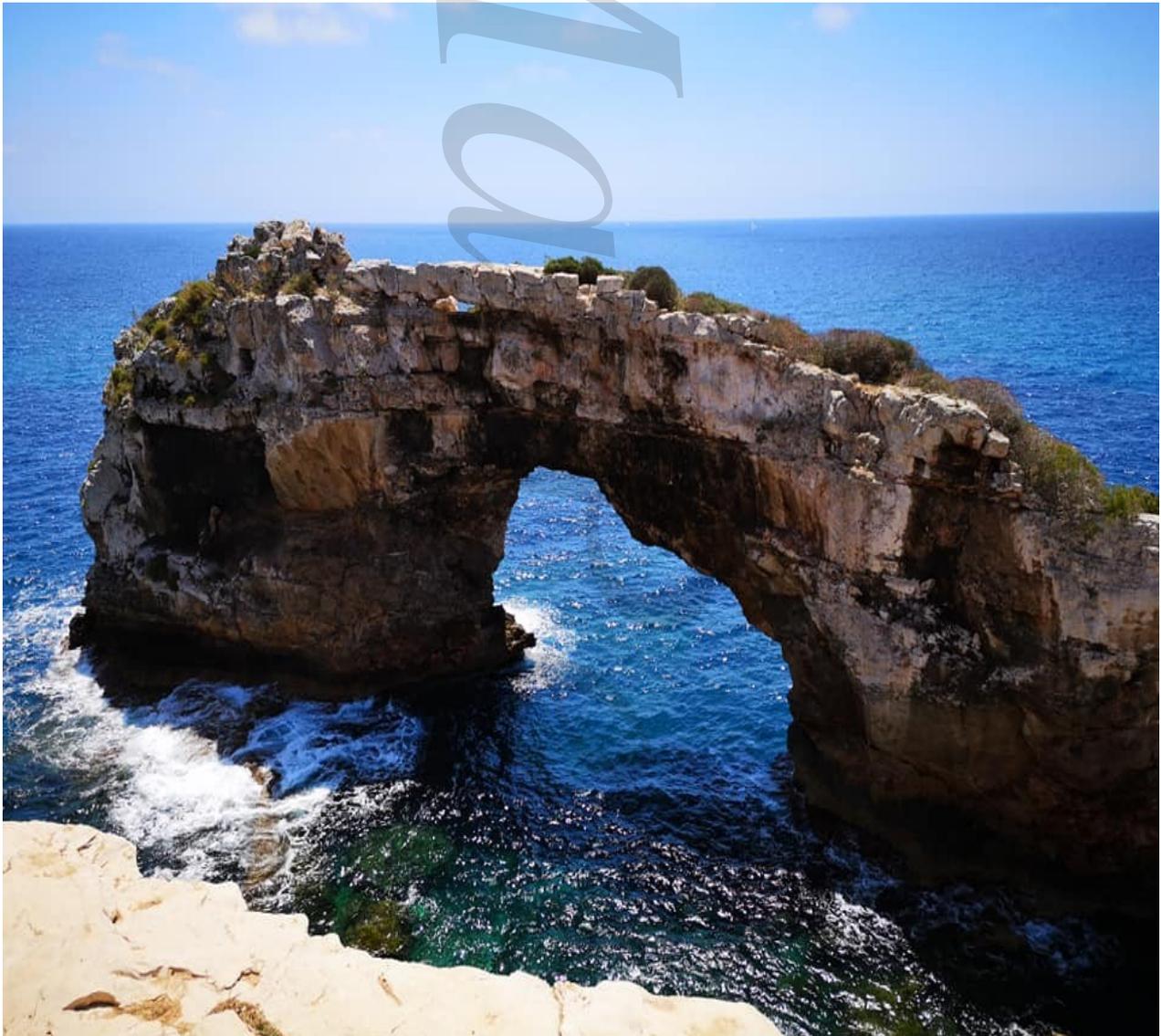
Sights, restaurants and shopping

In the immediate vicinity and within walking distance of approx. 15 minutes is the
Es Pontás.

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.



The **Es Pontàs** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at *Cala Santanyi*.

From the *Cala Santanyi* car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.

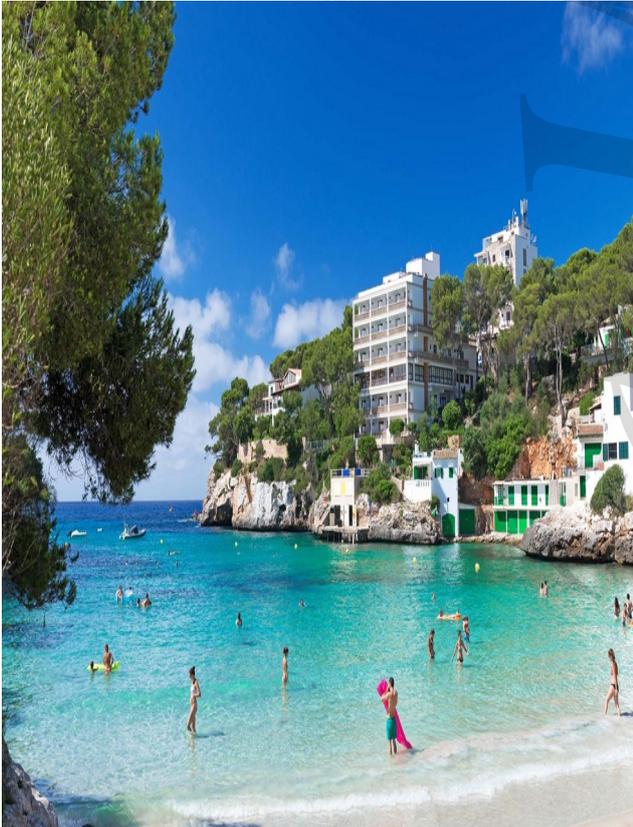


The sound of the waves,
the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed .

Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.



Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.





The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.





The village of Santanyí also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.



But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.



Throughout the municipality of Santanyí you will find many small different coves such as the :

Cala Santanyí and Cala Llombards

Cala S'Almunia

Caló des Màrmols

Caló des Moro

Platja d'es Caragol



The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



Located in this natural park area is the double cove Cala Mondragó and S' Amarador.



Both bays are also highly recommended for an extensive day at the beach.



In the immediate vicinity you will find small, idyllic fishing villages such as
Cala Figuera and Porto Petro
which you should definitely pay a visit.



Here you can indulge in culinary delights to your heart's content. Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.



Alternatively, just relax with a drink overlooking the harbour .



House rules Casa Figuera



Dear holiday guests

we would like to welcome you to our holiday apartment and wish you an eventful and relaxing stay. With our accommodation, we aim to provide you with the foundation for a carefree holiday and always put much effort into doing so.

To ensure this is always possible, it is necessary that our guests accept and adhere to the house rules.

By accepting the keys, you agree to our house rules, which are always part of the booking with the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you encounter any problems, you can reach us at the following phone number: +34 614381970

Preferably via WhatsApp

Our business hours are Mon-Fri from 9am to 6pm

In urgent emergencies, you can reach us by email at

marpet.vacaciones@gmail.com

even outside business hours !!!

This way we can quickly clarify any possible uncertainties.

Arrival

Our guests will find their key for access to your rental apartment in a key safe located right next to the front door.

You will receive the code for it, as well as directions, one day before your arrival via WhatsApp or Airbnb.

Please observe the check-in and check-out times, which we have informed you of in advance.

General

All freely accessible items in the holiday apartment may be used by the tenant. We ask you to treat the furnishings and equipment of our holiday apartment with respect. All interior furniture must not be taken outside or moved. Rearranging furniture is not permitted in any way. Settings on electronic devices in the holiday property must not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not need to remove the bed linen, but can leave it on the beds.

We ask you to leave used towels on the floor in the bathroom.

A necessary cleaning of the holiday property during your stay is not replaced by a final cleaning fee.

Everything you need for normal cleaning is available to you and can be used.

An initial supply of consumables such as toilet paper, soap, paper towels and spices etc. is available, but not for the entire holiday stay.

Smoking is not allowed anywhere in the apartment.

Please go to the terrace or the garden and use an ashtray.

Completely cooled cigarette butts are disposed of in the residual waste. In the case of burn marks or holes, the tenant naturally bears the cost of repairs and reports this damage. Ensure that the rooms are sufficiently ventilated by airing them regularly to prevent the formation of mould and odours.

During the agreed rental period, you are responsible for the rented holiday apartment.

At the start of the rental, you will receive 2 keys to the apartment.

It is advisable to leave one of the keys in the key safe when you leave the apartment, in case you lose a key while out.

However, should this ever be the case and you no longer have access to the apartment, please inform us immediately.

We will arrange for someone to enable your access to the apartment.

This is a service provided by the respective company and is chargeable to you.

Similarly, in the event of key loss, we will have to charge you for the replacement of the key(s).

We accept no liability for burglary or theft.

This also applies if you are in the apartment and leave items on the terrace.

Please supervise your children and ensure that even the little ones follow the house rules.

Quiet hours must be observed from 11:00 pm to 8:00 am.

Kitchen

Dishes, cutlery, pots and pans, etc. may only be returned to their storage locations in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops using trivets. Use a chopping board as a base for cutting and chopping food.

We ask you to place baking paper in the oven each time it is used.

Upon moving out, used dishes must be cleaned and returned to the cupboards dry.

Barbecue and parking

No charcoal grill may be used on the terrace

You can park for free on the street in all areas that are not yellow-striped.

However, the landlord does not accept any liability for the vehicle parked on the street or its contents.

Damage

If something does get broken or damaged, please inform us of this immediately and not only upon your departure.

We cannot accept defects identified after your departure.

The tenant is liable for major damage to the equipment. We cover other minor things, such as a broken glass or similar.

Please let us know if something has been broken so that we can replace it.

Waste disposal

Waste as well as perishable food remnants **must** be disposed of independently during and at the end of the rental period.

Please never throw food scraps, waste or hygiene items into the toilet or other drains.

For waste not disposed of at the end of the rental period, we charge a separate flat fee

Behaviour in the pool area

The usual national regulations apply and a respectful and considerate interaction with each other is expected.

This includes for us:

- Celebrating parties is prohibited.
- Please do not take glass or porcelain to the pool area, there is a risk of injury.
- Please shower before swimming.
- Do not block sun loungers with towels.
- Children should not climb on the amphorae in the garden area as they could be damaged and the children could get injured.

Departure

Empty the fridge and wipe it dry

Clean the dishes and return them dry to their place

Clean the oven if necessary

Switch off electrical appliances (except the fridge)

Dispose of household waste and food leftovers

Please leave our holiday property swept

Check that all doors are closed before returning the keys

We ask for your understanding that if the house rules regarding cleaning, dishes/electric grill/oven are not followed, or if food residues or waste are not disposed of, additional costs due to extra work, in addition to the final cleaning fee, will be charged.

The same applies to intentional or gross pollution.



Thank you very much for your consideration and best regards from your
hosts

Inventory list Casa Figuera

Bedroom:

1 baby cot/travel cot

1 high chair

1 double bed

2 bedside tables

1 built-in 3-door wardrobe

3 wall pictures

1 ceiling lamp with fan

Decorative items

Bathroom:

1 shower with shower tray and partition, 1 toilet,

1 washbasin with cabinet,

1 washing machine,

1 dryer,

1 mirror,

1 hairdryer,

1 wall picture,

1 small shelf,

1 cosmetic bin,

1 towel holder,

1 bath mat holder,

1 ceiling lamp,

1 soap dispenser,

2 toothbrush cups,

decorative plants

Floor and Livingroom:

1 built-in wardrobe with 3 doors 1 ceiling lamp 1 vacuum cleaner 1
laundry basket 1 iron 1 ironing board 1 sun umbrella 1 beach bag 1
step ladder 1 baby rocker with mat 1 dehumidifier

1 air conditioner installed 1 sofa bed 1 side table 1 desk 1 corner shelf with 4 levels 1 floor cushion 1 dining table 4 chairs 4 placemats 1 fruit basket 1 carpet 1 satellite TV 1 floor lamp 1 router 1 carpet 1 wall picture 1 table lamp 1 floor lamp 2 large candle holders 1 radio various reading materials various game collections decorative cushions decorative items

Entrance area:

1 full-length mirror

1 wardrobe

Kitchen:

1 kettle 1 capsule coffee machine 1 toaster 1 hand blender Crockery, glasses, cutlery for 6 people 4 cereal bowls 1 salad bowl 1 porcelain bowl Pots, pans Kitchen utensils including scissors, garlic press, corkscrew, bottle opener 1 citrus press 1 spice board with vinegar, oil and spices 2 decorative plants 2 decorative balls 1 L-shaped kitchen unit 1 sink with swivel tap 1 stove with 4-ring ceramic hob 1 oven 1 fridge/freezer combination 1 dishwasher

2 wall cabinets

1 corner carousel

2 base cabinets

1 waste cabinet

Small terrace :

1 small wall table

2 chairs

1 drying rack

Large terrace :

2 sun loungers

1 square marble table

4 chairs 4 flower pots

2 wall lamps

2 key safes

3 decorative plants

1 foldable textile cloth as sunshade

1 wall candle holder