



TERMS & CONDITIONS

Effective from April 2026

These Terms and Conditions apply to all Burlesque & Belly dance classes, 6-week courses, drop-in classes, and private lesson packages offered by Mystique Studios. By attending, agreeing to or booking any session, you acknowledge and agree to the following:

1. GENERAL OVERVIEW

- Participation in any class, course, workshop or lesson indicates your acceptance of these terms.
 - These terms may be updated from time to time; any changes will be communicated in writing.
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2. 6-WEEK COURSES

- Full payment is required upfront to secure your spot. Alternatively, payment can be made at the first class of the 6-week term.
 - If payment is not made at the first lesson, you will be asked to leave the premises.
 - Course fees are non-refundable and non-transferable.
 - Missed classes are not refundable and may not be carried over to future courses.
 - If you miss a class, you may book a private drop-in session (if available) within the same course cycle. This is subject to availability and must be prearranged.
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3. DROP-IN CLASSES

- Drop-in classes are available at R260 per class only if you're unable to attend the full 6-week course.
- To qualify for the drop-in option, a minimum of 3 classes must be attended.

- You must notify the instructor at least 48 hours before the course start date to be eligible for the drop-in route.
 - Drop-ins are subject to space availability, and advance booking is mandatory.
 - Payment must be made before the class begins, either online or in person.
 - No refunds are provided for missed drop-in classes.
 - Drop-in bookings are valid only for the date reserved unless otherwise arranged in writing.
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4. PRIVATE LESSONS

- Payment is required in advance to confirm your private session. The standard of a 40% non-refundable payment to secure the slots and a final 60% payment made at least 24 hours before the first lesson.
 - A minimum of 72 hours' notice is required to cancel or reschedule, or the full lesson fee will be forfeited.
 - No-shows are not refundable or reschedulable.
 - In cases where a participant does cancel a lesson, any studio space that is pre-booked and paid for in advance by Mystique Studios, the participant will then be responsible for covering that studio fee in addition to any other outstanding costs related to the lesson.
 - Lessons can be arranged at an agreed-upon location. Additional travel fees may apply depending on distance.
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5. CANCELLATIONS & REFUNDS

- If a class is cancelled by the instructor due to illness, emergency, or venue issues, a make-up class will be offered.
 - No refunds or credits will be issued for personal scheduling conflicts, illness, or travel plans.
 - In exceptional cases (e.g., medical injury with a doctor's note), a future class credit may be offered at the instructor's discretion.
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6. MINIMUM ENROLLMENT CLAUSE

- A minimum number of students is required for group courses or classes to proceed.
 - If the minimum is not met, the class may be postponed or cancelled, and participants will be given the option of a rescheduling of the course or class.
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7. WEATHER & LOAD SHEDDING

- In the event of extreme weather or unforeseen issues such as power outages (e.g., loadshedding), classes may be rescheduled at the instructor's discretion.
 - You will be informed via email or WhatsApp with as much notice as possible.
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8. CODE OF CONDUCT

- All participants are expected to treat fellow students and the instructor with kindness, respect, and inclusivity.
 - Discrimination, harassment, or inappropriate behavior will result in immediate removal from class without refund.
 - Please arrive on time. Students who arrive late may not be admitted to class once the warm-up has ended.
 - Mobile phones must be on silent during class.
 - Proper attire should allow movement and respect the tone of the class—comfortable, fitted clothing is encouraged.
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9. HEALTH & SAFETY

- You acknowledge that participation is voluntary and at your own risk.
- Please consult a medical professional if you have any injuries or conditions that could affect your ability to participate.
- Inform the instructor before class of any physical limitations or concerns.
- If you decide to participate in a lesson whilst injured, Mystique Studios will not take any liability for any further injury that may occur. (We may advise you to not participate if the injury is severe, a make-up class may be offered at the teacher's discretion within a 3 month period of the previous class, thereafter the make-up class will be null and void.)

- Any payments made before an injury occurs are non-refundable, this includes if a participant doesn't alert the instructor on any previous or current injuries during class.
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10. MEDIA & PROMOTION

- Photos and videos may occasionally be taken during class for marketing or social media use.
 - By attending, you agree to be filmed or photographed unless you opt out in writing before class.
 - You are welcome to take photos or short videos at the end of class with consent of others, but no filming during lessons unless authorized.
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11. LIABILITY WAIVER

- By participating, you waive all claims of liability against the instructor or studio for injury, loss, or damage during or after any class or lesson.
 - You are responsible for your own well-being, belongings, and safety during sessions.
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12. CHANGES TO CLASSES

- The schedule, venue, or time may be subject to change. Any such changes will be communicated in advance where possible.
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XOXO Vixelleá Hart

