

MAY NEWSLETTER **2019** 

Written by: JANO PRINSLOO
General Manager





# As the second quarter of the year is speeding past we would like to touch base with you, our valued client.



We would like to welcome Anika Behle to the NSB family. Anika will be responsible for policy renewals. Our aim is to provide a personalised service when reviewing your policy, annually. Be sure to expect a call from Anika to discuss your policy before the annual renewal date.

In the following newsletters Anika will be telling us more about the renewal process.



# Don't miss out on our 'Refer-a-friend' competition.

For a chance to win your share R5 000-00, send us the names and contact numbers of your friends, family, co-workers or neighbours. Your name will be entered into the lucky draw for every successful quote that we complete for the referrals provided.

Referrals can be sent to info@nsb.co.za.





From the desk of our Specialist Underwriter: **SANDRA BREYTENBACH**Underwriting Specialist

All Risk Items



# **New Home; New Beginnings! We want to share your joy!**

t is always exciting to move into a new home, but it is also a stressful time, and people often forget to update their insurance policy.

If the address has not been updated on your policy, a claim may be repudiated, as the premiums for your contents and building are based on the residential area, as well as the security at the new residence. Please remember to contact us before the move with the new address, construction of the house and security details, so we can arrange to update your policy on moving day.

During the move, your policy provides cover for accidents or hi-jacking, providing you use a reputable moving company. The

mishandling of boxes or damage to your possessions are not covered by your policy. Be sure to check with the moving company for protection that they may offer in such an instance.

## May you have a great future in your new home.



From the desk of our Claims Expert: **ALNA BLOEM**Claims Expert



### One of the conditions of your insurance policy is your duty of care

- a responsibility regularly maintain the condition of your assets.

his means activities that you as the client need to undertake to conserve as nearly, and for as long as possible, the original condition of an asset, while compensating for normal wear and tear.

Kindly note, your insurance policy does not cover any claim related to lack of maintenance and regular wear and tear of your possessions.

The Roadside Assist cover on your policy includes basic breakdown of your vehicle to be repaired on site, or for your vehicle to be towed to the nearest garage for repair. This cover includes the towing costs to the garage, provides overnight accommodation and/or onward travel, so you can still enjoy your trip even if your car has broken down at the side of the road.



From the desk of our on-going Service Consultant: **RENÈ SCHEEPERS**Sales

# Easter's come and gone and it is time to look at an important aspect of your vehicle insurance - tracking devices.

ost insurers require that certain vehicles, based on the model and/or value, have a tracking device installed. There are insurers that require certain vehicles to have two units installed – an early warning system and a tracking unit.

To avoid uncertainty or any unpleasant consequences, please verify with us, prior to having the unit installed, that the tracking device meets the insurers specifications.

Where the tracking device is a condition of cover, please note, cover will not be in place until installation and activation of the unit has been finalised.

Furthermore, it your duty as the client to ensure that the unit is regularly tested, as per the terms of the agreement with the tracking device service provider.

#### **House Contents Valuations**

Since our last newsletter, we've received a number of requests from our clients asking

for assistance in determining the accurate replacement value of their house contents.

For our NSB clients, we have managed to negotiate preferential tariffs with At EasOlutions cc, a company specialising in conducting professional valuations of your contents.

Feel free to contact Edwin to arrange for a valuation and the peace of mind that your assets are correctly insured.



## At EasOlutions Cc.

#### **Commercial & Personal Asset Inventory Management**



#### • Inventory Assessment Report:

- Private household (High Risk Items i.e.: Electronic Equipment, Jewellery) @ R575.00;
- Private household (Full Comprehensive Inventory) @ R920

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- Commercial (Electronic Equipment, All Risk Items from R1,380.00 upwards depending on size of company.
- Commercial (Full Comprehensive Inventory) depending on size of company.

(All prices quoted VAT Inclusive)

Make the right decision and be at ease that your valuables are not under insured!

#### Contact:

Edwin Smal 066 539 0632

#### Proudly Associated



































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