

## **KORNR STORE / JOB POSTING/ Store Manager**

### **About Kornr Store**

Kornr Store is a small, community-driven market located in the heart of Detroit's NW Goldberg neighborhood. We were founded with a mission to help eliminate the neighborhood's food desert by providing healthy food and beverage options, essential groceries, and convenient meal options. As a business rooted in the community, we strive to offer excellent customer service while building meaningful relationships with our neighbors. Joining our team means being part of a company committed to improving food access and making a positive impact in the local area, all while fostering a welcoming, vibrant atmosphere for both customers and staff. Website: [www.kornrstore.com](http://www.kornrstore.com)

### **Job Title: Store Manager**

Location: 6224 16th Street, Detroit, MI 48208

Business: Kornr Store, a small neighborhood market

Employment Type: Part-time, Monday through Saturday, 10 to 25 hours per week

Salary: \$15 per hour, based on experience and qualifications

### **Benefits:**

Employee discount

Professional development opportunities

Opportunity to grow within a community-focused business.

### **Equal Opportunity Employer Statement:**

Kornr Store is an equal opportunity employer. We are committed to providing equal employment opportunities to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability, veteran status, sexual orientation, gender identity, or any other legally protected characteristic, in compliance with federal, state, and local laws.

### **Job Overview:**

Kornr Store is seeking a motivated and experienced part-time Store Manager with retail and/ or grocer experience to oversee daily operations at our small neighborhood market located at 6224 16<sup>th</sup> Street, Detroit, MI 48208. As a community-focused store addressing local food access challenges, the Store Manager will play an essential role in providing high-quality customer service, enhancing store performance, and building relationships within the community. The role involves hands-on management of inventory, sales promotion, and ensuring the store remains welcoming and organized. Familiarity with Square for Retail is a plus, as it will be integral to managing sales, customer interactions, and inventory tracking.

## **Key Responsibilities:**

### **Day-to-Day Store Operations**

- Supervise store activities, including opening and closing procedures, cash handling, and ensuring a clean, safe, and organized store environment.
- Collaborate with the owner to align store operations with business goals.
- Use Square for Retail to manage sales, track inventory, and monitor customer data. Maintain accuracy in financial transactions and reporting.

### **Customer Service Excellence**

- Deliver exceptional customer service, address complaints promptly, and foster a positive shopping experience.
- Adhere to consumer protection laws, including proper product labeling and safety compliance.

### **Inventory Management & Merchandising**

- Manage inventory levels, conduct regular stock counts, and place orders as needed.
- Use Square for Retail's inventory management features to keep track of stock and order alerts when items are running low.
- Implement merchandising strategies that maximize product visibility and drive sales.

### **Financial Management**

- Monitor daily sales and expenses, maintain accurate financial records, and reports.
- Ensure compliance with Michigan's sales tax laws, proper reporting of income, and other financial regulations.
- Leverage Square for Retail's reporting tools to track sales performance, analyze trends, and make data-driven decisions.

### **Community Engagement & Marketing**

- Build strong relationships with customers and actively engage with the local community.
- Plan and promote community events and initiatives in compliance with local business laws and permit requirements, if applicable.

### **Compliance & Safety:**

- Adhere to local food safety laws and implement best practices for food handling, storage, and display.

### **Personality and Skills Needed:**

- **Personable and Outgoing:** Friendly, approachable, and capable of building relationships with customers and staff.
- **Community-Oriented:** Enthusiastic about serving the local community, with an understanding of the importance of personal connections.
- **Adaptable & Resilient:** Able to manage unexpected challenges and handle them calmly and efficiently.
- **Organized & Detail-Oriented:** Highly organized with strong attention to detail, especially in areas like inventory management, scheduling, and financial reporting.
- **Strong Work Ethic:** A proactive, reliable individual who takes ownership of tasks up to completion.
- **Effective Communication:** Excellent verbal and written communication skills, with the ability to handle conflicts and negotiate solutions effectively.
- **Tech-Savvy:** Experience with Square for Retail is preferred. Comfortable with POS systems, inventory management software, and basic applications, including but not limited to Microsoft, email, and social media.
- **Problem-Solving:** Capable of making sound decisions to resolve issues promptly and in compliance with store policies and applicable laws.
- **Multitasking:** Able to manage multiple tasks in a fast-paced environment.

### **Qualifications:**

- Minimum of high school diploma or its equivalent.
- Minimum of 1 year of retail or grocery management experience.
- Experience with Square for Retail or similar point-of-sale (POS) and inventory management systems is highly desirable.
- Knowledge of local, state, and federal retail regulations is a plus.

### **Physical Requirements:**

- Ability to stand and walk for extended periods of time.
- The ability to lift up to fifty pounds.
- **How to Apply:** Please submit your resume to **kornrstore8@gmail.com**, attention **Brinda Devine**.