

ERALIS/ANYWHERE

Workforce Time and Expense Capture – Anywhere

- Capture accurate labour and expenses for every job
- Web-based accessibility makes it easy for field staff to track time wherever they are, on virtually any device
- Improve communication between office and field staff with real-time data connection

- Increase data accuracy with built-in approval procedures
- Intuitive interface requires minimal training and increases user adoption
- Works with Eralis Job for a complete job management solution

The intuitive browser-based application allows your team to work the way they like, from their preferred mobile device

Mobilize Your Field Workforce

Improve Job Management

 Access key job details, including customer and site information, fault description, items at fault, and scheduled date and time for repair – all in the field

Streamline Appointment Scheduling

- Office staff can easily create and assign appointments to field service staff
- Activities are instantly visible to your field workforce to minimize downtime

Lite License Features Limited to

- Appointment management
- > Timesheet and expense entry
- > Attachment upload and download
- > Transaction submission or approval
- Report generation

Maintain Documents on the Go

 Give your team total visibility on jobs with the ability to attach, review and download all relevant documents – from the office or the field

Track Inventory Issues

- Manage inventory movements between your vehicle or warehouse and the customer site
- Record all parts received back for warranty and RMA processing

Obtain Customer Sign-off

- Allow customers to review job details with your technicians and provide acceptance of the work
- Signatures can be easily collected on a laptop, tablet or PDA

