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GR 10

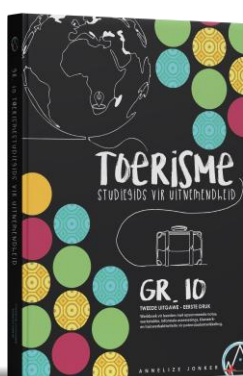
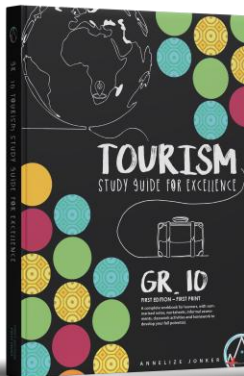
POWERPOINTS - TERM 1

Please note that this is the new & updated Powerpoints, Class tests & revision activities to use along with the NEW Gr10 Study Guides available in Afrikaans & English

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	ONDERWERP / TOPIC	R	DM	ENG	AFR
TOERISME SEKTORE / TOURISM SECTORS	*10.1.1 Inleiding tot toerisme / Introduction to tourism (2024)	R 30,00			
	*10.1.1.1 Klastoets / Class test - On topic 10.1.1 (2024)	R 10,00			
	*10.1.2.1 Tipe toeriste - professionele redes / Type of tourists - Professional reasons (2024)	R 25,00			
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	*10.1.2.3 Tipe Toeriste - deel 3 & Toeriste profiele / Type of tourists - part 3 & Tourist profiles (2024)	R 25,00			
	10.1.3 Klastoets / Class test - On topic 10.1.2	R 10,00			
	1. HERSIENING / REVISION: ON TOPIC 10.1.1 - 10.1.3 (with memo)	R 30,00			
	*10.1.4 Lug- en padvervoer / Transport - Air & Road (2024)	R 25,00			
	*10.1.4.1 Klastoets / Class test - On topic 10.1.4 (2024)	R 10,00			
	*10.1.5 Vervoer - Spoor- en Watervervoer / Transport- Rail & water (2024) with VIDEOS	R 35,00			
	*10.1.6 Buitengewone vervoer & doel van vervoer / Extraordinary transport & the purpose of transport (2024)	R 30,00			
	*10.1.7 TGCSA Stergradering / Star grading (2024) with VIDEOS	R 35,00			
	*10.1.7.1 Klastoets / Class test - On topic 10.1.7	R 15,00			
	*10.1.8 Akkommodasie Kategorieë / Accommodation categories (2024) with VIDEOS	R 45,00			
	*10.1.8.1 Klastoets / Class test - On topic 10.1.8	R 15,00			
	10.1.9 Akkommodasie terme / Accommodation concepts (2024)	R 25,00			
	*10.1.9.1 Klastoets / Class test - On topic 10.1.9	R 15,00			
	*10.1.10 In-Kamer tegnologie / In-Room Technology (2024) with VIDEOS	R 45,00			
	*10.1.10.1 Klastoets / Class test - On topic 10.1.10	R 15,00			
	2. HERSIENING / REVISION: ON TOPIC 10.1.7 - 10.1.10 (with memo)	R 30,00			
	*10.1.11 Voedsel- en Drankinstellings / Food and beverage establishments (2024) with VIDEOS	R 35,00			
	*10.1.11.1 Klastoets / Class test - On topic 10.1.11	R 15,00			
	*10.1.12 Attraksie-subsektore / Attraction subsectors (2024)	R 25,00			
	*10.1.13 Soorte attraksies / Types of attractions (2024)	R 25,00			
	*10.1.13.1 Klastoets / Class test - On topic 10.1.12 & 10.1.13	R 20,00			
	*10.1.14 Openbare sektor / Public Sector (2024)	R 40,00			
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	10.1.15 Privaatsektor / Private Sector (2024)	R 35,00			
Hersieningsklastoetse Pakket #2 in pdf beskikbaar: verwys na die Assessering bestelvorm Revision class tests Package #2 available in pdf format: refer to the Assessment order form					
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All PowerPoints can be used along with the Gr 10 Tourism Study Guides to enhance the learning and teaching experience. Trusted by many teachers, learners, parents and school all over South-Africa.



GR 10
POWERPOINTS - TERM 2

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ONDERWERP / TOPIC		R	DM	ENG	AFR
KAARTWERK EN TOERBEPLANNING MAP WORK AND TOUR PLANNING	10.2.1 Kaartwerk - Terminologie/ Mapwork - Terminology (2024)	R 40,00			
	*10.2.1.1 Klastoets / Class test - On topic 10.2.1	R 25,00			
	3. HERSIENING / REVISION: ON TOPIC 10.2.1 - #1 (with memo)	R 30,00			
	4. HERSIENING / REVISION: ON TOPIC 10.2.1 - #2 (with memo)	R 20,00			
	10.2.2 Soorte kaarte / Types of maps (2024)	R 30,00			
	5. HERSIENING / REVISION: ON TOPIC 10.2.2 & 10.2.3 (with memo)	R 30,00			
	10.2.3 Interaktiewe kaarte / Interactive maps (2024) with VIDEO	R 30,00			
	*10.2.3.1 Klastoets / Class test - On topic 10.2.3	R 20,00			
	10.2.4 Kaart van Suid-Afrika - Map of South Africa (2024) with VIDEO	R 35,00			
	6. HERSIENING / REVISION: ON TOPIC 10.2.4 (with memo)	R 30,00			
	10.2.5 Die wêreldkaart / The world map (2024)	R 35,00			
	10.2.6 Afstandsaanwysers & -tabelle / Distance indicators and distance tables (2024)	R 40,00			
	7. HERSIENING / REVISION: ON TOPIC 10.2.6 (with memo)	R 20,00			
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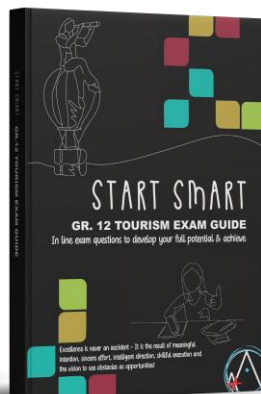
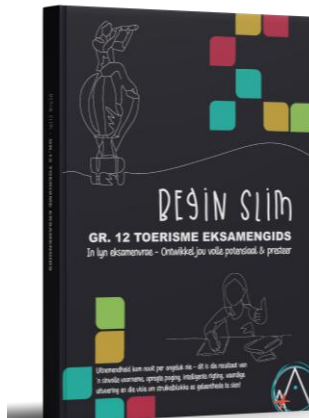
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POWERPOINTS - TERM 2

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ONDERWERP / TOPIC		R	DM	ENG	AFR
PLAASLIKE TOERISME DOMESTIC TOURISM	10.3.1 Betalingsmetodes / Methods of payment (2024)	R 35,00			
	10.3.2 Binnelandse Toerisme / Domestic Tourism (2024) with VIDEOS	R 35,00			
	10.3.2.1 Klastoets / Classtest - on topic 10.3.2	R 20,00			
	10.3.3 Statistieke: Binnelandse Toerisme / Statistics: Domestic Tourism (2024) with VIDEO	R 45,00			
	HESIENING / REVISION: ON TOPIC 10.3.3 (with memo)	R 15,00			
	10.3.3.1 Klastoets / Class test - On topic 10.3.2 & 10.3.3 (2024)	R 20,00			
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TOERISTE ATTRAKSIES TOURIST ATTRACTIONS	10.4.1 Wêrelderfenisterreine in SA / World Heritage sites of South Africa	R 45,00			
	10.4.2 Bekende toeriste attraksies in SA / Well known tourist attractions in SA (2024)	R 25,00			
	10.4.3 Oos-Kaap besienswaardighede / Eastern Cape with VIDEOS	R 45,00			
	10.4.3.1 Klastoets / Class test - On topic 10.4.3	R 15,00			
	10.4.4 Vrystaat besienswaardighede / Free State attractions	R 30,00			
	10.4.4.1 Klastoets / Class test - On topic 10.4.4	R 15,00			
	10.4.5 Gauteng besienswaardighede / Gauteng attractions	R 30,00			
	10.4.5.1 Klastoets / Class test - On topic 10.4.5	R 20,00			
	10.4.6 Limpopo besienswaardighede / Limpopo attractions	R 30,00			
	10.4.6.1 Klastoets / Class test - On topic 10.4.6	R 20,00			
	10.4.7 Mpumalanga besienswaardighede / Mpumalanga attractions	R 30,00			
	10.4.7.1 Klastoets / Class test - On topic 10.4.7	R 20,00			
	10.4.8 Noord-Kaap besienswaardighede / Northerhn Cape attractions	R 30,00			
	10.4.8.1 Klastoets / Class test - On topic 10.4.8	R 20,00			
	10.4.9 Noordwes besienswaardighede / North West attractions	R 30,00			
	10.4.9.1 Klastoets / Class test - On topic 10.3.9	R 20,00			
	10.4.10 Wes-Kaap besienswaardighede / Western Cape attractions	R 40,00			
	10.4.10.1 Klastoets / Class test - On topic 10.4.10	R 20,00			
	10.4.11 KwaZulu-Natal besienswaardighede / KZN attractions	R 30,00			
	10.4.11.1 Klastoets / Class test - On topic 10.4.11	R 20,00			
	10.4.12 Fauna & Flora with VIDEO (2024)	R 30,00			
	10.4.12.1 Klastoets / Class test - On topic 10.4.12	R 20,00			
	10.4.13 SAN-Parke / SAN PARKS (2024)	R 30,00			
	10.4.14 OGP's en OGBG / TFP's and TFCA's	R 30,00			
	10.4.15 Botaniese tuine / Botanical Gardens	R 30,00			
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ONDERWERP / TOPIC		R	DM	ENG	AFR
VOLHOUBARE- EN VERANTWOORDELIKE TOERISME RESPONSIBLE AND SUSTAINABLE TOURISM	10.5.1 Volhoubare toerisme / Sustainable Tourism with VIDEO	R 40,00			
	10.5.1.1 Klastoets / Class test - On topic 10.5.1	R 20,00			
	10.5.2 Verantwoordelike toerisme / Responsible Tourism with VIDEO (2024)	R 40,00			
	10.5.3 Aardverwarming & Koolstofvoetspoor / Global Warming with VIDEO (2024)	R 40,00			
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ONDERWERP / TOPIC		R	DM	ENG	AFR
BEMARKING; KULTUUR & ERFENIS MARKETING; CULTURE & HERITAGE	10.6.1 Bemarking / Marketing (2024)	R 35,00			
	10.6.1.1 Klastoets / Class test - On topic 10.6.1	R 20,00			
	10.6.2 Marknavorsing / Market Research (2024)	R 35,00			
	10.6.2.1 Klastoets / Class test - On topic 10.6.2	R 20,00			
	10.6.3 Kultuur en erfenis / Culture & Heritage (2024)	R 35,00			
	10.6.3.1 Klastoets / Class test - On topic 10.6.3	R 20,00			
	10.6.4 Wat is erfenis? / What is heritage?	R 35,00			
	10.6.4.1 Klastoets / Class test - On topic 10.6.4	R 20,00			
	10.6.5 Erfenisgebiede / Heritage sites (2024)	R 35,00			
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GR 10

POWERPOINTS - TERM 3/4

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KOMMUNIKASIE & KLIENTEDIENS COMMUNICATION & CUSTOMER CARE	ONDERWERP / TOPIC	R	DM	ENG	AFR
	10.7.1 Verbale- en Geskrewe kommunikasie/ Verbal & written communication (2024)	R 40,00			
	10.7.1.1 Klastoets / Class test - On topic 10.7.1	R 20,00			
	10.7.2 Kommunikasietegnologie / communication technology (2024)	R 30,00			
	10.7.2.1 Klastoets / Class test - On topic 10.7.2	R 20,00			
	10.7.3 Voortreflike diens / Service Excellence (2024)	R 45,00			
	10.7.3.1 Klastoets / Class test - On topic 10.7.3	R 20,00			
Hersieningsklastoette & voorbeeld vraestelle in pdf beskikbaar: verwys na die Assessering bestelvorm Revision class tests & example exam papers available in pdf format: refer to the Assessment order form					
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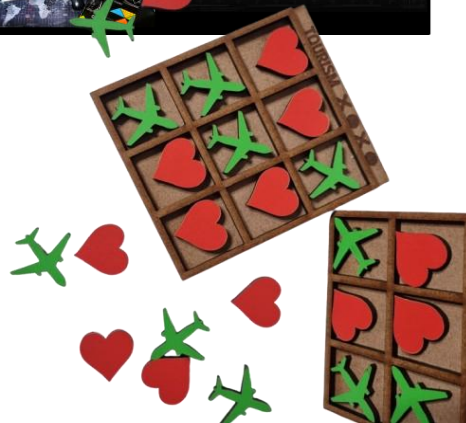
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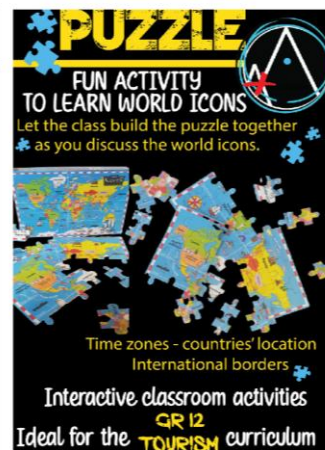
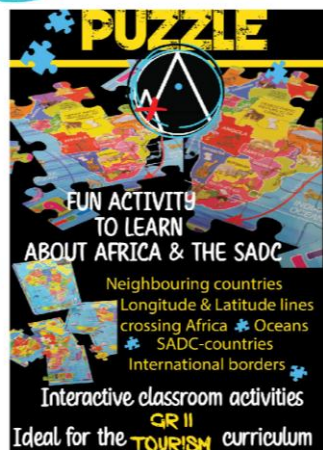
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A. Jonker



GR 11		THE GR11 PACKAGE WILL BE UPDATED IN 2026			
POWERPOINTS		(Mark with an 'X')			
ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 1 / TERM 1	11.1.1 Lugvervoerdienste in Suid-Afrika / Airport services in South Africa	R 30,00			
	11.1.1.1 Klastoets Lugvervoerdienste / Class test - Air transport services	R 10,00			
	*11.1.2 Nasionale en Internasionale lughawens / National and international airports	R 20,00			
	11.1.3 Lughaweterminologie / Airport terminology	R 30,00			
	11.1.3.1 Klastoets - Lughawens en Lughaweterminologie	R 10,00			
	11.1.4 Vliegtuigterminologie / Aircraft terminology	R 20,00			
	11.1.5 Sitplekkonfigurasie / seating configuration	R 30,00			
	11.1.5.1 Klastoets sitplekkonfigurasie / Class test Seating configuration	R 10,00			
	11.1.6 Tegnologie by lughawens / Technology at airports	R 30,00			
	11.1.6.1 Klastoets - Tegnologie by lughawens / Class test - Technology	R 10,00			
	11.1.7 Busindustrie van Suid-Afrika / Bus industry	R 20,00			
	11.1.7.1 Klastoets - Busindustrie / Class test - Bus industry	R 10,00			
	11.1.8 Treinindustrie van Suid-Afrika / Train industry	R 40,00			
	11.1.8 Klastoets - Treinindustrie / Class test - Train industry	R 10,00			
	11.1.9 Gautrein / Gautrain	R 20,00			
	11.1.10 Luukse plesiervaartindustrie / Luxury cruises	R 20,00			
	11.1.10.1 Klastoets - Gautrein & Plesierwaarte / Class test - Gautrain & C	R 20,00			
	11.1.11 Motorverhuring Deel 1 / Car rentals Part 1	R 20,00			
	11.1.11.1 Klastoets: Plesierwaarte & Motorverhuring Deel 1 / Class test -	R 10,00			
	11.1.12 Motorverhuring Deel 2 / Car Rentals Part 2	R 20,00			
	11.1.12.1 Klastoets - Motorverhuring Deel 1 & 2 / Car rental part 1 & 2	R 20,00			
		R 300,00	R 410,00	R 410,00	
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ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 2 / TERM 2	11.2.1 PTGS / DTGS	R 30,00			
	*11.2.1.1 Nuwe vyf segmente van die PTGS	R 20,00			
	11.2.2.1 Kultuurgroepe : KZN / Cultures : KZN	R 20,00			
	11.2.2.1 Klastoets - Kultuurgroepe : KZN	R 10,00			
	11.2.2.2 Kultuurgroepe : Limpopo / Cultures : Limpopo	R 20,00			
	11.2.2.2 Klastoets - Kultuurgroepe : Limpopo	R 10,00			
	11.2.2.3 Kultuurgroepe : Mpumalanga / Cultures : Mpumalanga	R 20,00			
	11.2.2.3 Klastoets - Kultuurgroepe : Mpumalanga	R 10,00			
	11.2.2.4 Kultuurgroepe : Noord-Kaap / Cultures : Northern Cape	R 20,00			
	11.2.2.4 Klastoets - Kultuurgroepe : Noord-Kaap	R 10,00			
	11.2.2.5 Kultuurgroepe : Noordwes / Cultures : North West	R 20,00			
	11.2.2.5 Klastoets - Kultuurgroepe : Noordwes	R 10,00			
	11.2.2.6 Kultuurgroepe : Vrystaat / Cultures : Free State	R 20,00			
	11.2.2.6 Klastoets - Kultuurgroepe : Vrystaat	R 10,00			
	11.2.2.7 Kultuurgroepe : Wes-Kaap / Cultures : Western Cape	R 20,00			
	11.2.2.7 Klastoets - Kultuurgroepe : Wes-Kaap	R 10,00			
	11.2.2.8 Kultuurgroepe : Oos-Kaap / Cultures : Eastern Cape	R 20,00			
	11.2.2.9 Kultuurgroepe : Gauteng / Cultures : Gauteng	R 20,00			
	11.2.3 Suid-Afrikaanse kultuurerfenis & uniekheid / South African heritage and uniqueness	R 30,00			
	11.2.4 Kultuur en diversiteit / Culture and Diversity	R 20,00			
	11.2.5 Suid-Afrikaanse erfenisverenigings	R 30,00			
	11.2.6 Buitelandse Valuta / Foreign exchange	R 30,00			
	11.2.6 Klastoets- Buitelandse Valuta	R 20,00			
	11.2.7 PDF Hersieningsklastoetse oor kwartaal se werk (x5)	R 100,00			
		R 340,00	R 410,00	R 530,00	

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ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 3 / TERM 3	11.3.1 SAOG - Streekstoerisme / SADC - Regional Tourism	R 20,00			
	11.3.1 Klastoets - Streekstoerisme (pdf)	R 20,00			
	11.3.2. SAOG - Angola, Botswana & DRC	R 30,00			
	11.3.3 SAOG - Lesotho, Madagascar & Mauritius	R 30,00			
	11.3.3.1A Klastoets - Lesotho Madagascar & mauritius (pdf)	R 20,00			
	11.3.3.1B Klastoets - Mauritius (powerpoint)	R 20,00			
	11.3.4 SAOG - Mosambiek, Namibië & Malawi / SADC - Mozambique, Malawi & Namibia	R 30,00			
	11.3.4.1 Klastoets - Namibië	R 10,00			
	11.3.5 SAOG - Seychelles, Swaziland & Tanzanië	R 30,00			
	11.3.5.1 Klastoets - Tanzanië / Class test - Tanzania	R 10,00			
	11.3.6 SAOG - Zimbabwe en Zambië	R 30,00			
	11.3.6.1 Klastoets - Zimbabwe en Zambië	R 10,00			
	11.3.7 Toerprogramme / Tour Intineraries	R 20,00			
	11.3.8 Bemarking / Marketing	R 30,00			
	11.3.8.1 Klastoets - Bemarking	R 10,00			
	11.3.9 Bemarkingsbegroting / Marketing budget	R 20,00			
	11.3.10 GVS / GDS (2024)	R 25,00			
	11.3.11 SBS	R 20,00			
		R 305,00	R 385,00	R 385,00	
ONDERWERP / TOPIC		R	DM	ENG	AFR
KWARTAAL 4 / TERM 4	11.4.1 Klantediens / Customer Service	R 30,00			
	11.4.2 Klanteklagtes / Customer Complaints	R 20,00			
	11.4.3 Gehaltdiensbestuur / Quality service	R 20,00			
	11.4.4 Entrepreneurskap / Entrepreneurial opportunities	R 20,00			
	11.4.5 Loopbaangeleenthede / Career opportunities	R 30,00			
	11.4.6 Hersieningsklastoetse van temas oor die jaar	R 60,00			
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POWERPOINTS TERM 1

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	ONDERWERP / TOPIC	R	DM	ENG	AFR
PLAASLIKE- STREEKS- & INTERNASIONALE TOERISME DOMESTIC, REGIONAL & INTERNATIONAL TOURISM	12.1.1 BLOU - Wêreldgebeure (Deel 1) / 12.1.1 BLUE - Global Events (Part 1)	R 45,00			
	12.1.1.1 Klastoets / Class test - On topic 12.1.1	R 20,00			
	12.1.2 BLOU - Wêreldgebeure (Deel 2) / 12.1.2 BLUE - Global Events (Part 2)	R 35,00			
	12.1.3 BLOU - Politieke Situasies & Onvoorsiene Gebeurtenisse / 12.1.3 BLUE - Political Situations & Unforeseen Occurrences	R 45,00			
	12.1.3.1 Klastoets / Class test - On topic 12.1.3 & 10.3.3	R 20,00			
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	ONDERWERP / TOPIC	R	DM	ENG	AFR
KAARTWERK EN TOERBEPLANNING MAP WORK AND TOUR PLANNING	12.1.3 GROEN - Toerplanne en Roetebeplanning / 12.1.3 GREEN - Tour plans and Route Planning	R 35,00			
	12.1.3.1 GROEN - Klastoets - Toerplanne en roetebeplanning / 12.1.3.1 GREEN - Class test - Tour plans & Route planning	R 20,00			
	12.1.4 GROEN - Keuse van vervoer, verblyf en aktiwiteite / 12.1.4 GREEN - Choice of transport, accommodation and activities	R 40,00			
	12.1.5 GROEN - Opstel van 'n dag-vir-dag reisplan / 12.1.5 GREEN - Developing a day to day itinerary	R 35,00			
	12.1.6 GROEN - Toerbegroting / 12.1.6 GREEN - Tour Budget	R 35,00			
	12.1.6.1 Klastoets - Toerbegroting / Class test - Tour budget	R 20,00			
	12.1.7 GROEN - Veiligheid en Gesondheid / 12.1.7 GREEN - Health and Safety	R 45,00			
	12.1.8 GROEN - Reisdokumente / 12.1.8 GREEN - Travel documents	R 45,00			
	12.1.9 Toelaatbare en Nie-Toelaatbare goedere tydens reise / Permissable & prohibited goods during international travel	R 45,00			
	12.1.9.1 Klastoets - Reisdokumente en Toelaatbaar en Nie-Toelaatbare goedere / Class test - Travel Documents & Travel allowances	R 20,00			
	12.1.10 GROEN - Tydsone Teorie / 12.1.10 GREEN - Time zones Explained	R 45,00			
	12.1.11 GROEN - Tydsone Berekeninge / 12.1.11 GREEN - Time zones calculation	R 55,00			
	Hersieningsklastoetse in pdf beskikbaar: verwys na die Assessering bestelvorm Revision class tests available in pdf format: refer to the Assessment order form				



GR 12 NEW!!		*fields in light yellow are still from the previous version. All fields in white has been updated			
POWERPOINTS - TERM 2		ALL PRICES ON THE ORDER FORMS - EXCLUDE VAT -		(Mark with an 'X')	
ONDERWERP / TOPIC		R	DM	ENG	AFR
TOERISTE ATTRAKSIES TOURIST ATTRACTIONS	12.2.1 GEEL - Besienswaardighede en Ikone Inleiding /	R 35,00			
	12.2.1 YELLOW - Attractions & Icons Introduction				
	12.2.2 GEEL - Suksesvolle besienswaardighede /	R 30,00			
	12.2.2 YELLOW - Successful attractions				
	12.2.3 GEEL - Ikone: Nederland /	R 20,00			
	12.2.3 YELLOW - Icons Netherlands				
	12.2.4 GEEL - Ikone: Nepal /	R 20,00			
	12.2.4 YELLOW - Icons: Nepal				
	12.2.5 GEEL - Ikone: Switserland /	R 20,00			
	12.2.5 YELLOW - Icons: Switzerland				
	12.2.6 GEEL - Ikone: Saoedi-Arabië /	R 20,00			
	12.2.6 YELLOW - Icons: Saudi Arabia				
	12.2.7 GEEL - Ikone: Frankryk /	R 20,00			
	12.2.7 YELLOW - Icons: France				
	12.2.8 GEEL - Ikone: Turkye /	R 20,00			
	12.2.8 YELLOW - Icons: Turkey				
	12.2.9 GEEL - Ikone: Meksiko /	R 20,00			
	12.2.9 YELLOW - Icons: Mexico				
	12.2.10 GEEL - Ikone: Jordanië /	R 20,00			
	12.2.10 YELLOW - Icons: Jordan				
	12.2.11 GEEL - Ikone: Indië /	R 20,00			
	12.2.11 YELLOW - Icons: India				
	12.2.12 GEEL - Ikone: Griekeland /	R 20,00			
	12.2.12 YELLOW - Icons: Greece				
	12.2.13 GEEL - Ikone: Israel /	R 20,00			
	12.2.13 YELLOW - Icons: Israel				
	12.2.14 GEEL - Ikone: Japan /	R 20,00			
	12.2.14 YELLOW - Icons: Japan				
	12.2.2 Australië / Australia	R 20,00			
	12.2.3 Brazilië en Kanada / Brazil & Canada	R 40,00			
	12.2.4 Italië / Italy	R 20,00			
	12.2.5 Egipte	R 20,00			
	12.2.6 Duitsland, China & Israel	R 60,00			
	12.2.10 Switserland, Nederland, Peru	R 60,00			
	12.2.11 Portugal, Spanje, Thailand	R 60,00			
	12.2.12 Rusland & VK - Russia & UK	R 20,00			
	12.2.13 VSA - USA	R 40,00			
	12.2 Ikone klastoets 1 (pdf) / Icons class test 1 - Australia, North Amerika, South America & Africa	R 30,00			
	12.2 Ikone klastoets 2 / Icons class test2 (pdf) - Asia	R 30,00			
	12.2 Ikone klastoets 3 / Icons class test 3 (pdf) - Europe	R 30,00			
	12.2 Ikone klastoets 4 / icons class test 4 (pdf) - Spain, Russia, UK	R 30,00			
	12.2.17 Pole - Poland	R 20,00			



ONDERWERP / TOPIC		R	DM	ENG	AFR
PLAASLIKE-, STREEKS- EN INTERNASIONALE TOERISME DOMESTIC, REGIONAL AN DINTERNATIONAL TOURISM	12.2.31 BLOU - Buitelandse Markaandeel / 12.2.31 BLUE - Foreign Market Share	R 45,00			
ONDERWERP / TOPIC		R	DM	ENG	AFR
BUITELANDE VALUTA VERHANDELING FOREIGN EXCHANGE	12.2.32 PIENK - Buitelandse Valuta Verhandelng/ 12.2.32 PINK - Foreign Exchange	R 20,00			
	12.2.33 PIENK - BAK & BVK / 12.2.33 PINK - BBR & BSR	R 20,00			
ONDERWERP / TOPIC		R	DM	ENG	AFR
BEMARKI NG; KULTUUR & ERFENIS	12.2.34 ORANJE - Wêreldserfenisterreine / 12.2.34 ORANGE - World Heritage Sites	R 45,00			
	12.2.35 ORANJE - Bemarking / 12.2.35 ORANGE - Marketing	R 45,00			

9R 12 NEW!! POWERPOINTS - TERM 3		ALL PRICES ON THE ORDER FORMS - EXCLUDE VAT - IMPORTANT!!! 15% VAT WILL BE ADDED TO YOUR INVOICE				(Mark with an 'X')
ONDERWERP / TOPIC		R	DM	ENG	AFR	
VOLHOUBARE- EN VERANTWOOR DELIGE TOERISME RESPONSIBLE	12.3.1 PERS - Volhoubare Toerisme / 12.3.1 PURPLE - Sustainable Tourism	R 45,00				
	12.3.2 PERS - Verantwoordelike Toerisme & FTT / 12.3.2 PURPLE - Responsible Tourism & FTT	R 45,00				
ONDERWERP / TOPIC		R	DM	ENG	AFR	
KOMMUNIKASIE & KLIENTEDIENS COMMUNICATIO N & CUSTOMER CARE	12.3.3 TEAL - Kliëntet terugvoer & Kliëntetevredenheid / 12.3.3 TEAL - Customer Feedback & Customer satisfaction	R 40,00				
ONDERWERP / TOPIC		R	DM	ENG	AFR	
PLAASLIKE- STREEKS- EN INTERNASI ONALE TOERISME	12.3.4 BLOU - Betalingsmetodes / 12.3.4 BLUE - Forms of payment	R 35,00				
ONDERWERP / TOPIC		R	DM	ENG	AFR	
TOERISME SEKTORE TOURISM SECTORS	12.3.5 ROOI - Diensvoorwaardes / 12.3.5 RED - Conditions of employment	R 35,00				
	12.3.6 ROOI - Gedragkode / 12.3.6 RED - Code of Conduct	R 35,00				
	12.3.7 ROOI - Professionele Beeld / 12.3.7 RED - Professional Image	R 45,00				



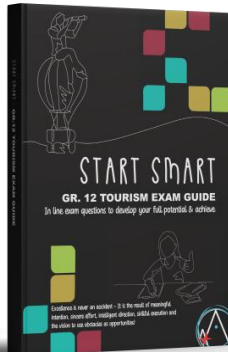


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GR 12 BEGIN SLIM EKSAMENGIDSE | SMART START EXAM GUIDES: Beskikbaar in Afrikaans en Engels



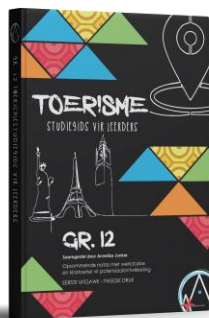
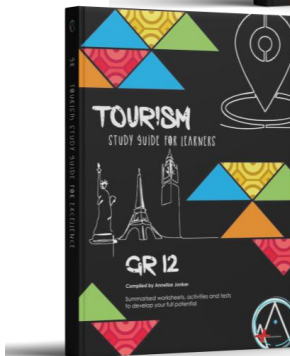
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