



49 years old - Driving License -
Bamako Mali

CONTACT

✉ kassambara1@hotmail.com

☎ +22376021204/66770074

📧 ksobyfr2

[Resume created on DoYouBuzz](#)

EXPERIENCES

ICT Coordinator

Norwegian Refugees Council (NRC Mali/Burkina) - Since 2016



- ▶ ICT Coordinator's to improve the ways in which information technology supports NRC's work. The responsible for planning resources, contributing to the development and implementation of services and making sure that the lessons learnt are captured and shared
 1. Accountable for adherence to NRC policies, guidance and procedures and the global ICT Strategy.
 1. Responsible to analyse the needs and to develop clear country specific ICT requirements and plans.
 1. Responsible for ICT management, control systems and implementation of ICT Handbook, policies, guidance and procedures and data protection requirements.
 1. Responsible for timely and high quality delivery of ICT hardware, software and services to the country programme.
 1. Line management, delegation of tasks and responsibilities to ICT staff.
 1. Contribute to innovation and advancement of ICT globally in NRC through pilots at CO level.
 1. Contribute to programme quality and effectiveness by identifying relevant ICT tools.
 1. Responsible for risk analysis related to ICT, mitigation and reporting to the CMG as appropriate.
 1. Responsible for skills gap and capacity building to ensure that all staff has the necessary level of knowledge on NRC's ICT systems and procedures.
 1. Responsible for high quality and timely reports to the Country Management Group (CMG), Regional and Head Office to contribute to better decision making regarding the ICT ambition and capacity at Country Level.

Specific responsibilities

These responsibilities shall be adapted to the particularities of the job location and context, phase of operation, strategic focus and type of programme intervention. Network infrastructure manager (Bamako, Mopti, Timbuktu, Gao, Menaka), Cisco Meraki dashboard Administrator; Assets management; SLA (support level 1,2 with freshservice); O365 onedrive and Sharepoint online; Team site Administrator, Windows delivery Optimization process; okta SSO. ICT4Program, ICT4Beneficiary solution

- ▶ ICT Supports Manager (SLA 1,2)

Senior Operations Engineer

OVERTURE SABL - July 2013 to January 2016



- ▶ ICT4D on health Management System; VOIP (CRM Integration) Elearning Project Management (Moodle); Call center Administrator; SLA (support niveau 1,2 et 3);
- ▶ IP Portal (Door with magnetic card or digital fingerprint)
- ▶ WiMax / Wifi project management; IP camera with PTZ system remote site access (from a Smartphone);

Senior Operations Engineer

ONMOBILE GLT - April 2011 to June 2013



- ▶ Onmobile GlT Focal Point in Mali (Orange MALI, Ring Back Tones RBT project; IVR Servers Manager);
- ▶ •Ensure the installation and configuration of products, platforms and extensions (Blade C7000 and C3000 Server Rack, E1 Link, CG / TX Voice Cards;

- ▶ • Check server systems daily basis and the applications on • Manage platforms roll out (RFI Voice Portal and Orange MALI Voice Portal);
- ▶ • SLA level 1, 2 ; Manage Incidents Reports tickets; server update management planning with the INDIA based Operations Engineers team;
- ▶ • Incidents Reports Management & QOS;
- ▶ • Point Focal ICT Mali

Administration Système

Delhaize - September 2009 to October 2009



- ▶ • DELHAIZE Group Team security update project team • Windows 2003 server, Active Directory (OU, GPO ...) • Ms SQL update; SAN, MOM Servers;
- ▶ • Microsoft WSUS server ;

IT Manager

TEAM CALL CENTER - June 2007 to June 2008

- ▶ • Windows 2003 server (AD, OU, GPO...); • Remote Connexion from PC anywhere; openvpn
- ▶ • Asterisk IPABX;
- ▶ • Incident reports; Call Center
- ▶ • ICT Survey;
- ▶ • Server SQUID, Vlan, Openvpn, ssh, ftp, mail server with postfix ,OpenBSD etc.

Admin Systems

US-AID / PRODEPAM - December 2005 to March 2007



- ▶ • System Management Microsoft Exchange 2003 ; • Active Directory Windows 2003 Server (OU, GPO).
- ▶ • SLA ;
- ▶ Troubleshooting & supports for Windows 2003 Server et MS Exchange 2003;

SKILLS

Network & télécommunication

- ▶ Admin systèmes and security.
- ▶ Roll out Network infrastructures.
- ▶ support Level 1 et 2
- ▶ LAN, WAN, VOIP, Wireless, Hardware, Software
- ▶ OS: Linux, Windows
- ▶

EDUCATION

Office 365

NRC

December 2018

Documents Management

Office 365

NRC

December 2018

O365 Archive Filing Tree Administrator Training

Meraki

MERAKI CNMO

November 2018

Certification CNMO

Certify Mikrotik

2019

Mikrotik cerification

Office 365

NRC

October 2018

Office 365 Documents Management Training
Onrdrive for Business
Team Sites
Archive (filingtree)

Radio codan HF

PNUD

September 2018

Training Radio Codan envoy 1 et Envoy 2 management.
Automatic Versus Selcall link, Installation NGT vs Envoy, 2220 virtual Handset, RIOS

SECURITE INFORMATIQUE

BRUXELLES FORMATIONS & MULTIMEDIA

November 2008 to April 2009

- Networks and Protocoles ; OS ; Gestion Windows et Sécurité ;
- Date Bases ; Linux Administration and Sécurité;
- Assets managements; Network Architecture and Security et Cryptography ;
- Informations Security ;
- Regulation; communication • CISSP Préparation ; Cisco Routeur - Firewall – Commutateur.

Graduation ICT

CENTRE SECTORIEL DE FORMATION EN TÉLÉCOMMUNICATIONS INFORMATIQUES DE TUNIS (TUNISIE)

2000 to 2003

Graduation in ICT

Physics Apply

FACULTÉ DES SCIENCES ET TECHNIQUES DE BAMAKO (FAST)

October 1999 to June 2000

Licence Physiques Appliquées

INTERESTS

Travel

Sport

Gym