

Jay County Resource Guide

*Call 2-1-1 to receive information about:

Food, counseling, employment, health care, substance abuse, support groups, housing/shelter, legal aid, education

*Help4Hoosiers.org- resources by county in Indiana including a pdf in Spanish and English of this guide!

*findhelp.org- resources by zip code in Indiana.

*Community Compass - Community Compass™— a free, quick, and easy tool designed to show people where they can find food assistance in Indiana.

www.communitycompass.app or Text the word “hi” to 317-434-3758 to find assistance, or call for voice communication.

Financial Assistance and Trustee

Wayne Township Trustee	260-726-4607
336 N Charles St	Portland, IN
Bearcreek	
7512 N 350 E	Bryant, IN 47326
Greene	239-896-8474
5339 W SR 26	Portland, IN 47371
Jefferson	office 765-369-2223 or Cell 260-251-9850
6421 West 300 South	Portland, IN 47371
Jackson	260-731-4311
5341 W 400 N	Portland, IN 47371
Knox	765-768-6622
723 S 110 W	Dunkirk, IN 47336
Madison	260-335-2174
3624 S 600 E	Portland, IN 47371
Noble	260-335-2233
5350 E 300 S	Portland, IN 47371
Pike	260-726-2119
1653 E 650 S	Portland, IN 47371
Richland	765-369-2197
8921 W 400 S	Redkey, IN 47373
Wabash	260-251-7996
6336 N 700 E	Bryant, IN

Energy Assistance Program

1015 W Washington St

765-330-2702 ext. 1301

Hartford City, IN

Asbury Church

204 E Arch St

260-726-8464

Portland, IN 47371

Applications are completed at the church 9am-12pm.

Presbyterian Church

402 N Ship St

260-726-8462

Portland, IN 47371

Applications for financial assistance after going to the Trustee first. Yearly Coat drive and give away.

Food Pantries

Typically, you should bring an ID and proof of address (a piece of mail or rental lease). Always call to ensure times have not changed. If your child attends an Elementary School in Jay County; please check the school website or with your child's teacher, as they offer food pantries each month as well. You would not need identification to utilize these.

Trinity UMC

323 S. Meridian Street

260-726-8391

Portland, IN

6:00 pm to 8:00pm on the 2nd and 4th Wednesday of the month**Dunkirk Food Pantry**

226 E Center

765-768-6726

Dunkirk, IN 47336

1:00 PM to 3:00 PM on the second and fourth Thursday of the month

Jay County West

891 W 650 N

260-251-2502

Bryant, IN

4:00 PM - 6:30 PM on Wednesday

North Meridian United Methodist

122 North Main St

765-369-2728

Redkey, IN

9:30 AM - 10:30 AM on Wednesday

Hope Food Pantry

1015 W Washington St

765-348-0744

Hartford City, IN

10:00 am to 4:00 pm on Tuesdays and Wednesdays, 10:00 am to 2:00 pm, closed for lunch from 12:00 pm to 1:00 pm

Children's Programs/Family Resources

Art's Place **260-726-4809**

Art and music education classes and Civic Theatre.

West Jay Community Center **765-768-1544**

Dunkirk, IN

Offers fitness, sports, and Summer Day Camp at a low cost.

Jay Community Center **260-726-6477**

115 E Water St. Portland, IN

Offers fitness, sports, and after school programs. Summer day camp at a low cost available. Registration online.

Jay County Public Library **260-726-7890**

315 N. Ship St. Portland, IN

First Steps **866-644-2454**

Provides services to infants and toddlers from birth to third birthday who have developmental delays or disabilities. Will come to the home.

Assists children to meet milestones, occupational therapy, and similar services.

Healthy Families **260-726-8520**

603 W Arch St. Portland IN

The Healthy Families program may be offered to any family who is interested in learning about taking care of a newborn (no matter how many children they may already have), getting support with achieving family goals, staying on top of appointments and responsibilities and creating a nurturing and happy home for the whole family.

Firefly Children and Family Alliance **Tashia Weaver** tweaver@fireflyin.org

Community Partners for Child Safety **765-381-0210**

Contact Tashia Weaver tweaver@fireflyin.org

Provides a home-based child abuse and neglect prevention program to families with children. Services are tailored to meet each individual family's needs and may include case management, advocacy, parent education, financial stability, and referrals to community resources. Community education: Safe Sleep Education, Home Alone Safety, and Parent Cafe.

Jay County FSSA **260-726-8464**

1314 N. Meridian St. Portland, IN

Food Stamp applications and Medicaid/ Insurance applications. **FSSA's** mission is to compassionately serve Hoosiers of all ages and connect them with social services, health care and their communities. Lists for housing, land lords, and alternate transportation available on site.

Pregnancy Care Center **260-726-8636**
216 S Meridian St, Portland, IN
Monday – Friday 1pm-5pm
Free help with diapers, wipes, and other baby items.

WIC **260-726-9318**
Portland, IN
The Special Supplemental Nutrition Program for Women, Infants, and Children.
Pregnant, postpartum and breastfeeding women, infants, and children up to age 5 are eligible.

Purdue Extension Jay County **260-726-4707**

4-H offers year-round programming designed to grow leaders through hands-on learning. With **local clubs** throughout the county, kids can take part in community service projects, build friendships, and develop leadership skills close to home. A variety of **after school programs** give kids a chance to explore science, technology, engineering, and math (STEM) concepts, such as 3D printing and coding, or some focus on nutrition, physical fitness and whole person health. Be on the lookout for a program at a school near you! 4-H also offers many **camp and trips** to help kids develop an understanding of the world around them. There's a reason that 4-Hers are 2x more likely to participate in STEM outside the classroom, 2x more likely to make healthier decisions, and **4x more likely to give back to their communities!** Interested in signing a youth up? Interested in being an adult mentor? Contact Purdue Extension - Jay County today at 260-726-4707, visit us at 126 N. Meridian St. (beside the Ritz), or email keen12@purdue.edu, and be sure to follow us on Facebook @ Jay County 4-H.

The Health and Human Sciences division of Purdue Extension Jay County offers educational programming and resources related to all aspects of the family life cycle. We aim to address some of today's greatest needs, including chronic illness, substance use disorder, and mental wellness as well as other needs that arise across the lifespan including Safe Sleep practices, home-alone safety for adolescents, and family resource management. Current program offerings include Dining with Diabetes, Be Heart Smart, Captain Cash, Where Does Your Money Go?, Compassion and Resilience Education at Work, Strengthening Families Program for Parents and Youth 10-14, Parent Cafe, Matter of Balance, I Am Moving- I Am Learning, and Dialogic Reading. To discuss how Purdue Extension can help meet your needs, please contact us at 260-726-4707!

The Agriculture and Natural Resources Educator with Purdue Extension - Jay County, Emily Kring, is able to provide research-based information to Jay County adults and youth via innovative learning opportunities. Need a speaker for an event? Need a plant, weed, or insect identified? Emily can help you! Contact ekring@purdue.edu or call the office at 260-726-4707.

Head Start

kmccord@neindianahs.org

Healthy Beginnings

260-726-1919

500 W. Votaw St Portland, IN

Program offers maternal and infant navigation services during pregnancy and the first year of baby's life. Navigators will attend appointments with patients and offer childbirth and parenting classes, car seats, breast pump assistance, bereavement support, and assist with navigating community resources. Free diapers for infants when attending well-baby appointments. Food Pantry on site for patients with food insecurity.

Tutoring / Mentoring Services

Ask Rose

1-877-ASK-ROSE

Website: www.askrose.org

Rose-Hulman Institute of Technology's Homework Hotline provides FREE math and science homework help to Indiana students. Virtual and telephone assistance.

IU Student Success Corps

Tuesday - Thursday 5p-9:30p

Enroll here: <https://engage.iupui.edu/partner/student-achievement/tutoring-mentoring/index.html>

Free tutoring - During the academic school year, we offer tutoring in the evenings online and by phone, allowing students in grades 6 through 12 to connect with an IU college student to get help in math, English, science, social studies.

Mentor partnering - Once enrolled in the program, students can participate in mentoring with an IU college student, based on what is offered by your local campus. Mentors will discuss academic goals, challenges, and support positive decision making.

Programs & workshops - Enrolled students will also receive opportunities to participate in college and career readiness programs as offered by your local campus.

Waterford UPSTART

1-888-982-9898

Free in-home kindergarten readiness resource that will give your child a fun start in reading, math, and science in just 30 minutes a day, 5 days a week. Provides free internet and computer to families in this program.

Child Care

CCDF

<https://earlyedconnect.fssa.in.gov/onlineApp/home>

Provides vouchers for childcare to eligible households. Vouchers would be used towards participating childcare centers and providers.

Childcare Resource and Referral

Toll Free: [\(800\) 932-3302](tel:8009323302) | Phone: (765) 742-7105

www.thechildcareresourcenetwork.org

Jay County High School Child Development 260-726-9306

Fellowship Baptist Christian Academy 260-726-8873

<https://www.in.gov/fssa/childcarefinder/>

Clothing and Other Basic Need Items

The Trinity Church **260-703-0108**

323 S Meridian St. Portland, IN

12:00 pm to 3:00pm Tuesdays and Thursdays

Clothing and basic needs closet. Call Debbie.

Our Family Closet Thrift Shop **260-368-7233**

435 High St. Geneva, IN

Jodell's Closet

Dunkirk Church of the Nazarene Dunkirk, IN

2nd and 4th Thursdays of the month 12p-4pm

Free clothing for men, women, children, toddlers, and infants.

Closet Update

222 W. Lincoln Ave. Portland, IN

9AM-7PM Tuesday-Friday

10AM-5PM Saturday

Domestic Violence

A Better Way **800-347-1144**

Randolph County Courthouse located at 100 S. Main St., Winchester, IN 47394. Advocacy resources for victims and their families, every Thursday morning 9-11 am, in a safe and confidential location. Schedule an appointment with a Better Way's Victims Advocate, please call: 765-747-9107 (Lisa Lachapelle) or contact us via email at ll@abwservices.org.

Women's Domestic Violence Shelter (They will pick you up).

A Better Way – 24/7 Crisis Line
800-347-1144

Abuse/Neglect/

Adult Protective Services **800-332-7385**

Report Child Abuse and Neglect **800-800-5556**

Children’s Advocacy Center of Randolph County

Website: <https://cacofrandolph.org/>
Phone: 765-305-1103

Mission of the CAC: To advocate for the needs of children and families in our community by providing a neutral, child-focused location that facilitates a collaborative, trauma-informed multidisciplinary approach to the prevention, identification, investigation, prosecution, and treatment of child abuse.

Prevent Child Abuse of Jay County

The Mission of the Jay County Prevent Child Abuse Council is to be the voice in Jay County for preventing child abuse in all its forms. We believe every child deserves a happy and safe childhood. Collaborations to strengthen families and keep kids safe – Parent Cafes, Home Alone Safety Courses, and Family Fun Events every April. Find us on facebook <https://www.facebook.com/PCAofJayCounty> or join us at our monthly meeting every second Wednesday of the month at John Jay Center for Learning room 205 10am. Text Tashia for more info on being involved 765-729-9035.

Crisis

Suicide Hotline

1-800-273-8255(TALK)

988

24-Hour Crisis Line

765-288-HELP

211

Human Trafficking and Online Safety

National Human Trafficking Hotline

888-373-7888

BEFREE Textline

Trafficked Persons Assistance 24-hour Hotline

1-800-928-6403

Online Safety and Human Trafficking: EnoughisEnough.org – Youth education and games geared to keep them safe online and with social media. Tips for parents on the newest games, apps, and devices.

Online Safety – NSTeens.org

For children ages 7-18 online education to keep youth safe online, bullying, and trafficking. Tips for parents on the newest games, apps, and devices.

Employment

Work One

Call for an appointment (260) 726-8316 ext 2000
Career Counselors, job seeking, and Resume assistance.

Proteus for migrant workers

Job Trainings and Referrals
700 E. Firmin St. Suite 150

Call 855-765-6687

Kokomo, IN

Cynthia Hernandez for migrant workers

MSFW Outreach Specialist

Indiana Department of Workforce Development

10 N. Senate Avenue / Room SE 018

Call 317-220-3677

Chernandez1@dwd.IN.gov

Indianapolis, IN 46204

Adult Education

John Jay Center for Learning

101 S Meridian St #2112

(260) 729-5525

Portland, IN

<https://nextleveljobs.org/>

Workforce Ready Grant Next Level Jobs provides **free state-wide training** in high-paying, in-demand industries.

Legal

Child Support Hotline **1-800-840-8757**

Child Support Enforcement **260-726-6981**

(Prosecutor's Office)

120 N Court St

Portland, IN

Child Support **260-726-4951**

(County Clerk's Office)

120 N Court St

Portland, IN

The Indianapolis Bar Association

has responded to the growing need for legal assistance in the community by expanding its free legal advice programs into a virtual chat service manned daily by attorney volunteers. Through the Virtual Ask a Lawyer program, individuals can chat in real time with an attorney who is prepared to assist with basic legal questions.

Each month, a different area of law is being highlighted with attorneys on hand specifically to address those needs, in addition to volunteers ready to handle all other requests for assistance.

To begin the chat, individuals simply visit indybar.org/chat. Once on the page, a pop-up in the lower right hand corner of the browser window will guide the user through the interaction. **For individuals without access to the internet, phone-based assistance is also available by calling 317-269-2000.**

Legal - Immigration

Neighborhood Christian Legal Clinic **call 317-429-4130**

3333 N. Meridian Street, Suite 2

Indianapolis, IN 46208

Fort Wayne

Neighborhood Christian Legal Clinic call 260-456-8972 Ext 311

347 W. Berry Street, Suite 101

Fort Wayne, IN 46802

Indiana Legal Services

Market Square Center, 18th Floor

151 North Delaware Street

call 317-829-3068

Indianapolis, IN 46204

Medical

Poison Control Hotline

800-222-1222

Hoosier RX

866-267-4679

Jane Pauley Community Health Center 1-844-695-7242

Locations in Anderson and Alexandria

Low cost Medical, Dental, and Mental Health services. Financial Assistance; Insurance not required.
Translation services available.

Open Door Dentist and Medical

765-286-7000

333 S. Madison St.

Muncie, IN

Financial Assistance Available; low cost dental and medical care.

Fisher's Pediatric Dentistry

317-598-9898

9126 Technology Ln #100

Fisher's, IN 46038

Financial Assistance Available

Cascio Family Dental Care

(260) 726-7006

110 W North St B

Portland, IN

Must have insurance.

Eye Doctor

Dr. Fullenkamp Eye Doctor

(260) 726-4210

1111 N Meridian St,

Portland, IN

Must have insurance.

Immunizations

Health Department

260-726-8080

504 W Arch St,

Portland, IN

Immunization Clinic Hours: Mon 12:30 p.m. - 6:30 p.m. and

Wed 9:00 a.m. - 11:30 p.m. & 1:30 p.m. - 4:30 p.m.

Urgent Care Meridian MD

260-726-4350

500 W. Votaw

Portland, IN

Same entrance as IU Health Jay Emergency Room, office is immediately on your right after entrance. No appointment needed. Financial Assistance is available.

Meridian Health Services

(260) 202-2204

406 W Votaw St. Portland

Community Health Worker onsite.

IU Health Jay Family Practice

260-726-8822

428 W. Votaw St. Entrance 1 Portland, IN

IU Health Jay Family First 260-726-2313

500 W Votaw St. Entrance B Portland, IN 47371

IU Health Jay Family Medicine **260-726-7616**
430 West Votaw St
Portland, IN 47371

Physicians St. Vincent Medical Group

Obstetrics and Gynecology **765-584-0459**
409 E. Greenville Ave. Suite 100 Winchester, IN

Family Practice and OB **765-584-0480**
409 E. Greenville Ave. Suite 300 Winchester, IN

Family Practice and Pediatrics **765-964-6200**
330 W. Deerfield Rd. Union City, IN

Any of the St. Vincent Facilities will assist with financial assistance and/ or insurance. Request to speak with a Health Navigator to help cover costs.

St. Vincent Hospital Health Advocates
Bregeitti call 765-584-0121

Substance Abuse

Drug/Alcohol Abuse **800-994-8448**

Alcoholics Anonymous **260-726-4382**

IU Health Jay Outpatient **260-726-1960**
1758 W 100 S Portland, IN 47371

Meridian Health Services **(260) 202-2204**
406 W Votaw St. Portland
Community Health Worker onsite. MAT (Medicated Assisted Treatment).

A Better Life Brianna's Hope Support Group, meal provided. Check online or email info@ABLBH.org to ensure dates or location have not changed.

1605 N Meridian Portland, IN
Sundays 6:30pm-8pm

226 E Center St. Dunkirk, IN
Tuesdays 6:30-8pm

122 W Main St. Redkey, IN
Wednesdays 6:30pm

Jay County Drug Prevention Coalition 260-251-3259

129 E Water St Portland, IN 47371

Crisis Prevention Programing. Peer Recovery Coaches. PAST Recovery Meetings.

Second Chance at Life Ministries 260-766-4348

228 S. Meridian St. Portland, IN

Monday 10AM & 6PM Narcotics Anonymous

Tuesday 6PM Jail Ministry

Tuesday 5:55PM The Landing for Teens 6th-12th grade

Wednesday 6:30PM Stress and Anxiety Class

Thursday 10AM 6:30PM Celebrate Recovery

Addicted.org

211

Connects callers to LYFT a program that may transport to rehabilitation or treatment. Connects to Peer Recovery Coaches.

Behavioral Services / Mental Health

ReSprout Therapy for Neuro-Development is located inside the John Jay Center for Learning. (812) 480-0654. Office Hours: By Appointment Only.

Meridian Services 260-726-9348

931 W Water St Portland, IN 47371

Mental health and psychiatric services. Health Navigator on site for SNAP and Health Insurance application assistance. (Do not have to be a client).

Parent Hotline 800-840-6537

The Anderson Center at St. Vincent 800-435-9143

Anderson Regional Anderson, IN

Bowen Center (800) 342-5653

Skill Building for adults and children, home based program. Provides referral to services. Call for more details.

IU Health Jay Outpatient 260-726-1960

1758 W 100 S

Portland, IN 47371

YSB

260-726-8520

603 W Arch St.

Portland, IN

For clients who are Medicaid approved, the Youth Service Bureau offers the following services, please click on the links to read more about these services:

[Evaluations/Assessments/Counseling](#)

[Specialized Treatment Options for Victims of Domestic Violence](#)

[Sex Offender Treatment](#)

[Substance Abuse Assessment/Treatment](#)

Residential services for youth

Ball State Practicum Clinic

765-285-8047

Low to no cost counseling services can occur in person or virtually. Children, adults, adolescents, couples, and families. Little to no waitlist for services. This is a great program to utilize if you are uninsured, are on a waitlist for the service of your choice, or to supplement counseling or skill building services you are receiving. Services are not offered June-July due to summer break at Ball State.

Grief Share

Calvary United Methodist Church

301 N Main St, Dunkirk, IN

<https://www.griefshare.org>

Disability Services

Indiana Family to Family

Indiana Family to Family provides information, training, and one-on-one support to Indiana families of children and youth with additional health and education needs, and the professionals who serve them. We aim to provide families with tools to make informed decisions, advocate for improved systems and policies, and build partnerships between professionals and families. We are Indiana's Parent to Parent organization and an Alliance member of Parent to Parent USA; the state affiliate organization for Family Voices; and we serve as Indiana's Family-to-Family Health Information Center.

inf2f.org

844-F2F-INFO 844-323-4636

Interlock ECI

765-273-3362

To assist and educate families in East Central Indiana living with Autism Spectrum Disorder and to assist local special education classrooms to accommodate needs of students with autism spectrum disorders.

Job Accommodation Network (JAN)

(800) 526-7234 (VOICE) OR (877) 781-9403 (TTY)

Website: <https://askjan.org/info-by-role.cfm#for-individuals>

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

Social Security - Disability Office

1-800-772-1213

Appeal Application: <https://secure.ssa.gov/iApplsRe/start>Adult Application for Benefits: <https://secure.ssa.gov/iClaim/dib>Child Social Application for Supplemental Income: <https://secure.ssa.gov/apps6z/i3820/main.html>**Lifestream Services Inc.**

800-589-1121

Due to the COVID-19 pandemic, our congregate meal sites are closed. Instead, we invite seniors to come to LifeStream Curbside to receive a meal pack and special item to enhance your curbside experience in Union City and Winchester. Adults age 60 and over can sign up to receive home-delivered meals. The New InterUrban is a rural transportation service open to people of all ages. To schedule a ride in Randolph County, please call 888-589-1121. Days of Operation: Monday – Friday, Hours of Operation: 8am – 5pm, Fees: 0-17 years old -\$1 per trip, 18-59 years old – \$2 per trip, 60 years old and up – \$1 per trip.

Jay-Randolph Developmental Services

(260)726-7931 or (877)726-7931

974 E. Base Road Winchester, IN 47394

Website: <https://jrds.org/services.php>

Residential homes, Habilitation Training (basic life skills, mobility, socialization and accessing integrated community activities), Community Waiver (Individuals and up to four individuals can receive assistance with 24/7 supervised residential living services, assistance in their own home, or in their family residence), Day Services (training in life skills, fitness, communication, pre-vocational skills and community integration), Pre-Vocational Services, Contract Work Services

Help at Home

800-404-3191

918 E. Washington St., Ste. 4 Winchester, IN 47394

Website: <https://www.helpathome.com/services>

Home Care Services, Home Health Services, Community Living Services, and more for those that are elderly or who have intellectual or developmental disabilities and need support and want to feel empowered and keep their independence.

Housing**Jayland Homeless Shelter**

119 E North St

(260) 726-2164

Portland, IN 47371

Housing Authority of the City of Portland

321 N Meridian St

260-726-9395

Portland, IN

Housing Authority of the City of Portland is a housing authority that participates in the Section 8 Housing Choice Voucher (HCV) program.

Jay County Housing Authority**(765) 288-9242**

A Complete List of Low income housing and Jay County Landlords can be found at FSSA

Jay County FSSA
1314 N. Meridian St.

260-726-8464
Portland, IN

Transportation

New InterUrban

(888) 589-1121

Website: <http://www.lifestreaminc.org/community-services/transportation/>

Hours: M-F: 7am-5pm

Door-to-door rural public transportation service in Blackford, Jay, Randolph and Henry counties open to people of all ages. Will take you to the doctor, pharmacy, grocery store, shopping or elsewhere in East Central Indiana. The New InterUrban and Muncie Indiana Transit System (MITS) provide a Connect&Go service between the two transit systems. Both accept transfers from each other's system to provide countywide service in Delaware County. No transportation on holidays. Call to schedule a ride. Reservations need to be made at least 48 hours or more in advance.

Senior Rides service is offered for those 60+ on a donation basis in Delaware and Grant counties. Hours: M-F: 8am-5pm