You will need to supply your dog’s normal food, please bring just a little extra than the quantity needed for their stay. This can be measured out into a container or bag and please include a plastic cup, or similar that is marked with your quantities. Should your pet run out of food during their stay, the food provided is supplied by a long-standing manufacturer and is suitable for all types of pets. Should your pet(s) suffer from any intolerances or allergies, please make us aware in your pet profile.

It is not necessary to bring any beds, bedding, or toys etc but if you feel it is important to do so then please get in touch before booking. In your booking account please state their normal type of bedding and location within your house. Please also add if they are or are not allowed on the dog sofas.

Fees are charged on a daily rate which includes the day of arrival. Collection must be made prior to 10am on day of departure, if you wish to collect after 10am a cost will occur, and that day will show as day care. All prices include VAT.

Daily rates for non-member are 1 dog £35 and 2 dogs £50 and for K9i members 1 dog £25 and 2 dogs £35.

Day care, rates for non-member are 1 dog £20 and 2 dogs £35 and for K9i members 1 dog £15 and 2 dogs £25.

A K9i Member is someone who has adopted a dog from k9interventions or who is currently attending group training with K9interaction and paying a monthly subscription or who has a minimum of one 1 to 1 training session per month, this must have been for a minimum of 3 months at the time of booking.

Once you have received an email confirming availability a £50 non-refundable deposit is required, this needs to be within 72 hours of the confirmation email. If your total fee is less than £50 then a £25 deposit is required. Once your deposit has been received, we will confirm your booking.

Your balance needs to be cleared 72 hours before your arrival date, ideally made by bank transfer. If individually agreed cash can be paid on the day of drop off and cheques must be presented 7 days before arrival of your pet(s). Your dog will not be admitted if the balance has not been settled.

Any cancellation not notified within 7 days of commencement of the booking will be liable for payment of 50% of the total booking value. Any customer failing to honour a booking without notification will be liable for payment in full.

A telephone/email/text enquiry/ is not confirmation of a booking. To reserve a place for your pet(s), an online booking must be made. Please do not book your holiday until you have paid your deposit and received a confirmation email that your booking has been accepted. We do have a process if you are unable to use online services.

Pets arriving late will be charged from the original date of booking unless prior notification is provided.

An up-to-date UK veterinary vaccination record must be seen to ensure that dogs have current vaccinations (which is your regular yearly vaccine), it covers against canine parvovirus, canine distemper, canine adenovirus/infectious canine hepatitis and leptospirosis.

Vaccination against kennel cough (Bordetella bronchiseptica / Canine parainfluenza virus) is not compulsory but recommended.

Certification from a veterinarian of a recent protective titre test will be accepted instead of a booster vaccine, the certificate must state that it is valid for the current period of boarding. Primary vaccination courses must be completed at least 2 weeks before boarding.

Dogs must have been appropriately treated for external and internal parasites in accordance with veterinary advice before entry to the home boarding environment. If there is evidence of external parasites (fleas, ticks, lice) the dog will be treated with an appropriate product authorised by the Veterinary Medicines Directorate and licensed for use on animals in the UK.

All animals must be fit, in sound condition, and of pleasant disposition when entering. In the event of your pet falling ill during boarding we reserve the right to call in a veterinary surgeon. All costs to be borne by the owner. This will include all Veterinary call out charges, transportation etc. It is the owner’s responsibility to ensure that there are sufficient funds to cover this. The proprietors reserve the right to turn away any dog which they feel is not suited to be boarded.

Please note: Pets showing signs of kennel cough, or any other contagious diseases will be turned away.

Owners are liable for any damages inflicted upon staff or property by their pet(s).

No pet will be accepted without a UK emergency contact name, address, and contact number. Owners/contacts will be asked to remove difficult dogs from the premises. Owners must make emergency contacts aware of this responsibility.

Please note that, unless informed prior to the date of departure, we are unable to release pets to third parties.

Any dog not collected within 72 hours or no communication from owner or emergency contact, then the dog will be surrendered to k9interventions dog rescue and rehomed accordingly.

It is emphasised whilst every care and attention is given, the proprietors accept no responsibility for injury due to your pet(s) behaviour whilst home boarding with k9interaction.

Dogs name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Owner name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_