



**TOURISM: GRADE 12**

**TIME: 2 HOURS & 30MIN**

**TERM 1 CYCLE TEST**

**MARKS: 100**

**MARKING GUIDELINE**

**LEVEL DISTRIBUTION OF BLOOMS TAXONOMY IN THE QUESTION PAPER:**

IDEAL:	BLOOMS COGNITIVE LEVELS								ACTUAL:	
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Total	%
LO (30%) (30 marks)	13	4	2	5	2	1	5	0	32	32%
MO (50%) (50 marks)	12	0	8	3	9	1	11	8	52	52%
HO (20%) (20 marks)	0	3	0	0	5	8	0	0	16	16%
<b>TOTAL</b>	<b>25</b>	<b>7</b>	<b>10</b>	<b>8</b>	<b>16</b>	<b>10</b>	<b>16</b>	<b>8</b>	<b>100</b>	<b>100%</b>

**Topics assessed in the question paper:**

- World Sporting Events & Events of International Importance
- Political situations and unforeseen events
- Tour planning
- Route planning
- Drawing up an itinerary
- Tour budget
- Health and safety
- Travel documents
- Permissible and prohibited during international travel
- Time Zone Theory & Time Zone Calculations

## **SECTION A: SHORT QUESTIONS**

### **QUESTIONS 1**

- |         |    |    |
|---------|----|----|
| 1.1.1.  | C✓ | MO |
| 1.1.2.  | A✓ | LO |
| 1.1.3.  | A✓ | LO |
| 1.1.4.  | D✓ | MO |
| 1.1.5.  | B✓ | MO |
| 1.1.6.  | B✓ | LO |
| 1.1.7.  | D✓ | LO |
| 1.1.8.  | C✓ | LO |
| 1.1.9.  | D✓ | MO |
| 1.1.10. | C✓ | LO |

1.1.11. B✓ MO  
1.1.12. B✓ MO  
1.1.13. A✓ LO  
1.1.14. C✓ LO  
1.1.15. C✓ MO

LO 1.2.1. drugs and poisons✓  
LO 1.2.2 ID-Document✓  
LO 1.2.3 IDL ✓  
LO 1.2.4 Customs✓  
LO 1.2.5 Green channel✓

MO 1.3.1 C ✓  
MO 1.3.2 D ✓  
MO 1.3.3 E ✓  
MO 1.3.4 A ✓  
MO 1.3.5 B ✓

## SECTION B

### QUESTION 2 [7]

**LO** 2.1 **ANY TWO** ✓✓ (2)

Comrades

FIFA soccer world cup

Wimbledon / Tour de France

**LO** 2.2 **ANY TWO:** ✓✓ (2)

- Improved infrastructure
- Job creation for local people
- Tourists become aware of local cultures
- Spend money to maintain and protect tourist attractions
- Improve international relations with other countries
- Has many financial benefits for host country. (Boost the economy)

**HO** 2.3 **Any THREE logical steps that follow one another:**

Increasing number of Tourists in Paris



Tourism businesses (learner must give his / her own examples of a tourism business such as a hotel / attraction...) make money (Tourists spend money)



Tourism enterprises (hotel) can pay their staff (receptionist / room service staff / chef / manager / waiter) their salaries / Create job opportunities / employ people



Employees spend their salaries in the community (Pay for food / clothes / holiday / school fees...)



More money is circulating in society so it raises the overall standard of living of everyone in the community. (3)

### QUESTION 3 [10]

- MO** 3.1 Bloody siege of Paris: terrorism✓  
British airways strike: strike✓ (2)
- LO** 3.2 **ANY TWO**  
Accidents✓  
Natural disasters✓ (2)
- MO** 3.3 **ANY TWO:**  
Outbreaks of diseases  
(ANY TWO ✓✓)  
“Why Australia is on fire”  
“A terrifying double disaster – Indonesia Quakes”  
“Coronavirus Information”  
“149 injured passengers” (2)
- MO** 3.4 **Mark any 4 of the following effects ✓✓✓✓**
- Tourists postpone bookings or go somewhere else.
  - Tour operators avoid arranging trips to affected countries.
  - Airlines cancel their flights to the affected areas.
  - Airlines change their schedules
  - Airlines prefer smaller aircrafts
  - Small airline companies merge with other larger companies
  - Stock markets fall sharply in the affected country.
  - Shipping companies cancel their stops in affected areas
  - Tours to destinations in the area are canceled.
  - Affected countries are starting to spend more money on more security to protect tourists.
  - An economic recession leads to less disposable income, which in turn reduces travel within the region and overall spending.
  - Financial crises cause a weak currency.
  - Affected countries spend large sums of money to stop the spread of disease and place additional burdens on the budgets of these countries.
  - Vaccinations against diseases contribute to travel costs, Tourists avoid these countries for which vaccinations are needed.

If not listed in bullet form / layout is not appropriate -1

(4)

#### QUESTION 4 [8]

**MO** 4.1 All inclusive ✓ all transport, accommodation, meals and entertainment included in package price ✓ (2)

**LO** 4.2 **NAME AND DESCRIBE ANY ONE OF THE FOLLOWING**

**MO** a) Airport tax✓: tax costs, landing and storage fees ✓ (2)  
OR

Entrance fees: what she will have to pay to enter attractions. Day visitor fee / entrance to attractions

OR

Equipment rental fee: specific equipment to be rented for diving course

OR

Learner may also discuss the following: Travel insurance / cancellation fees / loss and theft of luggage / medical emergencies.

**LO** b) **Any 2:** Transport✓, accommodation✓, OR attractions OR activities (2)

**LO** c) Time, tour sequence, route, budget, tourist info, tour info, destination (2)

#### QUESTION 5 [16]

**MO** 5.1. **ANY THREE**✓✓✓ (3)

Preventive measures & requirements such as health certificates

- Travel restrictions have been introduced to try to stop the spread of the virus.

Must have knowledge of all health conditions.

- All countries worldwide have reported to them in terms of outbreaks of cases, symptoms and condition in the country. Do research on the virus

Implementation of WHO recommendations

- Recommendations were made such as wearing masks, social distancing and sanitation. All countries have applied these guidelines as the virus has spread.

Provide support for affected countries

- Provide awareness posters / provide support to hospitals and clinics on how to deal with the virus / provide training / provide financial assistance to various countries / provide assistance on the development and distribution of vaccines.

**HO** 5.2 Precautions to be visually depicted (ANY 3 ✓✓✓)

- Social distance
- Wearing mask
- Wash your hands regularly
- Sanitize with 70% alcohol
- Focus on vitamin intake
- Do not gather in large groups

Minimal text / words used ✓

Design is creative / attracts attention ✓

(5)

**MO** 5.3

Health certificate ✓

Reduce these risks by taking precautions before starting the journey by getting the necessary injections and vaccinations required by the country. ✓

OR

It is an official document issued and signed by the health authority.

OR

• This document confirms that a person has received the necessary vaccine or prophylaxis

OR

• Insurance companies will also require proof of a health certificate if a claim is submitted for an illness that was contracted while traveling.

(2)

**LO** 5.4 **ANY TWO** ✓✓

- Free advice on high-risk areas and disease outbreaks around the world.
- International vaccination certificates
- Vaccines available for all vaccine requirements, including yellow fever
- Preventative medicines. E.g.: for malaria
- Diagnosis and treatment after a trip.
- Travel clinics can more easily recognize and diagnose exotic diseases than a local doctor
- They specialize in infections that are contracted during travel.

(2)

**MO** 5.5

<b>Recommended vaccination</b>	<b>Compulsory vaccination</b>
<p>Tourists are advised to get the vaccine but it is not necessary to get it ✓</p> <p>It would be good to get the type of vaccinations before you travel, but your travel plans will not be affected if they are not obtained. ✓</p>	<p>Enforced and is a requirement before a tourist leaves / enters a certain country. ✓</p> <p>Tourist may not travel without this vaccination / access to a country may be denied if there is no evidence of this. ✓</p>

**QUESTION 6 [10]**

- MO** 6.1 Group package tour / package tour for groups ✓ (1)
- LO** 6.2 Travel agent sets it up to provide information FOR the tourist ABOUT the holiday / destination they are visiting ✓ (1)
- HO** 6.3 (8)

Date and time	Akkommodasie	Vervoer	Besienswaardigheid	Aktiwiteit	Begroting
<b>Day 2 15 Des 2022</b>					
<b>Times from 08:00 to at least 20:00 must be split up for a mark ✓</b>	<b>Hotel Eiffel Turenne</b> ✓	<b>Learner can make up anything - this cost included in tour package - no marks</b>	<p>Must be logically distributed with <b>meals</b> included</p> <p>Any ONE from the sources provided: <b>Le Bellon</b> ✓</p> <p><b>Auteuil Greenhouse</b></p> <p><b>Paris carriage</b></p>	<p>(any one) ✓</p> <p><b>Has to fit the attraction.</b></p> <p><b>Has to fit the attraction</b></p> <p><b>Has to fit the attraction</b></p>	<p><b>R1125pn</b> ✓</p> <p><b>Included</b> ✓</p> <p>€35 x R15,97= R558,95</p> <p>€7 x R15,97= R111,79</p> <p>€22 x R15,97= R351,34 (if learner multiplied for conversion ✓)</p> <p><b>R2147,08</b> ✓</p>



**QUESTION 7 [16]**

**MO** 7.1

**LO**

**LO**

	A	B	C
Give the following information / permission to tourist:	To be allowed to leave your country and serve as identification ✓	To enter another country. ✓	To be allowed to legally drive a car in another country in another country - only valid with driving license. ✓
Waar kan ek dit verkry / daarvoor aansoek doen?	S.A: Department of Home Affairs ✓	The visiting country's consulate ✓	AA: Automobile Association of South Africa ✓

(6)

**MO** 6.2a) Immigration control ✓

- Check documents such as passports / visas / health certificates ✓

b) Customs ✓

- Check baggage for illegal or restricted goods ✓

(4)

**MO** 6.3

a) Yes – declarable item ✓ may be taken with but must be declared and stored in the checked in luggage. ✓

b) Yes – duty free item ✓ within the limit of 30 days' medication and the tourist has prescription ✓

c) Yes – duty free item ✓ This tourist may take it with him but only 50ml is tax free - so he / she will have to pay tax on the rest ✓

(6)

## QUESTION 8 [8]

**MO** 8.1 South Africa (+2) New Zealand (+12) ✓  
TZD = 10 hours (3)

19:00 - 10:00 ✓ = 9:00 the same day ✓ (4)

**MO** 8.2 London (0) JHB (+2) = TZD 2 ✓  
21:00 - 2 = 19:00 ✓  
19:00 + 12 hours = 7:00 ✓

**LO** 8.3 Jetlag:  
Physical imbalances due to long flight that spans over many different  
time zones ✓

Flight Fatigue:  
Exhaustion due to a long flight that does not extend over many time  
zones ✓ (6)

**TOTAL 100**