



General conditions of sale

1. **Please note that our prices may change depending on the increase in the price of the boats (fuel, food, port taxes, ...) If this is the case, you will be informed.**
2. **Blue Phoenix is not responsible for flight cancellations or delays and will not cover the costs related to delays. However, we will help you find a solution to reach the boat.**
3. **All participants are responsible for their personal belongings. Any damage, loss or forgetfulness of these will not give rise to any recourse against Blue Phoenix.**
4. **The boat requires that in the event of damage to the boat or equipment, the person responsible will be billed according to the value of the damage caused.**
5. **Make sure to take out your own insurance according to your needs (flight cancellations, repatriations, diving, snorkeling, etc.)**
6. **No refund will be given in the event of inability to travel due to travel restrictions that are not the traveler's responsibility (closed borders in the country of origin or in Egypt). However, we offer the possibility of postponing the date of the planned trip to a maximum of 365 days after the date of the planned departure.**

Payment terms (maximum in 4 installments)

- Deposit of min 20% of the total amount on booking (non-refundable)
- Minimum 40% of the total amount due 120 days before departure
- Minimum 80% of the total amount due 60 days before departure
- Balance of the total amount due 30 days before departure

Cancellation fees

- First deposit non-refundable*
- Between 180 and 91 days before departure = 20% of the total amount of the trip
- Between 90 and 31 days before departure = 50% of the total amount of the trip
- Less than 30 days before departure = 100% of the total amount of the trip

** A cancellation more than 180 days before the departure date will allow you to use the deposit paid to postpone your trip within a maximum period of 365 days after the scheduled departure date, subject to boat availability. This postponement is only possible once. Once this deadline has passed, the deposit will be lost. Note that in the event of a postponement, the rates in effect will be those of the current year.*

Refund

No refund will be given in case of modification of the itinerary because of :

- The weather conditions
- Emergency situation
- Situation that could endanger the safety of the boat or the participants
- Measures of the Egyptian government

14 days before departure for all the participants

- Provide the name, copy/picture of passport
- Details of flight and arrival airport
- Details of equipment rental (if needed) size of wet suit, fins...
- Special needs

I accept the general conditions and the payment terms mentioned above.

Signature :

Date :

