

### **TERMS & CONDITIONS**

Effective from April 2025

These Terms and Conditions apply to all belly dance classes, 6-week courses, drop-in classes, and private lessons offered by Mystique Studios. By attending, agreeing to or booking any session, you acknowledge and agree to the following:

## 1. GENERAL OVERVIEW

• Participation in any class, course, workshop or lesson indicates your acceptance of these terms.

 These terms may be updated from time to time; any changes will be communicated in writing.

### 2. PRIVATE LESSONS

- Payment is required in advance to confirm your private session.
- A minimum of 48 hours' notice is required to cancel or reschedule, or the full lesson fee will be forfeited.
- In cases where a participant does cancel a lesson, any studio space that is pre-booked and paid for in advance by Mystique Studios, the participant will then be responsible for covering that studio fee in addition to any other outstanding costs related to the lesson.
- No-shows are not refundable or reschedulable.
- Lessons can be arranged at an agreed-upon location. Additional travel fees may apply depending on distance.
- Course fees are non-refundable and non-transferable.

### 3. CANCELLATIONS & REFUNDS

- If a class is cancelled by the instructor due to illness, emergency, or venue issues, a make-up class will be offered.
- No refunds or credits will be issued for personal scheduling conflicts, illness, or travel plans.

### 4. MINIMUM ENROLLMENT CLAUSE

- A minimum number of students is required for group courses to proceed.
- If the minimum is not met, the class may be postponed or cancelled, and participants will be given the option of a rescheduling of the course.

## 5. WEATHER & LOAD SHEDDING

- In the event of extreme weather or unforeseen issues such as power outages (e.g., loadshedding), classes may be rescheduled at the instructor's discretion.
- You will be informed via email or WhatsApp with as much notice as possible.

## 6. CODE OF CONDUCT

- All participants are expected to treat fellow students and the instructor with kindness, respect, and inclusivity.
- Discrimination, harassment, or inappropriate behavior will result in immediate removal from class without refund.
- Please arrive on time. Students who arrive late may not be admitted to class once the warm-up has ended.
- Mobile phones must be on silent during class.
- Proper attire should allow movement and respect the tone of the class—comfortable, fitted clothing is encouraged.

### 7. HEALTH & SAFETY

- You acknowledge that participation is voluntary and at your own risk.
- Please consult a medical professional if you have any injuries or conditions that could affect your ability to participate.
- Inform the instructor before class of any physical limitations or concerns.

#### 8. MEDIA & PROMOTION

- Photos and videos may occasionally be taken during class for marketing or social media use.
- By attending, you agree to be filmed or photographed unless you opt out in writing before class.
- You are welcome to take photos or short videos at the end of class with consent of others, but no filming during lessons unless authorized.

## 9. LIABILITY WAIVER

- By participating, you waive all claims of liability against the instructor or studio for injury, loss, or damage during or after any class or lesson.
- You are responsible for your own well-being, belongings, and safety during sessions.

# **10. CHANGES TO CLASSES**

• The schedule, venue, or time may be subject to change. Any such changes will be communicated in advance where possible.

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XOXO Vixelleá Hart

