



PLAN MANAGEMENT

How Carestar simplifies the management of your NDIS funding & provider payments...

& there's no out-of-pocket costs!



Track Your Usage

We track how you're using your plan.



Pay Your Providers

We pay your providers accurately & on time.



Handle Your Invoices

We handle the filing of all of your invoices.



More free time, less stress!

Now you get to enjoy all of the free time you have.

How you can get on board.

Join Carestar today & maximise how you use your plan - your way.

01

Ensure your plan includes plan management.



When your NDIS plan is approved, it will specify how your funding is managed - You need Plan Management included which is covered under the “Improved Life Choices” funding category.

02

Contact Us



Contact us via email (ruby@carestarsupportservices.com.au) or fill out the Plan Management form on our website.

03

Choose us as your Plan Manager.



Once you have chosen Carestar as your plan management team, you can request us at your planning meeting or at a plan variation request.

04

Sign a service agreement & relax.



We'll send through a few forms for you to fill out. In the meantime, you can feel confident knowing Carestar will be handling your funding and invoices with care and expertise.

The Factors we Pride Ourselves on:

Four essential elements that keep our project running smoothly & our customers happy!



Fast & reliable payment of invoices



Payments are processed within 2–5 business days (with the exception of NDIS delays), with streamlined processes for urgent invoices when needed. There's no need for constant follow-up or chasing with Carestar.

Flexibility with providers



You're free to choose the providers you prefer, regardless if they're registered. We're here to support those choices by making sure services are safe, appropriate, and fairly priced.

Concise budget guidance



We pride ourselves on our tech-enabled transparency when it comes to your funds & how you're spending them, which allows for real-time updates on your budget-to-spend ratios to ensure you don't over/underspend.

Clear, proactive communication



To boost trust & efficiency, it's essential that we maintain transparency by being open with you about processes, issues & decisions regarding your plan & funding.

CONTACT US

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