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GR 11

### OPSOMMENDE NOTAS & WERKKAARTE

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|            | ONDERWERP                                                     | PRYS     | AFR      | ENG |
|------------|---------------------------------------------------------------|----------|----------|-----|
| KWARTAAL 1 | 11.1.1 Lugvervoerdienste in Suid-Afrika / Air-services in SA  | R 20,00  |          |     |
|            | 11.1.1 Werkkaart: Lugvervoerdienste / Air Services (NEW)      | R 25,00  |          |     |
|            | 11.1.2 Nasionale en Internasionale lughawens / Airports in SA | R 15,00  |          |     |
|            | 11.1.3 Lughaweterminologie / Airport terminology              | R 20,00  |          |     |
|            | 11.1.4 Vliegtuigterminologie / Aircraft terminology           | R 15,00  |          |     |
|            | 11.1.5 Sitplekkonfigurasie / Seating configuration            | R 20,00  |          |     |
|            | 11.1.6 Tegnologie in lughawens / Airport technology           | R 30,00  |          |     |
|            | 11.1.7 Busindustrie van Suid-Afrika / Bus industry of SA      | R 20,00  |          |     |
|            | 11.1.8 Treinindustrie van Suid-Afrika / Train industry of SA  | R 30,00  |          |     |
|            | 11.1.9 Gautrein / Gautrain                                    | R 20,00  |          |     |
|            | 11.1.10 Luukse plesiervaartindustrie / Luxury Cruises         | R 20,00  |          |     |
|            | 11.1.11 Motorverhuring Deel 1 / Car Rental Part 1             | R 15,00  |          |     |
|            | 11.1.12 Motorverhuring Deel 2 / Car Rental Part 2             | R 15,00  |          |     |
|            |                                                               | R 265,00 | R 265,00 |     |

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|            | ONDERWERP                                                               | PRYS     | AFR      | ENG |
|------------|-------------------------------------------------------------------------|----------|----------|-----|
| KWARTAAL 2 | 11.2.1 PTGS                                                             | R 10,00  |          |     |
|            | 11.2.2 Alle kultuurgroepe van Suid-Afrika                               | R 90,00  |          |     |
|            | 11.2.2.1 Werkkaart: KZN (NEW)                                           | R 10,00  |          |     |
|            | 11.2.2.2 Werkkaart: Limpopo (NEW)                                       | R 10,00  |          |     |
|            | 11.2.2.3 Werkkaart: Mpumalanga (NEW)                                    | R 10,00  |          |     |
|            | 11.2.2.4 Werkkaart: Noord-Kaap / Northern Cape (NEW)                    | R 20,00  |          |     |
|            | 11.2.2.5 Werkkaart: Noordwes / North West (NEW)                         | R 20,00  |          |     |
|            | 11.2.2.6 Werkkaart: Vrystaat / Free State (NEW)                         | R 20,00  |          |     |
|            | 11.2.2.7 Werkkaart: Wes-Kaap / Western Cape (NEW)                       | R 20,00  |          |     |
|            | 11.2.2.8 Werkkaart: Oos-Kaap / Eastern Cape (NEW)                       | R 20,00  |          |     |
|            | 11.2.2.9 Werkkaart: Gauteng (NEW)                                       | R 20,00  |          |     |
|            | 11.2.3 Suid-Afrikaanse kultuurerfenis & uniekheid / Cultural Uniqueness | R 10,00  |          |     |
|            | 11.2.4 Kultuur en diversiteit / Culture & Diversity                     | R 10,00  |          |     |
|            | 11.2.5 Suid-Afrikaanse erfenisverenigings                               | R 20,00  |          |     |
|            | 11.2.6.1 Buitelandse Valuta en waarde vir SA ekonomie.                  | R 20,00  |          |     |
|            | 11.2.6.2 Buitelandse Valuta / Foreign Exchange (NEW)                    | R 30,00  |          |     |
|            |                                                                         | R 340,00 | R 340,00 |     |

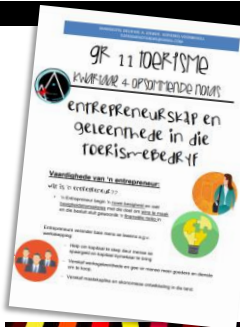


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| ONDERWERP  |                                                                | PRYS     | AFR      | ENG |
|------------|----------------------------------------------------------------|----------|----------|-----|
| KWARTAAL 3 | 11.3.1 Toerprogramme                                           | R 20,00  |          |     |
|            | 11.3.2.1 SAOG - Inleiding / SADC - Introduction                | R 20,00  |          |     |
|            | 11.3.2.1 Werkkaart - SAOG Inleiding / SADC introduction (NEW)  | R 25,00  |          |     |
|            | 11.3.2.2 SAOG / SADC - Angola, Botswana & DRC                  | R 30,00  |          |     |
|            | 11.3.2.2 Werkkaart / Worksheet - Angola & Botswana             | R 20,00  |          |     |
|            | 11.3.2.2 Werkkaart / Worksheet - DRC (NEW)                     | R 15,00  |          |     |
|            | 11.3.2.3 SAOG / SADC - Comoros island Additional               | R 20,00  |          |     |
|            | 11.3.3 SAOG / SADC - Lesotho, Madagascar & Mauritius           | R 30,00  |          |     |
|            | 11.3.3 Werkkaart / Worksheet - Lesotho, Madagascar & Mauritius | R 30,00  |          |     |
|            | 11.3.4 SAOG / SADC - Mozambique & Namibia                      | R 20,00  |          |     |
|            | 11.3.4 Werkkaart - Mosambiek / Mozambique                      | R 10,00  |          |     |
|            | 11.3.4 Werkkaart - Namibie / Namibia (NEW)                     | R 15,00  |          |     |
|            | 11.3.5 SAOG / SADC - Malawi                                    | R 10,00  |          |     |
|            | 11.3.5 Werkkaart / Worksheet - Malawi                          | R 10,00  |          |     |
|            | 11.3.6 SAOG - Seychelles & Swaziland                           | R 20,00  |          |     |
|            | 11.3.6 Werkkaart / Worksheet - Seychelles (NEW)                | R 15,00  |          |     |
|            | 11.3.6 Werkkaart / Worksheet - Swaziland                       | R 20,00  |          |     |
|            | 11.3.7 SAOG / SADC - Tanzania                                  | R 20,00  |          |     |
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|            | 11.3.8 Werkkaart / Worksheet - Zimbabwe & Zambia               | R 20,00  |          |     |
|            | 11.3.9 Bemarking / Marketing                                   | R 20,00  |          |     |
|            | 11.3.9 Werkkaart - Bemarkingstegnieke / Marketing (NEW)        | R 25,00  |          |     |
|            | 11.3.10 Bemarkingsbegroting / Marketing budget                 | R 10,00  |          |     |
|            | 11.3.11 GVS & SBS / GDS & CRS                                  | R 20,00  |          |     |
|            | 11.3.11 Werkkaart / Worksheet - GVS / GDS (NEW)                | R 20,00  |          |     |
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|            |                                                                | R 520,00 | R 520,00 |     |

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|                | 11.4.2 Klanteklagtes / Customer Complaints                    | R 10,00    |            |     |
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|                | 11.4.3 Werkkaart - Gehaltdiensbestuur                         | R 20,00    |            |     |
|                | 11.4.4 Entrepreneurskap / Entrepreneurial opportunities       | R 20,00    |            |     |
|                | 11.4.5 PowerPoint: Loopbaangeleenthede / Career opportunities | R 10,00    |            |     |
|                |                                                               | R 100,00   | R 100,00   |     |
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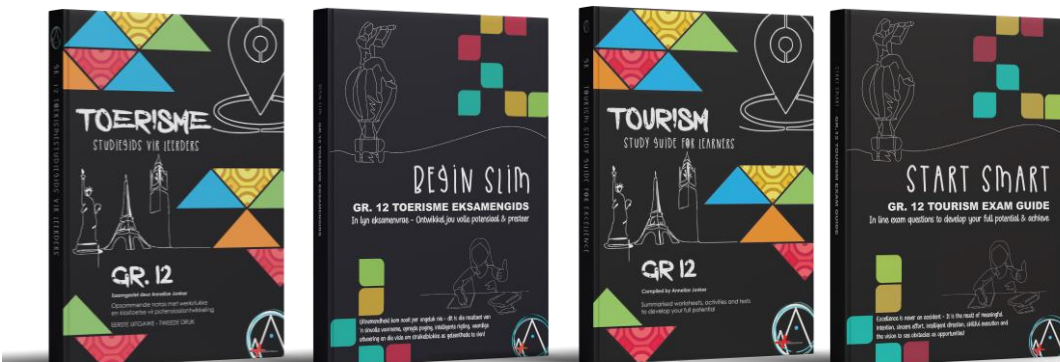


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| GR 12                         |                                                                                                       | (Mark with an 'X') |          |     |
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| SUMMARISED NOTES & WORKSHEETS |                                                                                                       | PRYS               | AFR      | ENG |
| ONDERWERP                     |                                                                                                       |                    |          |     |
| KWARTAAL 1 - TERM 1           | * 12.1.1 Wêreldgebeure van internasionale belang Deel 1 / Global events Part 1 (2023)                 | R 20,00            |          |     |
|                               | 12.1.1.2 Wêreldgebeure van internasionale belang Deel 2 / Global events Part 2                        | R 20,00            |          |     |
|                               | 12.1.2 Politieke situasies en onvoorsiene gebeure / Political situations and unforeseen circumstances | R 20,00            |          |     |
|                               | 12.1.3 Toerplanne en Roetebeplanning / Tour planning                                                  | R 30,00            |          |     |
|                               | 12.1.4 Keuse van vervoer, verblyf en aktiwiteite / Choice of transport, accommodation and activities. | R 20,00            |          |     |
|                               | 12.1.5 Opstel van 'n toerplan / Compiling a tour plan                                                 | R 20,00            |          |     |
|                               | 12.1.6 Toerbegroting / Tour budget                                                                    | R 20,00            |          |     |
|                               | 12.1.7 Gesondheid en Veiligheid / Health and Safety                                                   | R 30,00            |          |     |
|                               | 12.1.8 Reisdokumente / Travel documents                                                               | R 30,00            |          |     |
|                               | 12.1.8 Werkkaart - Reisdokumente / Travel documents (NEW)                                             | R 25,00            |          |     |
|                               | 12.1.9 Toelaatbare en Nie-Toelaatbare goedere / Permissible & Prohibited                              | R 20,00            |          |     |
|                               | 12.1.9 Werkkaart - Toelaatbaar en Ontoelaatbaar met huiswerk / Permissible & Prohibited (NEW)         | R 35,00            |          |     |
|                               | 12.1.10 Werkkaart - Tydsone somme / Time Zones calculations (NEW)                                     | R 40,00            |          |     |
|                               |                                                                                                       | R 330,00           | R 330,00 |     |



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| TERM 2 TOPICS   KWARTAAL 2 ONDERWERPE                                           |                                                                                                           | PRICE    | AFR | ENG |
|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------|-----|-----|
| TOERISTE ATTRAKSIES   TOURIST ATTRACTIONS<br>KWARTAAL 2 / TERM 2                | 12.2.1 GEEL - Besienswaardighede en Ikone Inleiding /<br>12.2.1 YELLOW - Attractions & Icons Introduction | R 25,00  |     |     |
|                                                                                 | 12.2.2 GEEL - Suksesvolle besienswaardighede /<br>12.2.2 YELLOW - Successful attractions                  | R 25,00  |     |     |
|                                                                                 | 12.2.3 GEEL - Ikone: Nederland /<br>12.2.3 YELLOW - Icons Netherlands                                     | R 15,00  |     |     |
|                                                                                 | 12.2.4 GEEL - Ikone: Nepal /<br>12.2.4 YELLOW - Icons: Nepal                                              | R 15,00  |     |     |
|                                                                                 | 12.2.5 GEEL - Ikone: Switzerland /<br>12.2.5 YELLOW - Icons: Switzerland                                  | R 15,00  |     |     |
|                                                                                 | 12.2.6 GEEL - Ikone: Saoedi-Arabië /<br>12.2.6 YELLOW - Icons: Saudi Arabia                               | R 15,00  |     |     |
|                                                                                 | 12.2.7 GEEL - Ikone: Frankryk /<br>12.2.7 YELLOW - Icons: France                                          | R 15,00  |     |     |
|                                                                                 | 12.2.8 GEEL - Ikone: Turkye /<br>12.2.8 YELLOW - Icons: Turkey                                            | R 15,00  |     |     |
|                                                                                 | 12.2.9 GEEL - Ikone: Meksiko /<br>12.2.9 YELLOW - Icons: Mexico                                           | R 15,00  |     |     |
|                                                                                 | 12.2.10 GEEL - Ikone: Jordanië /<br>12.2.10 YELLOW - Icons: Jordan                                        | R 15,00  |     |     |
|                                                                                 | 12.2.11 GEEL - Ikone: Indië /<br>12.2.11 YELLOW - Icons: India                                            | R 15,00  |     |     |
|                                                                                 | 12.2.12 GEEL - Ikone: Griekeland /<br>12.2.12 YELLOW - Icons: Greece                                      | R 15,00  |     |     |
|                                                                                 | 12.2.13 GEEL - Ikone: Israel /<br>12.2.13 YELLOW - Icons: Israel                                          | R 15,00  |     |     |
|                                                                                 | 12.2.14 GEEL - Ikone: Japan /<br>12.2.14 YELLOW - Icons: Japan                                            | R 15,00  |     |     |
|                                                                                 | 12.2 Werkkaarte: Alle ikone (25 werkkaarte)                                                               | R 100,00 |     |     |
| DOMESTIC,<br>REGIONAL AND<br>INTERNATIONAL<br>TOURISM<br>KWARTAAL 2 /           | 12.2.31 BLOU - Buitelandse Marktaandeel /<br>12.2.31 BLUE - Foreign Market Share                          | R 25,00  |     |     |
|                                                                                 |                                                                                                           |          |     |     |
| BUITELANDSE VALUTA<br>VERHANDELING  <br>FOREIGN EXCHANGE<br>KWARTAAL 2 / TERM 2 | 12.2.32 PIENK - Buitelandse Valuta Verhandelings /<br>12.2.32 PINK - Foreign Exchange                     | R 25,00  |     |     |
|                                                                                 | 12.2.33 Werkkaart - Buitelandse Valuta                                                                    | R 15,00  |     |     |
|                                                                                 | 12.2.33 PIENK - BAK & BVK /<br>12.2.33 PINK - BBR & BSR                                                   | R 25,00  |     |     |
|                                                                                 |                                                                                                           |          |     |     |
| BEMARKING;<br>KULTUUR &<br>ERFENIS  <br>MARKETING;                              | 12.2.34 ORANJE - Wêrelderfenisterreine /<br>12.2.34 ORANGE - World Heritage Sites                         | R 30,00  |     |     |

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| KWARTAAL 3 + 4                        | *12.3.1 Betalingsmetodes / Forms of payment (2023)                                | R 20,00 |          |          |
|                                       | 12.3.3 Bemarking / Marketing                                                      | R 30,00 |          |          |
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|                                       | 12.3.5 Verantwoordelike toerisme & FTT / Responsible tourism                      | R 20,00 |          |          |
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|                                       | 12.4.2 Diensvoorwaardes / Conditions of Employment                                | R 10,00 |          |          |
| 12.4.3 Gedragskodes / Code of Conduct | R 10,00                                                                           |         |          |          |
|                                       |                                                                                   |         | R 270,00 | R 270,00 |



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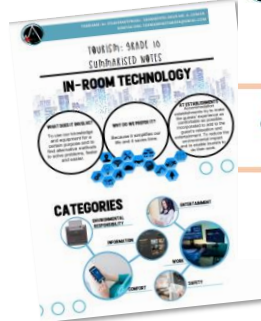
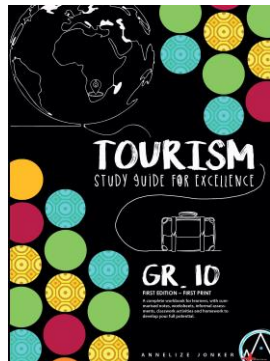
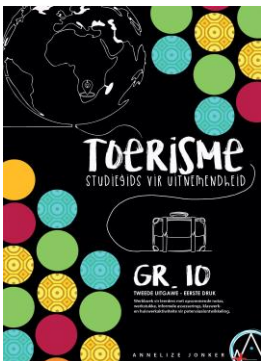
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#### SUMMARISED NOTES & WORKSHEETS

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|                                       | ONDERWERP / TOPIC                                                                    | R       |          |          |
|---------------------------------------|--------------------------------------------------------------------------------------|---------|----------|----------|
|                                       |                                                                                      |         | AFR      | ENG      |
| TOERISME SEKTORE  <br>TOURISM SECTORS | *10.1.1 Inleiding tot toerisme / Introduction to tourism                             | R 25,00 |          |          |
|                                       | Worksheet: Introduction to tourism (Inleiding tot Toerisme)                          | R 15,00 |          |          |
|                                       | *10.1.2.1 Toeriste - Professionele redes / Tourists Professional Reasons (2024)      | R 20,00 |          |          |
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|                                       | Worksheet: TGCSA                                                                     | R 15,00 |          |          |
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|                                       | *10.1.9 Terme in die Akkommodasiesektor / Accommodation terminology                  | R 25,00 |          |          |
|                                       | *10.1.10 In-Kamer tegnologie / In-Room Technology                                    | R 25,00 |          |          |
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|                                       | *10.1.12 Attraksie-subsektore / Attraction subsectors                                | R 25,00 |          |          |
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|                                       | *10.1.14 Openbare sektor / Public Sector                                             | R 25,00 |          |          |
|                                       | *10.1.15 Privaatsektor / Private Sector                                              | R 25,00 |          |          |
|                                       |                                                                                      |         | R 415,00 | R 415,00 |

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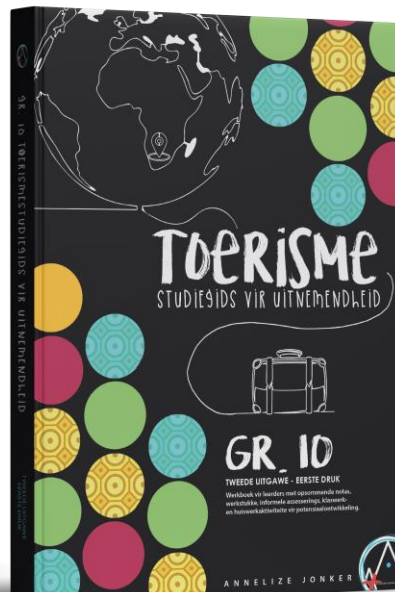
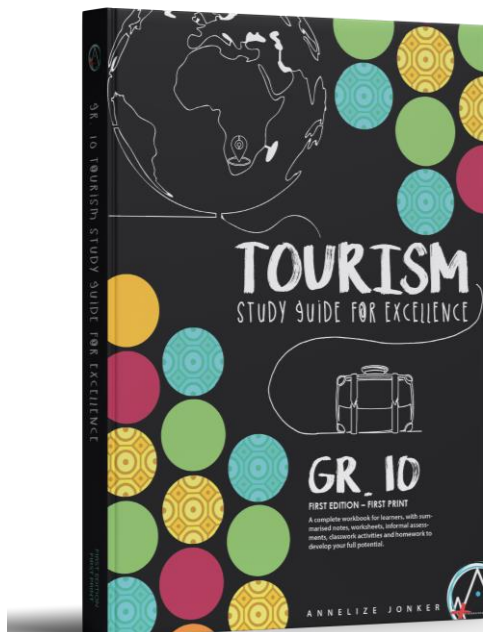


| SUMMARISED NOTES   WORKSHEETS                                    |                                                                               |         | (Indicate with an 'X') |          |
|------------------------------------------------------------------|-------------------------------------------------------------------------------|---------|------------------------|----------|
| ONDERWERP / TOPIC                                                |                                                                               |         | AFR                    | ENG      |
| KAARTWERKEN<br>TOERBEPLANNING  <br>MAP WORK AND TOUR<br>PLANNING | 10.2.1 Kaartwerk - Terminologie/ Mapwork - Terminology                        | R 25,00 |                        |          |
|                                                                  | *10.2.1 Worksheet: Mapwork   Werkkaart: Kaartwerk                             | R 20,00 |                        |          |
|                                                                  | 10.2.2 Soorte kaarte / Types of maps                                          | R 25,00 |                        |          |
|                                                                  | *10.2.2 Worksheet: Types of maps   Werkkaart: Soorte kaarte                   | R 20,00 |                        |          |
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|                                                                  | 10.2.5 Die wêreldkaart / The world map                                        | R 25,00 |                        |          |
|                                                                  | *10.2.5 Worksheet: World Map   Werkkaart: Wêreldkaart                         | R 15,00 |                        |          |
|                                                                  | 10.2.6 Afstandsaanwysers & -tabelle / Distance indicators and distance tables | R 25,00 |                        |          |
|                                                                  |                                                                               |         | R 245,00               | R 245,00 |

| ONDERWERP / TOPIC                              |                                                                                                      |         | (Indicate with an 'X') |          |
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|                                                |                                                                                                      |         | AFR                    | ENG      |
| PLAASLIKE<br>TOERISME  <br>DOMESTIC<br>TOURISM | 10.3.1 Betalingsmetodes / Methods of payment                                                         | R 25,00 |                        |          |
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|                                                | 10.3.3 Statistieke: Binnelandse Toerisme / Statistics: Domestic Tourism (2024)                       | R 25,00 |                        |          |
|                                                | HERSIENING / REVISION: ON TOPIC 10.3.3 (with memo)                                                   | R 30,00 |                        |          |
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