



General conditions of sale

1. **Please note that our prices can be modified according to the boats price increase (fuel, food, Egyptian taxes, ...). If so, you will be informed.**
2. **Blue Phoenix is not responsible for late or cancelled flights and will not take charge for any costs related to the delay. Nonetheless we will help you find a solution for you to board to boat.**
3. **All participants are responsible for their personal belongings. The damage, loss or oblivion of their personal things shall not give rise to any appeal against Blue Phoenix.**
4. **The boat imposes that in case of breakage or damage of the boat, or equipment on the boat, the responsible person will be charged according to the value of the damage caused.**
5. **Please make sure to have you own insurances according to your needs (flights cancelations, dive, freedive, ...)**

Payment terms (Maximum 4 transfers)

- Deposit of min 20% of the total amount on booking (non-refundable)
- Minimum 40% of the total amount due 120 days before departure
- Minimum 80% of the total amount due 60 days before departure
- Balance of the total amount due 30 days before departure

Cancellation fees (full boat)

- First deposit non-refundable*
- Between 180 and 91 days before departure = 20% of the total amount of the trip
- Between 90 and 31 days before departure = 50% of the total amount of the trip
- Less than 30 days before departure = 100% of the total amount of the trip

**A cancellation more than 180 days before the departure date will allow you to use the deposit paid to postpone your trip within a maximum period of 365 days after the scheduled departure date, subject to boat availability. This postponement is only possible once. Once this deadline has passed, the deposit will be lost. Note that in the event of a postponement, the rates in effect will be those of the current year.*

Refund

No refund will be given in case of modification of the itinerary because of :

- The weather conditions
- Emergency situation
- Situation that could endanger the safety of the boat or the participants
- Measures of the Egyptian government

14 days before departure for all the participants

- Provide the name, copy/picture of passport
- Details of flight and arrival airport
- Details of equipment rental (if needed) size of wet suit, fins...
- Special needs

I accept the general conditions and the payment terms mentioned above.

Signature :

Date :

