## AMY B JONES

### **Professional Summary**

As a seasoned nurse I feel that I would be a great asset to this organization. Friendly and enthusiastic RN with 40 years of specialization in nursing. Able to learn new tasks quickly and proficient in growing key customer relationships. Represent establishment with friendly, professional demeanor at all times. Hardworking nursing professional bringing 40+ years of experience delivering exceptional care to your patients. Knowledgeable about long and short term requirements and skilled at maximizing patient comfort and safety while meeting strict cost control standards. Well-organized and forward-thinking in managing patient care. Experienced healthcare professional skilled in patient care, critical thinking, and communication. Strong focus on team collaboration and achieving optimal patient outcomes. Reliable and adaptable, ensuring efficient and compassionate care in dynamic environments. Equipped with expertise in medical procedures, patient assessments, and care coordination.

### Work History

### Brooks Rehabilitation Hospital - Registered Nurse, Pediatric

Jacksonville, FL

12/2020 - Current

- Administered medications and treatments according to pediatric care protocols.
- Monitored patient vitals to ensure optimal health outcomes.
- Collaborated with multidisciplinary teams for comprehensive patient care plans.
- Educated families on post-discharge care and health management strategies.
- Implemented infection control measures to maintain a safe environment for patients.
- Mentored junior nurses in pediatric nursing practices and procedures.
- Led quality improvement initiatives to enhance patient safety and satisfaction.
- Developed training materials for staff on pediatric emergency response techniques.
- Educated children about their medical conditions in age-appropriate language, empowering them to take an active role in managing their

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#### Skills

- Social Perceptiveness Customer and Personal Service
- Active Listening Coordination
- Critical Thinking Monitoring
- Judgment and Decision Making Active Learning
- Analytical problem solving
- Quality Control Analysis Time Management
- Telemetry monitoring of critical IV medications
- Blood transfusion administration
- Tracheostomy management
- Spinal cord injury care
- pediatrics
- Anesthesia, Collect samples
- Make appointments, Collect specimens
- Basic, Telemetry
- Phlebotomy skills
- Blood, Patient treatment plans
- Ppressure, Venipuncture
- Catheter insertion
- Charts, Wounds
- Wound care proficiency
- Oral
- Problem-solving skills
- Decision Making
- Forms
- Drawing
- Performing diagnostic tests
- Listening
- Clinical nursing proficiency
- Bathing

health.

- Administered vaccinations and medications accurately, ensuring optimal treatment efficacy and patient safety.
- Utilized critical thinking skills to quickly respond to emergency situations, stabilizing patients until further medical assistance arrived.
- Developed strong rapport with patients and families, fostering trust and confidence in the nursing team's abilities.
- Delivered high-quality patient care consistently, adhering to unit protocols and hospital policies while maintaining a professional demeanor under pressure.
- Assessed pediatric patients" growth and development, identifying potential issues early for timely intervention.
- Enhanced patient satisfaction through compassionate and empathetic communication with children and families.
- Advocated for patients" needs during multidisciplinary meetings, ensuring appropriate resources were allocated for optimal care outcomes.
- Monitored vital signs closely during procedures or treatments, intervening swiftly when necessary to maintain patient stability.
- Maintained accurate documentation of patient progress, enabling informed decision-making among healthcare providers.
- Participated in ongoing professional development to stay abreast of the latest advances in pediatric nursing practices.
- Collaborated with interdisciplinary teams for comprehensive patient care, resulting in improved overall health outcomes.
- Provided education to parents on proper home care techniques,
  minimizing hospital readmissions and promoting long-term wellbeing.
- Maintained continuous growth of professional knowledge and competencies through ongoing education opportunities.
- Implemented new protocols for managing chronic conditions, resulting in improved quality of life for long-term patients.
- Provided emergency care to pediatric patients, stabilizing conditions and preventing further complications.
- Led training sessions for new nursing staff, elevating overall skill level of pediatric care team.
- Improved patient and family satisfaction with compassionate and effective communication about treatment plans.
- Tailored nutritional plans for pediatric patients with specific dietary needs, contributing to overall health and faster recovery.
- Supported patients through pain management techniques, enhancing comfort and reducing anxiety during treatment.
- Conducted health education sessions for families, leading to better athome care and reduced readmission rates.
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Documented treatments delivered, medications and IVs administered, discharge instructions, and follow-up care.
- Offered exceptional care and support to individuals recovering from acute incidents and dealing with chronic conditions.

- Patient care
- Clinical evaluation
- Observe patients
- Prepare patients
- Patient care management
- Personnel
- Persuasion
- Phlebotomist
- Standing and walking
- Policies
- Problem Solving
- Quality Control
- Reporting
- Patient IV care expertise
- Collecting vitals
- High level of autonomy
- Data collection
- Patient counseling
- Team leadership
- Evaluations
- Oxygen saturation protocols
- Infection control and aseptic procedures
- Mentoring new staff
- Medication distribution
- Chest pain management
- Neurology awareness
- Health screening
- Direct patient care
- Medication administration
- Foley catheters
- Care plan development
- Effective patient communication

### Education

2002

**Reynolds Community College** 

Richmond, VA

Associate of Applied Science: Nursing

### Southside Regional Medical Center

Petersburg Va

Some College (No Degree): Practical Nursing

06/1982

Park View Sr High School

### Chase City Health & Rehab Center - Nursing Supervisor

Chase City, VA

08/2018 - 10/2020

- Supervised nursing staff to ensure adherence to patient care protocols and hospital policies.
- Implemented quality assurance measures to enhance patient safety and clinical outcomes.
- Developed and facilitated training programs for new nurses, fostering skill development and retention.
- Coordinated interdisciplinary team meetings to optimize patient care plans and resource allocation.
- Led initiatives to improve workflow efficiency, reducing response times in critical care situations.
- Mentored new nursing staff members to promote adherence to established best practices and foster professional growth.
- Followed all HIPAA rules and regulations regarding patient confidentiality.
- Delegated tasks and provided leadership for 30 nurses and support personnel.
- Contributed to positive team dynamics as an approachable supervisor who actively listened to concerns from both patients and nurses.
- Streamlined workflow for nursing staff by conducting regular unit assessments and process improvements.
- Answered questions and addressed concerns from employees via email, phone and in person.
- Provided direct nursing care to patients when personnel was shortstaffed.
- Ensured compliance with regulatory standards through regular audits of documentation, policies, and procedures.
- Increased staff retention through effective communication, mentorship, and professional development opportunities.
- Maintained proper staff levels within budget parameters to deliver high levels of care to every patient.
- Maintained a safe environment for patients, visitors, and staff by enforcing infection control measures and risk management strategies consistently across the unit.
- Educated patients and families on treatment procedures and answered questions for thorough home care plans.
- Supervised staff of 3 registered nurses, 3 licensed practical nurses and 12 certified nursing assistants.
- Upheld high standards of nursing practice through ongoing education offerings for staff members on topics such as pain management or wound care techniques.
- Enhanced patient care quality by implementing evidence-based nursing practices and protocols.

### TruStaff Travel Nursing - Registered Nurse

South Hill, VA 06/2018 - 10/2018

South Hill, VA High School Diploma

### Certifications

- Advanced Cardiac Life Support (ACLS)
  Certification May 12, 2019 to present.
  Expires June 2021
- Registered Nurse in VA, License number 00012194369436, Expires 05/31/2021
- BLS certified June 12, 2019 to Present. Expires June 30, 2027
- Registered Nurse in Florida, License Number RN 9633853. Expires May 31, 2027

- Sustained quality standards by performing routine medication audits and upholding internal and industry best practices
- Evaluated healthcare needs, goals for treatment and available resources of each patient and connected to optimal providers and care
- Equipped patients with tools and knowledge needed for speedy and sustained recovery
- Managed care from admission to discharge, including patient assessments, care planning, health educations and discharging support to provide comprehensive care to over 5] patients daily
- Managed care from admission to discharge, including patient assessments, care planning, health educations and discharging support to provide comprehensive care to all assigned patients daily
- Monitored patient reactions to drugs and carefully documented progress of individuals participating in clinical trials
- Provided direct patient care, stabilized patients and determined next course of action
- Diagnosed and treated patients with chronic and acute health problems such as MI, arrhythmias, asthma, COPD and pneumonia
- Orchestrated quality-driven, cost-effective care for as many as 5 patients each day in high-volume cardiac setting
- Monitored patient progress, reporting changes in condition to healthcare team for timely intervention.
- Educated patients and families on disease management, medication usage, and preventive care practices.
- Conducted thorough assessments to identify nursing needs and prioritize care interventions effectively.
- Implemented infection control measures to maintain safety standards within clinical environments.
- Demonstrated adaptability when assigned to different units or shifts as needed, seamlessly integrating into diverse healthcare teams while maintaining exceptional performance levels.
- Improved patient outcomes by diligently monitoring vital signs and adjusting treatment plans accordingly.
- Assisted physicians with bedside procedures, including central line placements, lumbar punctures, and thoracenteses.
- Enhanced patient care by efficiently managing multiple cases in highstress environments.
- Elevated patient trust by establishing strong rapport and effectively addressing concerns related to their care plans or overall health status.
- Facilitated smooth transitions between facilities by effectively communicating pertinent patient information to receiving staff members.

# Community Memorial Healthcenter - Staff Registered Nurse, ICU South Hill, VA

08/2017 - 05/2018

Informed patients and families of effective treatment options and athome care strategies, enhancing long-term outcomes

- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans
- Monitored patient condition, including interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity
- Oversaw work of nursing student technicians and externs to educate on proper procedures and how to prioritize care tasks
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion
- Equipped patients with tools and knowledge needed for speedy and sustained recovery
- Taught patients how to improve lifestyle choices, dramatically reducing chance of symptom reoccurrence
- Facilitated therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities to prevent further disability

### Vibra Hospital of Richmond - RN

Richmond, VA

04/2012 - 06/2017

- Monitor, record, and report symptoms or changes in patients' conditions
- Maintain accurate, detailed reports and records
- Record patients' medical information and vital signs
- Order, interpret, and evaluate diagnostic tests to identify and assess patient's condition
- Inform physician of patient's condition during anesthesia
- Direct or supervise less-skilled nursing or healthcare personnel or supervise a particular unit
- Consult and coordinate with healthcare team members to assess, plan, implement, or evaluate patient care plans
- Monitor all aspects of patient care, including diet and physical activity
- Observe nurses and visit patients to ensure proper nursing care
- Conduct specified laboratory tests
- Prepare patients for and assist with examinations or treatments
- Administer local, inhalation, intravenous, or other anesthetics
- Modify patient treatment plans as indicated by patients' responses and conditions
- Evaluated performance metrics to identify areas for improvement in nursing operations.
- Mentored junior nursing staff in best practices, enhancing team competency and morale.
- Established communication channels between departments to streamline information sharing and decision-making processes.
- Promoted interdisciplinary collaboration by fostering strong relationships with physicians, therapists, and other healthcare professionals.
- Delegated tasks and provided leadership for 45 nurses and support personnel.

- Discussed patient care and treatment with care team members to optimize intervention plans and care delivery.
- Managed staffing needs efficiently by creating flexible schedules that maximized coverage during peak times without exceeding budget constraints.
- Conducted regular audits of nursing practices, ensuring compliance with regulatory requirements and best practices.
- Resolved conflicts among staff members, promoting a harmonious work environment and effective communication.
- Served as a liaison between hospital administration and nursing staff, advocating for improvements that positively impacted patient care delivery.
- Exemplified strong leadership skills by serving as a mentor for new nursing staff members, providing guidance and support throughout their onboarding process.
- Promoted a safe working environment for nursing staff by enforcing strict adherence to safety guidelines.
- Improved patient satisfaction by implementing efficient nursing schedules and staff assignments.
- Collaborated with physicians and other healthcare professionals to develop comprehensive care plans tailored to individual patient needs.

### Richmond Community Hospital - RN, Critical Care

Richmond, VA

06/2009 - 04/2012

- Monitor, record, and report symptoms or changes in patients' conditions
- Maintain accurate, detailed reports and records
- Record patients' medical information and vital signs
- Inform physician of patient's condition during anesthesia
- Modify patient treatment plans as indicated by patients' responses and conditions
- Order, interpret, and evaluate diagnostic tests to identify and assess patient's condition
- Administer local, inhalation, intravenous, or other anesthetics
- Consult and coordinate with healthcare team members to assess, plan, implement, or evaluate patient care plans
- Monitor all aspects of patient care, including diet and physical activity
- Conduct specified laboratory tests
- Prepare patients for and assist with examinations or treatments
- Hand items to surgeons during operations

### LPN, Richmond Community Hospital

Richmond, VA

10/1998 - 05/2009

- Administer prescribed medications or start intravenous fluids, noting times and amounts on patients' charts
- Observe patients, charting and reporting changes in patients' conditions, such as adverse reactions to medication or treatment, and

- taking any necessary action
- Provide basic patient care or treatments, such as taking temperatures or blood pressures, dressing wounds, treating bedsores, giving enemas or douches, rubbing with alcohol, massaging, or performing catheterization
- Answer patients' calls and determine how to assist them
- Measure and record patients' vital signs, such as height, weight, temperature, blood pressure, pulse, and respiration
- Work as part of a healthcare team to assess patient needs, plan and modify care, and implement interventions
- Collect samples, such as blood, urine, or sputum from patients, and perform routine laboratory tests on samples
- Supervise nurses' aides or assistants
- Prepare patients for examinations, tests, or treatments and explain procedures
- Assemble and use equipment, such as catheters, tracheotomy tubes, or oxygen suppliers
- Evaluate nursing intervention outcomes, conferring with other healthcare team members as necessary
- · Record food and fluid intake and output
- Help patients with bathing, dressing, maintaining personal hygiene, moving in bed, or standing and walking
- Set up equipment and prepare medical treatment rooms
- Prepare or examine food trays for conformance to prescribed diet
- Apply compresses, ice bags, or hot water bottles
- Wash and dress bodies of deceased persons

### LPN, NurseFinders - Field Nurse

Richmond, VA 04/1996 - 10/1998

- Observe patients, charting and reporting changes in patients' conditions, such as adverse reactions to medication or treatment, and taking any necessary action
- Administer prescribed medications or start intravenous fluids, noting times and amounts on patients' charts
- Provide basic patient care or treatments, such as taking temperatures or blood pressures, dressing wounds, treating bedsores, giving enemas or douches, rubbing with alcohol, massaging, or performing catheterization
- Worked in various hospitals, nursing homes, clinics, schools and doctors offices in the city of Richmond and surrounding areas

### LPN, Community Memorial Health Center

South Hill, VA

10/1993 - 04/1996

- Work as part of a healthcare team to assess patient needs, plan and modify care, and implement interventions
- Collect samples, such as blood, urine, or sputum from patients, and perform routine laboratory tests on samples

- Prepare patients for examinations, tests, or treatments and explain procedures
- Assemble and use equipment, such as catheters, tracheotomy tubes, or oxygen suppliers
- Evaluate nursing intervention outcomes, conferring with other healthcare team members as necessary
- Set up equipment and prepare medical treatment rooms
- Also worked as a phlebotomist for 3 years prior to obtaining my LPN license

### LPN, Mecklenburg County Corrections Dept

Boydton, VA

10/1992 - 04/1993

- Observe patients, charting and reporting changes in patients' conditions, such as adverse reactions to medication or treatment, and taking any necessary action
- Measure and record patients' vital signs, such as height, weight, temperature, blood pressure, pulse, and respiration
- Work as part of a healthcare team to assess patient needs, plan and modify care, and implement interventions
- Collect samples, such as blood, urine, or sputum from patients, and perform routine laboratory tests on samples
- Make appointments, keep records, or perform other clerical duties in doctors' offices or clinics

### LPN, Southside Regional Medical Center

Petersburg, VA

05/1989 - 09/1992

- Observe patients, charting and reporting changes in patients' conditions, such as adverse reactions to medication or treatment, and taking any necessary action
- Provide basic patient care or treatments, such as taking temperatures or blood pressures, dressing wounds, treating bedsores, giving enemas or douches, rubbing with alcohol, massaging, or performing catheterization
- Administer prescribed medications or start intravenous fluids, noting times and amounts on patients' charts
- Answer patients' calls and determine how to assist them
- Measure and record patients' vital signs, such as height, weight, temperature, blood pressure, pulse, and respiration
- Work as part of a healthcare team to assess patient needs, plan and modify care, and implement interventions
- Collect samples, such as blood, urine, or sputum from patients, and perform routine laboratory tests on samples
- Prepare patients for examinations, tests, or treatments and explain procedures
- Assemble and use equipment, such as catheters, tracheotomy tubes, or oxygen suppliers

- Evaluate nursing intervention outcomes, conferring with other healthcare team members as necessary
- Record food and fluid intake and output
- Help patients with bathing, dressing, maintaining personal hygiene, moving in bed, or standing and walking
- Set up equipment and prepare medical treatment rooms

### Phlebotomists, Southside Regional Medical Center

Petersburg, VA

06/1987 - 05/1992

- Match laboratory requisition forms to specimen tubes
- Dispose of blood or other biohazard fluids or tissue, in accordance with applicable laws, standards, or policies
- Dispose of contaminated sharps, in accordance with applicable laws, standards, and policies
- Draw blood from veins by vacuum tube, syringe, or butterfly venipuncture methods
- Draw blood from capillaries by dermal puncture, such as heel or finger stick methods
- Organize or clean blood-drawing trays, ensuring that all instruments are sterile and all needles, syringes, or related items are of first-time use
- Collect specimens at specific time intervals for tests, such as those assessing therapeutic drug levels
- Transport specimens or fluid samples from collection sites to laboratories
- Process blood or other fluid samples for further analysis by other medical professionals
- Explain fluid or tissue collection procedures to patients
- Conduct standards tests, such as blood alcohol, blood culture, oral glucose tolerance, glucose screening, blood smears, or peak and trough drug levels tests

### References

Donna Greenhill, RN, BSN

Director of Nursing, Richmond Community Hospital

Richmond Va

Nov 1998 to 2012

804 301 8645

Crystal Richardson RN BSN

Director of Nursing, Vibra Hospital

Richmond Va

June 2010 to June 2018

434 594 1803

804 385 5324

Dahlia Smith, RN

Co-worker, Vibra Hospital

Richmond Va

804 909 9919 Nov 2012 to June 2018 Lorna Roberts Onboarding Coordinator, Trustaff June 2019 to Present 513 354 6632