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## DISTRIBUTING UNIVERSAL AID DUA TERMS AND CONDITIONS

### **Please note, the use of DUA**

**The Charity website is subject to the following Terms and Conditions.**

**A).** We regard your use of our website as acceptance of our stated Terms and Conditions as of the date of your first use of the site.

**B).** **DUA Charity** reserves the right to change these Terms and Conditions at any time by posting changes online. Your continued use of this site after changes are posted constitutes your acceptance of this agreement as modified.

**C).** This site and the information, names, images, pictures, and logos regarding or relating to **DUA Charity** are provided "as is" without any representation or endorsement made and without warranty of any kind whether express or implied. In no event will **DUA Charity** be liable for any damages including, without limitation, indirect or consequential damages, or any damages whatsoever arising from the use or in connection with such use or loss of use of the site, whether in contract or negligence.

**D).** You agree to use this site only for lawful purposes and in a manner which does not infringe the rights, restrict, or inhibit the use and enjoyment of the site by any third party.

**E).** Copyright restrictions: Commercial use or publication of all or any item displayed is strictly prohibited without prior authorisation from **DUA Charity**. Nothing contained herein shall be construed as conferring any license by **DUA Charity** to use any item displayed. Documents may be copied for personal use only on the condition that copyright and source indications are also copied, no modifications are made and the document is copied entirely. However, some documents and photos have been published on this site with the permission of the relevant copyright owners (who are not **DUA Charity**). All rights are reserved on these documents and permission to copy them must be requested from the copyright owners (the sources are indicated within these documents/photographs).

**F).** **DUA Charity** takes no responsibility for the content of external Internet Sites.



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**G).** **DUA Charity** does not warrant that the functions contained in the material contained in this site will be uninterrupted or error-free, that defects will be corrected, or that this site or the server that makes it available is free of viruses or bugs or represents the full functionality, accuracy and reliability of the materials.

**H).** If you set up a Direct Debit with **DUA Charity**, your payments will continue monthly. If you wish to cancel your Direct Debit donation, please request to do so by calling us on the telephone number provided on the Contact Us page.

**I).** Any communication or material that you transmit to, or post on, any public area of the site including any data, questions, comments, suggestions, or the like, is and will be treated as non-confidential and non-proprietary information.

**J).** If there is any conflict between these Terms and Conditions and rules and/or specific terms of use appearing on this site relating to specific material then the latter shall prevail.

**K).** These terms and conditions shall be governed and construed following the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

**L).** Refund Policy. At **DUA Charity**, we work hard to ensure you have a trouble-free experience. However, we realise that sometimes errors can happen. Under Charity Law, charities are not permitted to refund donations, other than in specific circumstances. However, where occasions occur when an error or oversight warrants a refund, we offer a 30-day refund policy (on a case-by-case basis) which begins from the date you make your donation. All refunds will be made in the same form of payment originally used for donating. Note: Under no circumstances are cash donations refunded. We will require you to return your original receipt to qualify.

**M).** If these terms and conditions are not accepted in full, the use of this site must be terminated immediately.

Distributing Universal Aid

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