



DYNAMIC TOUCH CLEANING LLC

FLAT RATE PRICING

FISCAL YEAR 2025

General Cleaning Package (1-3 Hours)

Exterior Surface areas of Kitchen, Appliances, Cupboards, Cabinets, Drawers, Living Room, Bathrooms, Bedrooms, Laundry Rooms, Dusting, Sweeping, Vacuuming, Mopping.

Deep Cleaning Package (3-4 Hours)

Thorough Cleaning of the inside of all appliances and the exterior surfaces of the Kitchen, Cupboards, Cabinets, Closets, Doors, Living Room, Bathrooms, Bedrooms, Laundry Rooms, Dusting, Sweeping, Vacuuming, Mopping.

Heavy Cleaning Package (4+ Hours)

Extreme cleaning of the interior and exterior areas of Kitchen, Appliances, Cupboards, Cabinets, Closets, Drawers, Living Room, Bathrooms, Bedrooms, Doors, Fans, Vents, Light

Fixtures, Lights Switches, Plugs, Sockets, De-webbing of entry way, Interior Windows, Window Ledges, Window Tracks, Screens, Blind Dusting, and Baseboard Dusting. All specified Areas include general Dusting, Sweeping, Vacuuming, Mopping.

Residential/ Apartment Management/ Real Estate Rates:

All pricing rates for Residential and Property Management/ Real Estate homes are based on a one-time rate of cleaning. Please see pricing for any add ons that are not included in the General, Deep, Or Heavy cleaning packages.

IMPORTANT NOTES AND REMINDERS

- 1. No trash/waste removal is provided by Dynamic Touch Cleaning LLC.**

We will contact you if there is trash on the premise. If we choose to remove the trash there will be a \$75-\$250 fee for the removal of any sort off of the premise.

- 2. No dish washing is provided by Dynamic Touch Cleaning LLC.**

Please remove any dishes from the sink upon arrival.

- 3. Water needs to be on. DTC cannot perform sufficiently without running water on the premise.**

Residential Cleaning Flat Rate Pricing



Dynamic Touch Cleaning LLC

422 Meyenberg Ave Ripon, CA
95366

(209)-416-7631

www.dynamictouchcleaningllc.com

| Residential | General Cleaning | Deep Cleaning | Heavy Cleaning | W & BIW |
|---|---|---|---|--|
| Studios/ ADU | \$175 | \$225 | \$275.00 | W: \$100 BIW: \$125 |
| Apartments, Condos, Casitas | 1 BD: \$250 2 BD:\$275 3 BD: \$350 | 1 BD: \$300 2 BD:\$375 3 BD: \$400 | 1 BD: \$350 2 BD:\$400 3 BD: \$450 | W: \$135 BIW: \$150 W: \$150 BIW: \$175 W: \$175 BIW: \$200 |
| Town Houses/ Duplex | 2 BD: \$275 3 BD:\$325 | 2 BD: \$375 3 BD:\$400 | 2 BD: \$400 3 BD:\$425 | W: \$150 BIW: \$175 W: \$200 BIW: \$225 |
| Houses, Mobile, Manufactured | 1 BD: \$275 2 BD:\$325 3 BD: \$350 4 BD: \$425 5 BD: \$525 6 BD: \$625 | 1 BD: \$350 2 BD:\$425 3 BD: \$450 4 BD: \$500 5 BD: \$625 6 BD: \$700 | 1 BD: \$400 2 BD:\$450 3 BD: \$500 4 BD: \$550 5 BD: \$650 6 BD: \$750 | W: \$175 BIW: \$200 W: \$200 BIW: \$250 W: \$250 BIW: \$275 W: \$275 BIW: \$300 W: \$300 BIW: \$350 W: \$350 BIW: \$400 |
| Recreational Services | General Cleaning | Deep Cleaning | Heavy Cleaning | Frequency |
| Trailers, boats, RV's Tents, Jump Houses | \$175 | \$250 | \$325 | N/A |
| Additional Services & Request Only | General Cleaning | Deep Cleaning | Heavy Cleaning | Frequency |
| Specific Area | \$175 | \$200 | \$250 | N/A |
| Steam Mopping | 1 BD: \$75 2 BD:\$100 3 BD: \$125 4 BD: \$175 5 BD: \$225 6 BD: \$250 | N/A | N/A | N/A |
| Quick Cleaning/ Apartments | 1 BD: \$75 2 BD:\$100 3 BD: \$125 | N/A | N/A | N/A |
| Grout Removal | N/A | N/A | 1 BD: \$125 2 BD:\$175 3 BD: \$250 4 BD: \$275 5 BD: \$350 6 BD: \$400 | N/A |
| Interior Walls | N/A | N/A | 1 BD: \$125 2 BD:\$175 3 BD: \$250 4 BD: \$275 5 BD: \$350 6 BD: \$400 | N/A |
| Appliances Extra/ Only | N/A | \$30 Per | N/A | N/A |
| Large Mirrors | \$10 Per | N/A | N/A | N/A |
| Blinds/ Shutters ONLY | N/A | N/A | 1 BD: \$75 2 BD:\$125 3 BD: \$175 4 BD: \$225 5 BD: \$275 6 BD: \$325 | N/A |
| Baseboards ONLY- Extreme Scuff Removal | N/A | N/A | Single Level (1-3 BD): \$125 Double Level (1-3 BD): \$250 Single Level (4 BD+): \$175 Double Level (4 BD+):\$300 | N/A |
| Interior Windows ONLY | N/A | N/A | 1 BD: \$175 2 BD:\$225 3 BD: \$250 4 BD: \$275 5 BD: \$300 6 BD: \$325 | N/A |
| Exterior Windows ONLY (Single Level) | N/A | N/A | 1 BD: \$175 2 BD:\$225 3 BD: \$250 4 BD: \$275 | N/A |
| Furniture + Vacuum under | N/A | \$50 per + \$10 | N/A | N/A |
| Laundry/ Linens/ Staging | N/A | \$75 per load +.08 sq foot | N/A | N/A |
| Trash Removal | N/A | N/A | \$75-\$250 removal fee | N/A |

TERMS OF SERVICE & POLICIES

FISCAL YEAR 2025

BUSINESS HOURS:

Our business hours are from 07:00 A.M. to 21:00 P.M. Monday through Sunday. All our residential and recreational services are expected to be completed during these hours unless you have requested us for an event cleaning or a commercial cleaning.

We reserve the right to cancel any scheduled cleaning due to any weather-related issues or any hostile uncomfortable environments.

We are closed on all Major Holidays. We reserve the right to reschedule your appointment if your appointment falls on a holiday.

LIABILITY:

1. **DTC** will be as careful as possible with all of your items. Our breakage policy will not cover any irreplaceable hard to find or antique items. Please remove these items 24 hours before the day of cleaning.
2. **DTC** supplies their own equipment and cleaning supplies to free the hassle of having to pull out materials. Our products are tested and trusted, and we are trained to clean with the supplies and equipment that we have. If you would like us to clean with any EcoFriendly product, please request 24 hours before the day of cleaning.
3. **6.DTC** is an eco-friendly company. We highly value you, your loved ones, and the environment. If you would like us to use your cleaning supplies, request must be made 24 hours before your scheduled clean.
4. **DTC** may use bleach in Bathroom areas only. We will not be held liable for any damages from the chemical of bleach. if you wish for us to use a different chemical, please request 24 hours before the day of cleaning.
5. **DTC** will not be held responsible for any damage sustained to the improper installation of equipment/surfaces. We will assume that all your equipment/surfaces

are sealed. Client should notify us prior to arriving of any surfaces/ equipment that are not sealed. **6. DTC does not use ladders or move items including furniture that weigh more than**

30 pounds. Please move any heavy objects the day before cleaning. This is to protect our safety.

6. **DTC** is licensed, insured, bonded, and carries workman's comp.

BUSINESS STANDARDS:

1. **DTC will not clean human feces, pet cages, litter boxes, vomit, or any other biohazards of any sort.**
2. **DTC will not clean clutter.** Please remove clutter 24 hours before the day of cleaning.
3. **DTC will not move any furniture.** If you would like us to clean behind or under furniture the items you are requesting need to be moved before our arrival and placed back by the customer.
4. **DTC** asks that you turn off your fire alarm, we will not be liable for such costs if the fire alarm is on and is triggered.
5. **DTC requires an assessment to be completed.** You to be present for your scheduled assessment/walkthrough. This does not apply to vendors, property management or real estate customers. If no one over the age of 18 is present, the assessment will not be completed. If no one is present upon our arrival and we are asked to come another day a \$50 service/travel fee will apply. It is very imperative to be at your assessment.
6. **DTC will not enter a premise** without an adult on site. If you are unavailable to attend the assessment/walkthrough you have scheduled, an adult 18 years of age or older must be present. It is mandatory to inform DTC within 24 hours prior to your scheduled assessment/walkthrough of who will be present if you will not be attending. If we arrive and there is no adult present, the assessment will not be conducted. You will have to reschedule your walk through.
7. **DTC** may take pictures for before and after services are complete, you also give us the right to show those pictures on our website.
8. **DTC** will not babysit your kids or pets. Your kids and your pets are your responsibility.
9. **DTC** will not be held liable for any reason if your child slips, falls and injures themselves due to non proper supervision of the parents or adults living in the home.

10. **KEYS: DTC** assures that your home is safe and secure to enter and exit the premises with a key if you wish to do so. This is not required. We do not require you to be present the day of you cleaning. New clients are required to have someone on or around the premises to ensure that a welcome greeting takes place.
11. **PETS:** We ask that if you have a pet in the home to please move them to an area that does not distract us from working or interfere with our cleaning services.
12. **INSECTS/BUGS/MICE:** If there is a bug infestation of any sort: Ants, Roaches, Bed Bugs, Fleas, Termites we will not clean your home. Please resolve the issue and call us when the problem has been taken care of. We will also not clean any dead bugs that have been killed with pesticides. **If live or dead bugs are present (inside of the home) Dynamic Touch Cleaning LLC, will refuse service due to a unsafe/unhealthy environment for our well-being. Your secured booking fee will not be refundable. Proof of extermination** will need to be shown before Dynamic Touch Cleaning LLC will service your home.
13. **FIREARMS:** Please store and lock away any firearms 24 hours before the day of your cleaning. We will not clean any place where firearms are visible. This is for your safety and our safety. Any firearms that are placed under furniture, in between mattresses', and pillows is a violation of our safety principle. This poses severe danger to us when cleaning your home.

BOOKING FEES/ PAYMENTS/ LATE FEES/ REFUNDS:

1. **BOOKING FEE/DEPOSITS:** A deposit/secured booking fee of **\$75** is required upon scheduling a booking to ensure that your appointment date and our time is secured. Your deposit will be applied to the total cost of service with the remaining balance due upon completion of the job. If you do not pay the secured booking fee within 24-48 hours, your invoice will be deleted and your cleaning will no longer be guaranteed. In this case if a new invoice has to be made for the same date of the invoice that became no longer valid **DTC** charges a service fee of \$15.00.
2. **ALL DEPOSITS/SECURED BOOKING FEES ARE NON-REFUNDABLE.** This applies to all or any cleanings per the desired date and time stated on the invoice. An invoice will be sent if you choose to move forth with DTC. You have an allotted time frame up to 48 hours to secure your booking. If the secured booking fee is not completed

within the allotted time frame, DTC will not guarantee your desired date and time of cleaning, may refuse service, and the invoice will no longer be valid.

3. **PAYMENTS ACCEPTED:** Zelle, PayPal, Apple Pay, Waveapps.com (our invoicing app), and our website. All payments through our website and waveapps.com will receive a receipt. All other forms of payment will need to be requested for a receipt.
4. **CASH** will not be accepted for a Deposit or Booking Fee.
5. **FLAT RATES** Our fees are specifically set to suit the standard sizes of your living space.
6. **TIPS:** You may give tips but it is not required. You can include your tip with payment or feel free to leave cash in an envelope with a note.
7. **CHECK POLICY:** We do accept checks with Contract Agreements, Property Management, and Real Estate companies ONLY, however there is a returned check fee of **\$75** if a check is returned.
8. **LATE FEES** will acquire after any invoices with an unpaid balance after 30 days of 7% of the total cost of the invoice. If payment is not received after 90 days your invoice/ invoices will be sent to a debt collector/ collection agency.

CANCELLATIONS/RESCHEDULING:

1. Cancellations need to be made **48 hours** before the day of cleaning. Your secured booking fee is **NON-Refundable** and will be charged if a cancellation is not made 48 hours before the day of our services.
2. If there is someone who's sick in the home or has covid, please call to reschedule as we would be happy to service your home when everyone is healthy.
3. If you are set on a weekly, bi-weekly, or monthly residential cleaning schedule and you decide to cancel your plan after the first cleaning, you will be charged the full price for the cost of one flat rate cleaning of the package chosen. Once your secured booking fee has been placed, your secured scheduled appointment will be set.
4. One reschedule is allowed within a 30 day time frame beginning the day the secured booking fee is paid. If you do not secure a date within 30 days of the paid secured booking fee, DTC Will not service your home. A new invoice and a new secured booking fee will apply.
5. DTC will also communicate with you 24 hours prior to your scheduled appointment to confirm the appointment is ready to be completed. If no confirmation is made within 24

hours up to 2 hours of the scheduled cleaning, your cleaning will be cancelled, and the secured booking fee will not be returned. We ask that you please communicate with us to ensure your appointment is met. We will gladly reschedule your cleaning, if the date and time needs to be adjusted.

CLIENT RESPONSIBILITIES:

1. **DTC** will call or text confirmation of your appointment 24 hours prior to your scheduled clean. If no confirmation is made 24 hours prior to your scheduled cleaning, We will not show for the scheduled cleaning. A message will be sent out to client explaining the reasoning to our decision.
2. It is very important to confirm your scheduled cleaning so that you are aware of your appointment as well as know when your trusted cleaners will be arriving. If there is no confirmation made for your scheduled clean, you will need to reschedule with a new booking fee and date. Please keep in mind that our secured booking fee secures your spot and our time and is **NON-REFUNDABLE**.
3. **DTC** will text within thirty minutes of arrival to let you know we are on the way. If you are not present upon arrival to your scheduled cleaning, we may decide to refuse your scheduled cleaning. Please refer to our secured booking fee as this is non-refundable.
4. It is highly recommended to be present the day of your cleaning. If you are not going to be present in the home during your scheduled cleaning, we ask that someone 18 years of age or older is on the premises.

VENDORS/ PROPERTY MANAGEMENT/ REAL ESTATE:

1. Vendors, Property Management, and Real Estate companies must have an estimate approved before services can be performed. This eliminates the stress of any miscommunication or confrontation between the customer and DTC.
2. Vendors, Property Management, and Real Estate companies may be given a cleaning agreement to sign for continuous services.
3. A Cleaning Contract/Agreement may be provided to Customer with a copy of our Cleaning Proposal, Terms of Service, and Pricing Sheet for record purposes. This is a binding agreement that is signed between DTC and the Customer. The Cleaning

Contract/Agreement will go into effect the day it is signed with a start and end day of services no longer needed.

4. **DTC** can provide an Itemized List of everything completed. Please feel free to reach out to us, as we would gladly send that information to you.
5. **NET15/NET30** accounts are viable with our Vendors, Property Management, and Real Estate companies.
6. **DTC** will revoke your contract/agreement if there is any sexual, verbal, written abuse, or if the environment deems unsafe to our well-being.
7. **Invoices** for Vendors, Property Management, and Real Estate companies must be paid within 7 days if there is no contract in place.
8. Vendors, Property Management, and Real Estate will not require a secured booking fee.

INVOICES/ FOLLOW UPS/ESTIMATES/CUSTOMER STATEMENTS:

DTC provides a copy of invoices through email from:

dynamictouchclean@gmail.com dtcllcinfo@gmail.com

info@dynamictouchcleanigllc.com www.waveapps.com

DTC will follow up with our clients when an invoice is sent out and payment has not been received in full by the given time frame. We will inform our clients of any change when DTC decides to use other operating systems for billing of Invoices.

CONTACT INFORMATION

CEO/Owner: Jessica Withorn

Telephone: (209)-416-7631 LIC

#: 92-0658962

info@dynamictouchcleanigllc.com

[com](http://www.waveapps.com)

dynamictouchclean@gmail.com

dtllcinfo@gmail.com

By scheduling your booking, you agree to the Terms of Service with Dynamic Touch Cleaning LLC. The terms of service is accessible on our webpage and can be provided via email or in person. By engaging our Services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.

Don't Stress! We got the Mess!

Cracking the urgent need of cleanliness by stimulating change and progress for you to live a healthy lifestyle. Dynamic Touch Cleaning LLC appreciates and values every one of our clients. Thank you and we look forward to servicing you.

Signature/ Date: On file with secured booking fee through waveapps.com or www.dynamictouchcleaningllc.com

DTC SATISFACTION GUARANTEE:

If you are not satisfied with the service that was performed, please inform us within 24 hours of the service provided. WE WILL happily return and clean the mentioned items at no additional cost.

