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Tuesday, 25 March 2025



**TOERISME STUDIEMATERIAAL / TOURISM STUDY MATERIAL**

A. JONKER

TOERISMENOTABOEK@GMAIL.COM / TOURISMSTUDYGUIDES@GMAIL.COM

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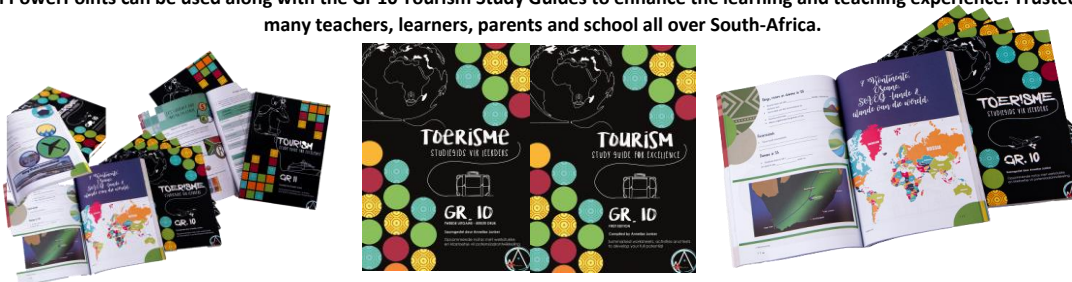
**GR 10 NEW!!  
 POWERPOINTS**

Please note that this is the new & updated Powerpoints, Class tests & revision activities to use along with the NEW Gr10 Study Guides available in Afrikaans & English

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	ONDERWERP / TOPIC	R	DM	ENG	AFR
TOERISME SEKTORE   TOURISM SECTORS	*10.1.1 Inleiding tot toerisme / Introduction to tourism (2024)	R 30,00			
	*10.1.1.1 Klastoets / Class test - On topic 10.1.1 (2024)	R 10,00			
	*10.1.2.1 Tipe toeriste - professionele redes / Type of tourists - Professional reasons (2024)	R 25,00			
	*10.1.2.2 Tipe toeriste - Vakansie en Plesier / Type of tourists - Holiday & Leisure (2024)	R 25,00			
	*10.1.2.3 Tipe Toeriste - deel 3 & Toeriste profiele / Type of tourists - part 3 & Tourist profiles (2024)	R 25,00			
	10.1.3 Klastoets / Class test - On topic 10.1.2	R 10,00			
	<b>1. HERSIENING / REVISION: ON TOPIC 10.1.1 - 10.1.3 (with memo)</b>	R 30,00			
	*10.1.4 Lug- en padvervoer / Transport - Air & Road (2024)	R 25,00			
	*10.1.4.1 Klastoets / Class test - On topic 10.1.4 (2024)	R 10,00			
	*10.1.5 Vervoer - Spoor- en Watervervoer / Transport- Rail & water (2024) with VIDEOS	R 35,00			
	*10.1.6 Buitengewone vervoer & doel van vervoer / Extraordinary transport & the purpose of transport (2024)	R 30,00			
	*10.1.7 TGCSA Stergradering / Star gardening (2024) with VIDEOS	R 35,00			
	*10.1.7.1 Klastoets / Class test - On topic 10.1.7	R 15,00			
	*10.1.8 Akkommodasie Kategorieë / Accommodation categories (2024) with VIDEOS	R 45,00			
	*10.1.8.1 Klastoets / Class test - On topic 10.1.8	R 15,00			
	10.1.9 Akkommodasie terme / Accommodation concepts (2024)	R 25,00			
	*10.1.9.1 Klastoets / Class test - On topic 10.1.9	R 15,00			
	*10.1.10 In-Kamer tegnologie / In-Room Technology (2024) with VIDEOS	R 45,00			
	*10.1.10.1 Klastoets / Class test - On topic 10.1.10	R 15,00			
	<b>2. HERSIENING / REVISION: ON TOPIC 10.1.7 - 10.1.10 (with memo)</b>	R 30,00			
*10.1.11 Voedsel- en Drinkinstellings / Food and beverage establishments (2024) with VIDEOS	R 35,00				
*10.1.11.1 Klastoets / Class test - On topic 10.1.11	R 15,00				
*10.1.12 Attraksie-subsektore / Attraction subsectors (2024)	R 25,00				
*10.1.13 Soorte attraksies / Types of attractions (2024)	R 25,00				
*10.1.13.1 Klastoets / Class test - On topic 10.1.12 & 10.1.13	R 20,00				
*10.1.14 Openbare sektor / Public Sector (2024)	R 40,00				
10.1.14.1 Klastoets / Class test - On topic 10.1.14	R 20,00				
10.1.15 Privaatsektor / Private Sector (2024)	R 35,00				
<b>Hersieningsklastoetsse Pakket #2 in pdf beskikbaar: verwys na die Assessering bestelvorm                  Revision class tests Package #2 available in pdf format: refer to the Assessment order form</b>					
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All PowerPoints can be used along with the Gr 10 Tourism Study Guides to enhance the learning and teaching experience. Trusted by many teachers, learners, parents and school all over South-Africa.



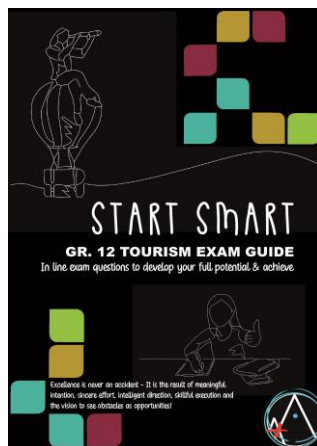
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ONDERWERP / TOPIC		R	DM	ENG	AFR
KAARTWERK EN TOERBEPLANNING   MAP WORK AND TOUR PLANNING	10.2.1 Kaartwerk - Terminologie/ Mapwork - Terminology (2024)	R 40,00			
	*10.2.1.1 Klastoets / Class test - On topic 10.2.1	R 25,00			
	3. HERSIENING / REVISION: ON TOPIC 10.2.1 - #1 (with memo)	R 30,00			
	4. HERSIENING / REVISION: ON TOPIC 10.2.1 - #2 (with memo)	R 20,00			
	10.2.2 Soorte kaarte / Types of maps (2024)	R 30,00			
	5. HERSIENING / REVISION: ON TOPIC 10.2.2 & 10.2.3 (with memo)	R 30,00			
	10.2.3 Interaktiewe kaarte / Interactive maps (2024) with VIDEO	R 30,00			
	*10.2.3.1 Klastoets / Class test - On topic 10.2.3	R 20,00			
	10.2.4 Kaart van Suid-Afrika - Map of South Africa (2024) with VIDEO	R 35,00			
	6. HERSIENING / REVISION: ON TOPIC 10.2.4 (with memo)	R 30,00			
	10.2.5 Die wêreldkaart / The world map (2024)	R 35,00			
	10.2.6 Afstandsaanwysers & -tabelle / Distance indicators and distance tables (2024)	R 40,00			
	7. HERSIENING / REVISION: ON TOPIC 10.2.6 (with memo)	R 20,00			
	Hersieningsklastoets in pdf beskikbaar: verwys na die Assessering bestelvorm tests available in pdf format: refer to the Assessment order form				
		R 255,00	R 385,00	R 385,00	

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ONDERWERP / TOPIC		R	DM	ENG	AFR
PLAASLIKE TOERISME   DOMESTIC TOURISM	10.3.1 Betalingsmetodes / Methods of payment (2024)	R 35,00			
	10.3.2 Binnelandse Toerisme / Domestic Tourism (2024) with VIDEOS	R 35,00			
	10.3.2.1 Klastoets / Classtest - on topic 10.3.2	R 20,00			
	10.3.3 Statistieke: Binnelandse Toerisme / Statistics: Domestic Tourism (2024) with VIDEO	R 45,00			
	HERSIENING / REVISION: ON TOPIC 10.3.3 (with memo)	R 15,00			
	10.3.3.1 Klastoets / Class test - On topic 10.3.2 & 10.3.3 (2024)	R 20,00			
Hersieningsklastoets & voorbeeld vraestelle in pdf beskikbaar: verwys na die Assessering bestelvorm Revision class tests & example exam papers available in pdf format: refer to the Assessment order form					
		R 170,00	R 170,00	R 170,00	

Exam Guides available for Gr 12 Tourism Learners - Available in Afrikaans & English



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ONDERWERP / TOPIC		R	DM	ENG	AFR
TOERISTE ATTRAKSIES   TOURIST ATTRACTIONS	10.4.1 Wêrelderfenisterreine in SA / World Heritage sites of South Africa (2024)	R 45,00			
	10.4.2 Bekende toeriste attraksies in SA / Well known tourist attractions in SA (2024)	R 25,00			
	10.4.3 Oos-Kaap besienswaardighede / Eastern Cape with VIDEOS	R 45,00			
	10.4.3.1 Klastoets / Class test - On topic 10.4.3	R 15,00			
	10.4.4 Vrystaat besienswaardighede / Free State attractions	R 30,00			
	10.4.4.1 Klastoets / Class test - On topic 10.4.4	R 15,00			
	10.4.5 Gauteng besienswaardighede / Gauteng attractions	R 30,00			
	10.4.5.1 Klastoets / Class test - On topic 10.4.5	R 20,00			
	10.4.6 Limpopo besienswaardighede / Limpopo attractions	R 30,00			
	10.4.6.1 Klastoets / Class test - On topic 10.4.6	R 20,00			
	10.4.7 Mpumalanga besienswaardighede / Mpumalanga attractions	R 30,00			
	10.4.7.1 Klastoets / Class test - On topic 10.4.7	R 20,00			
	10.4.8 Noord-Kaap besienswaardighede / Northehrn Cape attractions	R 30,00			
	10.4.8.1 Klastoets / Class test - On topic 10.4.8	R 20,00			
	10.4.9 Noordwes besienswaardighede / North West attractions	R 30,00			
	10.4.9.1 Klastoets / Class test - On topic 10.3.9	R 20,00			
	10.4.10 Wes-Kaap besienswaardighede / Western Cape attractions	R 40,00			
10.4.10.1 Klastoets / Class test - On topic 10.4.10	R 20,00				
10.4.11 KwaZulu-Natal besienswaardighede / KZN attractions	R 30,00				
10.4.11.1 Klastoets / Class test - On topic 10.4.11	R 20,00				
10.4.12 Fauna & Flora with VIDEO (2024)	R 30,00				
10.4.12.1 Klastoets / Class test - On topic 10.4.12	R 20,00				
10.4.13 SAN-Parke / SAN PARKS (2024)	R 30,00				
10.4.14 OGP's en OGBG / TFP's and TFCA's	R 30,00				
10.4.15 Botaniese tuine / Botanical Gardens	R 30,00				
10.4.15.1 Klastoets / Class test - On topic 10.4.15	R 15,00				
10.4.16 Luukse privaat wildreservate / Luxurious Private Game Reserves	R 40,00				
10.4.16.1 Klastoets / Class test - On topic 10.4.16	R 20,00				
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		R 750,00	R 750,00	R 750,00	

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ONDERWERP / TOPIC		R	DM	ENG	AFR
VOLHOUBARE-EN VERANTWOORDELIKE TOERISME   RESPONSIBLE AND SUSTAINABLE TOURISM	10.5.1 Volhoubare toerisme / Sustainable Tourism with VIDEO	R 40,00			
	10.5.1.1 Klastoets / Class test - On topic 10.5.1	R 20,00			
	10.5.2 Verantwoordelike toerisme / Responsible Tourism with VIDEO (2024)	R 40,00			
	10.5.3 Aardverwarming & Koolstofvoetspoor / Global Warming with VIDEO (2024)	R 40,00			
	10.5.3.1 Klastoets / Class test - On topic 10.5.3	R 20,00			
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ONDERWERP / TOPIC		R	DM	ENG	AFR
BEMARKING; KULTUUR & ERFENIS   MARKETING; CULTURE & HERITAGE	10.6.1 Bemarking / Marketing (2024)	R 35,00			
	10.6.1.1 Klastoets / Class test - On topic 10.6.1	R 20,00			
	10.6.2 Marknavorsing / Market Research (2024)	R 35,00			
	10.6.2.1 Klastoets / Class test - On topic 10.6.2	R 20,00			
	10.6.3 Kultuur en erfenis / Culture & Heritage (2024)	R 35,00			
	10.6.3.1 Klastoets / Class test - On topic 10.6.3	R 20,00			
	10.6.4 Wat is erfenis? / What is heritage?	R 35,00			
	10.6.4.1 Klastoets / Class test - On topic 10.6.4	R 20,00			
	10.6.5 Erfenisgebiede / Heritage sites (2024)	R 35,00			
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ONDERWERP / TOPIC		R	DM	ENG	AFR
KOMMUNIKASIE & KLIENTEDIENS   COMMUNICATION & CUSTOMER CARE	10.7.1 Verbale- en Geskrewe kommunikasie/ Verbal & wirtten communication (2024)	R 40,00			
	10.7.1.1 Klastoets / Class test - On topic 10.7.1	R 20,00			
	10.7.2 Kommunikasietegnologie / communication technology (2024)	R 30,00			
	10.7.2.1 Klastoets / Class test - On topic 10.7.2	R 20,00			
	10.7.3 Voortreflike diens / Service Excellence (2024)	R 45,00			
	10.7.3.1 Klastoets / Class test - On topic 10.7.3	R 20,00			
	<b>Hersieningsklastoetse &amp; voorbeeld vraestelle in pdf beskikbaar: verwys na die Assessering bestelvorm</b> <b>Revision class tests &amp; example exam papers available in pdf format: refer to the Assessment order form</b>				
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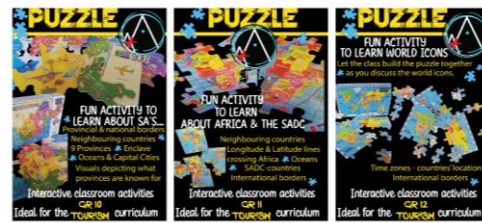
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9R 11 POWERPOINTS		(Mark with an 'X')			
ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 1 / TERM 1	11.1.1 Lugvervoerdienste in Suid-Afrika / Airport services in South Africa	R 30,00			
	11.1.1.1 Klastoets Lugvervoerdienste / Class test - Air transport services	R 10,00			
	*11.1.2 Nasionale en Internasionale lughawens / National and international airports	R 20,00			
	11.1.3 Lughaweterminologie / Airport terminology	R 30,00			
	11.1.3.1 Klastoets - Lughawens en Lughaweterminologie	R 10,00			
	11.1.4 Vliegtuigterminologie / Aircraft terminology	R 20,00			
	11.1.5 Sitplekkonfigurasie / seating configuration	R 30,00			
	11.1.5.1 Klastoets sitplekkonfigurasie / Class test Seating configuration	R 10,00			
	11.1.6 Tegnologie by lughawens / Technology at airports	R 30,00			
	11.1.6.1 Klastoets - Tegnologie by lughawens / Class test - Technology	R 10,00			
	11.1.7 Busindustrie van Suid-Afrika / Bus industry	R 20,00			
	11.1.7.1 Klastoets - Busindustrie / Class test - Bus industry	R 10,00			
	11.1.8 Treinindustrie van Suid-Afrika / Train industry	R 40,00			
	11.1.8 Klastoets - Treinindustrie / Class test - Train industry	R 10,00			
	11.1.9 Gautrein / Gautrain	R 20,00			
	11.1.10 Luukse plesiervaartindustrie / Luxury cruises	R 20,00			
	11.1.10.1 Klastoets - Gautrein & Plesiervaarte / Class test - Gautrain & Cr	R 20,00			
11.1.11 Motorverhuring Deel 1 / Car rentals Part 1	R 20,00				
11.1.11.1 Klastoets: Plesiervaarte & Motorverhuring Deel 1 / Class test -	R 10,00				
11.1.12 Motorverhuring Deel 2 / Car Rentals Part 2	R 20,00				
11.1.12.1 Klastoets - Motorverhuring Deel 1 & 2 / Car rental part 1 & 2	R 20,00				
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KWARTAAL 2 / TERM 2	11.2.1 PTGS / DTGS	R 30,00			
	*11.2.1.1 Nuwe vyf segmente van die PTGS	R 20,00			
	11.2.2.1 Kultuurgroepe : KZN / Cultures : KZN	R 20,00			
	11.2.2.1 Klastoets - Kultuurgroepe : KZN	R 10,00			
	11.2.2.2 Kultuurgroepe : Limpopo / Cultures : Limpopo	R 20,00			
	11.2.2.2 Klastoets - Kultuurgroepe : Limpopo	R 10,00			
	11.2.2.3 Kultuurgroepe : Mpumalanga / Cultures : Mpumalanga	R 20,00			
	11.2.2.3 Klastoets - Kultuurgroepe : Mpumalanga	R 10,00			
	11.2.2.4 Kultuurgroepe : Noord-Kaap / Cultures : Northern Cape	R 20,00			
	11.2.2.4 Klastoets - Kultuurgroepe : Noord-Kaap	R 10,00			
	11.2.2.5 Kultuurgroepe : Noordwes / Cultures : North West	R 20,00			
	11.2.2.5 Klastoets - Kultuurgroepe : Noordwes	R 10,00			
	11.2.2.6 Kultuurgroepe : Vrystaat / Cultures : Free State	R 20,00			
	11.2.2.6 Klastoets - Kultuurgroepe : Vrystaat	R 10,00			
	11.2.2.7 Kultuurgroepe : Wes-Kaap / Cultures : Western Cape	R 20,00			
	11.2.2.7 Klastoets - Kultuurgroepe : Wes-Kaap	R 10,00			
	11.2.2.8 Kultuurgroepe : Oos-Kaap / Cultures : Eastern Cape	R 20,00			
	11.2.2.9 Kultuurgroepe : Gauteng / Cultures : Gauteng	R 20,00			
	11.2.3 Suid-Afrikaanse kultuurerfenis & uniekheid / South African heritage and uniqueness	R 30,00			
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11.2.5 Suid-Afrikaanse erfenisverenigings	R 30,00				
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11.2.6 Klastoets - Buitelandse Valuta	R 20,00				
11.2.7 PDF Hersieningsklastoetse oor kwartaal se werk (x5)	R 100,00				
		R 340,00	R 410,00	R 530,00	



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ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 3 / TERM 3	11.3.1 SAOG - Streekstoerisme / SADC - Regional Tourism	R 20,00			
	11.3.1 Klastoets - Streekstoerisme (pdf)	R 20,00			
	11.3.2 SAOG - Angola, Botswana & DRC	R 30,00			
	11.3.3 SAOG - Lesotho, Madagaskar & Mauritius	R 30,00			
	11.3.3.1A Klastoets - Lesotho Madagascar & mauritius (pdf)	R 20,00			
	11.3.3.1B Klastoets - Mauritius (powerpoint)	R 20,00			
	11.3.4 SAOG - Mosambiek, Namibië & Malawi / SADC - Mozambique, Malawi & Namibia	R 30,00			
	11.3.4.1 Klastoets - Namibië	R 10,00			
	11.3.5 SAOG - Seychelles, Swaziland & Tanzanië	R 30,00			
	11.3.5.1 Klastoets - Tanzanië / Class test - Tanzania	R 10,00			
	11.3.6 SAOG - Zimbabwe en Zambië	R 30,00			
	11.3.6.1 Klastoets - Zimbabwe en Zambië	R 10,00			
	11.3.7 Toerprogramme / Tour Itineraries	R 20,00			
	11.3.8 Bemarking / Marketing	R 30,00			
11.3.8.1 Klastoets - Bemarking	R 10,00				
11.3.9 Bemarkingsbegroting / Marketing budget	R 20,00				
11.3.10 GVS / GDS (2024)	R 25,00				
11.3.11 SBS	R 20,00				
		R 305,00	R 385,00	R 385,00	
ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 4 / TERM 4	11.4.1 Klantediens / Customer Service	R 30,00			
	11.4.2 Klanteklagtes / Customer Complaints	R 20,00			
	11.4.3 Gehaltdiensbestuur / Quality service	R 20,00			
	11.4.4 Entrepreneurskap / Entrepreneurial opportunities	R 20,00			
	11.4.5 Loopbaangeleenthede / Career opportunities	R 30,00			
	11.4.6 Hersieningsklastoetse van temas oor die jaar	R 60,00			
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**GR 12**

**POWERPOINTS**

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ONDERWERP / TOPIC		R	DM	ENG	AFR
<b>KWARTAAL 1 / TERM 1</b>	*12.1.1 Wêreldgebeure van internasionale belang Deel 1 / Global events Part 1	R 30,00			
	* 12.1.1.1 Klastoets - Wêreldgebeure Deel 1 / Class test - Global events Part 1	R 10,00			
	*12.1.1.2 Wêreldgebeure van internasionale belang Deel 2 / Global Events Part 2	R 20,00			
	*12.1.2 Politieke situasies en onvoorsien gebeure / Political situations and Unforseen events	R 30,00			
	12.1.2.1 Klastoets - Politieke situasies en onvoorsiene gebeure / Class test - Politican situations and unforseen circumstances	R 10,00			
	*12.1.3 Toerplanne en Roetebeplanning / Tour plans and Route Planning	R 30,00			
	*12.1.3.1 Klastoets - Toerplanne en roetebeplanning / Class test - Tour plans & Route planning	R 10,00			
	*12.1.4 Keuse van vervoer, verblyf en aktiwiteite / Choice of transport, accommodation and activities	R 20,00			
	12.1.5 Opstel van 'n dag-vir-dag reisplan / Developing a day to day intinerary	R 30,00			
	12.1.6 Toerbegroting / Tour Budget	R 20,00			
	12.1.6.1 Klastoets - Toerbegroting / Class test - Tour budget	R 10,00			
	*12.1.7 Veiligheid en Gesondheid / Health and Safety	R 30,00			
	12.1.8 Reisdokumente / Travel documents	R 30,00			
	12.1.9 Toelaatbare en Nie-Toelaatbare goedere tydens reise / Permissable & prohibited goods during international travel	R 30,00			
12.1.9.1 Klastoets - Reisdokumente en Toelaatbaar en Nie-Toelaatbare	R 10,00				
12.1.10 Tydsones Teorie	R 30,00				
12.1.11 Berekeninge van Tydsones met werkkaart	R 50,00				
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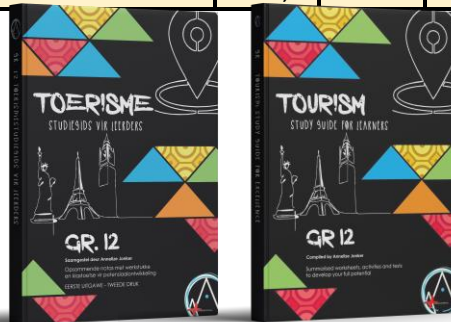
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ONDERWERP / TOPIC	R	DM	ENG	AFR
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12.2.4 GEEL - Ikone: Nepal / 12.2.4 YELLOW - Icons: Nepal	R 20,00			
12.2.5 GEEL - Ikone: Switserland / 12.2.5 YELLOW - Icons: Switzerland	R 20,00			
12.2.6 GEEL - Ikone: Saoedi-Arabië / 12.2.6 YELLOW - Icons: Saudi Arabia	R 20,00			
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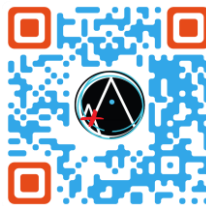
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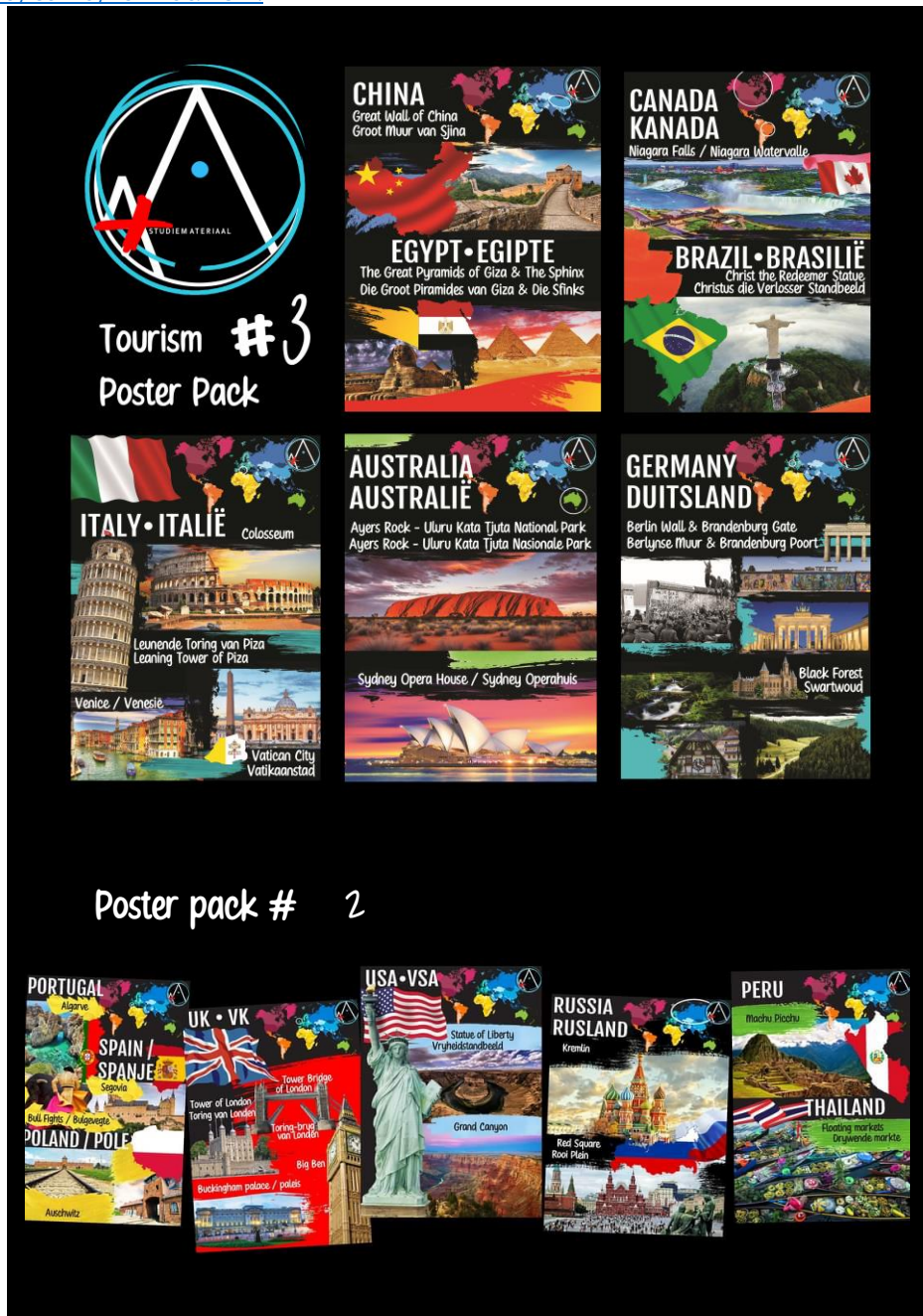
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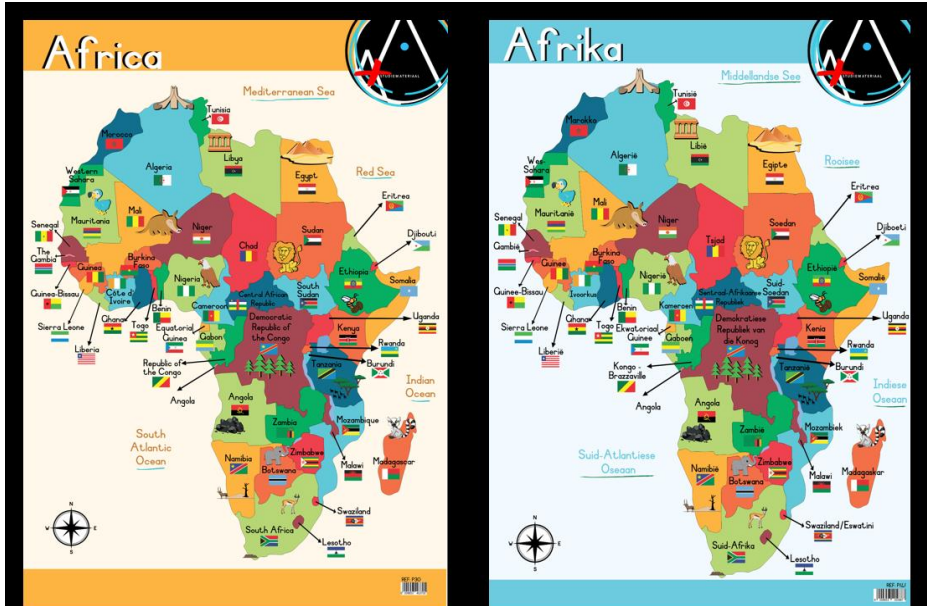
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