## QUALITY CARE RESIDENTIAL HOMES, INC.

# SPECIAL POINTS OF INTEREST:

• Quality Care Fall Edition Spotlight

# Quarterly Newsletter

# VOLUME I, ISSUE I4

#### OCTOBER 2024

# **Quality Care Fall Edition-Spotlight on Social Worker**



Quality Care Residential Homes is proud to feature our Social Worker Felicia Nicholson. Ms. Nicholson is new to the agency but has several years in the field of Social Services and has a Master's in Social Work from Cleveland State University, she is a Licensed Social Worker and holds several certifications. Ms. Nicholson is an advocate for youth and provided case management and trauma response

to many clients over her years in the Social Service sector. Ms. Nicholson also works for University Hospital full time as a Violence Prevention & Trauma Advocacy Coordinator. Prior to her current work Ms. Nicholson was employed with Cuyahoga County Jobs and Family Services for 18 years as an eligibility specialist. There she was also the community liaison through Jobs & Family Services for Frontline. Ms. Nicholson is completing her training and will be a Certified Violence Prevention Professional at the end of October. Ms. Nicholson not only has made a difference in the lives of people in need throughout her career professionally but also volunteers and helps others in her community. Let's give a round of applause for her service!

# Quality Care: Quarter 3 2024 Fall Snapshot



Quality Care Residential Homes Inc. Success Snapshots for Quarter 3 of 2024:

\*Annual state inspection passed with no citations!

\*Stabilization and/or reunification in process of about over 80% of youth in care (amended 10/28/24).

For more Information on the agency contact Quality Care Residential Homes www.qcrhome.org Business Email: Admin@qcrhome.org

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