

Terms and Conditions of Mantrailing with Canine Behaviour Academy

1.     The terms and conditions are in effect as soon as you sign up for any service offered or merchandise bought from Canine Behaviour Academy.

2.     Signing-up

You can sign up through email. No telephone or spoken sign-ups are possible.

·        You can pay Canine Behaviour Academy via bank transfer or via Paypal through the website. The sign-up means you are bound to these terms and conditions.

·        After signing up you will receive a confirmation via email.

·        The sign-up is – unless informed through writing – for one team consisting of one person and one dog. One spectator is welcome.

·        Travel cost, accommodation and food/drinks are not included.

·        Canine Behaviour Academy is allowed to refuse the participation to anyone without having to give a reason.

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3. Payment

With signing-up for any services provided by Canine Behaviour Academy, payment is expected immediately. If not done so, Canine Behaviour Academy reserves the right to refuse participation in the service you have signed up for.

Price at time of booking applies.

All event/workshop must be prepaid. No admittance will be allowed unless the course fee has been paid in full. If you wish to pay in cash, please email us for details.

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4. Participants cancellation policy - workshops and courses

The cancellation fee is 100%, unless the space can be otherwise assigned.

In case the participant or the participants´ dog becomes ill, so that they cannot take part in the event/service. You will then be signed up for the next possible course to make up for the one you could not attend. Alternatively, you can find a replacement for you.

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​5. Participation rules

Any participant is required to have a collar and well-fitting harness their dog. You will not be allowed to participate if you want to put the long lead on a collar and refuse to put a harness on your dog.

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​6. Behaviour in and around the training areas

You have to follow the guidelines of the trainers of Canine Behaviour Academy. Dogs must be always on lead, working or not being worked. Unless the trainer gives consent that you can walk your dog off-lead in this area. Canine Behaviour Academy does not take responsibility for lost dog if let off lead.

If in a public space always be friendly with pedestrians and traffic participants. You are required to wear a high vis vest or similar, especially when working your dog in areas with a lot of traffic. Canine Behaviour Academy does not take any responsibility for interference with the law or injuries while participating in the event/service.

Your dogs are to be left in the car or securely closed in while we are working other dogs. It is the dog owner’s responsibility to make sure that the car has enough air circulation/flow and water is provided for the dogs’ health and safety.

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​7. Health of the dogs

Only healthy and fully vaccinated (titre tested) dogs are allowed to participate in any event/service that Canine Behaviour Academy is offering. The participant insures that the dog is free of diseases and fully vaccinated. If a bitch comes or is in season, the event/service organiser has to be informed. If a dog falls ill shortly before or during the event/service, Canine Behaviour Academy and/or the trainer/organiser is to be informed immediately to discuss further action and prevent a possible disease from spreading. All dogs accepted require to be de-wormed and de-ﬂead regularly.

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​8. Liability and insurance

The participation in any events/services offered by Canine Behaviour Academy is at your own risk which means the insurance lies with the participant/s themselves. We therefore make you aware, that your insurance needs to cover your car and pet during the events/services. The participant is fully reliable for any damages/harm done by either themselves, their dogs or the people that came with them. Canine Behaviour Academy and the organiser/s and trainer/s, instructor/s do not take ANY responsibility for ANY damage/harm done to a person/s or a thing/s (e.g. buildings, cars, dogs, personal belongings etc.). The participant takes the full responsibility for his/her dog/s, even if acting upon instruction of a trainer/s or organiser/s.

You are fully responsible for your own and your dogs actions. Canine Behaviour Academy cannot be asked to take over any costs for damage or harm done to you or your dog/s.

Canine Behaviour Academy does not take any responsibility in case of injury or death of your dog/s, other animals or yourself or third parties.

Canine Behaviour Academy takes all reasonable precautions within the structure of our training sessions/workshops/courses to avoid injury resulting from dog bites. However, Canine Behaviour Academy accepts no responsibility for damage or injury resulting from dog bites occurring to clients or their dogs while attending training sessions/seminars/courses/workshops. The Control of Dogs Act 1986 section 21 - "Liability of owner for damage by Dog" applies within our classes/seminars/workshops/trainings/introduction courses and on our premises or public premises (rented from a third party or owned).

All instances of accident or injury must be reported to the dog trainer/instructor at the time they occurred.

The following items are NOT PERMITTED at any training session/course/seminar/workshop under any circumstances: Electric shock collars, including citronella; any other device that causes discomfort, pain or fear to the dog; Prong or pinch collars; Any equipment that the trainer deems unacceptable.

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9. Equipment and clothing

With every event/service you will need good, comfortable shoes (hiking boots) and you need to be dressed appropriately for any weather conditions. The participant is responsible to inspect the quality and functionality of the harness and collar of the dog/s.

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10. Length of the event/service

The trainer/organiser will determine the length of the event/seminar based on the progress of each participant and their dogs as well as the number of participants and the physical and psychological capability of each dog. The trainer will act in the best interest of the dog and can therefore order a rest for a dog or put a halt on further training sessions. If the participant is late for the event/service, the trainer/organiser will not stop/pause the event/service because of this. The participant is not eligible to make up for any missed hours/days or get a reduction of cost because of such.

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11. ​Cancellation or postponing of an event/service by Canine Behaviour Academy

1.    Canine Behaviour Academy reserves the right to cancel an event/workshop if a participant does not obey the contract and/or breaks any animal right laws/guidelines. This also applies if the participant puts others and/or their dog/s in danger.

2.     Events/workshops generally take place in every weather.

3.     In the event of extreme weather a change of date, place or time, Canine Behaviour Academy will inform the participant via email the evening before the event or at the latest via text message the morning of the event.

4.    Canine Behaviour Academy reserves the right to postpone or cancel an event/service. If the trainer/instructor falls ill or cannot hold the event/service for other reasons

 5. Canine Behaviour Academy will not refund any costs associated with the cancellation (e.g. your flights, hotels, etc.).

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​12. Copyright

All the copyright is reserved by Canine Behaviour Academy. This includes material, videos, pictures, texts, etc. Information in any form, provided during an event/service, in its original form or modified, can only be used/published with written consent from Canine Behaviour Academy. Voice recordings and videos of any event/service have to be permitted by Canine Behaviour Academy.

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​13. Non-Competition clause

Any individual participating in introduction courses, seminars, workshops, trainings or any other services that are offered by Canine Behaviour Academy, agrees not to conduct/hold/offer such or similar, to the general public or another business or third parties within the Australia. This includes Mantrailing introduction courses, Mantrailing seminars, Mantrailing workshops, Mantrailing trainings within two consecutive years after the event. This can only be changed, if the individual undertakes the Mantrailing Global instructor course or is an existing Mantrailing Global certified instructor. ​

​14. Pictures and videos

Canine Behaviour Academy reserves the right to take pictures and videos during an event/service. Every participant herewith agrees for these to be published on the website, social media or written form. Participants are not allowed to take pictures, videos, etc. without the consent of the other participants and Canine Behaviour Academy. Participants are NOT allowed to publish any pictures, videos, voice recordings, text, information gained in any way.

If you do not want to be filmed or photographed (or your dog), you need to let Canine Behaviour Academy or the organisers know in writing. The owner allows and consents for their dog to be photographed, videotaped, and/or used in any media or advertising by Canine Behaviour Academy. All such photographs and videos etc. are the property of Canine Behaviour Academy

15. General

These Terms and Conditions have been authored to assist our clients in getting the most they can from training with Canine Behaviour Academy.

Our terms and conditions may change over time. The terms and conditions apply at time of booking. Revised terms and conditions apply to subsequent bookings.

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Canine Behaviour Academy has no liability in respect of the content of other websites that are linked to or from. These provisions (terms, conditions, disclaimers and exclusions) shall be construed in accordance with Australian laws. If any of these provisions are deemed or found to be unlawful, void or for any reason unenforceable then the provision or provisions so found shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions. Any and all disputes arising will be subject to the exclusive derestriction of the courts of Australia.

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By booking a course/seminar/workshop or attending our training sessions or any other services you agree to be bound by these terms and conditions.

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Canine Behaviour Academy – ABN 86147318324