



# English for Libya

**Secondary 3** Course Book

**Scientific Section**

( القسم العلمي )

الاسبوع العشرون

**Garnet**  
EDUCATION





## Unit 4

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# Unit 4

## Lesson 1: Doctors Direct



A Read the interview and answer the questions.

- 1 What job did Dr Sarah Khan use to have?
- 2 How does Doctors Direct help people?



Doctors Direct

Meet ...

## DR DOT COM!

Dr Sarah Khan runs an online service which lets a patient book an appointment, see a doctor face-to-face and receive a prescription for medicine, all via a mobile app. Patients can usually see a doctor within 24 hours of making an appointment. We interviewed Dr Khan at the Doctors Direct head office, in Cairo, Egypt.

### Where did you come up with the idea for Doctors Direct?

I used to work in a local doctor's surgery in Nasr City, near Cairo. I loved working there, but it was frustrating. My patients used to complain that they couldn't see a doctor for three weeks or more! I thought, "This is no good." So I had the idea for Doctors Direct, where people can see a doctor over the phone, through an app.

### How does the service work?

Well, first patients download the app onto their phone. Next they register as a patient, and fill in a form with their medical details. They make an appointment with a doctor at a convenient time for them. The doctor calls them at the appointment time and they discuss their medical problem. The doctor gives advice and, if necessary, prescribes medicine. Then the patient collects their medicine from a local pharmacy. It's an especially useful service for people who live in remote areas or who find it hard to leave the house.

### Who can use the service?

Anybody with a mobile phone. This idea wouldn't have worked in the past, because people used to use their phones only for calls and text messages. They didn't have apps or the internet. Nowadays, almost everyone has a smartphone or has a family member that does. That's why Doctors Direct has been so successful.

### Is it difficult to treat patients via an app?

For some patients, of course, it can be very difficult. For serious illnesses, we have to tell patients to go to hospital to see a specialist because we cannot help them. But every week we help hundreds of patients with more everyday problems, by offering advice, reassurance and, when necessary, medicine.

### Who works for Doctors Direct?

We have more than a hundred doctors registered. Many of them used to work in local surgeries, like me, or local hospitals. Others still work locally most of the time and work for Doctors Direct one or two days a week.



B Now do Exercises A to D on pages 61 and 62 of the Workbook.



## Lesson 2: How to be the best!

### A Write the number to match the sentence halves.

- |   |                          |   |
|---|--------------------------|---|
| 1 If you want to have a successful restaurant,  | <input type="checkbox"/> | a you don't have to pay for plane tickets.  |
| 2 To make a good impression at a job interview, | <input type="checkbox"/> | b you have to be ambitious.                 |
| 3 If you want to have a successful event,       | <input type="checkbox"/> | c you should turn your mobile off.          |
| 4 If you want to be successful in business,     | <input type="checkbox"/> | d you must employ a good chef.              |
| 5 To be a good teacher,                         | <input type="checkbox"/> | e you should work well with children.       |
| 6 If you want to be healthy,                    | <input type="checkbox"/> | f you must do a lot of exercise.            |
| 7 If you work for an airline,                   | <input type="checkbox"/> | g you should dress well and be punctual.    |
| 8 When you are in a meeting,                    | <input type="checkbox"/> | h you should plan and prepare things early. |

**C21**  
SKILLS

### B Match six of the sentences from Exercise A to the pictures below.



### C Now do Exercises A to D on pages 63 and 64 of the Workbook.

## Unit 4 Lesson 3: What's your personality type?

C21  
SKILLS

A Read the text. Which personality type do you think you are?

Many doctors believe there are two main types of personality – Type A and Type B. Type A people are ambitious, hard-working and competitive. They are usually in a hurry and they can be impatient. Type B people are more relaxed.

They are more patient, and they enjoy talking and being sociable. Of course, both personality types are equally valuable in society. And each type is suited to different types of jobs. For example, a doctor with Type B personality will do well in

research. And a doctor with Type A personality will do well as a surgeon or working in accident and emergency.

Which personality type are you? Why not take the test and find out!

B Tick (✓) one column each time.

	Yes	No
1 I usually finish class work before everyone else.	<input type="checkbox"/>	<input type="checkbox"/>
2 I talk more than most people.	<input type="checkbox"/>	<input type="checkbox"/>
3 I am nearly always hard-working and serious.	<input type="checkbox"/>	<input type="checkbox"/>
4 I get angry if people are late for appointments.	<input type="checkbox"/>	<input type="checkbox"/>
5 I sometimes stop listening when people are talking.	<input type="checkbox"/>	<input type="checkbox"/>
6 I am often in a hurry.	<input type="checkbox"/>	<input type="checkbox"/>
7 I have to do physical exercise at least four times a week.	<input type="checkbox"/>	<input type="checkbox"/>
8 I often do two things at once, like watching TV and doing homework.	<input type="checkbox"/>	<input type="checkbox"/>
9 I feel annoyed if I don't win a game.	<input type="checkbox"/>	<input type="checkbox"/>
10 I often interrupt when people are talking.	<input type="checkbox"/>	<input type="checkbox"/>
11 I start revising for tests two weeks in advance.	<input type="checkbox"/>	<input type="checkbox"/>
12 I often feel impatient with other people.	<input type="checkbox"/>	<input type="checkbox"/>
13 If I want to get something done well, I know I have to do it myself.	<input type="checkbox"/>	<input type="checkbox"/>
14 I expect to be the best at everything I do.	<input type="checkbox"/>	<input type="checkbox"/>
15 I would die of boredom if I ever had to spend a month alone on a desert island.	<input type="checkbox"/>	<input type="checkbox"/>

Score one point for each Yes. Score zero for each No. Scores of 8 and above are A personalities. Scores of 7 and below are B personalities.

C Now do Exercises A to G on pages 65 to 68 of the Workbook.



## Lesson 4: Applying for Jobs

A Read the job advertisement, then complete the application letter.



### Summary

- Job type**  
Full time,  
Permanent
- Working hours**  
9:00–5:00  
Monday to Friday
- Career level**  
Entry or experienced
- Salary**  
£18,000–£20,000 p.a.  
depending on experience
- Job reference code**  
AC-LABTEC-PHENG

### Laboratory Technician

- About the company**  
More than 200 new drugs for medical use are produced by Pharmaceutical Engineering in Hadford every year. Researchers from all over Europe come to us for the latest in vaccines, painkillers and heart medications. Many problems need urgent solutions, so applicants for this post must be willing to work long hours and at the weekends.
- About the job**  
We are looking for two technicians for our laboratory in Hadford. Training in Biology and Chemistry is essential. A good knowledge of statistical software like SPSS is important. Successful candidates will have excellent communication skills and will be good teamworkers. A wide range of training is provided in analysis, evaluation and reporting. Previous experience of laboratory work is an advantage. However, it is not essential because full training is given.  
If this is the job for you, send an email application with CV to Antonia Marquez at a.marquez@pharmeng.com

Dear Ms Marquez,

I saw your job \_\_\_\_\_<sup>1</sup> posted on jobsrus.com on 23<sup>rd</sup> June for Laboratory Technicians and would like to \_\_\_\_\_<sup>2</sup>.

As you will see from my attached CV, I left university a year ago with a degree in Biomedical Science. Since then I have been travelling and volunteering for a vaccination programme with Oxfam in West Africa. I am now keen to find a full-time job in a busy \_\_\_\_\_<sup>3</sup> that

will give me \_\_\_\_\_<sup>4</sup> for career development. I am very impressed with Pharmaceutical Engineering's reputation and I would like to be \_\_\_\_\_<sup>5</sup> in drug development because I feel it is very valuable work.

I have considerable knowledge of using statistical software from my degree \_\_\_\_\_<sup>6</sup>, where I also attended some coding classes. When I was volunteering, we would often work very long hours in the evenings and at weekends. Our group was very effective \_\_\_\_\_<sup>7</sup> pressure. The team leader will be happy to \_\_\_\_\_<sup>8</sup> this.

Although I do not have any previous experience in a laboratory, I feel I have the personal qualities and skills that you are \_\_\_\_\_<sup>9</sup> for. I look \_\_\_\_\_<sup>10</sup> to hearing from you.

Yours sincerely,  
Aya Osman

B  13 Listen and check your answers.

C Now do Exercises A to C on pages 68 to 71 of the Workbook.