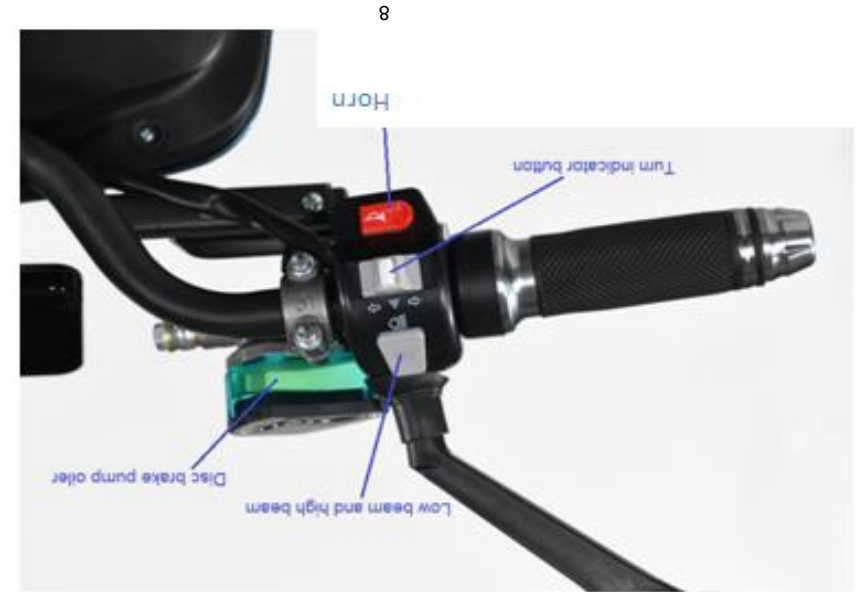


1. Vehicle structure icon



★Counsel★

Before leaving the factory, all parameters of this Vehicle have been permanently set in accordance with national standards. If the original electrical circuit is changed, the company will not be responsible for the phenomenon of exceeding the standard, such as increasing the speed.

Used electric scooter batteries are hazardous waste. No department or individual can discard them optionally. These batteries should be voluntarily handed over to electric scooter sales outlets or departments with recycling qualifications for recycling. Sales service outlets or departments with recycling qualifications should collect them together. The waste batteries should be handed over to a department with disposal qualifications for safe disposal.

▲Please read this instruction manual carefully! This manual contains important safety matters!

Executive standard: BEB/VEPL/2022

Please read the instruction manual carefully before riding

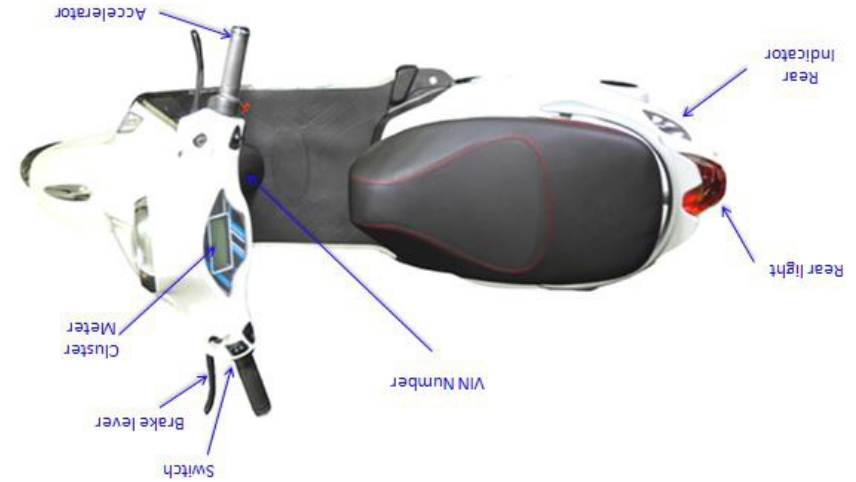
The user should not use the electric scooter before carefully reading the instruction manual and understanding the performance of the electric scooter.

Please keep the manual properly.

Electric scooter

Instruction Manual

Birla e-bike (VEPL)



Birla e-bike (VEPL)



Birla e-bike (VEPL)

Address: Unit-4, STPL, Trilokpur road, Kala Amb, Srimaur,
Himachal Pradesh

Service hotline: +91-011-69269696

Pin code: 173030

Catalogue

1. Vehicle structure icon
2. Main technical parameters and performance indicators
3. Important tips and advice
4. Battery use, maintenance and three guarantees instructions
5. How to charge
6. Use and maintenance of motors and controllers
7. Safe use matters
8. Driving operation
9. Adjustment and maintenance
10. Trouble phenomenon and troubleshooting
11. After-sales service
12. Three Guarantees Schedule

- 4. Battery use, maintenance and three guarantees instructions** ★
 ★Special reminder ★
- After long-term use, the battery will gradually wear out and it will take a little longer time to charge. This is normal. But if you find that the running time is reduced and the charging time is increased after normal charging, you need to buy a new battery.
- A. Notice before using lithium battery
1. Before use, confirm that the battery is the original one of the vehicle. Do not use other brands or models of batteries at will;
2. Check that the appearance of the lithium battery is intact, and there are no obvious phenomena such as damage, leakage, heat, water, and smoke;
3. To ensure transportation safety, the factory capacity of the battery is about 30%. Due to self-consumption of electricity during transportation and storage cycles, it is normal that the battery is low or no battery when it is first used. Don't worry, just make up the electricity;
- B. Normal description of lithium batteries
1. Using environment

battery life. This scooter uses a battery management system, after a small amount of discharge; recharge the battery, which will extend the battery life.

e. When the ambient temperature exceeds 60°C (for example, exposed in sun too long time in summer), it may affect the normal operation of the scooter.

f. When you suddenly move your scooter from a cold outdoor to a warm indoor, it will cause condensation on the electronic devices. You'd better remove the battery at this time. And wait for the dew to disappear or manually dry before using the scooter.

g. The scooter is not afraid of wind and snow (water should be avoided for the speed control handle). The depth involved cannot exceed half the wheel diameter. When the water level floods the controller, electrical wires and appliances, it will cause a short circuit and damage the appliance. Be careful!

h. The standard load capacity of this vehicle is 75KG. Severe overload will affect safety and damage components. At the same time, the driving range is reduced.

i. It is forbidden to use chargers and other accessories not specified by the company. If an accident occurs due to this, the company will not be responsible for it.

- (5) When charging in winter and the outdoor temperature is below, the battery will stop charging. It is normal. Please charge it at a suitable ambient temperature to ensure the charging.
- (6) The charging process: The surface temperature is relatively high, which is normal. Please be free to use it. Take care to avoid the touch of children.
- 3 Storage environments:
- (1) The battery is placed on the whole vehicle, because the intelligent system and alarm system of the whole vehicle will consume battery power from time to time. After the whole vehicle has been left for a period of time, it is normal for the meter to show that the battery has dropped. It is normal for the battery to consume about 5% when parked for 8 hours.
- (2) Please store the battery at an ambient temperature of 0°C~25°C. Do not store the battery in an environment higher than 40°C, otherwise it will cause irreversible capacity degradation of the battery;
- (3) If the vehicle is not used for a long time (such as winter, summer or other special circumstances), the battery must be taken out and stored separately and maintained as well as charged regularly. Otherwise, the battery power may be completely exhausted. Irreversible damage occurs. For such problems, battery failure will not be within the scope of the three guarantees;
- (4) The most suitable battery storage capacity is 50%. Long-term storage of less than 10% or more than 90% of the battery will cause irreversible capacity degradation of the battery.

2. Main technical parameters and performance indicators

The main technical parameters of the vehicle			
Number	Project	Number	Project
A1	The main technical parameters of the vehicle	A2.2	Capacity: 20Ah
A1.1	Overall dimension length, width and height mm: 1940*720*1080	A2.3	Nominal voltage: 60V/72V
A1.2	Center distance between front and rear wheels: 1350mm	A3	Main technical parameters of motor
A1.3	Vehicle mass: 60kg (weight)	A3.1	Motor type: permanent magnet brushless
A1.4	Maximum design speed: 30km/h	A3.2	Nominal power: 1000W
A1.5	Continued mileage: 70km	A3.3	Rated voltage: 60V/72V
A1.6	Load capacity: 60kg	A4	The main technical parameters of the controller
A2	Main technical parameters of storage battery	A4.1	Controller under voltage protection value: (52±1)V
A2.1	Storage battery type: lithium battery	A4.2	Controller over current protection value: (35±1)A





- 1) Use the original charger to charge the battery; do not use other brands or models of chargers for charging:
- 2) Please charge the battery at an ambient temperature of 0°C~35°C to ensure that the room is with good ventilation and there are no flammable substances around.
- 3) Description of charging time: The charging time does not exceed 12 hours. Overcharging will affect the battery life, and there exists safety risks.
- 4) The electric quantity rises fast in the early stage of charging, and is quicker than that in the later stage. This is a program set up for charging safety. It is normal.



2 、 Charging environment

The battery is not a user-serviceable part. If any abnormally occurs, please contact the after-sales department for maintenance. Unauthorized disassembly of the battery will not enjoy the three-pack policy, and may cause the battery to generate heat, smoke, fire or explode.

Under low temperature conditions, the available capacity of lithium batteries will attenuate to varying degrees. The specific reference level is: the available capacity at -10°C is 60%, the available capacity at 0°C is 85%, and the available capacity at 25°C is 100%. If the battery has peculiar smell, heat, deformation or other abnormal conditions please stop using it immediately, stay away from the battery and contact the after-sales department.

-  Please use battery between the temperature of -10°C and 45°C.
-  Please avoid the battery getting wet with liquid like water, drinks and corrosive liquid.
-  Please avoid the battery close to fire flammable and explosive gas (liquid).
-  Please avoid metal foreign matter entering the battery compartment.

3. Important tips and advice

- H. The battery is an important part to ensure the good performance of scooter, please use it carefully and protect it properly.
- I. This Vehicle uses high-performance batteries. If it can be fully charged every time and in time, the life of the battery can be greatly extended. This characteristic is reflected in your use:
- a. Each time when you ride, do not use the electric energy to the lowest allowable voltage and charge in time, which may make the battery serve you longer.
 - b. The battery is affected by the ambient temperature. The discharge performance of the battery is better when the temperature is higher. When the temperature drops below, the battery power may drop by about 15%. When winter comes or be in cold areas, it is normal for the driving range to decrease after one charge. When the temperature rises above 20°C. Its function is restored naturally.
 - c. Frequent braking and starting will consume a lot of electric energy, which will affect the driving range of the vehicle. It is recommended that you should do like: Under the condition of ensuring safety. Try to reduce frequent braking and start.
 - d. The battery is out of service for a long time. Be sure to store it fully charged. It is best to charge once every 7-15 days when possible. All batteries will self-discharge. Lacking of storage will affect the

- A. This electric scooter is composed of high-quality electric hub, driving controllers, lithium batteries, fully automatic smart chargers, adjusting handles, power-off brake levers, body work and other components.
- B. **High-quality electric wheels:** Using high-performance rare earth permanent magnet materials, the outer rotor directly drives the wheels, which have the advantages of high efficiency, energy saving, long life, and low voice.
- C. **Driving controller:** It is the control center of the electric system. The system includes high-quality motor drive, battery under-voltage protection, over-current protection, brake power failure, power display, step-less adjustment and other functions.
- D. The system is equipped with a Hall-style adjusting handle. Realize step-less speed change within an hour. Make the vehicle in the best condition under various conditions and achieve the goal of safe driving.
- E. **Dedicated lithium battery:** The battery adopts a special design, BMS power management system, large capacity, long life, and pollution-free. It is an ideal power source for electric vehicles.
- F. **Fully automatic smart charger:** It is a key component to supplement the capacity of the battery. It is fully automatic and portable. The three-stage charging and automatic conversion do not require human supervision. It can be used easily where there is AC power.
- G. Except for the special design of the frame, saddle and plastic parts, other parts are made of high-quality scooter parts, so the daily maintenance is very simple. The replacement of accessories is very convenient.

⑤ When the battery is fully charged, the green indicator light is on, and the charger will automatically switch to the constant voltage floating state, and the effect will be better after charging for 1.2 hours. (If the green light of the charger is not on during the above time, it can also indicate that the battery is fully charged. In this case, the user does not need to worry about it and can use it normally.)

⑥ After charging, disconnect the plug on the AC power source first, and then disconnect the plug connected to the battery.

⑦ It is forbidden to connect the charger to the AC power supply without load for a long time when it is not charging. This will not only damage the life of the charger, but may also cause other dangers.

5. How to charge

A 、 The new scooter may have insufficient battery power due to leaving the factory, transporting, and storing for a period of time. Please fully charge the battery first, and then use electric drive again. Must use the company provided or designated special charger to charge. Otherwise it will burn the charger.

B 、 When charging, the charger and battery should be placed steadily to prevent falling. The battery and charger should not be covered with other items to ensure the ventilation and heat dissipation of the charger and battery.

C 、 Process of charging:

- ① Check carefully whether the rated input voltage of the charger is consistent with the grid voltage,
- ② The battery can be charged directly in the scooter.
- ③ Please connect the output plug of the charger to the charging jack of the battery properly. Then connect the input end plug of the charger to the AC power source, and the power indicator red light is on.
- ④ At this time, the red light of the charging indicator of the charger is on, indicating that the battery is being powered; when the green light is on, it indicates that the battery is fully charged. The charging time is about 4~8 hours (the length of the charging time depends on the amount of power remaining in the

- c. Correct use and maintenance methods of batteries: used batteries cannot be dismantled without authorization, and should be recycled by relevant professional departments:
- d. The safe use of the charger and warning words
 1. It is strictly forbidden to charge in a confined space or under scorching sun and high temperature environment. Do not place the charger in the saddle or tail box to charge.
 2. When charging, insert the battery first, then add the current. When it is full, first cut off the current, and then pull out the battery plug.
 3. When the green light is on, the power supply should be cut off in time. It is forbidden to connect the charger to the AC power supply without load for a long time when it is not charging.
 4. During the charging process, if the indicator light is abnormal, a peculiar smell appears, or the charger casing is overheated, stop charging immediately, and repair or replace the charger.
 5. Do not disassemble or replace the components in the charger by yourself.
 - e. When replacing the charger, it should match the battery model:
 - f. Matters needing attention about washing
 1. Please take out the battery pack before cleaning the whole vehicle:

5) Self-consumption protection mode for safe storage of lithium batteries. The technical standards are as follows:

(1) If it is not used for a long time and stored in the scooter (without unplugging the battery plug), the battery may lack of electricity and unable to fix the problem. The maximum safety period is one month, otherwise;

(2) If not used for a long time, store it separately or put it on the scooter (unplug the battery) battery may lack of electricity and unable to fix the problem. The maximum safety period is 3 months;

6) Avoid storing the battery in a place where there is a risk of falling. Falling may cause uncontrollable damage inside the battery and may cause the battery to leak, heat, smoke, catch fire or explode.

! Serious warning: the above improper use causes battery under voltage and lack of electricity is not within the scope of the three guarantees.

4、 Instructions for use

1) When riding in normal use, it is recommended to ride at a mid-range speed, start slowly by operating the throttle handle, and gradually accelerates to extend the battery life.

2) When the times of battery usage increases, the actual battery capacity will deviate from the meter display.

- 7. Safe use matters**
- A. For the safety of you and others, please read the following carefully:
1. Riders must abide by traffic laws and pay attention to driving safety:
 - a. It is strictly forbidden for people under the age of 16 to drive electric scooter on the road;
 - b. Electric scooters should be driven in non-motorized vehicle lanes, and on roads without non-motorized vehicle lanes, they should drive on the right side of the vehicle lane;
 - c. Do not lend electric scooters to people who can't control them in order to avoid injury;
 - d. Electric scooters should carry people or objects in accordance with laws and regulations; it is recommended to wear a helmet when riding;
 - e. When riding in rain or snow, the braking distance will be extended; in severe weather such as heavy rain, try to avoid traveling.
 2. Please pay attention to the safety of electric scooters
 - a. Do not park electric scooters in the building foyer, evacuation stairs, walkways and safety exits;
 - b. Do not charge or park electric scooters in residential buildings. Keep away from combustibles when charging, and the charging time should not be too long;

- 6. Use and maintenance of motors and controllers**
- A. Regularly remove the dirt on the end caps of the motor to facilitate heat dissipation when the motor is working, extend the demagnetization time of the motor, and extend the service life of the motor.
 - B. Regularly check whether the cover screws at both ends of the motor and the fastening nuts of the shafts at both ends are loose. If there is any looseness, tighten them in time to avoid damage to the motor during riding.
 - C. Regularly go to the maintenance point to check the insulation of the motor wiring and the casing. If there is no insulation, find out the reason and repair it in time.
 - D. Regularly check whether the connection plug-in of the controller is loose, and regularly check whether the fuse box of the whole vehicle is loose. If there is any looseness, deal with it in time. The vehicle should be started and accelerated slowly when starting in order to reduce the impact of high current on the controller, motor and battery and to prolong the service life of electrical components.

3) It is recommended to check the power plug of the battery every two months to confirm whether the contact reed has carbon deposits and oxidation and blackening. If so, please go to the network for maintenance.

Serious warning: Avoid rain or flushing of the battery, and do not soak the battery in water. Do not wading the vehicle over the height of the bottom of the battery compartment, otherwise it may cause water to enter the battery, internal short circuit, and permanent battery failure. In this case, it is strictly forbidden to charge the whole vehicle or battery again; otherwise it will cause the battery to catch fire, burn and explode. Please immediately transfer the battery to the outlet for maintenance. In extreme cases, internal fire spontaneously ignites and explodes.

C. responsibility and obligation

1. Scope of warranty exemption

If the following situations occur on the sold product, it is not covered by the warranty service and requires the user to pay for maintenance and related services;

1) Based on the three-guarantee standard for electric vehicle parts, the service period and scope are exceeded.

2) Product failure or damage caused by the user's failure to correctly use, drive, maintain, and adjust according to the product instructions.

3) Damage or natural loss caused by rain, ice and snow soaking, smoke, chemicals, chemical products, etc., are not covered by the warranty, and the sold products are affected by force majeure (including but not limited to earthquakes, typhoons, fires, floods, Failure or damage caused by social events, mass incidents, violent crimes, etc.

4) The user has not performed normal use and maintenance of the battery, placed it for a long time (the whole vehicle is plugged in for more than one month, stored separately for more than 3 months), and it is not charged in time, resulting in the under voltage of the battery feed that cannot be repaired.

5) The user uses non-original accessories to cause damage to the electric vehicle parts or unauthorized modification of the circuit and line configuration.

6) Product failure or damage caused by human factors such as crashes, crashes, overloads, speeding, etc. during the driving process.

7). There is no valid three-guarantee certificate, after-sales service card or product purchase invoice, certificate or card number that does not match the product.

8) The user arbitrarily alters or changes the warranty service date of electric vehicle products and parts.

- j. The vehicle has an under-voltage protection device, which automatically cuts off the power when the battery voltage is insufficient. Please charge it as soon as possible; otherwise it will affect the battery life. When the battery power is exhausted, if it is still driven by electricity, it will seriously damage the battery life.
- k. During the static start process, the voltage will fluctuate greatly, and the voltage indicator will flicker. This phenomenon is normal.
- l. If the intelligent brushless electric vehicle is excessively overloaded or the driving road is very bad during use, in order to better use the parts of the vehicle, the electric vehicle will automatically cut off the power and the motor will stop running. In the case of the above situation, just return the air switch to "no" and then pull up the motor again to restart.

8. Driving operation

- a. Open the seat cushion and check whether the air switch is set to the no end.
- b. Insert the power key into the power lock hole and turn it clockwise to the "ON" (or "开") position key. At this time, the indicator light on the display board (or dashboard) is on, indicating that the power supply is connected to each control circuit.
- c. It is best to check whether the start, brake and brake power-off functions are normal.
- d. When riding, adjust the speed from small to large to achieve the best speed. When riding at a low speed, the motor will make a "buzz, buzz" sound, this is normal. When the speed reaches its maximum, the sound disappears naturally. The high-speed motor has a deceleration mechanism inside. When riding, the voice is slightly louder than that of a low-speed motor.
- e. When braking, It is best to return the speed control knob to make the motor completely in a power-off state. It is more conducive to safe driving.
- g. It is best to follow the previous prompts and advice during operation so that the battery can serve you for a longer time.
- h. After riding, please turn off the power and remove the power key to ensure safety and prevent power consumption.

Number	Failure phenomenon	Cause of failure	Remedy
1	Speed regulation failure or low maximum speed	A. Battery voltage is too low B. Loose connection of speed control handle C. The spring in the speed control handle is stuck or falls	A. Fully charge the battery B. Clamp after recheck C. Find a supplier to replace the spring
2	The motor hub does not work when the power is connected	A. Loose battery wiring B. Power failure left and right brakes C. Loose or damaged motor hub wiring plug	A. Repair again B. Repair again C. Find a professional repair station to repair
3	Insufficient driving range after one charge	A. Insufficient tire pressure B. Insufficient charging or faulty charger C. The battery is aging or damaged D. Many uphill, heavy headwinds, frequent braking and starting, heavy loads	A. Full of gas B. Enough electricity to check whether the charger plug is in poor contact C. Replace the battery
4	Insufficient charger	A. The charger socket falls off or the connection between the plug and the socket is loose B. The fuse in the charger is blown C. The battery pack wiring is off	A. Fasten sockets and connectors B. Replace the fuse C. Welding cable
5	Other failures	A. When you encounter a failure that cannot be determined under the above guidance B. When the motor hub, controller, charger, and battery pack are damaged	In case of the above situation, please find the supplier's maintenance station, do not open the above parts without authorization, otherwise, the company's warranty will be lost

10. Trouble phenomenon and troubleshooting

- 2. Please use neutral soap and sponge when cleaning, do not use strong faucet to rinse. Avoid water jets directly washing the left and right control switches and motors on the handle, and try to avoid letting water enter the battery box;
- 3. After cleaning, please dry the contact parts of the battery and the body before putting the battery back in;
- 4. If the wheels and body of your vehicle are equipped with reflective decorative strips, it is recommended to wipe gently with a rag and water to avoid damaging the luminous decorative strips;
- 5. Please use water-soluble spray wax to protect the paint shell of the vehicle body, except for the matte finish paint;
- 6. Oiling of front and rear brake pads, wheels and tires is prohibited.
- g. When adjusting the handlebars or saddles, care should be taken not to expose the safety line marks of the handlebars and saddle tubes (when applicable).
- 3 . Check before riding. If there is any abnormality, please repair it in time or seek professional repair.
 - a) Check the status of power circuit, lighting circuit, etc.:
 - b) Check whether the front and rear brakes work normally:
 - c) Check the fixation of the handlebar and front and rear wheels:

- F、During use and maintenance, if you find a problem that you cannot solve by yourself, please send the vehicle to a professional repair station for repair. Failures and damages caused by unauthorized disassembly of the scooter are not covered by the company's free warranty.
- G、After driving for 6 months, professionals or professional repair stations should be asked to conduct a comprehensive inspection and adjustment of the vehicle to ensure the comfort, safety and normal service life of the vehicle.

- ### 9. Adjustment and maintenance
- A、The newly purchased vehicle should be well adjusted. If you have any questions, please report to the supplier for resolution.
- B、The spoke wheels of a new vehicle should be adjusted once after two weeks of riding. In order to ensure the rim circumference, reduce the swing during riding, and help save energy.
- C、The method of adjusting the brake is the same as that of an ordinary scooter. The key is to not only effectively brake, but also to release the brake lever without blocking the wheel (otherwise will consume a lot of power), and ensure that the brake electric device is good.
- D、When changing the tires of this vehicle, the front wheels are the same as ordinary scooters. Because the rear wheel involves the hub and the circuit, pay attention to the wiring when disassembling and assembling the two nuts of the rear axle. The recommended torque is $\geq 40\text{N}\cdot\text{m}$ for the rear wheels and $\geq 25\text{N}\cdot\text{m}$ for the front wheels.
- E、It is recommended to conduct a more comprehensive inspection and maintenance of the vehicle every two months of riding, and to add proper amount of lubricating oil to the front axle, rear axle, front fork, transmission parts and brake wiring. It is recommended to use 40# engine oil and butter as lubricants.

d) Check the tire pressure:

e) Check whether the reflector is damaged or polluted.

- A. In order to ensure that the vehicle can serve you reliably for a long time. Please read this manual carefully. Before you know the performance of electric vehicles, please do not rush to use. Don't lend it to people who can't operate electric vehicles.
- B. Check whether the brake performance is good or not. Pay attention to increasing the braking distance when driving downhill in rain or snow.
- C. Do not place conductors (such as metal, graphite, etc.) between the positive and negative plates of charging and discharging. Do not let children touch the electrodes of the charging and discharging holes in order to prevent short-circuit and personal injury.
- D. Please cut off the power supply and remove the key immediately after use. Do not let children play, so as not to cause damage to your family and property.

Preparation and confirmation before driving;

- a. Whether the tire is fully inflated. Insufficient air pressure will affect driving speed and mileage.
- b. Whether the battery is fully charged. Insufficient charging not only affects the mileage, but also impairs battery life.
- c. Whether the vehicle lock has been opened.
- d. Have you mastered the riding method and understood local traffic laws?

Sl. No	Description	Warranty
1	Vehicle Standard Warranty*	1 year/7000km
2	Lithium Battery	3 years/25000km
3	Lithium Battery Charger	3 years/25000km
4	VRLA Battery	1 year/7000km
5	VRLA Battery Charger	1 year/7000km
6	Tyre (Unconditional)	5 Years

Warranty is valid if your bike is delivered and timely maintenance should be done from Birla e-bike authorized dealer of service center.

Note: Birla e-bike reserves the right to change or withdraw any clause of warranty policy without any prior information or notification.

* Shocker and Lights are not included under warranty policy.

* Plastic parts do not belong to the scope guarantees

13. Guarantees Schedule

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11. After-sales service card

Respected user :

In order to protect your legitimate rights and interests, please keep this card properly. When buying a vehicle, please inspect and debug it on the spot, and have the right to request the sales staff to provide correct operation methods and maintenance items.

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