

CONFIDENTIALITY POLICY

1. AIMS & OBJECTIVES

Employees and personnel of MUSCAT QUALITY SERVICES have a duty to maintain the confidentiality of information received by them in the course of their employment or engagement. This Confidentiality Policy documents the confidentiality and non-disclosure duties and obligations of the employees and personnel of MUSCAT QUALITY SERVICES Group.

The employees and personnel of MUSCAT QUALITY SERVICES Group will, in the course of their employment and engagement, become aware of and possess information of the MUSCAT QUALITY SERVICES Group or of third parties disclosed to the MUSCAT QUALITY SERVICES Group that is not generally known. This may include information which if disclosed could jeopardize the interests of the MUSCAT QUALITY SERVICES Group. It may also include commercial trade secrets disclosure of which could harm the interests of the MUSCAT QUALITY SERVICES Group.

All employees and personnel of the MUSCAT QUALITY SERVICES Group have a duty to keep such information strictly confidential and to use it only for the proper purposes in accordance with the law.

2. PURPOSE

The purpose of this Confidentiality Policy is to lay down the principles that must be observed by all who work with the MUSCAT QUALITY SERVICES Group and have access to confidential information.

This policy, where relevant, should be read in conjunction with the appointment letter and/or employment contract applicable to MUSCAT QUALITY SERVICES Group employees and personnel, and other work rules, policies and procedures applicable to MUSCAT QUALITY SERVICES Group employees and personnel.

3. CONFIDENTIAL INFORMATION

Confidential information includes any information that is not publicly known. It can concern technology, business, finance, transaction or other affairs of a company. It includes information which is commercially valuable such as trade secrets or business information, as well as personal information.

Examples of confidential information include but are not limited to: any document, discovery, invention, improvement, patent specification, formulations, plans, ideas, books, accounts, data, reports, drafts of Documents of all kinds, correspondence, client information, lists and files, decisions, information about employees, strategies, drawings, recommendations, designs, office precedents, policies and procedures, budget and financial information in any form, i.e. physical, electronic, electromagnetic or otherwise.

Confidential information to do with unpublished inventions can be particularly sensitive. Disclosure of an invention before a patent application is filed will cause irreversible loss of

intellectual property rights to the owner of the invention. Even after a patent application is filed, care must be taken not to disclose improvements to the invention. Trade secret protection will also be lost through open disclosure of the secret.

4. PRINCIPLES

MUSCAT QUALITY SERVICES Group expects all of its employees and personnel to handle all confidential information in a sensitive and professional manner. MUSCAT QUALITY SERVICES Group employees and personnel are under an obligation not to gain access to or attempt to gain access to information which they are not authorized to have. The MUSCAT QUALITY SERVICES Group, however, recognizes the importance of an open culture with clear communication and accountability. The MUSCAT QUALITY SERVICES Group wishes to maintain personal and organizational safety and expects all employees and personnel to handle confidential information in a way which protects organizational security.

The purpose of confidentiality is essentially twofold. Firstly, it protects sensitive or confidential information of the MUSCAT QUALITY SERVICES Group and its clients and customers. Secondly, in order for the MUSCAT QUALITY SERVICES Group to be effective, MUSCAT QUALITY SERVICES Group employees and personnel must be able to share information and knowledge, and therefore confidentiality is necessary as a condition of trust.

The best protection against breaches in confidentiality is to keep the number of employees and personnel who have access to sensitive information to a necessary minimum.

Intentional, repeated, accidental, or unauthorized disclosure of any confidential information by any member of staff will be subject to disciplinary action. Any such disciplinary action will take account of the confidential and possibly sensitive nature of the information and will make sure that in dealing with it, no further breaches of confidentiality take place.

5. MAINTENANCE OF CONFIDENTIALITY & NON-DISCLOSURE

MUSCAT QUALITY SERVICES Group employees and personnel:

- must keep confidential all confidential information;
- may use confidential information solely for the purposes of performing their duties as an employee of the MUSCAT QUALITY SERVICES Group; and
- may only disclose confidential information to persons who are aware that the confidential information must be kept confidential and who have a need to know (but only to the extent that each person has a need to know). The employee's and personnel's obligation of maintaining confidentiality and non-disclosure does not extend to confidential information that is required to be disclosed by the employee pursuant to an order of a Court or any statutory authority. The employee or person will promptly notify the Company of any such requirement to enable the Company to take necessary action as deemed fit by the Company in the circumstances.

At the end of the period of employment, MUSCAT QUALITY SERVICES Group employees and personnel must return to the MUSCAT QUALITY SERVICES Group:

- all confidential information in material form.
- those parts of all notes and other records in whatsoever form, based on or incorporating confidential information.
- all copies of confidential information and notes and other records based on or incorporating confidential information; and
- all MUSCAT QUALITY SERVICES Group property and assets, in the possession or control of the MUSCAT QUALITY SERVICES Group employee or personnel.

The obligation of maintaining confidentiality and non-disclosure will continue even after the end of the period of employment or engagement in respect of all confidential information.

Any employee found to be in breach of this confidentiality and non-disclosure obligation, whilst employed by the MUSCAT QUALITY SERVICES Group will be disciplined, and in serious instances, dismissed. Any ex-employee found to be in breach of this confidentiality obligation may be subject to legal action being taken against them, depending upon the circumstances of the breach, including cancellation / withdrawal of any or all benefits if extended to the ex-employee by the Company.

This policy will operate in conjunction with the contract of employment or letter of appointment for MUSCAT QUALITY SERVICES Group employees and personnel.

6. NEED TO KNOW

Confidential information is only to be disclosed on a "need to know" basis, only when the information is necessary to the employee for performing his or her employment duties effectively.

7. CIRCUMSTANCES IN WHICH INFORMATION CAN BE DISCLOSED

- With the written consent of his/her reporting superior of not lower than Tier 4 and for a particular purpose.
- If the information is required by or under a Court order or of a statutory authority, the employee or person will promptly notify the Company of any such requirement to enable the Company to take necessary action as deemed fit by the Company in the circumstances.
- Where disclosure can be justified for any other purpose. This is usually for the protection of the public and is likely to be in relation to the prevention and detection of serious crime. A request for information by the police must be carefully considered.

The MUSCAT QUALITY SERVICES Group employee must be able to justify any decision when information has been disclosed.

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8. STORAGE OF DATA

No written document containing confidential information must be left visible where it can be read by anyone. This includes telephone messages, computer prints, letters and other documents. All hardware containing confidential information must be housed in a secure environment. Security precautions must be taken in accordance with the MUSCAT QUALITY SERVICES Group Policy and Procedures.

9. THE MEDIA

Confidential information must not be passed on to members of the press, or other media communications without the written consent of his reporting superior of not lower than Tier 4 and for a particular purpose. All requests from the media must be dealt with under the MUSCAT QUALITY SERVICES Group's procedure for handling media queries.

10. DISPOSAL OF INFORMATION

All media containing confidential information must be disposed of in a manner that ensures that information is not disclosed to an unauthorized person.

On behalf Muscat Quality Services SPC

CEO, Hamad Al-Azizi

A handwritten signature in blue ink, appearing to read "Hamad Al-Azizi", is written over a horizontal line.