

**RELIABLE,
FAST
REPAIRS
RUNNING
LIKE
ROYALTY**



**Speed Queen
Repairs — — —**

COMPANY PROFILE

INTRO.]

Based in Gauteng, we service the entire province and are soon expanding to Cape Town to better serve new clients in the Western Cape.

Let us provide you with the same high-quality service that we have become known for in the industry.



HEALTHCARE



MEDICAL



MINING



LEISURE



RESIDENTIAL

A second-generation-owned business with over 28 years of experience in repairing and servicing domestic, commercial, and industrial Speed Queen washing machines and dryers.



WHAT WE DO.」

We can accommodate any client, any business, and any specialised requirement for machine repair and maintenance.

With experience within the mining and healthcare industries, we know the challenges and core of the daily running of these sectors. Let us help you manage your practices, so you can focus on the core of your business.



INSTALLATIONS



ON-SITE REPAIRS



SPEED QUEEN PART MAINTENANCE



BUYING OF SPEED QUEEN
MACHINES



SELLING OF REFURBISHED SPEED
QUEEN MACHINES



WHY CHOOSE US.」



VALUES



PROFESSIONALISM



DIVERSITY



RESPECT



EFFICIENCY

- Provide the best service and quality at competitive rates.
- Dedicated to getting to job done and that our clients are satisfied.
- Servicing during loadshedding, ensuring operations are not disrupted.
- Level 4 BEE status highlights our dedication to diversity.
- Commitment to first-rate efficiency.
- Minimal downtime, quick solutions.

BEE CERTIFICATE

OUR SERVICES.」

“Quality is never an accident – it is the result of intelligent effort”

Our services extend beyond private clients to having the expertise and knowledge to tackle the unique requirements and challenges faced by clients in the mining and healthcare sectors.

When we think about how we want to approach clients and expand our business, we think about versatility and adaptability.

Washing Machines

At Speed Queen Repairs, we understand the importance of having a machine that is running smoothly. Any faulty machine can disrupt a business, resulting in lost time and productivity. What's more, installation can be quick and easy with our experience and know-how.

Make sure your machine is working at its optimal level with our range of expert repair and servicing services. Our skilled technicians are equipped to handle all types of repairs, from simple to more complex issues. We use only high-quality replacement parts to ensure durability and hassle-free fixes.

Tumble Dryers

Another major inconvenience to business is a broken tumble dryer, which is why we offer expert repair, installation, and servicing to ensure efficient and running products.

From minor fixes to major overhauls, our experience and quick turnaround time ensures long-lasting

results. With our commitment to quality and customer satisfaction, you can trust us to keep your machines working seamlessly.

WE BUY SPEED QUEENS

How does it work?

If you have a washing machine or tumble dryer that is model 2000 and up (only stainless-steel drums), we can purchase your machine quickly and easily.

1. Schedule inspection
2. Receive offer
3. Get paid on the spot

WE SELL SPEED QUEENS

How does it work?

In need of a Speed Queen machine for your home or business? We sell refurbished Speed Queens with guarantees.



OUR GOALS.]

CUSTOMER SERVICE IS OUR PRIORITY

How we ensure customer satisfaction

- Frequent check-ins and meetings to ensure operations are running smoothly.
- Bigger clients with service contracts take high priority
- Service is efficient and fast – we have high expectations of our work ethic and follow-through.
- Operations are tailored to a client's specific requirements
- Communication is frequent and proactive on any developments or updates.

ALWAYS EFFICIENT, ALWAYS SUSTAINABLE

At Speed Queen Repairs, our services are focused on preventative maintenance, supply of updated systems and information, as well as efficient training of your company's staff. With the installation of more machines, we prioritise safety and compliance with laws in all industries we operate in.

COMMON CHALLENGES

- Electrical faults – burnt PC boards, elements, wiring, contactor switch
- Blocked pumps
- Door mechanisms
- Overloading of machines by staff – belt breakages, general burnout.

A PLAN IN PLACE

With our latest systems in place, we can deduce how many loads/washes can be done on a daily/weekly/monthly/yearly basis.

With this, we can identify and plan better maintenance and upkeep of machines – this saves the client time and money while upping productivity.

STAYING CONNECTED WITH YOU

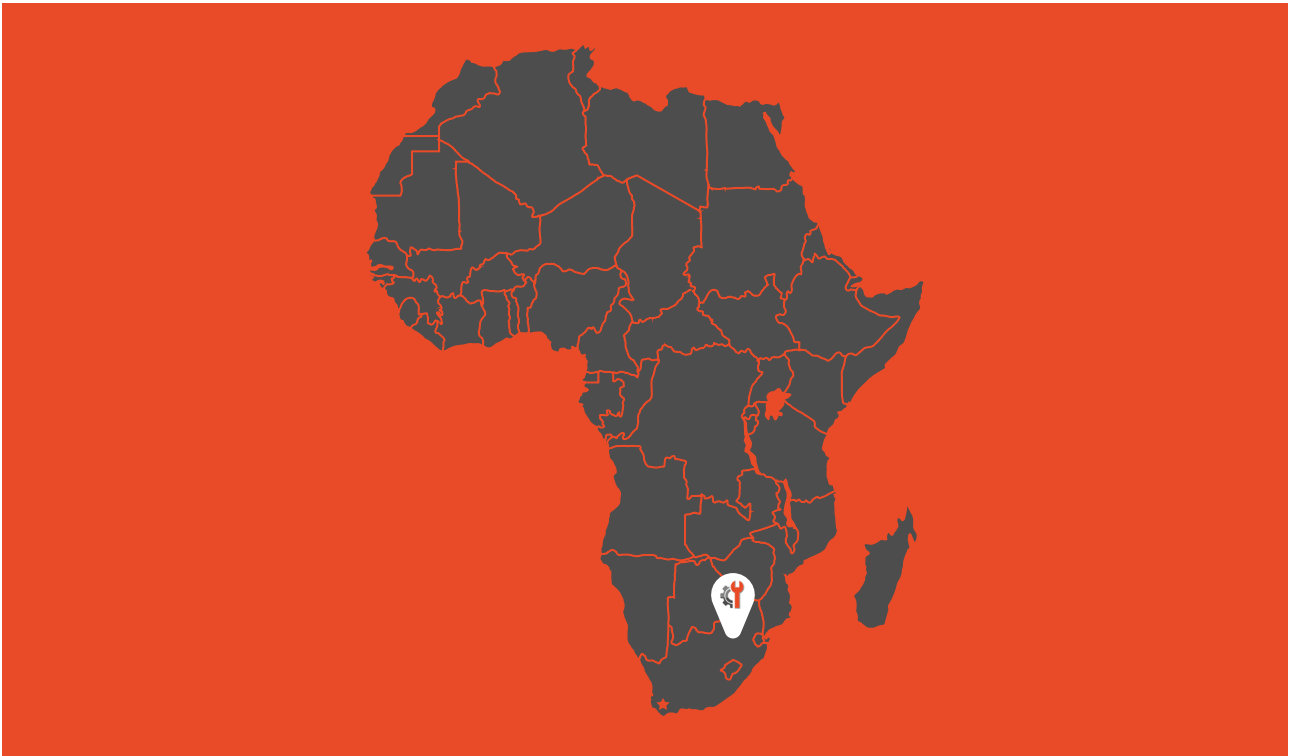
"Efficiency is doing better what is already being done."

Loadshedding can be unpredictable and can affect businesses, causing disruption in operations, loss of productivity and turnaround time, as well as revenue.

Don't fear! We have a generator to make sure we are on top of the job and prepared for anything.

It was key for us to have a contingency plan in place to mitigate the country's consistent loadshedding schedules, ensuring Speed Queen Repairs is operating smoothly and that our clients need not worry about delays.

EXPERIENCE.]



At Speed Queen Repairs, we adjust the manpower to accommodate the needs of the client in repair and maintenance.

- Knowledge of industry needs
- Identify issues ahead of time
- Quick repairs – sufficient stock of parts for service contract clients
- Good client relationships
- Follow industry trends
- Inform staff of new health and safety law changes

THE 'SWOT' METHOD

- Strengths: identify a client's needs, and what practices are operational and appropriate.
- Weaknesses: identify a client's operational weaknesses, and how they can be overcome.

- Opportunities: seek opportunities for more efficient operations, running of machines and communication.
- Threats: identify any running challenges before they happen.

Through the years, we have had many collaborations with contractors to help in mines, private hospitals, government, hotels, and lodges.

OUR GOAL

We are ambitious and are looking at expanding Speed Queen Repairs to Cape Town and the Rest of Africa soon.

CLIENT TESTIMONIALS.]

ZANDRI KRUGER, CLIENT:

"Great service as always. I have used this company multiple times and they never fail to impress. Awesome service. Fast and always friendly and ready to help. Always recommended."

SHAUN CHRISTIAANS:

"Thank you for fast service delivery – it is always a pleasure dealing with a team that is so efficient. Keep it up!"

FREDDIE VAN ROOYEN:

"Extremely fast service – friendly and professional great value."

CHANEL BARTIE:

"Speed Queen Repairs – thank you for the fast and honest service."



GET IN TOUCH

As is our dedication to our clients, we are here to help whenever you need our services.

At Speed Queen Repairs, we believe in building strong relationships with our customers. We know that trust is earned through excellent service, and we strive to exceed expectations every time.

CALL OR WHATSAPP: 061 475 5120

E: info@speedqueenrepairs.co.za

W: www.speedqueenrepairs.co.za

HOURS:

Monday – Friday: 08:00 – 17:00

Saturday: 09:00 – 13:00

Sunday: Closed