



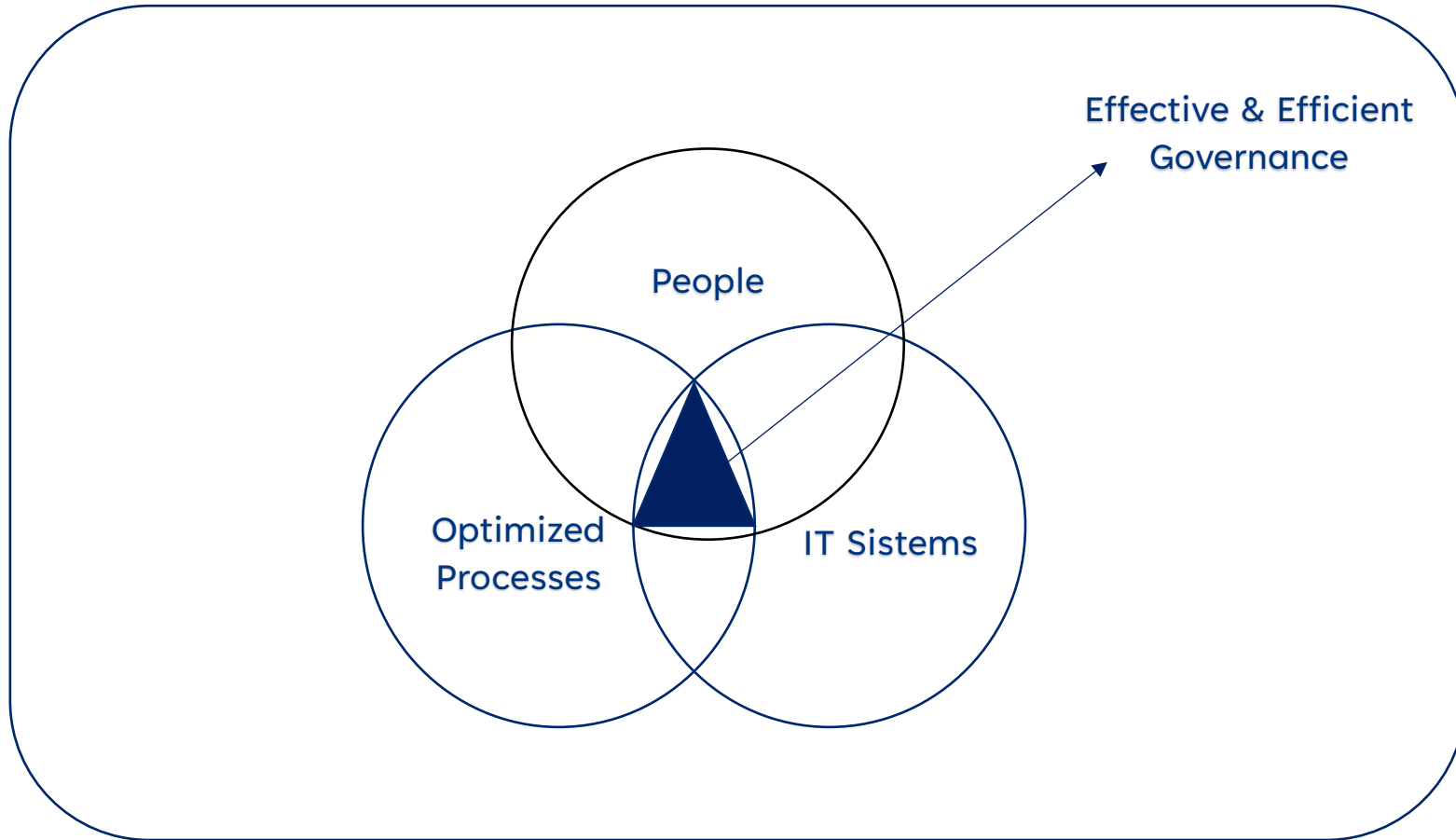
BPMservice
www.bpmservice.online

“We align people, processes & IT systems for an effective & efficient governance»



Objective: High Performance Governance Model

Only by aligning Optimized Processes, People and IT Systems, you can achieve High-Performance Governance



Comparing Approaches : BPMservice is more resilient.

Dimension	People-Centric (Coaching & Training)	System-Centric (Process/Quality/Systems Consultants)	BPM Service (Integrated – holistic approach: People + Processes + Systems + Lean + Operational Support)
Main Focus	People and culture	Processes, systems and governance	People, Culture, Processes, Systems, Governance
Change Lever	Training, coaching, motivation	Best practices, procedures, organizational models, ERP/BPM systems	Alignment and integration of people, processes and systems
Objective	Improving the organization through individual growth	Creating stable and resilient structures	Elimination of waste , total quality, satisfied customers and employees, effective governance, business growth, business scalability
Typical Tools	Training, workshops, empowerment	Process Mapping, KPIs, digitalization	Organization, Process and System Mapping , BPR Projects, Portfolio & Program Management, Operational Coaching
Strengths	Engagement, motivation, adaptability	Stability, continuity, efficiency	Balance : motivation + organizational resilience + employees/customers/suppliers involved and integrated into the process
Risks	Dependence on key people	Possible rigidity; misalignment among processes, systems and people; high management and integration costs	Reduction of risks and management costs through streamlining, optimization, integration and alignment of all components
Vision of People's Role	People are the engine of change	People operate within systems and are guided by them	People become performance drivers thanks to well-designed, flexible systems aligned with lean and optimized processes and with effective, proactive governance
Impact Duration	Strong but variable, tied to people's permanence	Long-term, not very resilient to personnel changes and even less to business/organizational/process variability	Long-term , highly resilient to personnel, business, organizational and process variability



Problem vs Solution. What BPMservice does.

Problem:

Too many applications in your company, data that don't communicate with each other, uncontrolled and off-system processes, and application management costs that are excessive compared to performance.

Solution:

Targeted project for the alignment, optimization, integration and streamlining of the system, combined with the introduction of an effective BPM management system to manage processes, roles, applications and the organization, reducing the management costs of the integrated system.



Total Quality (TQM). BPMservice Pillar.

