

## Terms and Conditions

### 1. Introduction

Welcome to [**HazyMowers**]. These Terms and Conditions govern the provision of mechanical services by our company. By engaging with our services, you agree to comply with and be bound by these terms.

### 2. Definitions

For the purposes of these Terms, 'Services' refer to the mechanical repair, installation, and maintenance services provided by [**HazyMowers**]. 'Client' refers to any individual or entity engaging our services.

### 3. Services Provided

[**HazyMowers**] offers a range of mechanical services including [replacing of parts, fault finding, rewiring services, supplying of parts, supplying of new machines/equipment].

[**HazyMowers**] provides its services on a vast range of small engine machinery/equipment ranging from brush cutters to generators, from ATVs to Large Self-propelled machinery, etc.

We do not provide [engineering services, Casting services or lubricant testing] these types of services are outsourced.

### 4. Client Responsibilities

Clients are responsible for providing accurate information and access necessary for us to perform the services. Payment is due [upon acceptance of quote] if quote is not accepted the client will be charged a strip and quote fee (if applicable a call out fee), and we accept [EFT, Cash, Card] as forms of payment STRICTLY no cheques. [**HazyMowers**] will not be held responsible for any loss or damage in the event that wrong information is given or parts supplied.

## 5. Quotes and Estimates

Quotes provided by [**HazyMowers**] are estimates based on current information/prices and are subject to change. Any changes to the scope of work may result in additional charges.

Quotes are only valid for a period of (7) seven days after the stated date and will then become void.

## 6. Service Guarantees and Warranties

[**HazyMowers**] offers a [6] six-month warranty on all services provided excluding electrical components. This warranty does not cover damages resulting from misuse or neglect.

Warranty becomes void if the machine/equipment is taken to another mechanic/workshop in the [6] six-month period after the invoice date.

Warranty will be voided if invoice is not paid in full with-in [7] seven days of invoice date.

Warranty will be voided if in the event that the operator is in-competent or misuses the machine/equipment.

## 7. Liability and Disclaimers

[**HazyMowers**] is not liable for any incidental or consequential damages arising from the use of our services. Our services are provided 'as is' and we make no additional warranties.

[**HazyMowers**] will not be held liable for any loss or damage due to courier/transport negligence, we will not be held liable for any damages arising from operator in-competence or misuse.

[**HazyMowers**] is not liable for any wrong parts that are supplied or ordered by the client, neither will we be liable if parts are incorrectly supplied by the suppliers used by the company procedures will be followed to rectify any problems that arise.

[**HazyMowers**] will not be held liable for any theft or loss of property in any unforeseen events.

## 8. Cancellation and Refunds

Cancellations will not be accepted once the parts have been ordered or if work has commenced. Refunds are subject to a [15] % cancellation fee. No refunds will be provided for services already performed or parts that have been ordered.

#### 9. Privacy Policy

[HazyMowers] will comply with supplier privacy policy and will not be sharing any information about its suppliers or any documents received from the supplier unless stated otherwise by the supplier.

[HazyMowers] will comply with the POPI act and will therefore not share its client's information/data with any third parties unless stated otherwise by its client/law.

#### 10. Modifications to Terms

[HazyMowers] reserves the right to update these Terms and Conditions at any time/without any prior notification. Any changes will be posted on our website/social media platforms, and continued use of our services constitutes acceptance of the updated terms.

#### 11. Governing Law

These Terms and Conditions are governed by the laws of [South Africa]. Any disputes arising under these terms will be resolved in the courts of [Hazyview/White River, Mpumalanga].

#### 12. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

Call/Whatsapp on [076-013-5378]

E-mail [jwvorster89@gmail.com]

Facebook