



# coresuite time

Recording time in  
SAP Business One

# Agenda

- 1 Benefits of coresuite time
- 2 Features overview
- 3 Target industries for coresuite time
- 4 Covered use cases / examples
- 5 Integrated products
- 6 ROI calculation
- 7 Additional information
- 8 Contacts

# Benefits of coresuite time (1)



Cost  
control

## Primary benefits for end customers

- Determine exactly what the job entails from a cost vs. revenue perspective
- Easy to use and implement lean project solution
- Increased productivity
- Integrated worktime and holiday management
- Compatible with offline coresuite field service mobility solution



# Benefits of coresuite time (2)



## Primary benefits for partners

- Win more deals by being able to offer additional lean project and service management solutions
- Additional service revenue by creating custom reports in Crystal and the layout-designer
- Manage your own teams and projects efficiently
- Integrated service- and support call billing features



# Features overview

## Lean Project Management

- Cost control for project and/or sales orders
- Out of the box project controlling report
- Project phases management
- Partial invoicing / Phase invoicing
- Change request management

## Service Management

- Support-/Service ticket handling
- Prepaid service contracts (coming soon)
- Preventive maintenance – installed base
- Automatic service call creation

## Invoice Processing

- Fully automated times and material billing process
- Fully automated subscription invoicing / recurring invoicing
- Project invoicing
- Delivery consolidation invoicing
- Times and material approval systems
- Expense management

## Worktime Management

- Holiday management
- Periods of absences management
- Flexitime and overtime management

# Target industries for coresuite time

- Service Related Businesses for B2B & B2C
- Professional Services
- Support Centres
- Product Installation Industries



# Covered use cases / example

- A** Lean Project Management
- B Service Management
- C Worktime Management
- D Invoice Processing

# Lean Project Management (1)



- Create project
- Define phases
- Define project team
- Set up milestones

coresuite time: Project

Project Name: Project: Containerhouse  
Card Code: C100003  
Card Name: YMCA Hostel Basel  
Contact Employee: Marc Müller

Leader Code: 4  
Leader Name: Vetterli, Bettina  
Progress: 0%  
Project Type: External

Project Code: 12  
Status: Open  
Plan: Start: 30.07.14  
Actual: Start: End: End:

General Information Related Objects Resources Activities

Time Project	Time [h]	External	Internal	
Efforts	9.00	900.00	450.00	<input checked="" type="checkbox"/>
<b>Total</b>	<b>9.00</b>	<b>900.00</b>	<b>450.00</b>	
Budget	0.00	0.00	0.00	
<b>Available</b>	<b>-9.00</b>	<b>-900.00</b>	<b>-450.00</b>	

This project realizes a container construction

Date	Description	Status	Responsible	Name
01.01.14	Start / Kickoff	Closed	1	Maier, Anna
03.05.14	Handover to construction department	In Process	3	Müller, David
25.07.14	Sign off	Open	2	Maurer, Daniel

OK Cancel



# Lean Project Management (2)



2

Create project

Record time + material

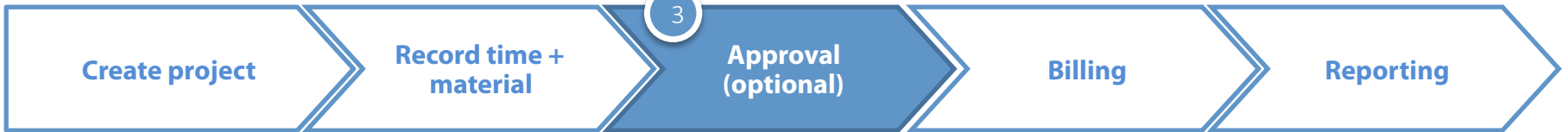
Approval (optional)

Billing

Reporting

- Add expenses
- Record time
- Add material
- Manage warranty related time entries

# Lean Project Management (3)



- Time, material and expense approval is an optional step
- Approval and rejection of recorded time, expenses or material

Expenses/efforts approval

**Approval**  
Please select the items you wish to mark as approved/rejected.

Effort Selection

Source Documents

IsSelected	DocTypeDescription
<input checked="" type="checkbox"/>	Time Projects
<input checked="" type="checkbox"/>	Service Calls
<input checked="" type="checkbox"/>	Business Partners

Business Partners

CardCode	CardName
*	

ResourceId

ResourceName	
*	

Efforts recorded from 30/07/2014 to 30/08/2014

Project status: Alle

Service call status: Alle

Apply

Approve	Reject	CardCode	CardName	DocTypeName
<input type="checkbox"/>	<input type="checkbox"/>	C50000	ADA Techsys GmbH	Service Call 23 (Kaffeemaschine)
<input type="checkbox"/>	<input type="checkbox"/>	C23900	Efotech GmbH	Service Call 26 (Maintenance)
<input type="checkbox"/>	<input type="checkbox"/>	C60000	SG Electronics	Service Call 34 (Installation Auftr
<input type="checkbox"/>	<input type="checkbox"/>	C20010	Leister	Service Call 37 (Problem mit Wa
<input type="checkbox"/>	<input type="checkbox"/>	C10210	Reichenbacher Hamuel GmbH	Service Call 38 (Standard-Wartu
<input type="checkbox"/>	<input type="checkbox"/>	C10210	Reichenbacher Hamuel GmbH	Service Call 39 (Standard-Wartu
<input type="checkbox"/>	<input type="checkbox"/>	C20010	Leister	Service Call 43 (Technische Pro
<input type="checkbox"/>	<input type="checkbox"/>	C30000	Microchips AG	Service Call 46 (Standard-Wartu
<input type="checkbox"/>	<input type="checkbox"/>	C60000	SG Electronics	Service Call 57 (Server started n
<input type="checkbox"/>	<input type="checkbox"/>	C100002	B:Netz	Service Call 67 (Additional Servi
<input type="checkbox"/>	<input type="checkbox"/>	C100000	TopManage	Service Call 70 (Test consolidati
<input type="checkbox"/>	<input type="checkbox"/>	C50000	ADA Techsys GmbH	Service Call 75 (Symphonie-Orc
<input type="checkbox"/>	<input type="checkbox"/>	C100005	ALPGIS	Service Call 77 (Zusätzliche Auf

Save

# Lean Project Management (4)



- Invoicing or partial invoicing of project phases
- 3 steps billing wizard

**Billing Wizard V2**

1 Define posting criteria    2 Select efforts, material and expenses you want to bill    3 Document overview and execute billing

**Effort selection**

Source Documents

Selection	Source
<input checked="" type="checkbox"/>	Time Projects
<input type="checkbox"/>	Service Call
<input type="checkbox"/>	Subscriptions
<input type="checkbox"/>	Business Partner

Efforts recorded from: 02.12.14 to 02.01.15

Project status: All

Service call status: All

Business Partners

Card Code	Card Name
* 00003	YMCA Hostel Basel

Hide filter    Apply

Execute	Card Code	Card Name	Type	Total Hours	Total (LC)	Draft
Card Name: YMCA Hostel Basel - 1 Items						
<input checked="" type="checkbox"/>	C100003	YMCA Hostel Basel	Time Project Phase Planung 12 : 27 (Project: Containerhouse)	3.00 hrs	300.00 CHF	<input type="checkbox"/>
Execute	Billable	Effort Date	Item Code	Item Description	Employee	
<input checked="" type="checkbox"/>	Efforts	02.12.14	LB0001	Project: Containerhouse - Phase Planung - Stundensatz Service (10	Maurer, Daniel (0000	

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# Lean Project Management (5)



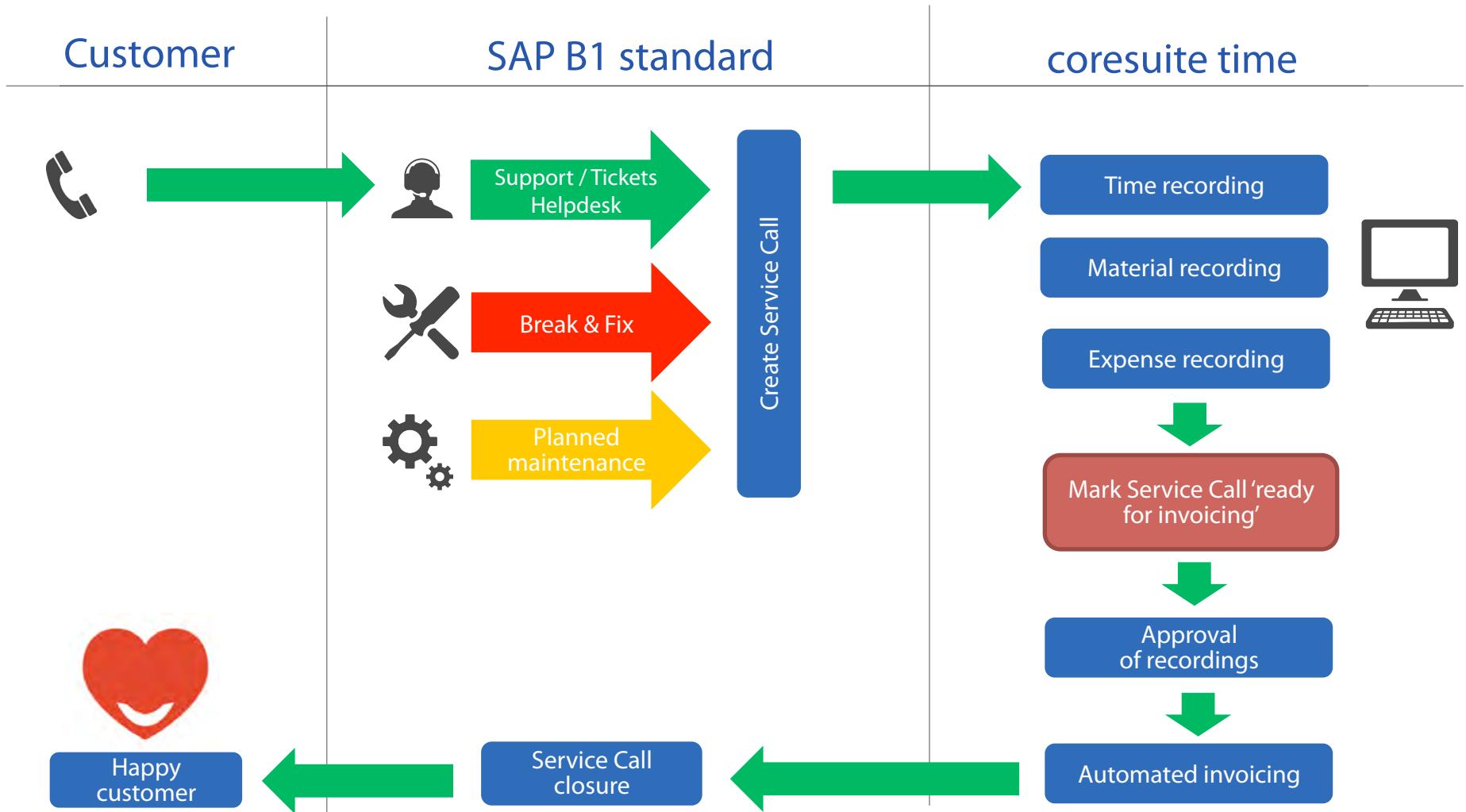
- Out of the box project analysis and reporting

Project Overview						OEC Computers (Schweiz)			
Project Number	12		Status	OPEN		Printing date	02/12/2014 20:25		
Project Manager	Vetterli, Bettina		Project Type	EXTERNAL		User	Daniel Maurer		
			Progress	0 %		Page	2/3		
Detailed - Costs									
Efforts			Budget [h]	Hours	Budget [€]	Costs [Int.]			
<b>Phase Planung</b>			20.00	14.00	21,200.00	<b>700.00</b>			
Maurer, Daniel				14.00		700.00			
<b>Phase Übergabe</b>			10.00	3.00	8,000.00	<b>150.00</b>			
Maurer, Daniel				3.00		150.00			
<b>Phase Bau</b>			30.00	0.00	15,000.00	<b>0.00</b>			
<b>Stundensatz Service (100%)</b>				10.00		<b>500.00</b>			
Maurer, Daniel				10.00		500.00			
<b>Total Efforts</b>			<b>60.00</b>	<b>27.00</b>	<b>44,200.00</b>	<b>1,350.00</b>			
Linked Documents									
Doc. No.	Document Information (Customer / Product)		Status	Material	Expenses Amount (internal)	Item	Labor	Travel	Costs - Income
<b>Miscellaneous</b>									
<i>Service Call</i>									
→ 84	C100003	YMCA Hostel Basel							
<b>Purchasing</b>									
<i>AP Invoice</i>									
→ 379	V90000	Foreign Supplier USD				559.65			559.65
<b>Sales</b>									
OEC Computers (Schweiz)   Althardstrasse 80   CH 8105 Regensdorf   T: +41 58 999 99 99									

# Covered use cases / example

- A Lean Project Management
- B Service Management**
- C Worktime Management
- D Invoice Processing

# Service Management (1)

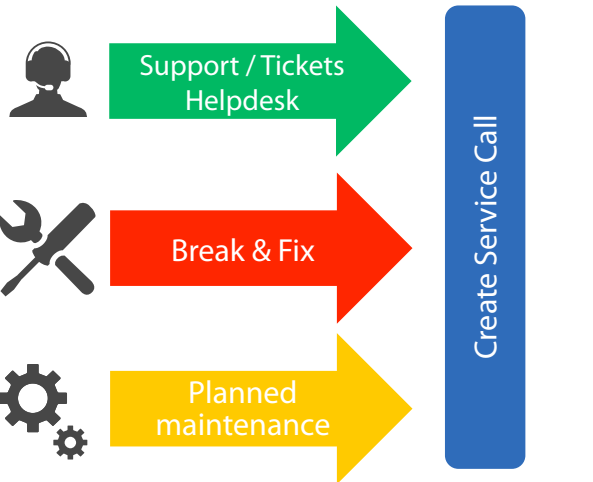


# Service Management (2)



SAP B1 standard

Description / Printscreen example



Create a Service Call and assign it to a Technician

Service Call			
Customer	C100003	No. Primär	161
Name	YMCA Hostel Basel	Call Status	To Invoice
Contact Person		Call ID	178
Telephone No.	+41 686 11 32	Priority	Low
Ship to	Warehouse	Object Status	Booked
Mfr Serial No.		<input type="checkbox"/> Permanent Call	
Serial Number	A6-000283	Created on	20.11.14 07:55
Item	A00006	Closed on	
Description	Rainbow 1200 Laserdrucker	Contract No.	38
Item Group	Rainbow Drucker	End Date	21.07.16
Time Project		Subscriptions	
Subject	Printer makes a strange noise		

G... Re... Acti... Sglu... Exp... Resol... Hi... Sched... E... Equip... Attach... Reservierte Materi...	
Origin	Telefon
Problem Type	
Call Type	Repair
Technician	
Distribution Rule	
Plan date	
Plan end date	
Plan mode	

Response		Resolution	
By		By	
On		On	

Handled by: Daniel Maurer

Queue: [Empty]

OK Cancel

# Service Management (3)



coresuite time

Description / Printscreen example

Time recording

Material recording

Expense recording



Book time, material and expenses relating to a service call.  
Distinguish between chargeable and non-chargeable warranty-cases.

The screenshot shows the 'Time Recording' application window. On the left, there is a calendar for December 2014 with the 9th highlighted. Below the calendar is a list of resources: Maier, Anna; Maurer, Daniel; Müller, David; Vetterli, Bettina; and Widmer, Christian. The main area displays a table of service calls with columns for Object, Task, Date, From, To, Duration, Break, Not charge, Trip, and Amount. A row is highlighted for 'YMCA Host Stundensatz Serv' on Tue 09.12.2014, with a duration of 3.00 and a break of 0.50. A dialog box titled 'coresuite time' is open, showing 'External remarks e.g. for the customer' with the text 'Repaired printer on site' and 'Internal remarks' with the text 'Customer did have a paper stuck in the tray'. The dialog has an 'OK' button.

Object	Task	Date	From	To	Duration	Break	Not charge	Trip	Amount
e noise	Stundensatz	Tue 09.12.20	08:00	12:00	3.00	1.00	0.00		300.00
YMCA Host	Stundensatz Serv	Tue 09.12.2014	09:00	12:30	3.00	0.50	0.00	0.00	300.00



# Service Management (4)



coresuite time

Description / Printscreen example

Mark Service Call 'ready for invoicing'



Approval of recordings



Automated invoicing

A customizable three step billing wizard effectively streamlines your invoicing process for all active service calls.

**Billing Wizard V2**

1 Define posting criteria → 2 Select efforts, material and expenses you want to bill → 3 Document overview and execute billing

Effort selection

Source Documents

Selection	Source
<input type="checkbox"/>	Time Projects
<input checked="" type="checkbox"/>	Service Call
<input type="checkbox"/>	Subscriptions
<input type="checkbox"/>	Business Partner

Business Partners

Card Code	Card Name
*	
C100003	YMCA Hostel Basel

Efforts recorded from: 09.12.14 to 09.01.15

Project status: All

Service call status: To invoice

Hide filter

Execute	Card Code	Card Name	Type	Total Hours	Total (LC)	Draft	Single
Card Name: YMCA Hostel Basel - 2 Items							
<input type="checkbox"/>	C100003	YMCA Hostel Basel	Service Call 175 (Broken printer)	4.00 hrs	400.00 CHF	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	C100003	YMCA Hostel Basel	Service Call 178 (Printer makes a strange noise)	6.00 hrs	600.00 CHF	<input type="checkbox"/>	<input type="checkbox"/>

Execute	Billable	Effort Date	Item Code	Item Description	Employee
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	29.11.14	LB0001	Service Call (178): Stundensatz Service (100%)	Maurer, Daniel (00000002)
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	09.12.14	LB0001	Service Call (178): Stundensatz Service (100%)	Maurer, Daniel (00000002)

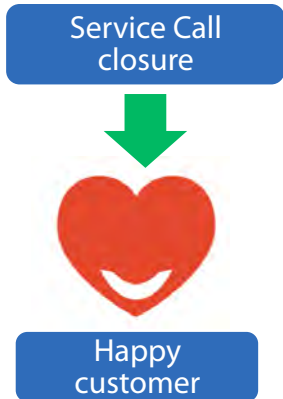
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# Service Management (5)



## B1 Standard / Customer

## Description / Printscreen example



Service calls are automatically closed after their invoicing. Both objects are then linked to each other.

AR Invoice

Customer: C100003  
Name: YMCA Hostel Basel  
Contact Person: Marc Müller  
Customer Ref. No.:  
Local Currency:

No.: Primär: 430  
Status: Open  
Posting Date: 09.12.14  
Due Date: 08.01.15  
Document Date: 09.12.14

#	Item No.	Item Description	Quantity	Unit Price	Discount %	VAT Code	Total (LC)	Project	Gross ...
1	LB0001	Service Call (178): Stundensatz Service (100%)	3	CHF 100.00	0,0000	A1	CHF 300,00		
2	LB0001	Service Call (178): Stundensatz Service (100%)	3	CHF 100.00	0,0000	A1	CHF 300,00		

Sales Employee: Alois Kindschy  
Owner: Maurer, Daniel

Relationship Map

Business Partners: C100003, YMCA Hostel Basel

Service Call: Printer makes a strange no...  
C100003  
YMCA Hostel Basel

AR Invoice: 430  
09.12.14  
CHF 645.60

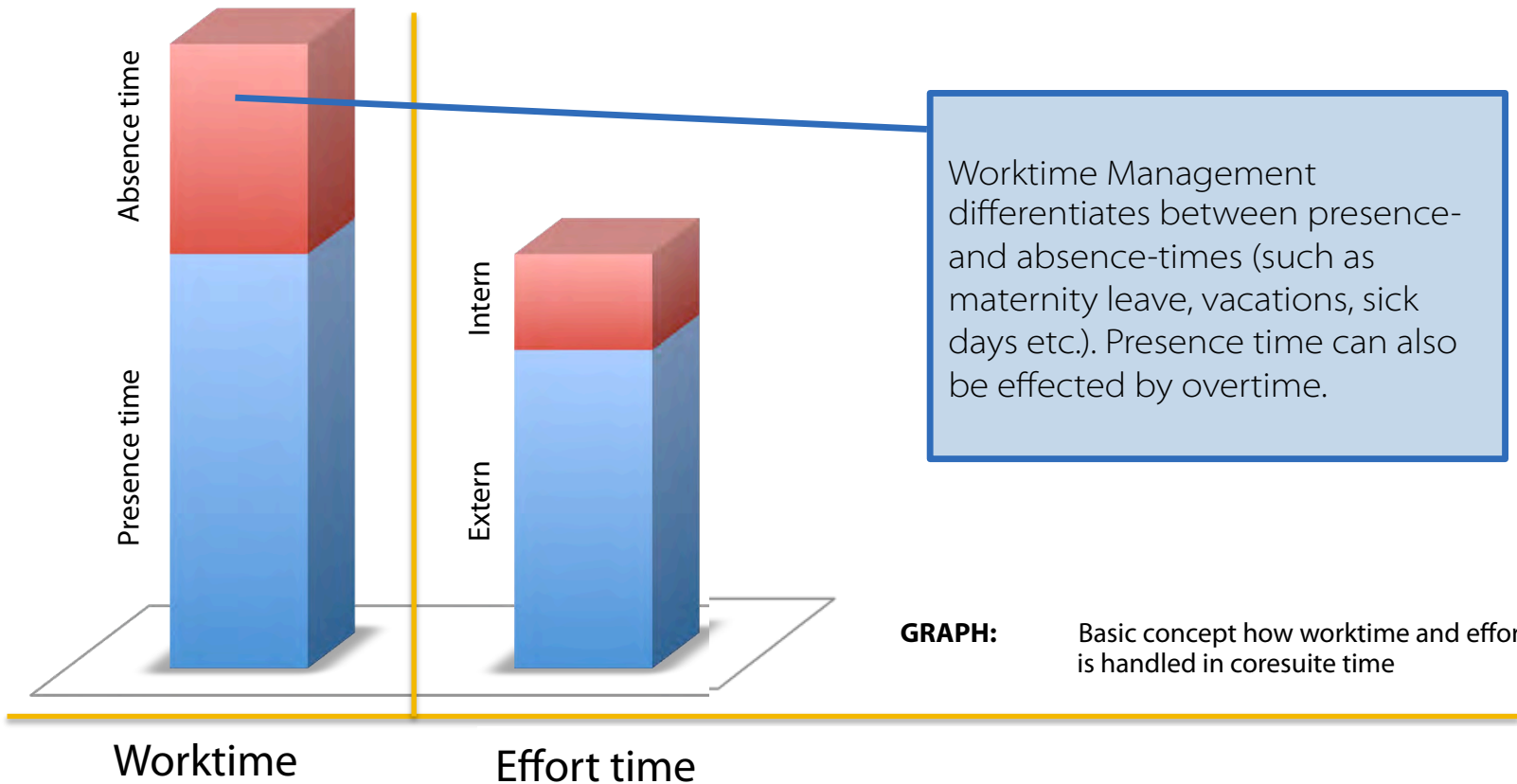
Marketing Document: Document Tree

OK Go Back Go Forward

# Covered use cases / example

- A Lean Project Management
- B Service Management
- C Worktime Management**
- D Invoice Processing

# Worktime Management (1)



# Worktime Management (2)



Components of  
Worktime Management in  
coresuite time

Workcontract  
regulations

Worktime  
reporting



Absence  
Management

Overtime  
control

# Worktime Management (3)



Workcontract regulations

Define worktime models (worktime contracts) for your staff

**Working Time Models**

Name	Description
Worktime model (100%)	
Worktime model Sunday-Workers (100%)	
Parttime	

**Details Working Time Model**

Rating [Public Holidays] 1.00

**Details Working Time Model [Days]**

Day	From	To	Break	Duration
Monday	00:00	00:00	0.00	8.00
Tuesday	00:00	00:00	0.00	8.00
Wednesday	00:00	00:00	0.00	8.00
Thursday	00:00	00:00	0.00	8.00
Friday	00:00	00:00	0.00	8.00
Saturday	00:00	00:00	0.00	0.00
Sunday	00:00	00:00	0.00	0.00

**Details [Day]**

From	To	Rate

Update Cancel

# Worktime Management (4)



Absence Management

Employees can enter their absence times like holidays, sick days or others.

The screenshot shows the 'Time Recording' application window. It features a navigation bar with 'Weekly View', 'Detailed View', 'Working Hours', and 'Journal'. The main area is titled 'Enter your working hours for Müller, David - 24-12-2014'. It contains a table with columns for Date, From, To, Break, Duration, Type, and Remarks. A row is highlighted for 'Wed 24.12.2014' with a duration of 8.00 and a break of 1.00, categorized as 'Ferien' (Holiday) with the remark 'Holiday in Orlando Florida'. Below the table is an 'Info' section with 'Delete' and 'Copy to ...' buttons, and a detailed view of the selected entry showing 'From: 08:00', 'To: 17:00', 'Duration: 8.00', 'Break: 1.00', and 'Type: Ferien'. On the left, there is a 'Quick Links' section with a calendar for December 2014, a 'Resources' list (including Müller, David), and an 'Account Info' section.

# Worktime Management (5)



Overtime control

On a daily basis each employee/manager sees how many hours/days of overtime he has generated, as well as how much vacation he still has available.

The screenshot shows the 'Time Recording' application window. The main area displays 'Enter your working hours for Maurer, Daniel - 10-12-2014'. A table below shows columns for Date, From, To, Break, Duration, Type, and Remarks. A callout box highlights the 'Account Info' section, which shows:

Account Info	
Overtime	82.40h (~10.30d)
Vacation	85.00h (~10.63d)

Another callout box shows a smaller version of this 'Account Info' section at the bottom of the window.



# Worktime Management (6)



Worktime reporting

Out of the box reporting in worktime management makes it easy to control your personnel labor hours

**Absence List** OEC Computers (Schweiz)

Employee: Maurer, Daniel Report date: 2014

**Year journal** OEC Computers (Schweiz)

Employee: Maurer, Daniel Report date: 2014

Printing date: 10/12/2014

**Month overview** OEC Computers (Schweiz)

Employee: Maurer, Daniel Report date: December 2014

Printing date: 10/12/2014

Page: 1 / 1

Work		Efforts		Accounts	
Description	Duration	Description	Duration	Description	Dec ±
Presence	10.00	<b>Total</b>	<b>10.00</b>	Overtime	82.40 +2446.00
Absence	0.00	Chargeable	10.00	Vacation	85.00 0.00
Target time	64.00	Not chargeable	0.00		
		Trip	0.00		
		Efficiency	100%		

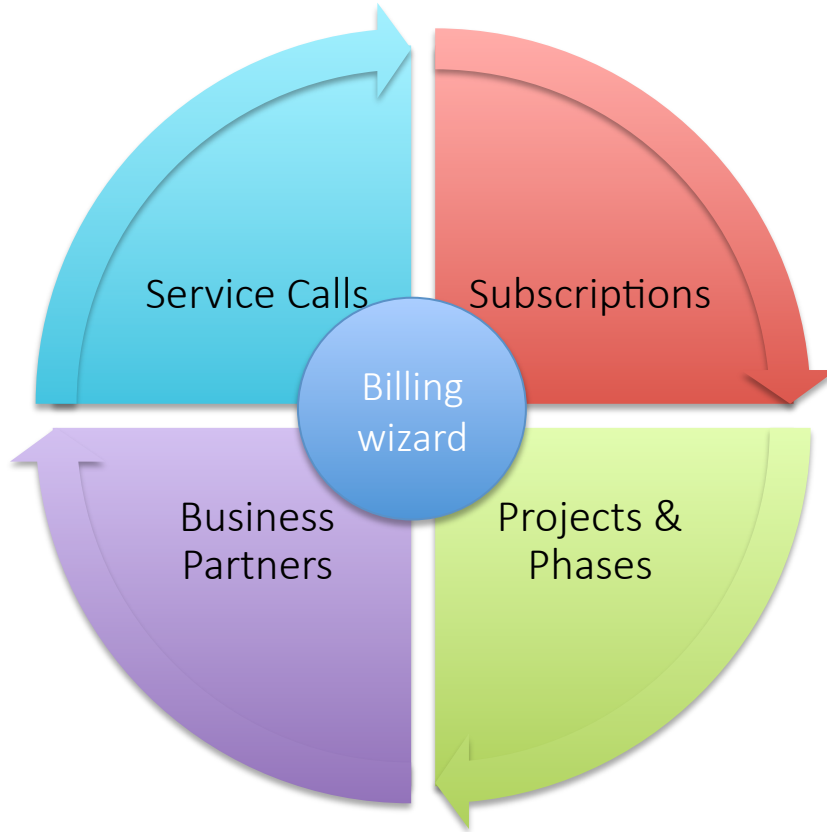
**Year journal**

Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2014
Presence			5.50				56.02	89.27	64.00	65.70	152.92	10.00	<b>443.40</b>
Efforts	8.00		19.00	11.00		99.75	255.75	122.77	55.00	65.70	152.92	10.00	<b>799.88</b>
Efficiency			345%				436%	137%	86%	100%	93%	100%	<b>175%</b>

# Covered use cases / example

- A Lean Project Management
- B Service Management
- C Worktime Management
- D Invoice Processing**

# Invoice processing (1)



With coresuite time you can automate and streamline your billing processes.

With an easy to use and customizable billing wizard you can create AR Invoices where times, material, expenses are recorded (Service Call, Business Partners, Project & Phases).

With the subscription feature you can create complex recurring AR Invoices.

# Invoice processing (2)



coresuite time: Subscriptions

Customer: C100006  
Name: tuck-tuck  
Contact Employee: Francesco Cavalli  
Customer Ref. Num:   
Number: Default 13  
Service Contract:   
Time Project:   
Category:   
Status: Open

Subject: SLA-Agreement - Fixprice

Period | Items | Logistic | Accounting | Service Calls | Invoice Lines | Plan Templates

First date: 28.10.14  
Last date:  No end date  
Payment frequency:  
Every: 1 Month  
On: 1  in advance  
 pro rata  
 Generate single invoice  
Sales Person: Default

UserField1  
UserField2  
UserField3  
UserField4  
UserField5  
UserField6  
UserField7  
UserField8  
UserField9  
Channel Partner  
 UserCheckBox1

Remarks:   
Total: 700.00

OK Cancel

Subscription invoicing is covering more complex scenarios where recurring invoices get applied (SLA, Maintenance Invoices, Software-License-Invoicing, contract invoicing etc.).

**Step 1:**  
define invoice frequency

# Invoice processing (3)



## Step 2:

define the invoice layout and content for each recurring period.

Also sub-period invoice-lines (start and end date) are possible.

coresuite time: Subscriptions

Customer: C100006  
Name: tuck-tuck  
Contact Employee: Francesco Cavalli  
Customer Ref. Num:

Number: Default 13  
Service Contract:  
Time Project:  
Category:  
Status: Open

Subject: SLA-Agreement - Fixprice

Period | Items | Logistic | Accounting | Service Calls | Invoice Lines | Plan Templates

Code	Item Code	Description	Quantity	Unit Price	Discount %	Price after discount	Total	Start Date	End Date	It...
11	LB0001	SLA-Fixprice	1.00	500.00	24.00	380.00	380.00			
12	LB0001	SLA-Option for Reaction time	1.00	200.00	28.75	142.50	142.50	02.10.14	31.12.15	

Remarks:

Target Doc Type: Items

Total: 522.5

Update Cancel

# Invoice processing (4)



Billing Wizard V2

1 Define posting criteria    2 Select efforts, material and expenses you want to bill    3 Document overview and execute billing

Effort selection

Source Documents

Selection	Source
<input type="checkbox"/>	Time Projects
<input type="checkbox"/>	Service Call
<input checked="" type="checkbox"/>	Subscriptions
<input type="checkbox"/>	Business Partner

Efforts recorded from: 10.12.14 to 10.01.15

Project status: All

Service call status: All

Business Partners

Card Code	Card Name
*	
100006	tuck-tuck

Hide filter    Apply

Execute	Card Code	Card Name	Type	Total Hours	Total (LC)	Draft	Single	Spli
Card Name: tuck-tuck - 1 Items								
<input checked="" type="checkbox"/>	C100006	tuck-tuck	Subscription 13 (SLA-Agreement - Fixprice)	28.00 hrs	9800.00 CHF			

Hide filter    Apply

Execute	Billable	Effort Date	Item Code	Item Description	Emplo
<input checked="" type="checkbox"/>	<input type="checkbox"/>	30.11.14	LB0001	Subscriptions (13) : SLA-Fixprice (01.11.2014 - 30.11.2014)	
<input type="checkbox"/>	<input type="checkbox"/>	31.12.14	LB0001	Subscriptions (13) : SLA-Fixprice (01.12.2014 - 31.12.2014)	
<input type="checkbox"/>	<input type="checkbox"/>	31.01.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.01.2015 - 31.01.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	28.02.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.02.2015 - 28.02.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	31.03.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.03.2015 - 31.03.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	30.04.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.04.2015 - 30.04.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	31.05.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.05.2015 - 31.05.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	30.06.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.06.2015 - 30.06.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	31.07.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.07.2015 - 31.07.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	31.08.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.08.2015 - 31.08.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	30.09.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.09.2015 - 30.09.2015)	
<input type="checkbox"/>	<input type="checkbox"/>	31.10.15	LB0001	Subscriptions (13) : SLA-Fixprice (01.10.2015 - 31.10.2015)	

<< Back    Next >>

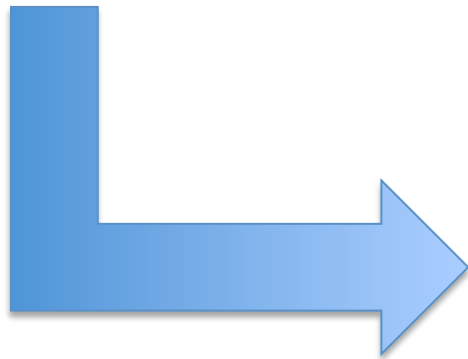
## Step 3:

Select period you want to bill and process your subscription AR Invoice through the billing wizard.

# Invoice processing (5)

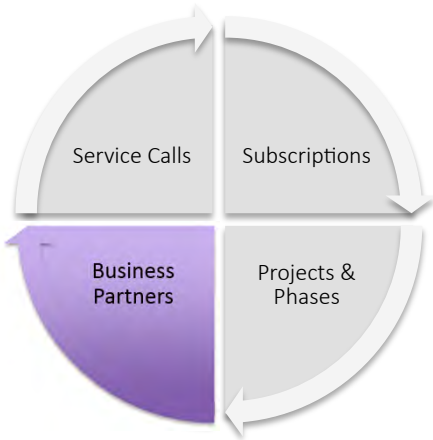


The billing process for the object Project is already described in the following chapter.  
Click on the chapter to have closer look.



[Lean Project Management](#)

# Invoice processing (6)



Business Partner Master Data

Code: MeineBPN C100015 Customer Local Currency

Name: Manuela Mayonis Account Balance: 0.00

Foreign Name: Deliveries: 0.00

Group: Kunden Orders: 0.00

Currency: Schweizer Franken Opportunities:

VAT Number:

Time Recording

Weekly View Detailed View Working Hours Journal

Quick Links

December 2014

	Mo	Tu	We	Th	Fr	Sa	Su
49	1	2	3	4	5	6	7
50	8	9	10	11	12	13	14
51	15	16	17	18	19	20	21
52	22	23	24	25	26	27	28
53	29	30	31	1	2	3	4
2	5	6	7	8	9	10	11

Today

Resources

Filter

- Maier, Anna
- Maurer, Daniel
- Müller, David
- Vetterli, Betina
- Widmer, Christian

Account Info

Overtime: 85.40h (~10.68d)

Vacation: 85.00h (~10.63d)

Enter a new Effort for Maurer, Daniel - 10-12-2014

Object	Task	Date	From	To	Duration	Break	Not charge	Trip	Amount
Manuela M.	Stundensatz Serv	Wed 10.12.2014	09:00	12:00	3.00	0.00	0.00	0.00	300.00

coresuite time

External remarks e.g. for the customer

Conducted body check

Internal remarks

Info Expenses Materials

Delete Change object...

From: 09:00 To: 12:00 External Conducted

Not charge: 0.00 Break: 0.00

Duration: 3.00 Amount: CHF 300.00

Trip: 0.00

Task: Stundensatz Service (100%) (LB0001)

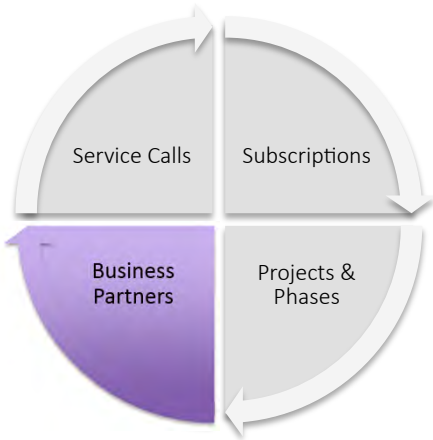
Business Partner Invoicing takes place for use cases where no Sales Order is needed. Usually in a B2C environment. Example:

- Doctor visits
- Lawyer visits
- Psychiatrists visits

**Step 1:**  
Record time, material or expenses directly on the business partner master data



# Invoice processing (7)



**Billing Wizard V2**

1 Define posting criteria    2 Select efforts, material and expenses you want to bill    3 Document overview and execute billing

**Effort selection**

Source Documents

Selection	Source
<input type="checkbox"/>	Time Projects
<input type="checkbox"/>	Service Call
<input type="checkbox"/>	Subscriptions
<input checked="" type="checkbox"/>	Business Partner

Business Partners

Card Code	Card Name
* 100015	Manuela Mayonis

Efforts recorded from: 10.12.14 to 10.01.15  
Project status: All  
Service call status: All

Hide filter

Execute	Card Code	Card Name
<input checked="" type="checkbox"/>	C100015	Manuela Mayonis

Execute	Billable	Effort Date
<input checked="" type="checkbox"/>		10.12.14

**AR Invoice**

Customer: C100015    No. Primär: 431  
Name: Manuela Mayonis    Status: Open  
Contact Person:    Posting Date: 10.12.14  
Customer Ref. No.:    Due Date: 09.01.15  
Local Currency:    Document Date: 10.12.14

Item/Service Type	Item	Quantity	Unit Price	Discount %	VAT Code	Total (LC)	Project	Gross ...
1 LB0001	Stundenatz Service (100%) (10.12.2014)	3	CHF 100.00	0.0000	A1	CHF 300.00		

Sales Employee: -Kein Vertriebsmitarbeiter-  
Owner: Maurer, Daniel

Total Before Discount: CHF 300.00  
Discount: %  
Total Down Payment: CHF 300.00  
Freight: CHF 22.80  
Tax: CHF 22.80  
Total: CHF 322.80  
Applied Amount: CHF 322.80  
Balance Due: CHF 322.80

OK    Cancel    Copy From    Copy To

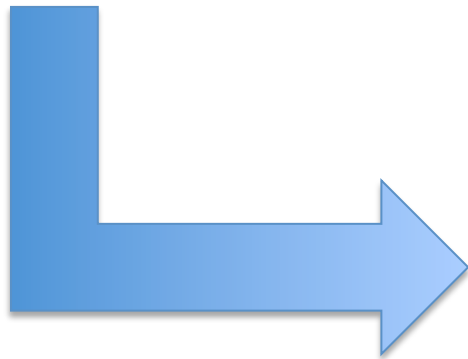
**Step 2:**  
Automatically invoice all items you have booked towards the customer via billing wizard

# Invoice processing (8)



The billing process for the object Service Call is already described in the following chapter.

Click on the chapter to have closer look.



[Service Management](#)

# Integrated Products

Coresuite time comes with a **public API** that enables the synchronization of existing satellite systems (eg. external time recording tools or similar solutions) to SAP Business One. Look into: [external link](#) for more details.

- Coresuite Mobile Service
- Coresuite Country Package
- Coresuite Resource Planner
- Booking Wizard
- Enprise
- WorkOne
- Zendesk

These products from different vendors are already fully integrated with coresuite time.

Contact [sales@coresystems.ch](mailto:sales@coresystems.ch) to learn more about these integrations.

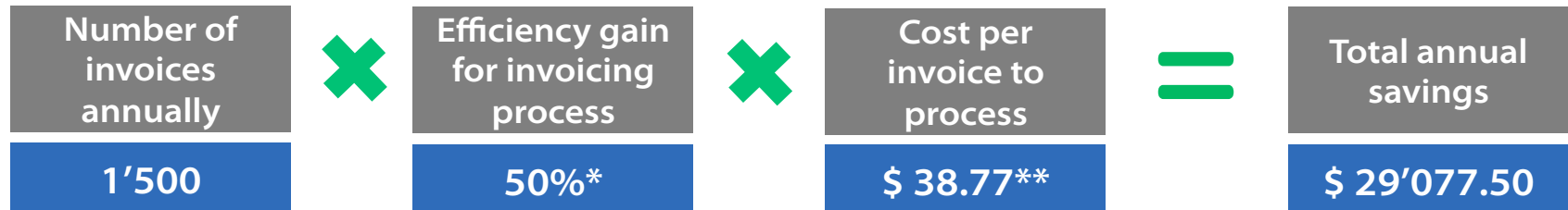
# ROI Calculation

Calculating the return on investment (ROI) depends on several factors linked to the proposed solution and the parameters of the company. To calculate the ROI, the solution and the structure already in place must first be BENCHMARKED, and the most relevant indicators to evaluate the ROI need to be prepared. ROI calculation of coesuite time you can do on several factors:

- Considerable acceleration of invoice processing
- Shortening of the processing cycle and procedures
- Optimization of invoice management, unaffected by employee performance
- Optimization of service and project management
- Elimination of errors resulting from manual inputting



## Example



\* Experience from existing projects and customer statements

\*\* The default cost of \$38.77 is provided through Aberdeen Group research. If you do not want to use this default and know what the current costs for your organization are to process an invoice you can use your own values.

# Additional Information



Official Landing Page

<http://coresystems.ch/en/products/sap-solutions/coresuite-time/>

Partner Portal – coresuite time

<https://helpdesk.coresystems.ch/forums/20263066-coresuite-time>

Documentation – coresuite time

[http://helpfiles.coresystems.ch/help/time/time\\_EN.pdf](http://helpfiles.coresystems.ch/help/time/time_EN.pdf)

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