



Student Rights

Select Safety Tasmania recognises that students have the right to:

- expect the provision of high-quality training that recognises their individual learning styles and needs.
- have access to all services regardless of educational background, gender, marital status, sexual preference, race, colour, pregnancy, national origin, ethnic or socio-economic background, physical or intellectual impairment, and religious or political affiliation.
- have their prior learning, acquired competencies, and experience appropriately recognised in determining their requirements for training and assessment.
- be advised of the learning outcomes and prescribed assessment tasks for the training program of their choice prior to its commencement.
- appeal for a review of the results of an assessment.
- expect to achieve the published learning outcomes from their training program, if they, in turn, devote the necessary time and diligence to it.
- learn from fully qualified and competent Trainers who observe their responsibility to address students' learning needs, assist them to achieve the course outcomes, and assess their students' work fairly.
- learn in an appropriately appointed, safe and clean learning environment, free of all forms of harassment and discrimination.
- be treated with dignity and fairness.
- expect that Select Safety Tasmania will be ethical and open in their dealings, their communications, and their advertising.
- expect that Select Safety Tasmania will observe their duty of care to them.
- efficient handling of administrative matters and in the processing of fees, concessions, refunds etc.
- privacy and confidentiality, and secure storage of student records in accordance with the organisation's policies, to the extent permitted by law.

Student Responsibilities

Students are responsible for:

- understanding and accepting the enrolment conditions for the courses they undertake.
- providing accurate information about themselves at time of enrolment, and to advise Select Safety Tasmania of any changes to their address or phone numbers within 7 days.
- providing all required enrolment information, including proof of identity where required.
- paying of all fees and charges associated with their course and providing their own course requirements where notified.
- recognising the rights of staff and other students to be treated with dignity and fairness and behaving in an appropriate and acceptable manner towards them.
- ensuring they attend classes sober and drug free, and smoke only in open areas away from other people.



- contribute to learning in a harmonious and positive manner irrespective of gender, race, sexual preference, political affiliation, marital status, disability, or religious beliefs.
- actively participating and monitoring your own progress by ensuring assessment deadlines are observed.
- the security of their personal possessions while attending a course.
- promptly reporting all incidents of harassment or injury to their trainer or Select Safety Tasmania administration office.
- respecting Select Safety Tasmania and their partner's property and observing policy guidelines and instructions for the use of equipment.
- seeking clarification of their rights and responsibilities when in doubt.